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Record Times



A monthly newsletter for Clerk of the Superior Court employees

November 2010

Vol. 16 No. 11

The 2010 Costume eVent winners are...

The results are in from the **5th Annual Office Costume eVent**. There were **333** votes cast by Clerk of the Court employees. The eVent began on Oct. 29 when employees, who dressed in Halloween costumes, were photographed. Fifteen costume categories were then created from the photos and a survey was made that allowed employees to see the costumes and vote for their favorite ones. Below are the costumes that were voted the best in each category by employees:



BEST LARGE GROUP
"Jumbo Crayons"

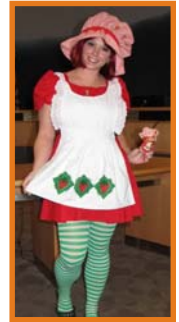
(1st row, from left) Aurora Avina, Krizna Rodriguez, Sandra Manzo (2nd row) Duffy Watson, Linda McNamara, Diane Jamison (3rd row) Margaret Brickman, Michelle Monick, Jackie Ortiz



BEST SMALL GROUP
"Dorothy, Glinda & Wicked Witch"
Katie Meade, Lois Rees, and Lisa Kellar



BEST USE OF SPECIFIC ATTIRE
"ICU (Intensive Clerical Unit)"
Kelly Sleseman, Robin Manning, Kelle Dyer, Sean Donahoe, Martha Wanke



CUTEST
"Strawberry Shortcake"
Shannon Stulz



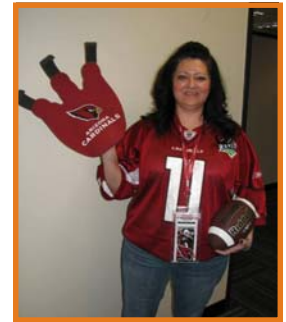
BEST CHARACTER
"Green Lantern"
Dar Unger



MOST SPOOK-TACULAR
"Wednesday & Thing"
Sofia Murta



BEST COSTUME POSE
"Packers Cheesehead"
Sheila Bullock



BEST FOOTBALL FAN
"Cardinals Fanatic"
Nicki DeLaCruz

COSTUMES VOTED AS BEST OVERALL

A separate category was created that allowed employees to vote which costume they thought was the best overall. Here are the results:

- 1st - Jumbo Crayons
- 2nd - Strawberry Shortcake
- 3rd - Dorothy, Glinda, and Wicked Witch
- 4th tie - Jimi Hendrix and Green Lantern
- 6th - Hershey Kiss
- 7th - Wednesday and Thing
- 8th - Cardinals Fan

...more costume winners and contestants are listed on page 2.



BEST IMPRESSION OF A PERSON FOLLOWING AN INTEREST
"Poker Player"
Troy Van Norman

BEST IMPRESSION OF AN EDIBLE ITEM
"Hershey Kiss"
Tammy Bleyle





...more costume category winners

BEST IMPRESSION OF A STORE BOUGHT ITEM



"Jumbo Crayons"

(1st row, from left) Aurora Avina, Krizna Rodriguez, Sandra Manzo (2nd row) Duffy Watson, Linda McNamara, Diane Jamison (3rd row) Margaret Brickman, Michelle Monick, Jackie Ortiz

BEST DECADES



"Jimi Hendrix"
Chinue Moore

BEST TV/MOVIE CHARACTERS



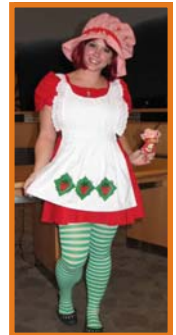
"Dorothy, Glinda & Wicked Witch"
Katie Meade, Lois Rees, and Lisa Kellar

SWEETEST



"Hershey Kiss"
Tammy Bleyle

BEST CARTOON CHARACTER



"Strawberry Shortcake"
Shannon Stulz

More costumes

#1 - **Banana & Pet Monkey**
Pam Crawford



#2 - **Ready for Bed**
Charlotte Levine



#3 - **Tootsie Roll**
Elva Martin



#4 - **Steelers Fan**
Reta Sneddon



#5 - **Minnie Mouse**
Ayat Sweid



#6 - **The 80s**
Carmen Carabajal, Olivia Gable, and Rubi Rojas

#7 - **Witch**
Kenna Cumbley



BEST OVERALL COSTUME FOR 2010

"Jumbo Crayons"





Michael K. Jeanes
Clerk of the Court

A Minute with Michael



What I am thankful for

Pages 4 and 5 of this newsletter are filled with messages from our staff expressing who in the Office they are thankful for. I would like to share with you five things that I am thankful for this year:

- 1) - The **voters** of Maricopa County for the honor of serving another four years as the Clerk of the Superior Court;
 - 2) - The entire **Clerk of Court Office team** for the opportunity to be associated with such dedicated people;
 - 3) - **Chris Kelly, Rich McHattie, Marian Catt, Becky Magana**, and the entire leadership group for their superb skills and abilities;
 - 4) - My **family** for the love and support they constantly provide;
 - 5) - The women and men of our **armed forces** for it is because of them that we enjoy our freedom and the privilege to call ourselves "Americans."
- Have a wonderful Thanksgiving with your family and friends!



Happy holiday happenings here

The following is a brief update on the various holiday activities that are occurring in the Office:

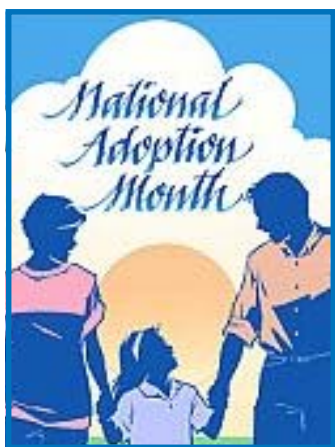
- **The Socks Drive** ends on Dec. 3. This is the ninth year the Office has participated in this effort. The Shoebox organization's goal is to collect **30,000** pairs of socks to give to the homeless in the community. Last year, the Office donated **681** pairs of socks.
- **The Toys for Tots Drive** ends on Dec. 10. This is the sixth year the Office has participated in this effort. Toys for Tots is sponsored by the U.S. Marine Corps Reserve. Last year, the Office donated **369** new toys.

Donation boxes for the Socks and Toys for Tots Drives are set up throughout the Office.

- The Customer Service Center's **Operation Cobbler** will be held Nov. 29 - Dec. 3. Staff donate used and unwanted shoes that are repaired and given to those in need as part of this effort. Last year, the CSC donated **403** pairs of shoes.



Office staff participate in National Adoption Day event

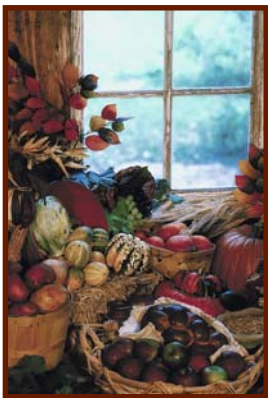


On Nov. 20, the Clerk's Office participated in the Court's **National Adoption Day Event**. There were **330** petitions, **12** calendars (courtrooms) going, **46** judges and commissioners presiding, **12** courtroom clerks covering hearings, and **two** Office staff making certified copies of the final orders of adoption and accepting payment for the adoption of **310** children. The Clerk's staff who participated were: **Dawn Wood, Cheryl Hancey, Rosalie Cabrera-Razo, Vanessa Sandoval, Connie Marcum, Maria Aldaba, Jennifer Herman, Robert Jordan, Arlene Chee, Michael Lane, Patricia Rolling, Kathryn Martin, Rachel Robles, and Yordan Paz.**

Maricopa County currently ranks No. 1 in the nation for adoptions on National Adoption Day. This year marks the 11th anniversary of National Adoption Day, a national day of celebration of adoptive families and an opportunity for courts to open their doors and finalize the adoptions of children from foster care.



Thanksgiving Tributes — Who in the Office are you thankful for?



"I am thankful for **Ivette Huerta**. She is an excellent and very patient trainer. Although my time as her 'trainee' has long passed, she continues to be a valuable resource for 'continuing education.' I know I can always count on Ivette to point me in the right direction when I am presented with something new and different that needs to be resolved." – **Kathy Waldner**

"I am thankful for my **Public Records** staff. They work together and get the job done. When we're short-staffed, everyone goes the extra mile with a smile! Thank you staff!" – **Aide Estrada**

"I am thankful for **Kiera Molina**. Kiera is an outstanding supervisor. She always goes above and beyond my requests. She is a great listener when problems may arise and she has been able to diffuse many potential issues. Kiera is a wonderful person to be in contact with everyday here at work. I am also thankful to the entire **Durango Juvenile support staff**. They covered my tasks while I was out on maternity leave. While I know this was not an easy task, there were no complaints. In addition to the team, I want to specifically thank **Valerie Leon** for her hard work. She took on the bulk of my tasks. Thank you for your dependability and time." – **Erica Bradford**

"I am thankful for a dedicated **NW staff** who work as a team to insure the job gets done. I am also thankful for the **CRS managers**, who work so hard to support NW with coverage needs." – **Diane Jamison**

"I am thankful for the **CV Efile Team**, both past and present. Although we are located in different places, we all work smoothly together and the communication is exceptional. It is wonderful to be part of such an awesome team!" – **Lori Cummings**

"I am thankful for **Alyson Moore**, who always responds in a prompt and courteous manner when I have a question or three. Also, I'm thankful for **Roxana Anderson**, who allows me to vent, and for **Sara Wysong**, whose warmth and good cheer lifts the spirits." – **Kenneth Miller**



"I'm thankful for the continued friendship of these past and present co-workers: **Ramon Flores, Ron Lopez, Elizabeth Castaneda, Delia Mendez, Christopher Kilgus** (who gave me the 'Dawg' nickname), **Kenneth Shipley** (my fellow gamer), **Patricia O'Reilly** (my Fireball supplier), **Cecilia Alfaro, Sandra Tarin**, and **Dan 'The Man' Sullinger**." – **Ken Lindler**

"I'm thankful for a great job with a great organization in these troubled economic times; for great managers, **Penny Boettcher** and **Sig Perez**; and for great co-workers at Southeast." – **Leslie Wilkins**

"I'm very thankful for **Valla Wrona**, who has been extremely patient and encouraging. There's never a thought that I may be infringing on her very respectable 'stats.' When I may be concerned over something I did incorrectly, she consistently shows me everything that I have done well. Thank you Valla!" – **LoRee MacKay**

"My division and I are very thankful to **Colleen Harrington** for all the help she provides with expartes and APO Pull Aparts. Not long ago, I was ill and was going to be out of the office. Colleen did not hesitate to assist in helping me catch up with work so everything was completed before I left. Colleen you rock and I am so thankful for you everyday!" – **Christina Shapiro**

"I am thankful for **Sheila Sailer** for always being there to answer my questions and always being on top of things. I know it's a pain Sheila, but together we get it done! Thanks for being a great co-worker and friend." – **Valerie Leon**



"I am thankful for the wonderful and knowledgeable people we have to assist with phone coverage for the COC receptionist: **Rebecca Shanks, Araceli Rodriquez, Christine Goodwill, Lisa Priefer, Ayat Sweid**, and **Jody Fisher**. Their flexibility and willingness to 'pitch in' to provide coverage is very much appreciated." – **Darlene Anderson**

Thanksgiving Tributes continued on page 5...



... Office thanksgiving tributes continued



"I am thankful for **Jody Fisher**, who willingly takes on anything and everything that we pass her way. Her recent assistance on a special project was greatly appreciated." – *Sheri Jaffe*

"I am thankful for all the courteous, efficient and friendly people working here in the **Customer Service Center**. Everyone is so efficient and hardworking that the service to the public and internal customers is outstanding. Everyone is willing to 'go the extra mile' to solve the many challenges that we encounter everyday. The entire Clerk's Office is a well-oiled machine fueled by dedication and a willingness to exceed expectations. I also appreciate all the wonderful people who supported me when I lost my brother last year. I want to give them all a 'virtual hug' and thank them for all the kindness shown to me." – **Sharon Wilson**

"I want to thank **Gerri-Lyn Cohen** for continuing to provide all of the NE clerks with the genuine support necessary to maintain as high a level of morale as possible during these very difficult years. The lack of raises and the added costs for health benefits has caused many of our paychecks to decrease as our years of service increase. Without her open door policy and willingness to be our sounding board, many of us would find it much harder to smile throughout the day. She truly is our 'angel.'" – *Robin Tomlinson*

"I am thankful for **Jan Price**, who assisted SE Juvenile with account services financial duties while a staff member was out. Jan took on the extra work with a positive attitude and helped us stay current. Thanks again Jan." – *Diane Hoy*

"We are thankful for the **Downtown Family Court Courtroom Clerks**. At a time when staffing is limited and the workload is heavy, this group of clerks have once again shown their true team spirit and dedication. They never lose sight of how important their work is to the public whom we serve and to the bench." – *Karen Stone and Susan Morris*

"I am thankful for **Len Keso**, who is always willing to help me out on projects. Thank you Len. I am thankful that **Michael Jeanes** will be our leader for at least four more years." – *Wendy Johnson*

"I want to thank the **HR staff** who I work with. I started as a temp in January and have been included as a team member from the beginning. I thank **Lois Rees** for her patience in training and her homemade birthday cakes for our birthdays. I thank **Diane Szanaiwski** for sharing her knowledge of the organization and for having such a good sense of humor; and lastly, I thank **Lisa Kellar** and **Katie Meade** for their cooperative spirit and upbeat attitudes." – *Margaret Henning*



"I am so thankful for my dear **Southeast Juvenile** family! I will miss seeing you guys every day. You were an amazing team to work with. To the **Durango Juvenile** gang whom I have been able to get to know over the years, thank you for your help and friendliness. Finally, thank you to everyone at the Downtown Justice Center, who has been so welcoming and patient with me as I settle into a new position. – *Katie Meade*

"I am thankful for **Lisa Kellar**, who watches over all of us with regard to our payroll! She reviews all entries, lets us know if we missed something, and does everything she can to insure we receive our paychecks...and she does it all with a smile and patience! Thank you Lisa!" – *Susan Morris*

"I am very appreciative of my supervisor, **Pam Woods** for all the help and patience she has given me. Pam, you are a great supervisor. Thank you." – *Lucy Carmickle*

"I thank the **Support Services** team. They are deeply appreciated for being a big help in so many ways. They are excellent, honorable, and give a helping hand." – *Michele Maroni*

"I am thankful to the entire **Clerk's Office employees**, who have been so patient and understanding with using the new Non-Stock Purchasing System." – *Deb Brooks*



"I'm very thankful for being part of a wonderful **Civil Docket** team. When working with such a great team, it makes your job easier and more enjoyable. A special thanks goes to an awesome supervisor, **Merriel Trombley**. Thanks for being there whenever your Docket team needs you!" – *Cathy Cuttitta*



The Employee Track

(A special newsletter section devoted to news about employees of the Clerk of the Superior Court's Office.)

BIRTHS

- Congratulations to Marriage License & Passports **Maria King** on the birth of her 9 lb., 2 oz., 22 in. son on Oct. 22. Her new son's name is Maurice Ivan.
- Congratulations to Courtroom Clerk **Julie Carlson** on the birth of her first grandchild on Nov. 7. Her new granddaughter's name is Charlotte Mae and she weighed 6 lb. 13 oz. and was 19¾ in. long.
- Congratulations to Budget and Finance Administrator **Brad Kendrex** on the birth of his 7 lb. 12 oz. baby girl on Nov. 8. His new daughter's name is Lucille Frances. She was 20¾ in. long.

OFFICE ANNIVERSARIES

The following Clerk of the Court employees celebrate milestone Office anniversaries in November:

10 Years - Nadine Guerrieri, Cynthia Kelly, and Laura Franco

5 Years - Cheryl Hancey and Tammie Martin



EMPLOYEE RETIREMENT

- On Dec. 3, Courtroom Clerk **Lucy Carmickle** is retiring after 34 years of dedicated service as a courtroom clerk. One well very known judge she worked for during her time here was Sandra Day O'Connor (when she was a Superior Court judge). In sharing a few final words Lucy said, "I want to thank everyone for making these years such a wonderful period of my life. Goodbye tension...hello pension!"



NEW EMPLOYEES

- Courtroom Clerks - **Aurora Beers, Linda Berger, and Shawna Clausen**
- Family Court Filing Counter- **Toni Bleuenstein**

EMPLOYEE PHOTO FEATURE



Newsletter makes a second appearance in another country

Each month, employees are invited to submit a photo of themselves reading the *Record Times* while they are on vacation or traveling somewhere. Last month, the newsletter was spotted on the coast of California. This month, the newsletter is found in another country.

Pictured to the left is Appeals' **Maira Perras**, who posed for a picture with the newsletter while she was vacationing in Skopelas, Greece. This is newsletter's second appearance in Greece.

You may submit photos of yourself reading the *Record Times* while on vacation at any time for this monthly newsletter feature.

To submit a photo: 1) Print the front-cover newsletter page;

2) Take your photo(s) with the page during your vacation;

3) Email the digital photo or interoffice mail the print photo to Public Affairs Office's Len Keso (mailcode CD-PA) with your name, department, and a photo description.



Picturing the moment

Following are a few recent news photos from around the Office:



The results are in

Clerk of the Court Michael Jeanes, the chief deputy, and deputy directors took time to pose for a picture on November 2 (General Election Night) as they watched the results. Michael won the election to serve for his fourth term as Clerk of the Superior Court beginning in January 2011.

Pictured (from left) are: Deputy Director **Marian Catt**, Chief Deputy **Chris Kelly**, Clerk of the Court **Michael Jeanes**, Deputy Director **Becky Magana**, and Deputy Director **Rich McHattie**.



Herbuveaux wins Clerk of the Year Award

Family Court Services' **Jules Herbuveaux** received the Arizona Family Support Council's (AFSC) Clerk of the Year Award. The AFSC, which is a statewide organization for child support-related agencies, selected Jules for demonstrating dedication to child support beyond the call of duty by improving services to the non IV-D child support population.

Pictured (from left) are: Jules and FC Services Manager **Don Vert**, an AFSC Board of Directors member.



Employee receives special recognition from County

Family Court File Counter Lead **Cynthia Coronado** and her family were recently recognized by the Maricopa County Hispanic Network Heritage with the "Four or More Family Generations within Arizona" award at a special county event. The family was honored for their contributions and history in Arizona.

Pictured are: Cynthia is second from the right. On her left is County Supervisor Mary Rose Willcox and on her right is County Manager David Smith. Also, pictured is another county employee and family who were honored.



Con-graduate-lations

Congratulations to the employees listed below who completed one or more of the Office's Professional Certification Series since January 2010. This series, provided by the Training Division, offers specialized training to employees in three areas: **Train the Department Trainer**; **Professional Development**; and **Foundation of Leadership and Management**. Each program helps the employee develop the expertise necessary to excel in the workplace. Employees from other county departments also participate in the program. The graduating Clerk employees are:

Foundations of Leadership

Veronique McClelland

Foundations of Management

Katie Meade, Kiera Molina, Ramona Velasquez



Professional Development Program

Madonna Anderson, Chuck Brown, Linda Castleberry, Holly Lee, Rosa Montoya, Iole Ostrander, Jessica Quintanilla, Troy Van Norman

Train the Department Trainer

Wendy Brown, Catherine Diaz, Franci Diaz-Smock, Linda Firriello, Kathryn Kruse, Veronyka Lockhart



Pictured from left to right are (* signifies from another county department):

Train the Department Trainer

Photo 1 - Franci Diaz-Smock, Veronyka Lockhart, Kathryn Kruse, Catherine Diaz, Wendy Brown

Professional Development Program

Photo 2 - *E. Lamont Leonard, Linda Castleberry, Holly Lee, Troy Van Norman, Rosa Montoya, Chuck Brown, Madonna Anderson

Foundations of Leadership & Management

Photo 3 - *Thomas Riley, Kiera Molina, Ramona Velasquez, *E. Lamont Leonard