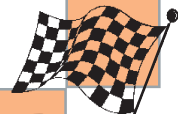


Record Times



A monthly newsletter for employees of the Clerk of the Superior Court's Office.



The Hallo-winners for 2004

Several Clerk of the Court employees experienced the “shrill of victory” at the office’s annual Spook-tacular Costume Contest on Oct. 29. In fact, there were 23 employees proclaimed as the 2004 “Hallo-winners.” Each one received a prize and special certificate for their costumes. In addition to the costume contest, special drawings were also held from which many employees received prizes. The costume contests were held at each office location throughout the day. Following are the costume winners:

CUSTOMER SERVICE CENTER

Janeene Carrillo, Delia Cortes, Ramon Flores, Feliz Gorny, Helene Johnson, Suzanne Lambries, Araceli Rodriguez, and Ramona Velasquez



The cast of characters at the Customer Service Center.

DOWNTOWN

Yolanda Escalante, Cynthia Gonzalez, Melody McGee, Pat Percival, and Rosemary Scott

DURANGO JUVENILE

Cindy Malnar



NORTHWEST

Margaret Brickman, Michele Delk-Garey, Kelle Gauss, Jackie Ortiz, and Keri Wade



The winning crew members at the Downtown event pose for a photo.

SOUTHEAST ADULT

Tara Farr and Carly Smith

SOUTHEAST JUVENILE

Diane Hoy and Karen Walker



Michael Jeanes poses with the Northwest Clerk-eteers.



Diane Hoy (left) enjoyed “clowning” for the camera, but Karen Walker was a real “card.”

[More Halloween photos on page 2...](#)



Merry-copa returns

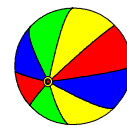
The Office’s Holiday Charity Drive is once again transforming the work place from Maricopa County to “Merry-copa County.” Following are this year’s Drive activities:

● **A Socks/Toiletries Drive** – This activity (held through Dec. 8) provides staff the opportunity to donate socks/toiletries which are given to the homeless and near homeless through the Shoebox Ministry. Donations may include: new socks, travel or trial-sized toiletries, and/or empty shoeboxes.



Collection boxes are located throughout the office for employees to place their donated items in. Last year, staff contributed 202 pairs of socks, 10 boxes of toiletries, and five bags of shoe boxes.

● **Toys for Tots (TFT)**- This activity, (held through Dec. 15) is sponsored by the U.S. Marine Corps Reserve. Employees who want to participate should purchase any new, unwrapped toy and place it in one of the



collection boxes located in the office. The toys will then be picked up and delivered to a warehouse where they are sorted by age and gender. The toys are then distributed to children in need.

● **Operation Cobbler** - This activity (held through Dec. 10 at the CSC) lets employees donate old, worn, and/or unwanted shoes. The shoes are then given to a business who repairs and cleans them and then delivers them for free to schools, libraries, homeless shelters, etc. Last year, the staff collected 345 pairs of shoes.



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Michael K. Jeanes
Clerk of the Court

What I am thankful for

Once again, the holiday season is upon us and it is that time of year when people commonly reflect upon the things in life they are thankful for. This year, like past years, was filled with changes, challenges, many successes, and numerous things to be thankful for.

Below is a list of some things for which I am grateful for:

- 1) For all of the brave women and men in our armed forces. Their dedication ensures our freedom and way of life.
- 2) For leaders, past and present, who make difficult decisions. Their dedication ensures a brighter future for our children and grandchildren.
- 3) For parents who love and cherish their children. Their dedication ensures we will have brave people and effective leaders in our future.
- 4) For every member of the incredible team here in the Clerk's Office. Their dedication ensures our customers are always treated with dignity, respect, and a smile.
- 5) For the risk takers in the office. Those that I call the lobsters, they are willing to step out of their shell, take some risks and innovate. Their dedication ensures that future customers will receive high quality services long after we have moved on.
- 6) For those who are optimists. Their dedication ensures that our course into the future will be the right one.

Happy Thanksgiving 7) For my wife and sons. Their dedication to me and my efforts ensures that I have a bright future. I truly hope you and your family have a wonderful Thanksgiving! The future is bright, engage it to its fullest!

More Halloween photos



Photo #1) - The SEA winners, Tara Farr and Carly Smith, smile for the camera. #2) - Pat PURR-cival (Percival) is a Tuxedo Cat. #3) Cindy Malnar was the winner at Durango Juvenile. No one was in costume and so Tami Mayes quickly put a crown on Cindy's head and a rose in her mouth and she was declared the winner. The Record Times thanks her for being a good sport. #4) - The Wonderful Wizard of CSC is Melanie Fay.

Did you know...

According to the County Recorder's Office, Maricopa County reached an all time record for the amount of ballots cast during the 2004 General Election - 1,211,963, which was 78.07 percent of the 1,552,421 registered voters.

County says there is still time to pledge

by Don Colven, CCC Manager

"We are approaching the end of this year's Combined Charitable Campaign (Dec. 11). If you have not already done so, please consider making a pledge. Even one dollar per paycheck makes a difference. There are many agencies throughout the Valley that help our clients and our fellow employees that need assistance. You may direct your pledge to the agency of your choice.

It's very easy to pledge - just click on <<http://ebc.maricopa.gov/cc/default.asp>> . This link enables you to make a payroll deduction to your favorite agency. A list of agencies enrolled in the campaign is provided for your review."

Opportunity for holiday shopping coming again

Maricopa County is sponsoring a second Craft Fair on Thursday, December 2 on the Central Court Plaza from 9 a.m. to 2 p.m.

Newsletter cruises to another country

Each month, employees are invited to send the Public Affairs Office a photo of themselves reading the Record Times while they are on vacation. For the past three months the newsletter has been traveling to other countries - Mexico, Jamaica, and Spain. This month, it continues to travel outside of the United States.

Pictured here is Management Resources' AnnaMarie Thornton who took a moment to pose with the newsletter while she was on a cruise ship at Ensenada, Mexico.

Employees may submit photos of themselves reading the Record Times at anytime. When submitting a photo, please include name, phone number, and a photo description.



Who are you thankful for — Thanksgiving Office Tributes

"We are thankful for the **Document Management staff** who have exemplified what teamwork is all about. Regardless of the case type they work with or the facility they are at, this team has ensured paper flow and coverage of all areas during the extreme CCB Family Court staff shortages August through September. Thank you all!"

— *Kathy Whittiker and Sheri Jaffe*

"I am thankful for the **Criminal Obligations staff**. Their efforts make me look good."

— *GeorgeAnn Smith*



Thankfulness is bountiful

"I am thankful for the great bunch of people I work with in the Criminal EDM Area. **Fran Hansen, Gina Frigo, Jouseth Gamez, Eileen Fenner, and Justin Spelgatti**. They make it such a pleasure to come to work everyday! Everyone works together and helps one another. Each of you are a blessing!"

— *Jan Bevan*

"I am very thankful that I had a job to come back to after being off for four months. I had a knee replacement and had some complications. My supervisor, **Joe Altnether**, was very good at letting me know that I indeed would have a position when I came back. I believe this knowledge helped my recovery."

— *Lora White*

"I thank all the hardworking customer service reps who work diligently with me each day. There have been times when the workload has been tremendous, but we pull together to get the job done. They are the best and I am thankful to be working with such professionals."

— *Veronyca Lockhart*

"Thanks to all my co-workers from **Discovery and Confidential and Marriage License and Passport** for all their help. I really appreciate it. Thanks for doing such a good job."

— *Deborah Payment*

"On July 2, 2004, my Father died. I received notification of this at work. Although this was not unexpected, it was nonetheless distressing to find out at work. Ironically, this was my last day of work before having a total knee replacement surgery on July 7. I literally left work, flew to Houston for my Father's funeral and came back the day before the surgery. I received beautiful flowers and cards in memory of my Father and for my surgery as well as hospital visits from my SEA Clerk friends. So, I am very thankful for their friendship and encouragement while I was gone. I was happy to come back and be among such a caring group of people.

A special thank you to **Gloria Kuder** and her grandson for their visit and to **Eileen** for her companionship.

Another really special thank you to **Lora White** (who had the same major knee surgery as me one month earlier) for being a "kindred spirit" and a physical therapy buddy. Lori, you made the time go faster and I will treasure your friendship forever." — *Mary Scott*



"I am thankful for **Pam Woods** and **Liz Russo** and everyone else who supported me before and during my leave due to back surgery. This was a major life changing event for me (fortunately in a positive way), made much easier because of the efficiency of the Clerk's Office team. It was a relief knowing that I didn't have to worry about whether or not I would have a job when I was ready to return. My paperwork was processed very promptly and when I returned the transition was very easy." — *Kathy Wendroff*

"How can someone luck out twice in one office? I was hired for the Mailroom in 2002 and worked with awesome ladies. Then in May 2004, I was hired to work at RCC/DT. My co-workers/train-

ers are **Alison Cole, Dyle Sanderson, James Jacobs** and **Melody McGee**, who are terrific in every way. They have all shown me patience, guidance, laughter, and a sense of camaraderie. I also have the greatest supervisors — **Rick Hutton** and **Brenda Townsend**. They should be the poster people for leadership.

My Thanksgiving thanks goes to all these wonderful people who put the smile on my face when I come to work."

— *Patti Ann Carter*



Giving Thanks!

"I am thankful to **Sue Baldwin** for being so helpful to me the other day. My desk got slammed and I was buried under. She jumped right in and helped me immensely. She is such a great help and a real asset to our area."

— *Christine Goodwill*

"The Document Management Directors are thankful for all of the staff that we work with everyday. We have some of the best team oriented, skilled, and dedicated group of people around!"

— *Document Management Directors Michele Delk-Garey, Kathy Whittiker, Brenda Burton, and Rick Hutton*

"I am thankful to all the **Durango Clerks and office staff** who were so helpful and friendly during my temporary stay at Durango. I appreciated everyone making me feel at home."

— *Katie Meade*

"I am thankful to all the NW Court Clerks who have made my transition from the DT Civil Division to Family, Probate and Civil Commissioner's Court such a great experience. At times, the training has been overwhelming, but everyone, including the Judges, JA's and Bailiffs have been extremely patient and helpful! Thank you **Mary, Diane, Genevieve, Lynne** and **Marian** for all your hard work — and thanks to the rest of the NW staff for making me feel welcome!" — *Andrea Marquis*

Employee News

(A special section devoted to news about employees of the Clerk of the Superior Court's Office.)

— BIRTHS —

• Congratulations to Courtroom Clerk **Carole Hernden** who became the proud grandmother to a 7 lb. 8 oz. baby girl on Sept. 19. Her new granddaughter's name is Cameron Monroe. She is Carole's fourth granddaughter.



• Congratulations to Mailroom's **Mary Davis** on the birth of her first grandson (second grandchild) on Nov. 4. His name is Kelly Hicks Jr. and he weighed 8 lbs. 11 oz.

• Congratulations to SE Court Clerk **Ellen Campo** who became a grandmother for the third time on Oct. 20 when her new granddaughter, named Layla, was born.

— NEW EMPLOYEES —

- **Ruth Bonz** – Criminal Financial Obligations Unit
- **Delia Cortes** – CSC Public Counter
- **Donna Crawford** – Criminal Financial Obligations Unit
- **Rebecca Crockett** – SEA CR
- **Franci Diaz-Smock** – SEA RCC/EDC & EDM Supervisor
- **Pamela Dougherty** – Downtown RCC
- **Susan Dunne** – Appeals
- **Shayna Hatfield** – Courtroom Clerk
- **Michelle Luera** – Durango Juvenile
- **Bonnie McGovern** – Micrographics
- **Anna Porter** – SEA Fileroom
- **Cynthia Rego** – SE Juvenile
- **Cherise Salaverria** – Family Court EDM
- **Jeanine Skuza** – Courtroom Clerk

— MILESTONES —

The following Clerk of the Court employees celebrate milestone office anniversaries in November:

5 Years

- Charlotte Concholar
- Vanessa Martinez
- Steve Greth



— EMPLOYEE MOVES —

- **Susan LaMarsh** transferred to SEA into the position of Probate/Mental Health Clerk after serving in the Probate Office at the Old Courthouse.
- **Penny Boettcher** transferred to the Family Court to supervise the SEA Filing Counters and Docket area. She previously supervised the SE EDM, EDC, and CR Docket.

— OTHER NEWS —

Below are the remaining dates and locations of the **County Blood Drive**. All blood donors will be entered in a drawing to win one of two \$500 gas cards. More information is available by calling 506-3758.

Date: Monday, Nov. 29
Time: 9 a.m. - 2 p.m.
Place: County Administration Bldg., 301 W. Jefferson, 1st Fl.

Date: Tuesday, Nov. 30
Time: 8 a.m. - 12:30 p.m.
Place: SE Juvenile Parking Lot

Date: Monday, Dec. 20
Time: 1 - 5 p.m.
Place: NW Regional Library in Surprise, 16089 N. Bullard



EMPLOYEE SPOTLIGHT

The following spotlight is on **Duffy Watson**, who has served in the Clerk's Office longer than any other employee.

- Name:** Duffy Watson
- Department:** License Services
- Hometown:** Jersey City, N.J.
- Family:** *Wife* - Sandy (Sandy and Duffy met while working together in the Clerk's Marriage License and Passport Office in 1990. They married in 1994.)
- Birthday:** January 31
- Years with Clerk's Office:** 36 years
- Favorite Activity:** Traveling
- Least Favorite Activity:** Housework and yardwork
- Pet Peeve:** Impatience
- A Memorable Experience For You:** When Sandy and I went on a two-week cruise to Alaska. The beauty was spectacular.
- Most Adventurous Thing That You've Done:** When I went whitewater rafting in Alaska
- A Person You Would Like to Meet:** Benjamin Franklin
- What Was Your First Job:** Working in the food service area at St. Joseph's Hospital
- Nobody would believe it if they knew...** that I am very short (just kidding) ...that I am very quiet at home.



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