



# Collective Efforts

The many pieces  
of our service picture

**2018 -2019  
ANNUAL REPORT**

**Jeff Fine**

Clerk of the Superior Court,  
Maricopa County, AZ



The cover features a blue background with silhouettes of a diverse group of people. Several white puzzle pieces are scattered across the scene. One piece in the center contains the text 'The many pieces of our service picture' and the seal of the Clerk of the Superior Court of the State of Maryland. Another piece to the right contains the text '2018 - 2019 Annual Report'.

# Collective Efforts

The many  
pieces of our  
service  
picture

2018 -  
2019  
Annual  
Report



## TABLE OF CONTENTS

<b>Greetings/The Clerk .....</b>	<b>2</b>	<b>Additional Pieces .....</b>	<b>9</b>
<b>Leadership/Structure .....</b>	<b>3</b>	<b>Statistical Pieces .....</b>	<b>11</b>
<b>Office Picture .....</b>	<b>4</b>	<b>Looking Back .....</b>	<b>16</b>
<b>Service Puzzle Pieces .....</b>	<b>5</b>	<b>Future Fits .....</b>	<b>17</b>

# Coming together



## Greetings from the Clerk of the Superior Court

Hello and welcome to the Office of the Clerk of the Superior Court Office in Maricopa County. We are very pleased to present our **2018 - 2019 Annual Report**. We hope you enjoy reading through it and learning about who we are and what we do. This report is designed to provide a summary of the achievements we made this past fiscal year, display our yearly statistics, and offer an overview of our leadership, organizational structure, office locations, and other important information.

The Clerk of the Court plays a vital role in the community. We serve a wide range of people through a variety of services and we strive to provide excellent service to our many customers. Our staff is a unique, talented, skilled group of individuals, who collectively come together to provide a single picture of quality, friendly, efficient service. In fact, our "collective efforts" is the theme of this report. Each staff person, no matter their role, is a very important piece to our overall goal of making the "US" in "Customer" a pleasant experience for those we serve.

Another important fact to note about our Office, is that despite being in existence for over 100 years, we are continually striving to look forward. We are not resting on just being a part of history, we are enthusiastically moving ahead to be an organization that is noted for making history through our innovative efforts and superb staff.

Thank you again for taking time to learn about the many pieces of our Office through this report.

## The Clerk - Jeff Fine



Jeff Fine was sworn in as the new Clerk of the Superior Court on January 9, 2019. He was elected to the position by voters of Maricopa County in November 2018 and he is the 11th person to serve as the Clerk. As Clerk, Fine is the official record-keeper and financial officer for the Superior Court and is responsible for overseeing a staff of 690, a budget of nearly \$40 million, supporting close to 160 judges and commissioners, serving a constituency of over four million, and operating an office that serves one of the top five largest counties and trial court systems in the nation.

In leading the Office, Fine is focused on improving the customer experience, strengthening judicial/government partnerships, enhancing communication, and creating a positive and professional work environment for staff. Specifically, he is a strong advocate in leveraging technology and developing innovative strategies to make it easier for customers to access court services.

Prior to his election as Clerk, Fine served four years as the court administrator for the Maricopa County Justice Courts. Previous to that position, he was elected as a justice of the peace. Fine has also served as a police officer, court marshal, and court administrator for the City of Goodyear. In addition to his Judicial Branch service, he served over 20 years in the US Air Force on active duty and in the reserve.

Fine is also active in community and professional efforts by serving in several leadership roles with non-profit organizations and county/court committees. Fine was raised in the West Valley where he and his wife Kori (who is a professor at Grand Canyon University) and their four children reside.

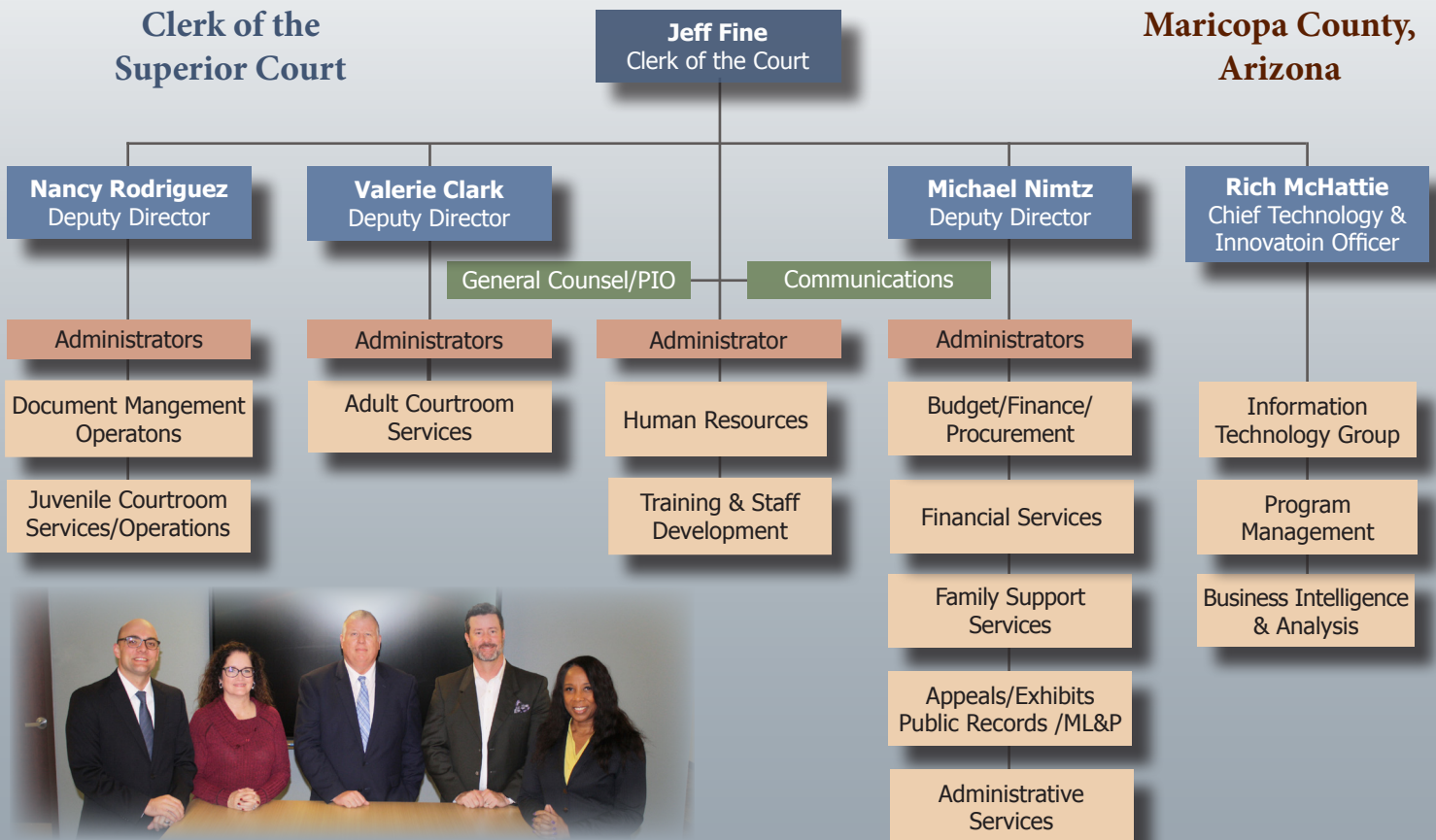




# The Leadership



## Organizational Structure





# The Overall Office Picture

The Clerk of the Superior Court's Office was established in the State Constitution to serve the citizens, legal community, and the Superior Court. The Office was created to be responsive to the public, mindful of the taxpayer, and independent of the court itself. The specific and special duties of the Office are assigned by statute, the Arizona Supreme Court, and local and statewide court rules.

The functions of the Clerk satisfy more than 500 state statutes and court rules.

Among the Office's responsibilities are to:

- ▷ provide public access to the records of the actions of Superior Court;
- ▷ keep a docket;
- ▷ attend each Superior Court session to record the actions of the court;
- ▷ receive, distribute, and preserve official court documents;
- ▷ receive filings for Superior Court actions in civil, criminal, mental health, probate, tax, juvenile, and family court matters;
- ▷ provide family support services to the public;
- ▷ collect and disburse court-ordered fees, fines, and victim restitution;
- ▷ store exhibits for all court cases;
- ▷ process passport applications; and
- ▷ issue and record marriage licenses.

The Office strives to provide progressive and efficient court-related records management and financial services for the justice system, legal community, and public so they have fair and timely access to accurate court records and services.

Clerk of the Superior Court

Teamwork

# Pieces of Our Service Puzzle

## THE ELECTRONIC COURT RECORD (ECR)

In 1997, the Office began scanning the paper documents it received to create an electronic court record. This initiative began with Probate cases and expanded to other court cases and records. In addition, in 2005 the Office began back-scanning older cases to convert them to ECR. All of these electronic court records are stored in an electronic repository.

More than **3.7 million** documents were added to the Office's electronic repository this year. The repository currently contains over **68.2 million** documents. **Sixty-two** government agencies have been granted access to the electronic repository.



### ECR ONLINE PROGRAM

The Office has **24,573** attorneys and **64,197** self-represented litigants active in its ECR Online Program. ECR Online was implemented in 2007 to provide a secure, convenient method for attorneys and self-represented parties to register and view their case documents from their own computers rather than visit the Office.

## E-FILING INITIATIVE

In 2003, the Office implemented eFiling through a pilot project that allowed participating parties to electronically file case documents rather than physically file them at the filing counters. Through the years, eFiling expanded in the adult case types (except Probate) and mostly recently in Juvenile.

The Office received **989,141** eFiled documents this year, which is an **10% increase** over last year's total.

The eFilings were in these case types:

- ▷ Criminal - 615,786;
- ▷ Civil - 191,485;
- ▷ Family - 171,604;
- ▷ Tax - 3,362; and
- ▷ Juvenile - 6,409

## KEY PIECE

The Clerk of the Court's Office processes an average of **14,461** documents daily.

## ACCESSING THE ECR

The Office has 38 public access terminals in four locations (Northeast, Northwest, Southeast, and the Customer Service Center) for customers to view the electronic court record.





# Pieces of Our Service Puzzle

**390** passport applications were processed and **206** marriage licenses were issued on five different special Saturday Service Days this year.

## SATURDAY SERVICE

In 2015, the Marriage Licenses and Passports Office in Downtown Phoenix opened its doors on select Saturdays to extend the hours of service for customers. This service has continued to be offered each year and this year it was provided on five different Saturdays at two locations – the Customer Service Center in Downtown Phoenix and Northeast in Northeast Phoenix.



## THE "CASE" OF EMPLOYEE RECOGNITION

More than **100 employees and staff teams** were recognized this year for their exemplary service through the Office's annual employee recognition event called "Celebrating And Saluting Employees (CASE)". Employees were recognized in four categories: Excellence, Customer Service, Leadership, and Teamwork. Also during the event, other employees received service pins to honor their special milestone office anniversaries.

## RESTITUTION SOLUTION

In 2009, the Office launched a program called Victim Locate (VL) to find the victims of crime who were not receiving their court-ordered restitution due to information that was either missing or outdated, often times due to an unreported change of address.

**1,821** checks were disbursed in the amount of **\$1,026,150** to the victims of crime this year. In total, **9,761** checks have been issued to victims through the Victim Locate Program. These checks have resulted in the disbursement of nearly **\$3.1 million**.



## EXHIBITS UPGRADE

The Office upgraded more than **30** of its Exhibits Closet Doors and installed badge readers to increase security and improve the management of the exhibits. The Courtroom Clerks use the Exhibits Closets to store and secure the exhibits of a trial. Prior to this, the doors were key access.

## KEY PIECE

An average of **35,725** pieces of paper are filed with the Clerk of the Superior Court each day.

## TOP BILLING

For the past 20 years, the Billing and Deferral Unit has participated in Arizona's Tax Intercept Program which collects monies owed to the court through intercepting the tax returns from non-compliant individuals. For the third year in a row, the Unit finished first in Arizona among the participating court agencies. In total, the Unit collected **\$2,076,876**.



# Pieces of Our Service Puzzle

**17,745** reservations were made this year on the Office's new Online Appointment Service.

## NEW SERVICE OPTION

In January 2018, the Office launched a new service on its website that allowed customers to choose a date, time, and location to purchase a marriage license or process a passport application.

The locations for this new service are the Customer Service Center and the courts at Southeast, Northeast, and Northwest.



## PROBATE/OLD COURTHOUSE NEWS

At the beginning of the fiscal year, the Office's Probate File Counter (located in the Old Courthouse) moved to the Central Court Building File Counter (201 W. Jefferson St., 1st Fl., Phoenix). The change was the result of Superior Court moving its probate functions to the East Court Building. All probate documents are now filed at the new Office location.

In other notable news, the OCH celebrated its **90th year anniversary** this year. The OCH opened in 1929. A special event was held commemorating the special occasion of the historic building.

## EXPANDING NEW CUSTOMER MANAGEMENT SYSTEM

In 2012, an automated customer management system that provided a more efficient process to serve customers was installed at the Downtown File Counter. Among its many benefits is it alleviated customers from having to stand in line. The system, called Qmatic,

was then implemented at the Northwest and Southeast Offices,

and the Customer Service Center. **The final installment of Qmatic Office occurred this year at Northeast.**

In its first six months of operation, **44,165** customers were served using the new customer service management system at the NE Office

**KEY PIECE**  
The Office's Call Center staff averaged **10,800** calls per month. This represents both the English and Spanish lines.

## EMPLOYEE OF THE YEAR

**Barbara Navarro** was selected as the Office's **Employee of the Year (EOY)**. Navarro serves as a Courtroom Clerk and consistently goes above and beyond to assist the Office and her co-workers. The honorees for the EOY Award are first nominated by other Clerk of Court staff members and selected as an Employee of the Quarter. The EOY winner is then selected from the EoQ honorees. Barbara received a record amount of nominations for the EOY award by her peers.





# Pieces of Our Service Puzzle

**5,762** documents were eFiled during the first year of offering eFiling in juvenile delinquency cases.

## eFILE EXPANSION IN JUVENILE

Last year, the Office implemented eFiling in the Juvenile case type for the first time starting with the juvenile delinquency subsequent filings. In this first phase, attorneys, and self-represented parties involved with delinquency cases are able to electronically file case documents after the case has been initiated.



## ENHANCING COMMUNICATION

Newly-elected Clerk of the Court Jeff Fine established new communications sessions to meet with staff, answer questions, address current topics, and communicate other news. Other communication enhancements of his include upgrading the social media efforts, developing a new website, creating new video communications, providing office tours, creating new communication avenues for employees, and holding special strategy sessions with the Office leadership to identify the future course for the Office.



## UPCOMING FINANCIAL MOVE

The development of a new financial application (called New RFR) that will manage the court-ordered victim restitution occurred throughout the year. Staff also began training for the application. See page 17 "Future Fits" for more detail.

## NEW EMPLOYEE INITIATIVE

In 2017, the Office developed an Onboard Program to provide new staff members with the tools, support, and knowledge needed for a successful transition to the organization. This initiative was designed to increase employee engagement and productivity and reduce turnover.

More than **125** new employees went through the Office's newly implemented 90-day OnBoarding Program that is designed to help new staff have a successful start and to decrease turnover.

## KEY PIECE

The Office's 2017-2018 Annual Report received an award of Excellence from the National Association of County Information Officers.

## NEW OPTION FOR CERTIFIED DOCUMENTS

The Office's public access terminals now have a new Certified Documents option. Customers can request electronically certified documents from these terminals, and pick them up in paper format at the Public Records Counter. Customers can select from active or inactive cases. Confidential documents, marriage licenses, wills, probate letters, exemplified (2-seal) or authenticated (3-seal) documents, and any document being used for Social Security are not available for electronic certification using the new Certified Documents option.



# Additional Pieces

**\$42,216,945 -**  
the Office's  
operating budget



## Financial Piece

**\$603,778 -**  
the average monies the office processes daily

**9,133 -**  
the daily average transactions through the  
Cash Management System

**620,070 -**  
the amount of receipts created in the Office's Receipting  
System, which totaled **\$139,326,196**



## Resource Piece

**(602) 37-CLERK -**  
The Office's main phone number.

**Twitter -**  
The Office's feed is named  
**@MaricopaClerk**

**Facebook -**  
The Office's page is named  
Clerk of Superior Court in Maricopa County

**The Brief -**  
a bi-monthly publication that provides Office information for  
the legal community. To subscribe send an email making the  
request to: [coccustomerrelations@mail.maricopa.gov](mailto:coccustomerrelations@mail.maricopa.gov)

**Website -**  
the Office's address is [clerkofcourt.maricopa.gov](http://clerkofcourt.maricopa.gov)

**Email -**  
to contact the Office via email, send an inquiry to:  
[coccustomerrelations@mail.maricopa.gov](mailto:coccustomerrelations@mail.maricopa.gov)





# Additional Pieces

## Events Piece

### Valentine's Day -

On Feb. 14 (Valentine's Day), the Office experienced the second-highest daily record in the issuance of marriage licenses when Valentine's Day falls on a Thursday. A total of **120 couples** purchased a license. The highest amount of marriage licenses issued on a Thursday Valentine's Day was 132 in 2013. The all-time Valentine's Day record is 221, which occurred on a Friday in 2014.

### Veteran's Stand Down Project -

Clerk staff worked with Superior Court to participate in the **Arizona Veteran's Stand Down Project** by setting up remote courtrooms to hear cases involving veterans. This year, a total of **142 hearings** and **170 ex-parte motions** were conducted. In addition, the Office's Criminal Financial Obligations Unit completed **180 cases** and the File Counter assisted **30 veterans** with court case issues and **26 veterans with Restoration of Rights applications**.

### Child Support Arrest Warrant Workshop -

Clerk of Court staff assisted in handling payments for the third-ever Child Support Arrest Warrant Workshop hosted by the Superior Court. The workshop provided parties, who owe support monies, to come to the workshop, make at least one month payment of their obligation, agree to participate in court services, and in turn their warrant was quashed. As a result of the event, **\$9,397** was collected in child support.

### Community Spirit -

Clerk staff donated **\$1,872** to the County's Combined Charitable Campaign, plus **148** pairs of socks to the homeless and **140** new toys for children in need during the holidays. In addition, the NE staff donated **6,312** bottles of water during the County Water Drive for the homeless.

### Adoption Day -

The Office participated in Superior Court's **National Adoption Day Event**, which resulted in the adoption of **168 children**.



# Statistical Pieces



## New Cases Filed

The Filing Counters are the starting point for the majority of Superior Court cases.

<b>Civil</b>	<b>18/19 - 25,878</b> 17/18 - 26,228 16/17 - 27,898	<b>Family</b>	<b>18/19 - 34,618</b> 17/18 - 36,591 16/17 - 36,943
<b>Criminal</b>	<b>18/19 - 60,307</b> 17/18 - 57,107 16/17 - 53,881	<b>Juvenile</b>	<b>18/19 - 16,489</b> 17/18 - 17,627 16/17 - 18,534
<b>Tax</b>	<b>18/19 - 912</b> 17/18 - 922 16/17 - 659	<b>Probate/ Mental Health</b>	<b>18/19 - 17,742</b> 17/18 - 17,231 16/17 - 14,618

**Total New Case Filings - 18/19 = 155,946**

## Alternative Filings (Adult Case Types Only)

The Office has internal and external filing depository boxes to provide an alternative to filing documents at the filing counter. The external boxes are available 24 hours-a-day, seven days-a-week. The internal boxes are available 8 a.m. - 5 p.m., Monday - Friday.

<b>External Filing</b>	<b>18/19 - 21,266</b> 17/18 - 36,781 16/17 - 29,609
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<b>Internal Filing</b>	<b>18/19 - 56,026</b> 17/18 - 46,376 16/17 - 56,578
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**Total Alternative Filings - 18/19 = 77,292**



Initiative

Innovation

Insight



# Statistical Pieces



## Minute Entries (MEs)

A minute entry is a written record of court hearings and judges' rulings on cases.

Category	18/19	17/18	16/17	Category	18/19	17/18	16/17
Adult	458,650	479,352	515,584	Juvenile	76,264	82,170	90,234
Adult	1,447,261	1,127,204	1,315,848	Juvenile	399,314	433,926	469,883
Adult	214,295	232,357	242,667	Juvenile	52,005	56,478	58,043

MEs created

MEs emailed for distribution to attorneys, agencies, departments

MEs printed for distribution to self-represented parties

**Total Minute Entries Created - 18/19 = 534,914**  
**Average MEs Distributed Daily = 8,451**

## Family Support Services

Family Support Services sends Withholding Orders to the obligor's employer, who is required to withhold, modify, or terminate withholding support money from their employee's wages. Withholdings are directed to the Support Payment Clearinghouse, who distributes the funds to the obligee.

Category	18/19	17/18	16/17
Withholding Orders Mailings	20,054	20,328	22,356



Action

Accessible

Achievement

# Statistical Pieces



## Marriage Licenses (MLs) & Passport Applications

License Services issues marriage licenses and also acts as an acceptance agent for passport applications.

Passports	18/19 - 39,948
	17/18 - 43,107
	16/17 - 59,100

Marriage Licenses	18/19 - 23,433
	17/18 - 22,957
	16/17 - 23,507

## Recording Services

Recording Services track marriage licenses (MLs) for Maricopa County and provides certified copies of marriage licenses.

MLs Recorded	18/19 - 23,571
	17/18 - 25,501
	16/17 - 24,479

Certified ML Copies	18/19 - 22,837
	17/18 - 21,437
	16/17 - 18,806

## Exhibits Processed and Released (Adult and Juvenile)

The Exhibits Department receives and stores exhibits accepted into evidence, as well as materials related to Grand Jury.

Adult	18/19 - 135,096
	17/18 - 157,549
	16/17 - 247,409

Juvenile	18/19 - 18,318
	17/18 - 18,984
	16/17 - 29,072

Partnership

Professionalism

Progress



# Statistical Pieces



## Billing/Deferral Unit

**Billing/Deferral** establishes time payment accounts for persons who have filing fees deferred, jury fee judgments, fines, incarcerated persons who file cases, businesses with commercial accounts, and complex litigation cases that require additional fees.

<b>Receivables Collected</b>	<b>18/19 - \$4,336,895</b>
	<b>17/18 - \$3,771,478</b>
	<b>16/17 - \$3,861,712</b>

## Monies In Trust

The Office holds certain funds in trust for the Court (such as appearance bonds, cost bonds, funds deposited for a preliminary injunction, eminent domain funds, and funds deposited for a temporary restraining order). The funds are released from the Trust pursuant to an order of the court.

### Trust Accounts

<b>Funds Released</b>	<b>18/19 - \$58,709,335</b>
	<b>17/18 - \$51,383,760</b>
	<b>16/17 - \$48,078,485</b>

## Criminal Financial Obligations (CFO)

**CFO** disburses all court-ordered financial sanctions, including restitution payments to victims of crime.

<b>Accounts Established</b>	<b>18/19 - 6,253</b>
	<b>17/18 - 5,573</b>
	<b>16/17 - 5,369</b>

<b>Monies Disbursed</b>	<b>18/19 - \$11,144,775</b>
	<b>17/18 - \$9,678,760</b>
	<b>16/17 - \$12,350,829</b>

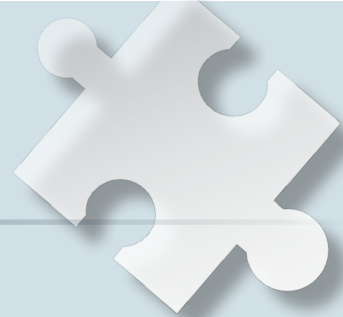
<b>Total Accounts Established</b>	<b>18/19 - \$65,363,242</b>
	<b>17/18 - \$38,321,486</b>
	<b>16/17 - \$64,129,668</b>

Communication

Collaboration

Commitment

# Statistical Pieces



## Appeals Filed

The **Appeals** Unit processes incoming appeals filed with the Clerk's Office.

<b>Adult</b>	<b>18/19 - 2,513</b>
<b>Juvenile</b>	<b>18/19 - 486</b>

## Process Server

The Office monitors the certification of private process servers in Maricopa County.

<b>Applicants Tested</b>	<b>18/19 - 68</b>
<b>Application Renewals</b>	<b>18/19 - 207</b>

## Water Case Update

The Water Case is a lengthy series of proceedings initiated in 1979 designed to determine ownership of surface water rights in Arizona. The Office maintains the claims and provides document access to litigants and the public.

<b>The Case</b>	currently consists of <b>10,729</b> documents
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## Dispositions Reported

The disposition is the outcome of a criminal case and it is reported to the Department of Public Safety (DPS) to update criminal history.

<b>Dispositions Reported to DPS</b>	<b>18/19 - 55,398</b>
	17/18 - 51,227
	16/17 - 52,149

<b>The Case</b>	currently consists of <b>640</b> volumes
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\*\*The official name of the Water Case is the Arizona General Stream Adjudication. Since Maricopa County has the largest number of potential claimants, the Office is responsible for the record-keeping for the entire adjudication process.



Feedback

Focus

Forward



# Looking Back

## 25 Years Ago (from the 1993/1994 Annual Report)

▷ The Office began a pilot program of placing bar codes on the hard copy court files so that when a request was made to view the file it could be scanned out and back in to allow for an enhanced file tracking program. **Update** - In 2007, a new era began when the office stopped placing paper documents into hard copy files and hard copy folders stopped being created to hold the paper documents. Instead, the paper documents received were scanned and converted into an electronic court record (ECR). The ECR allows multiple people to view a case simultaneously from their own computers or a public terminal rather than visit the Public Records Counter. In addition, as a result of the ECR, today there are very few shelving units containing hard copy folders in the Office's Fileroom.



## 20 Years Ago (from the 1998/1999 Annual Report)

▷ The Office's website was selected as one of the Top 10 Court websites in the nation by court management/justice experts. **Update** - Since that time, the website has received other awards and this fiscal year a team has worked to complete a streamlined design that provides new functionalities. **The new website is set to launch in January 2020. See next page for more detail.**

## 15 Years Ago (from the 2003/2004 Annual Report)

▷ Construction of a new 263,000 square-foot Durango Juvenile Court facility was completed. The Clerk's Office moved into the 1st floor of the building to provide various juvenile-related services. **Update** - Today, the Office has more than 45 staff members serving in the building who work as courtroom clerks, at the file counter, in document management, and in other customer service functions.



## 10 Years Ago (from the 2008/2009 Annual Report)

▷ The Office's "Case History Index" was made available online. **Update** - The online publication provides statistical and historical information about the court cases the Office has handled since 1871. It is still available on the Office's website today.



## 5 Years Ago (from the 2013/2014 Annual Report)

▷ The total actions filed with the Clerk's Office from its creation in 1871 through the end of that fiscal year surpassed the four-million mark - 4,461,870 (which included all case categories with the exception of Juvenile cases, the Water case, and marriage licenses). **Update** - This year it surpassed the five-million mark with **5,188,970**.

# Future Fits

## Major financial upgrade



For the past several years, the Office has worked to upgrade its financial systems. Recent advancements include implementing a new Receipting System, General Ledger system, and upgrading the RevQ Billing System. The next major initiative is implementing a new RFR (Restitution, Fines, & Reimbursement) system, which manages receipt and disbursement of the court-ordered victim restitution. The current system has been in use for 23 years and in the past five years alone, the Office has distributed more than \$50 million in restitution to victims through the program. The new RFR application, which was implemented just prior to the publication of this report, features greater search functionality, advanced reporting, enhanced navigation, increased application security, improved efficiencies, and have platforms to develop future projects such as the ability to make online payments.

## Option to make payments online

A major initiative for the Office is to implement the ability for customers to make payments online through the Office's website. Presently, payments are made at the filing counters, through the mail, over the phone, and across judicial-partner agencies. Planning for the initial implementation of this project is underway.



## Care to Chat

The Office is developing a Virtual Assistant powered by Artificial Intelligence technology from IBM (Watson) that will interact with the public to answer questions that typically come through phone calls or emails. You can even text the Virtual Assistant or ask Alexa.

## Expanding eFiling service

Last year, eFiling began in the Juvenile case type for the first time for delinquency cases only. Plans to expand eFiling for the other nine Juvenile case types are moving forward.

## Newly-designed website to appear

The Office is set to launch a new website in the calendar year. The new website will have an improved appearance and functionality. In addition, the new website will offer streamlined content and have design improvements that make it easier to navigate, especially on a mobile device. Information will be provided that will help people find what they need faster and it will feature new options like online chat.

## Other future initiatives



The Office is working on developing and publishing of a new Strategic Agenda that will outline major categories of emphasis for the Office including: leveraging technology and innovation, partnering with other judicial entities, focusing on the customer experience, new internal/external communication initiatives, and employee engagement.



# Where We Are

## Northeast

18380 N. 40th St., Suite 120  
Phoenix, AZ 85032

## Northwest

14264 W. Tierra Buena Lane  
Surprise, AZ 85374

## South Court Tower

175 W. Madison,  
Phoenix, AZ 85003

## Southeast Adult

222 E. Javelina,  
Mesa, AZ 85210

## Downtown

East Court, 101 W. Jefferson  
Central Court, 201 W. Jefferson  
West Court, 111 S. Third Ave.  
Phoenix, AZ 85003

## Southeast Juvenile

1810 S. Lewis  
Mesa, AZ 85210

## Durango Juvenile

3131 W. Durango  
Phoenix, AZ 85009

## Customer Service Center

601 W. Jackson  
Phoenix, AZ 85003

## Downtown Justice Center

620 W. Jackson, Suite 3017  
Phoenix, AZ 85003

*Thank you for viewing the  
Clerk of the Superior Court's*

**2018 - 2019  
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# ***Collective Efforts***

**(602)  
37-CLERK**

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maricopa.gov**

