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Record Times



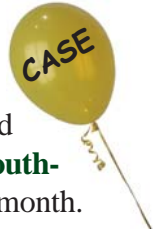
A monthly newsletter for Clerk of the Superior Court employees

May 2009

Vol. 15 No. 5

Many Clerk of Court employees enjoy meeting Casey

More than 140 employees were introduced to Casey this month and the experience was a rewarding one for them. Why? Because Casey is actually an award and these employees were presented this award during the Office's annual employee recognition ceremonies. The ceremonies were held at **Durango Juvenile**, the **Customer Service Center**, and **Downtown**. Employees from **Northeast** and **South-east** were introduced to Casey in April, and staff from **Northwest** will be meeting Casey at the end of the month. The following are the names and photos of several employees who received a Casey award in May.



DURANGO JUVENILE - TEAMWORK AWARD
Kiera Molina, Sofia Murta, Belen Eva Aguilar, Lori Morris, Norma Barron, and Yardan Paz



DURANGO JUVENILE - TEAMWORK AWARD
(pictured) Kathryn Martin, Michael Lane, Dawn Wood, and Priscilla Huff



DURANGO JUVENILE - CUSTOMER SERVICE AWARD
Michael Aiston



DOWNTOWN - EXCELLENCE AWARD
Mike Mejia



DURANGO JUVENILE - EXCELLENCE AWARD
Robert Jordan



DOWNTOWN - TEAMWORK AWARD
(pictured) Marjorie Crow, Michele Johnson, Monica Coleman, and Mark Leong



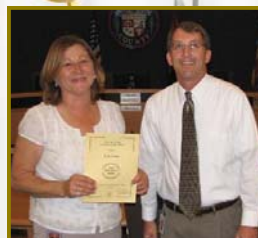
CUSTOMER SERVICE CENTER - CUSTOMER SERVICE AWARD
Suzanne Lambries



DURANGO JUVENILE - LEADERSHIP AWARD
Kiera Molina



CUSTOMER SERVICE CENTER - EXCELLENCE AWARD
(pictured) Ken Shipley and Tina Barrett



DOWNTOWN - EXCELLENCE AWARD
Jody Fisher

CUSTOMER SERVICE CENTER - EXCELLENCE AWARD
(pictured) Mary Davis and Frances Horst



More photos and a list of all of the Durango Juvenile, Downtown, and CSC CASE Award winners are provided on page 3.



Michael K. Jeanes
Clerk of the Court

A Minute with Michael



Employees make great CASE to be recognized

Congratulations to our 2009 CASE award winners! You are truly deserving of the recognition. It has been great for me to be at each office and celebrate your accomplishments. This is our 8th year of presenting these awards and I want to continue to do so in the future as it provides a wonderful opportunity for you to be recognized for your outstanding efforts. I truly enjoy hearing about your excellent performances and look forward to being able to thank you in person at these events.

As you see, this issue of the *Record Times* is filled with photos and the names of employees from Durango Juvenile, the Customer Service Center, and Downtown who have received our CASE award. Last month's issue included photos and the names of the CASE award-winning employees from Northeast and Southeast. Next month's issue will have the winners from Northwest.

Besides the Casey's, I presented the **Jeane-ius Award**, which is an award I bestow upon an individual who has performed at an exceptional level. This year, the Jeane-ius Award was presented to Management Resources Director **Doug Wood**. The following is what I said at the Downtown event on why he was deserving of this award.

Over the past two years, under extraordinary financial circumstances, Doug has consistently provided me, Chris Kelly, and senior management with accurate and detailed financial information and strategic direction. He has guided the Office through two significant budget reductions from FY2008 through our budget submission for FY2010 with a steady, deliberate focus and an exceptional understanding of our budget. His remarkable approach to organization and attention to detail, coupled with an uncanny ability to communicate complex revenue and expenditure figures in a succinct manner, helped to create a comprehensive approach to achieving required budget reductions. Additionally, Doug has created and fostered strong relationships with OMB at all levels and has earned a solid reputation as a strong budget director, which helps to create a heightened level of trust between our organizations at such a critical time for our Office.

In addition to his 'day job' as our budget director, Doug also stepped up to fill a critical void to support ITG's need to contract for external resources to support priority project work. He took initiative to explore the procurement process with the Court's procurement specialist and applied this new knowledge to support several critical procurements for the Cash Receipting project and eFiling. Working with our Project Managers, Doug guided us through the appropriate processes and always followed through to ensure there were no unnecessary delays in securing those resources.

Through his great efforts and accomplishments, Doug does not look for praise nor acknowledgment – instead he is motivated by teamwork and the greater objective(s). He is humble, he injects the appropriate amount of humor into difficult discussions, he is dependable, reliable, and definitely deserves this year's Jeane-ius Award.



Michael Jeanes presents the 2009 Jeane-ius Award to Doug Wood at the Downtown Ceremony on May 12.

For Your Information ...

There were 102 employees who received a service pin from the Clerk of the Court and/or Maricopa County this year. They represented more than **1,035 years** of experience.



... CASEY award winners continued from page 1

CUSTOMER SERVICE CENTER C.A.S.E. AWARDS

Customer Service Award - Suzanne Lambries / Diane Barnes / Veronica Olivas | **Excellence Award** - Scott Hensel / Flor Nevarez / Mary Davis, Terry Gunderson, and Frances Horst / Ken Shipley, Tina Barrett, and Stella Rodriguez / Pierre Corriveau | **Leadership Award** - Candy Cole-Terry / Ruby Davison / Donna Hall | **Teamwork Award - Public Records Team** - Margaret Wagner, Connie Estrada, Evelyn Laborin, Regina Watt, Rick Stefano, Essie Espinoza, Martha Miller, William Cruz, Debra Cooper, Scott Mandel, Edith Witherspoon, Charlotte Concholar, Janeene Carrillo, Sonja Olmos, Aide Estrada / **Fileroom QC3-QC 2002/2006 Audit Team** - Elizabeth Castaneda, Eva Castillo, Idella Hamilton, Veronyka Lockhart, Sally Valdez, Cecilia Alfaro Arndt, Ramon Flores, Ron Lopez, Chinue' Moore, Patricia O'Reilly, Linda Wagman, Isidro Guillen, Jacqueline Balderrama, Joe Altnether, Ken Lindler, Donna Davault, Maria Reyes, Maria Saenz, Teresa Stemmons, Dan Sullinger, Elva Rojas, Ed Morris, Sylvia Anderson, Donna Hall

DURANGO JUVENILE C.A.S.E. AWARDS

Customer Service Award - Michael Aiston | **Excellence Award** - Robert Jordan | **Leadership Award** - Kiera Molina | **Teamwork Award - Courtroom Clerk Team** - Kathryn Martin, Iris Crawford, Dawn Wood, Arlene Chee, Connie Marcum, Candace Botello, Priscilla Huff, Michael Lane, Beverly Allie / **Filing Counter Team** - Yardan Paz, Sofia Murta, Lori Morris, Belen Eva Aguilar, Norma Barron, Kiera Molina

DOWNTOWN C.A.S.E. AWARDS

Customer Service Award - Angela Walker / Ken Miller, Laura Dagna, and Anita Treacy / Wendy Brown and Marty Makawi / Jules Herbeuoux | **Excellence Award** - Fred Mohr / Mark Leong / Evonne Gonzales and Betty Finney / Christopher Driscoll / Mike Mejia / Len Keso / Jody Fisher | **Leadership Award** - Regina Ruiz / Merriel Trombley / Laura Eng | **Teamwork Award - Criminal Document Management Team** - Melody McGee, Jo Harbour, Laura Sam, Stacy Kennow, Justin Spelgatti, Kitty Curtner, Tara Farr, Pam Dougherty, Jouseth Gamez, Erendira Bautista, Reta Sneddon, Lisa Smith, Mary Ann Martin, Isabel Osuna, Dora Sandoval / **EDC Team** - Laura Franco, Crystal Macheliski, Lorraine Sheehan, Lorie Stroud / **Billing and Deferral Unit Team** - Edie Friss, Madonna Anderson, Rosa Montoya, Holly Lee, Christine Nekho, Fred Mohr / **eFile Team** - Michelle Paigen, Lori Cummings, Angela Walker, Mike Mejia, Isabel Osuna, Lisa Smith, Mary Ann Martin, Kitty Curtner, Dora Sandoval, Reta Sneddon, Judith Flowers, Sandra Valdez / **Distribution Team** - Monica Coleman, Michele Johnson, Marjorie Crow, Nina Parmar, Mark Leong / **Family Court 5th Floor Commissioner Clerk Team** - Anisa Ashburn, Eric Toledo, Rae-Ann Hopper, Yolanda Soliz / **Criminal Managers Team** - Pam Woods, Yolie Allen, Roxana Anderson, Jennifer Myers / **Courtroom Services Managers Team** - Betty Finney, Karen Stone, Evonne Gonzales, Susan Morris, Erika Morgenstern, Penny Boettcher, Roxana Anderson, Yolie Allen, Jennifer Myers, Pam Woods.

<p>CSC CUSTOMER SERVICE AWARD Veronica Olivas</p>	<p>CSC CUSTOMER SERVICE AWARD Diane Barnes</p>	<p>CSC LEADERSHIP AWARD Candy Cole-Terry</p>	<p>CSC LEADERSHIP AWARD Ruby Davison</p>	<p>CSC TEAMWORK AWARD - Public Records Team (pictured) Regina Watt, Martha Miller, Essie Espinoza, Edith Witherspoon, and Scott Mandel</p>
				
<p>CSC LEADERSHIP AWARD Donna Hall</p>	<p>CSC EXCELLENCE AWARD Flor Nevarez</p>	<p>➔ More photos of award winners are provided on page 4 ...</p>		
				
				<p>CSC TEAMWORK AWARD Fileroom QC3-QC 2002/2006 Audit Team - (pictured - front row, left to right) Sally Valdez, Donna Hall, Linda Wagman, Eva Castillo, Elvia Rojas, Ramon Flores, Sylvia Anderson (back row) Ed Morris, Ron Lopez, Cecilia Alfaro Arndt, Elizabeth Castaneda, Veronyka Lockhart, Patricia O'Reilly, Joe Altnether, Ken Lindler, and Maria Sainz.</p>





... CASEY award winners continued from page 3

DOWNTOWN TEAMWORK AWARD
Criminal Document Management Team
(pictured) Pamela Dougherty, Tara Farr, Jouseth Gamez, Dora Sandoval, Lisa Smith, Reta Sneddon



DOWNTOWN TEAMWORK AWARD
EDC Team -
Lorraine Sheehan, Crystal Machelski, and Laura Franco



DOWNTOWN TEAMWORK AWARD
CR Managers Team -
(pictured) Roxana Anderson, Jennifer Myers, and Yolie Allen



DOWNTOWN LEADERSHIP AWARD
Laura Eng



DOWNTOWN TEAMWORK AWARD
FC 5th Fl. Commissioner Clerk Team
Eric Toledo, Yolanda Soliz, Anisa Ashburn, and Rae-Ann Hopper



DOWNTOWN TEAMWORK AWARD
eFile Team -
(pictured - left to right) Judy Flowers, Sandra Valdez, Lori Cummings, Mike Mejia, Angela Walker, Lisa Smith, and Reta Sneddon



DOWNTOWN TEAMWORK AWARD
Courtroom Services Managers Team -
(pictured) Yolie Allen, Jennifer Myers, Penny Boettcher, Karen Stone, Evonne Gonzales, Roxana Anderson, and Susan Morris



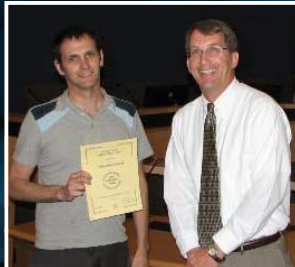
DOWNTOWN CUSTOMER SERVICE AWARD
Glendale RCC -
(pictured) Laura Dagna



DOWNTOWN EXCELLENCE AWARD
Mark Leong



DOWNTOWN EXCELLENCE AWARD
Christopher Driscoll



DOWNTOWN LEADERSHIP AWARD
Regina Ruiz



DOWNTOWN CUSTOMER SERVICE AWARD
Angela Walker



DOWNTOWN EXCELLENCE AWARD
Len Keso



DOWNTOWN LEADERSHIP AWARD
Merriel Trombley



DOWNTOWN EXCELLENCE AWARD
Fred Mohr



DOWNTOWN CUSTOMER SERVICE AWARD
Wendy Brown and Marty Makawi



DOWNTOWN CUSTOMER SERVICE AWARD
Jules Herbuveaux



DOWNTOWN TEAMWORK AWARD
Billing and Deferral Unit
(back row, from left to right) Richard Gonzales, Edie Friss, Fred Mohr, Christine Nehko (front row) Holly Lee, Madonna Anderson, Rosa Montoya, and Linda Castleberry





The Extra Mile



(Listed below are recent letters, email messages, note cards, and phone calls about Clerk of the Court employees who went the extra mile to provide excellent service.)

CUSTOMER CARD COMPLIMENTS

Southeast Customer Services Area

- **Drayson Alcantar** - "I was helped in a very quick manner. The clerk was professional and cordial."
- **Ken Daniels** - "Ken was outstanding and helpful. You need more people like this employee."
- **Judy Barney** - "Judy was very helpful. I was very happy with her service."
- **Lori White** - "Lori is always pleasant and eager to please."

Customer Service Center Marriage License & Passport Office

- "What a pleasure the process was ... it was quick and efficient!"

Customer Service Center Public Records Counter

- **Evelyn Laborin** - "Evelyn was very professional and did a good job."
- **Martha Miller** - "Martha was very helpful and polite."
- "They are the most helpful out of all of the courts that I visit."

Northwest Filing Counter

- **Jackie Ortiz** - "Jackie is very helpful and sincere. Best service ever."
- "I have had to come in many times and the staff is always so helpful. I am amazed at how friendly everyone is to me during these hard times. Thank you!"

Northwest Marriage License & Passport Office

- **Aurora Avina** - "Aurora was very helpful. She has a pleasant manner. It was a wonderful experience here."



CO-WORKER COMPLIMENTS

"I want to send a long overdue, all-encompassing thank you to everyone involved with helping me transition from Family Court to Criminal, this includes: Family Court and Criminal Case Managers **Karen Stone, Susan Morris, Yolie Allen, Roxana Anderson, Jennifer Myers, and Pam Woods**; their administrators, **Laura Eng** and **Marian Catt**, who were willing to let me leave family court and take on criminal; the training coordinators, **Betty Finney** and **Evonne Gonzales**, who also offered support and directed me to other resources; the clerks, **Alyson Moore, Alex Aguirre**, and **Caryn Smith**, who gave graciously of their time and knowledge in training me; and the four others, **Shanna Perez, Saralyn Yoder, Janice Arnold**, and **Mary Cabral**, who have been the main recipients of the questions I have asked. Everyone has been more supportive and generous than I could have imagined. Everyone has contributed to my knowledge and my rejuvenation as a clerk. I am glad to be a part of the Clerk team." – **Denise McGraw**

"I would like to thank **Valerie Stevens** for taking the time to assist me with daily filings. Due to a hip injury and being assigned to the Old Courthouse, she offered to take my filed documents to the floater pool in the WCB almost on a daily basis." – **Eileen Rosel**

"I would like to send a thank you to **Travis Joy** and his crew in Docket for the assistance in locating documents. He is always helpful and is an asset to his department." – **Laura Nixon**



... **more extra miles**

CO-WORKER COMPLIMENTS

“I want to thank **Larry Spoehr, Richard Lopez, Fernando Cabral, Fred Rubalcaba** from our office, and **Byung Kim, Alejandro Guzman, Juan Araiza** and **Frank Salaiz** (who are in another department) for their hard work in moving and taking apart the shelving in the SEA File Room. You guys did and continue to do a fantastic job.” – *Franci Diaz-Smock*

“I want to thank and recognize our hardworking courtroom clerk **Angela Sedillo** and also Commissioner **Kirby Kongable**. Despite how busy their calendar was, Angela took the time to assist me with an issue on a probate case and brought the issue to the commissioner. The issue was taken care of with such speed and efficiency. It’s amazing how many teamplayers we have working for the county ... from commissioners to clerks.” – *Christina Nekho*

OTHER COMPLIMENTS

A judicial assistant sent Juvenile Durango Supervisor Kiera Molina an email commending the work of **Kelly Laird**. She said, “I just want to let you know how much I appreciate Kelly. She is so very helpful, courteous, always responds in a timely manner, and always has a smile.”

A legal assistant wrote a letter and sent it to CSC’s Tina Barrett to make her aware of the great service that **Tawnie Wells** provided to her. She wrote, “This letter is to inform you that I recently had the pleasure of working with Tawnie Wells. She was very professional, courteous, and helpful in every way. My first contact with her was on the phone when she returned my call immediately and provided me with the information needed. I met with her in your office the next day and she directed me through the steps so that I could hand deliver the documents. She helped me solve a problem that had been going on for a couple of months. Please let her know that her help and professionalism are greatly appreciated.”

EDM/QC’s Patti Carter sent an email to Joyce Auchinleck to let her know how helpful **Chris Cerrato** has been to her. She wrote, “Since I have been here, I have had the help of everyone, but the one person who stands out is Chris Cerrato. He is absolutely unbelievable. Everyone comes to him for help, even from different areas, and he always helps the person with patience and a smile. He is awesome.”

Superior Court’s Ann Marie Crawford sent a commendation to Laura Eng about **Gerry-Lynn Cohen**. She wrote, “I was made aware of a serious potential issue regarding an OOP that had been issued. There were many challenges, some of which I was not familiar with. I was going to be away for two days and asked two people to keep searching for an answer to the problem. When I returned, I was not convinced the issue was resolved. I needed to dig further and met with Gerry-Lynn to enlist her expertise. She was able to put me on the right track immediately. She even assisted me for a short time to get to the bottom of the issue. This is a solid example that it definitely takes a team to keep a courthouse running effectively and Gerry-Lynn is just one of the many that I can count on when there is a need.”



An employee from a runner service stopped Mike Mejia to tell him that he found **Eva Perez** to be an absolutely wonderful clerk. He said she was very nice and that she deserved a gold star.

An attorney called Lauri Thomas and had nothing but nice things to say about the service he received from Court Services Manager **Brenda Burton**. He said that he called her with a problem and she went out of her way to assist him. He was grateful for her assistance. He also indicated that it’s due to outstanding employees like Brenda that makes a lawyer’s life better and that she is a testament to the Office.



The Employee Track

(A special newsletter section devoted to news about employees of the Clerk of the Superior Court's Office.)

BIRTHS

- Congratulations to Criminal Financial Obligations Manager **Jane Tewksbury** on the birth of her 7 lb. 6 oz. grandson on April 28. Her new grandchild's name is Edwin James. He is her fifth grandchild.

OFFICE ANNIVERSARIES

The following employees celebrate milestone anniversaries with the Office in May:

5 YEARS

Terry Gunderson
Jennifer Friess

10 YEARS

Diane Hoy
Frances Horst
Michelle Monick



15 YEARS

Tami Mayes



20 YEARS

Susan Morris
Diane Szaniawski



EMPLOYEE MOVES

- **Anamae Beard** transferred from Micrographics to EDM QC.
- **Marie Righetti** transferred from the CSC Support Services to the Downtown Civil Filing Counter.

RETIREMENTS



Lydia Gonzales

The Clerk of the Court's Office is losing 57 years of experience on the same day this month with the retirements of two courtroom clerks. **Lydia Gonzales** is retiring on May 29 after 33+ years with the Office and 35+ plus years with Maricopa County (she worked for Adult Probation prior to the Clerk's Office). Courtroom Clerk **Deb Whitford** is retiring on May 29 after 24+ years with the Office.



Deb Whitford

AWARDS/HONORS

Scantastic work

Every month, the employees who are responsible for scanning documents are audited on their work. Each quarter, the scanners who have achieved a high quality on their images for that quarter receive a special certificate. The following employees received certificates for their outstanding rating:

PLATINUM CERTIFICATE: **Alison Knapp** (100% accuracy), **Delilah Chilcoat** (99.87% accuracy), **Margaret Gardner** (99.86% accuracy), **Rebecca Bennett** (99.77% accuracy)

GOLD CERTIFICATE: **Bridgett Vance** (99.67% accuracy)

Con-graduate-lations

- Business Analyst **CJ Allen** earned his MBA from Arizona State University this month.
- Courtroom Clerk **Anne Pagel-Spauling** graduated from the University of Phoenix with a bachelor's degree in Criminal Justice Administration this month.





...The Employee Track *continued*

EMPLOYEE SPOTLIGHT FOR APRIL



Name: Melanie Sahli

Department: Courtroom Clerk

Hometown: Bisbee, Ariz.

Family: **Husband** - Amin / **Daughter** - Amanda / **Son** - Adam / **Pets** - 2 dogs & 1 cat.

Birthday: September 15

Years With Office: Seven years

One Thing You Enjoy About Your Job: It is never a dull day in Superior Court. I love the variety of cases we hear.

One of Your Favorite Activities: Shopping for bargains on the Clearance Rack.

An Activity That You Dislike: Washing dishes.

The Hardest Thing That You've Done: Dropping my kids off at college. I cried all the way home both times.

What is Something You Are Proud Of: After eight long years, I was successful in having the Governing Board of a school district open Abraham Lincoln Traditional School. When I started the campaign, there were over 200 parents petitioning the Board. When the vote came in, I was the only parent of the original 200 left.

Favorite Meal: Cheese enchiladas

Where is Your Favorite Place to Eat Out: Carolina's in Phoenix and Tommy's Hamburgers in Los Angeles

Favorite Movie or TV Show: The movies "Pretty Woman" and "Scent of a Woman."

A Dream I Have Is To: Retire and travel extensively

Do You Have a Hobby/Collection/or Special Interest: I collect bumble bee figurines and pictures.

What Has Been Your Favorite Vacation Destination: Inside Passage of Alaska and Switzerland

What Place Would You Like to Travel To Next: Return to Switzerland and travel to Beirut, Lebanon where my husband was born.

A Pet Peeve: People who drive in the HOV lane illegally.

Two People With Whom You Would Like to Have Dinner: Jihan Sadat and Julia Roberts

What Was Your First Job: Secretary at Phoenix College

Nobody would believe it if they knew ... I used to work at the concession stand at the wrestling matches at the Madison Square Garden on 7th Ave.

Office News Briefs

Temporary Closure

The Southeast Marriage License, Passport, and Public Records Office will be closed from June 1 - 5 for reconfiguration work. The closure will allow the office to expand the area to better meet customers' needs.

Polo shirts order due 6/5

Employees interested in ordering a COC polo shirt must have their order submitted to Administrative Services Darlene Anderson by June 5. The order form is available on the COCWEB under the headline "Resources" and then click on "Clerk Store."

How tweet it is

The Clerk's Office is now sending messages, known as "tweets" through the networking website, Twitter. Tweets are messages no more than 140 characters in length that can be sent to a designated cell phone or web page. A person may register for a free account at Twitter and follow the Clerk's Office at:

<http://twitter.com/MichaelKJeanes>.

The Facebook value

The Clerk's Office is on Facebook. Facebook is an online networking website that allows the Office to provide updates about important issues. To access the Clerk's page on Facebook, go to www.Facebook.com and search for "Michael K Jeanes."

Record Times. Published on a monthly basis by the Public Affairs Office for distribution to Clerk of the Superior Court Office employees. For questions or submissions to the newsletter, you may send an email to Len Keso at: LKeso@cosc.maricopa.gov

For past issues of the *Record Times*, you may visit: <http://cocweb.coc.maricopa.gov/oldcontent/news/recordtimes/default.asp>

Chief Deputy Chris Kelly
Newsletter Editor Len Keso





Snip-Snap

(A section of snippets and snapshots)

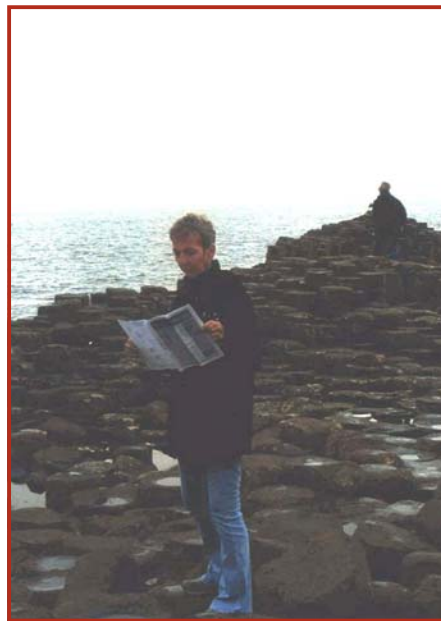
The newsletter has rocky experience in Ireland

Each month, employees are invited to submit a photo of themselves reading the *Record Times*. Last month, the newsletter was seen with an employee who is standing on a lot of dirt at a mine in Tennessee. This month, the newsletter crossed the Atlantic Ocean and is seen with an employee who is standing on a lot of rocks in another country.

Pictured to the right is General Accounting/Collections Manager **GeorgeAnn Smith**, who was standing with the newsletter on the coast line at Giants Causeway in Northern Ireland.

You may submit photos of yourself reading the *Record Times* at any time for this feature.

To submit a photo: 1) Print the front-cover newsletter page; 2) Take your photo(s) with the newsletter page during your vacation; 3) Email the digital photo or interoffice mail the print photo to Public Affairs' Len Keso (mailcode CD-PA) with your name, department, and a brief photo description.



May news numbers

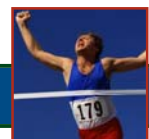
• On May 13, more than 9,000 students graduated from Arizona State University, in what may be the largest U.S. graduation in history. Among the graduates were a university record 2,673 graduate degrees.

• May is prom season, and a big boost to the economy. According to Conde Naste (which publishes *Teen Prom* magazine), teenagers and their parents spend \$2.7 billion a year on the high school dance. Teenage Research Unlimited, a market research firm, estimates that the average teen spends \$363 for clothes, tickets, shoes, flowers, and other prom preparations.

• According to the U.S. Census Bureau, there are 82.5 million mothers in the United States, with four million giving birth each year.

Have a safe and happy Memorial Day holiday!

The Finish Line



Pictured to the left are the staff from the Customer Service Center's Marriage License and Passport Area. They are (from left to right) **Angelique Rodriguez, Araceli Rodriguez, Carmen Diaz, Maria Gatica, and Ramona Velasquez.**

Last fiscal year (2007 - 2008), the Clerk of the Court's Office issued 24,573 marriage licenses and a record 45,727 passports. The fiscal year office record for issuing marriage licenses is 27,186, which occurred in 2000 - 2001.