

# Record Times

December  
2005

A monthly newsletter for employees of the Clerk of the Superior Court's Office

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## The Drive to make it a December to remember

For the second year in a row, the Annual Office Holiday Charity Drive has not only been *fa-la-la-la-bulous*, but also turned out to be *sock-cessful*, *toy-riffic*, and *shoe-per*. The following are the reasons why:

● **Shoebox Ministry** – This *sock-cessful* activity concluded on Dec. 7.



Employees donated 302 pairs of socks, 216 shoeboxes (a new office record), and a few thousand toiletry items (another office record), including toothbrushes, razors, soap, shampoo, wash cloths, and more. All donated items will be given to the homeless and near homeless in the community through Shoebox Ministry.

Staff at the Shoebox drop-off location reported that it took two trips to collect all of the items the Clerk's Office donated this year.

In the past five years, Clerk's Office employees have donated a total of 1,245 pairs of socks for this effort.

● **Toys for Tots** – This *toy-rrific* holiday drive activity concluded on Dec. 15.

This is the second year that the Clerk's Office has participated in this effort. Once again, employees responded generously by donating 265 new toys (a new office record) for children in the community who would not have otherwise had a toy for the holiday season.



The Toys for Tots Drive is sponsored by the U.S. Marine Corps Reserve. Clerk of the Court employees participated by donating new, unwrapped toys. Toys were collected and delivered to the Marines, who separated the toys by age and gender.

Over the past two years, the Clerk's Office has donated a total of 515 toys for this holiday activity.

● **Operation Cobbler** – This *shoe-per* holiday drive activity, which was held at the Customer Service Center, concluded on Dec. 16. This year, staff donated 199 pairs of old, worn, and/or unwanted shoes for this effort. Shoes will be



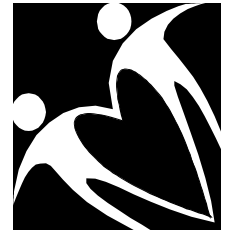
cleaned and repaired by a local shoe repair shop, who will then provide them for free to schools, libraries, homeless shelters, and others. The CSC Administration section was the CSC unit that donated the most shoes this year.

In the past five years, the CSC staff has donated a total of 2,029 pairs of shoes for this holiday drive activity.

## Season for giving

Along with the Holiday Charity Drive, Clerk of the Court staff also demonstrate their generosity in another way. Currently, Clerk staff have contributed \$4,016.48 to the Maricopa County Combined Charitable Campaign (CCC).

To date, the overall contribution amount for Maricopa County employees is \$485,000, which surpasses the set goal of \$385,000.



Related to the CCC, the final Casual Day is Tuesday, Dec. 27. Employees who are interested in purchasing a casual sticker for \$2 may contact the Office of Management and Budget's Jack Patton by email at [jpatton@mail.maricopa.gov](mailto:jpatton@mail.maricopa.gov) for more information.

## Home for the holidays

The holiday season is here and so is the opportunity to look at upcoming holidays in 2006. The scheduled holidays are:



- **New Year's Day** - Monday, Jan. 2
- **Civil Rights/Martin Luther King Jr. Day** - Monday, Jan. 16
- **Presidents' Day** - Monday, Feb. 20
- **Memorial Day** - Monday, May 29
- **Independence Day** - Tuesday, July 4
- **Labor Day** - Monday, Sept. 4
- **Columbus Day** - Monday, Oct. 9
- **Veterans' Day** - Friday, Nov. 10
- **Thanksgiving Day** - Thursday, Nov. 23
- **Christmas Day** - Monday, Dec. 25

# Michael's

message



Michael K. Jeanes  
Clerk of the Court

## You are valuable

A well-known speaker began a seminar by holding up a fifty-dollar bill. He then asked his audience, "Who would like this \$50?" Hands went up. He said, "I am going to give it to one of you, but first let me do this." He then crumpled the bill up. He then asked, "Who still wants it?" Still the hands were up in the air.

"Well," he replied, "what if I do this?" He dropped it and then ground it into the floor with his shoe. He picked it up, now all crumpled and dirty and asked, "Now who

wants it?" Still the hands went into the air.

"My friends," he said, "you have learned a valuable lesson. No matter what I did to the money, you still wanted it because it did not decrease in value and was still worth \$50." He then concluded saying to remember that no matter what happens to you in life, you will never lose your value.

As we end this year, I want you to know how **valuable** all of you are to me. Thank you for your service over this past year. I appreciate you and hope that you enjoy working here as much as I enjoy you being here. I wish you and your families the happiest of holidays!

## Here comes Santa Claws?



Looking for a special gift for someone? The Maricopa County Animal Care and Control (AC&C) may have the *purr-fect* one – a gift certificate to adopt a cat or dog. The AC&C offers gift certificates at three locations: 2323 S. 35th Ave., Phoenix; 2630 W. 8th St., Mesa; and 5231 N. 35th Ave., Phoenix. The cost to adopt a dog is \$40

and a cat is \$25. The price includes the spay/neuter, basic wellness vaccination, license, free wellness exam at a participating veterinarian, and a one-month free pet insurance. More information is available by calling the AC&C at 602-506-PETS.

## Most Humorous and Unique photo contest winners

Recently, the *Record Times* conducted a photo contest asking employees to submit photos of themselves reading the newsletter while they are on vacation. Winners were selected in seven different categories.

In Photo 1 is Financial Services **Art Sainz** (left) and **Steve March** who received first prize in the "Most Humorous" category. They are posing with one of Santa's reindeer. They said they promise to return the reindeer for a pot luck. In Photo 2 is Customer Service's **Linda Samson** who received first prize in the "Most Unique" category. Linda is posing with the newsletter and her softball team in Des Moines, IA at a national senior softball tournament. Employees may submit photos of



themselves reading the *Record Times* at anytime for this feature. Please send photo(s) to Len Keso, PA&E, 2nd Fl., CCB.

## Topping it out

On Dec. 8, Maricopa County held a **Topping-Out Ceremony** for the Downtown Justice Center. The new five-story building will house nine county departments, including the Clerk of the Court, and five justice courts. The facility is projected to be completed in the fall of 2006.



Clerk of the Court Michael Jeanes signs the final steel girder that was later placed on top of the new Downtown Justice Center.

## Former staff honored

On Dec. 21, the names of three former Clerk of the Court employees were placed on the County's Service Pillar on the Central Court Plaza for their 30 years of service to Maricopa County. They were **Sue Fremouw**, who served in the Clerk's Office from 1972 to 2002; **Mary Ellen O'Hara**, who served from 1973 - 2003;



and **Sharon Sterns**, who served from 1975 - 2005.

To be eligible for the Service Pillar, an employee must have retired from the county after 30 or more years of service. Sue, Mary Ellen, and Sharon are the first Clerk of Court employees to have their names on the Service Pillar. Currently, the Office has six employees who have 30 or more years of service.

The County has two other special pillars for employees – one for those who have lost their lives during service, and one for those who have received significant regional/national recognition for their service.

# Recordsetters

(Listed below are recent letters, email messages, and phone calls about Clerk of the Court employees from those who appreciate their recordsetting efforts to provide excellent service.)

## CO-WORKER — COMPLIMENTS —

“Compliments to the **SE Juvenile staff!** We were able to contribute 101 shoeboxes, over 1,200 items to fill the shoeboxes, and earned \$100 for Toys for Tots from recycling cans. Thanks to everyone for your efforts all through the year!” – **Diane Hoy**

“I want to express a tremendous thank you to the people who have greatly assisted me in my transition to my new position in Customer Services: **Linda Samson** for being so ever patient; **Lauri Thomas** for the tours and introductions to the outlying offices and the DT Exhibit & Appeals staff; **Melanie Fay** for listening, interpreting, and answering my ongoing questions; **Patti Sanderman, Cheryl O’Dell, Sue Littrell, Marlene Rennaker, and Pam Crawford** for introductions to DT Exhibits, Appeals, and Grand Jury operations; **Janice Bray, Linda Rice and Chris Gering** for the introduction to the SE Exhibits operations (though Janice just wanted to know if I really would move boxes); and to those that I haven’t worked with yet...I am very much looking forward to it.” – **Vonda Culp**

“I sincerely thank the wonderful people who have given this ‘rookie’ their years of knowledge and wisdom during my first months of training – **Yolie Allen, Caroline Barr, Hollice Cameron, and Sig Perez.**

Also, to the countless others who have given me great words of wisdom, I have learned so much from you.” – **Lori Angsten**

“I have to commend **Sylvia Rosales** for always coming to my aid with the fastest microfilm. She has never let me down once. A giant THANK YOU to her.” – **Madonna Anderson**

“I want to thank **Lauri Thomas, Brenda Burton, Kathy Whittiker, Sheri Jaffe, and Michele Delk-Garey** for the assistance they have provided me the past few years. Their knowledge, commitment and compassion are admirable and I have been lucky to call them co-workers and friends.

Also to the **DT and SE Criminal Document staff**, you are an outstanding group of people. It has been an honor working with you and getting to know you.” – **Rick Hutton**

**Recordsetters know how to give the gift of service**



“I thank Supervisor **Cynthia Kurtz** for assisting the CV Filing Counter when we were short-staffed. She is a wonderful team player and we appreciated her help.” – **Merriel Trombley**

“I want to thank my EDC-DT Courtroom Clerk team members **Laura Franco, Lorraine Sheehan, and Lorie Stroud** for being such great team members.” – **Caryn Zent**

“We want to extend our sincere thanks and heartfelt wishes for the very best to **Rick Hutton.** He has given us the advice, support, and guidance to make the Criminal areas aspire to be the best we can be. He has always been there for us, recognizing, researching, and resolving problems or issues that have arisen in a timely manner. He has consistently maintained an open, friendly disposition, is easily approachable, and has never said a harsh word to anyone.

Rick, we will truly miss you.” – **RCC, EDC, EDM, Docket, Restorations, File Counter, Andrea Krisher, Roxana, and Brenda Townsend**

“We are thankful for our ever-dependable team of **Dell Moore and Larry Spoehr** for always coming through for us with tables and many other requests we have throughout the year. They are the best!”

— **Anna Valenzuela and Laura Lyons**

## OTHER

### — COMPLIMENTS —

Sandy Carrillo sent the following complimentary email to Courtroom Services Manager Diane Jamison about Courtroom Clerks **Jenny Friess** and **Marian Corriveau.** She wrote, “What an awesome team we have. Jenny came by and picked up all the documents in my two in-baskets indicating that she and Marian would help me out. This brings tears to my eyes and makes this past week tolerable. I feel proud to be a part of this team. These two are generous co-workers.”

A customer called to thank Support Finance Supervisor **Don Vert** and Star Call Center’s **Jenna Ashe** for their excellent customer service. She said she was impressed with the efforts they both put forth and the lengths they went to assist her. She said her situation would have had her in a real panic if it hadn’t been for Don and Jenna.

## SURVEY CARD

### — COMPLIMENTS —

#### Customer Service Center

- **Veronica** was very nice and helped us with everything.
  - **Karen Gonzales** has been very helpful and went the extra mile for me.
- Southeast**
- **Sheila and Teresa** were so helpful and polite. I was impressed. They were quick and knew what they were doing.
- Civil Filing Counter**
- **Mark** is professional and courteous.

# Employee News

(A special section devoted to news about employees of the Clerk of the Superior Court's Office.)

## — MARRIAGES —



Congratulations to Trainer **Matt Kauffman** and Courtroom Services Manager **Liz Russo**, who got married on Oct 8.

Congratulations to Criminal Public Records Lead **Andrea Martin**, who got married on Nov. 15 to Phil Krisher.

Congratulations to Micrographics' **Anamae Ramirez**, who got married on Nov. 26 and is now Anamae Beard.

## — BIRTHS —



Congratulations to Family Court Filing Counter's **Melissa Alderman-Mendez** who gave birth to a 9 lb. 11 oz. baby girl on Oct. 23. Her new daughter's name is Ivan Concepcion.

Congratulations to Courtroom Clerk **Linda Talbo** who became a grandmother on Oct. 25. Her new grandson's name is Izaya Daniel.

## — ENGAGEMENTS —

Congratulations to Deferral/Billing Unit's **Christina Luciu**, who got engaged on Thanksgiving Day to Waleed Nekho.

## — EMPLOYEE MOVES —

- **Cynthia Gonzalez** was promoted to Family Court Public Records Lead from Family Court Filing Counter.
- **Susan LaMarsh** transferred from SE Family Court Filing Counter to the EDM Quality Control Team.

## — ANNIVERSARIES —

The following employees celebrate milestone anniversaries in December:

### 20 YEARS

**Lela Frizzell**

### 15 YEARS

**Sue Littrell**

### 10 YEARS

**Erika Morgenstern**

### 5 YEARS

**Catherine Sullivan, Jennifer Myers, Denise McGraw, and Maira Perras**



## — NEW EMPLOYEES —

- **Jessica Alvares** - Civil EDM
- **Cynthia Arvalo** - Courtroom Clerk
- **Lori Angsten** - Courtroom Clerk
- **Rosalie Cabrera-Razo** - Juvenile Courtroom Clerk
- **Karen Christensen-Gamble** - Courtroom Clerk
- **Diedra Clark** - Courtroom Clerk
- **Christopher Driscoll** - FC EDM/Docket
- **Veronica Estrada** - FC EDM/Docket
- **Steve Gortarez** - Juvenile Durango
- **Cheryl Hancey** - Juvenile Courtroom Clerk
- **Anita Hulsey** - Courtroom Clerk
- **Travis Joy** - Civil EDM
- **Alma Kirkendall** - Courtroom Clerk
- **Brandy Lambert** - Courtroom Clerk
- **Neeta Manelkar** - Civil Exhibits
- **Delia Martinez** - SEA EDM
- **Alisha Molett** - Civil EDM
- **Sherrie Meyers** - Juvenile Courtroom Clerk
- **Regina Ruiz** - Notary Bond Clerk
- **Amy Salcido** - Juvenile Durango
- **Jayme Taormina** - SEA Appeals
- **Leslie Wilkins** - SEA CV/CR Filing Counter
- **Tammie Yancer** - Juvenile Courtroom Clerk

## BEST HOLIDAY WISHES



## EMPLOYEE — SPOTLIGHT —

**Name:** Ken Shipley  
**Department:** Customer Service Center  
**Hometown:** East Orange, NJ  
**Family:** *Wife* - Kelli / *Daughters* - Jessica and Danielle  
**Birthday:** October 26  
**Years with Clerk's Office:** Almost 3  
**Favorite Activity:** Writing and cooking  
**Something I'm Proud of:** My daughters singing the National Anthem at my retirement ceremony from the U.S. Air Force. They sang like angels.  
**Hardest Thing You've Done:** It was to discharge one of my troops from the U.S. Air Force  
**My Favorite Meal:** ICE CREAM!!!! (Okay, it's not a meal, but who cares!)  
**A Pet Peeve:** It is a tie – really bad customer service, and drivers who don't use their turn signal when making a right turn or exiting the freeway.  
**A Dream I Have Is To:** Become a successful published author.  
**Two people you would like to have dinner with:** Illinois Senator Barack Obama and author Robert B. Parker  
**What Was Your First Job:** The military was my first job.  
**Nobody would believe it if they knew...** that as a kid, I was shy and somewhat quiet, especially in public...my how times have changed!



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