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Record Times

A monthly newsletter for Clerk of the Superior Court employees

November 2011

The 2011 Costume eVent winners are...

Vol. 17 No. 11



he results are in from the **6th Annual Office Costume eVent**. There were **349** votes cast by Clerk of the Court employees. The eVent began on Oct. 31 when employees, who dressed in Halloween costumes, were photographed. Seven costume categories were then created from the photos and a survey was made that allowed employees to see the costumes and vote for their favorite ones. Below are the costumes that were voted the best in each category by employees:



BEST LARGE GROUP

"Despicable Me"

(from left, standing) Sandra Lyons, Devin
Concholar, Gene Guidas, Meredith
Aguero, and Anna Valenzuela (kneeling)
Ana James and Jenela Fierro



BEST SMALL GROUP

"The Nerds"

Nicki De La Cruz, Regina Romero, Adriane
Noyes, and Margaret Carpenter



BESTFICTIONAL

"Little Red Riding Hood and the
Big Bad Wolf"

Valerie Ideus and Alyssa Vitucci



(3 Items or Less)
"Cat and Hat"

Maria King and Ramona Velasquez



MOST AUTHENTIC

"Geisha"

Marcella Carrillo



FUNNIEST "Tooth Fairy" Al Ogawa



SCARIEST Jason - Friday the 13th" Dar Unger

THE SUPER SEVEN - COSTUMES VOTED BEST OVERALL

1st - Little Red Riding Hood & Big Bad Wolf 2nd - Despicable Me

3rd - Rainbow Brite 4th - Tooth Fairy 5th - C.I.B. - Court In Black 6th - Geisha

7th - Nerds

...more costume contestants on page 2.



.more costume contestants



"C.I.B. - Court In Black"

(Standing, from left) Bonnie McGovern, Rebecca Bennett, Cindy Kasmer, Kenna Cumbley, Marenda Sullivan (Kneeling, from left) Sheri Jaffe, Kelly Sleeseman, and Wendy Powley



"Dockter Sue Poena and the EcR Nurses

(From left) Charlotte Levine, Yvette Moralez, Merriel Trombley, and Cheryl Odell



"Exterminator and Mice" (Standing, from left) Gaile Raines, Kandi George, Cyndie Rego, Mickey Rios (Kneeling, from left) Amy Taylor, Tracy Lundblad, Liz Campos, and Becca Shields



Emmy Greth, Pamela Crawford, Flor Nevarez, Elva Mendoza, and Sharon Rochford



"Rainbow Brite" **Shannon Stulz**



"Cowgirl Sue" Lori White



"Basketball Fan" Constance White



"Alice In Wonderland" Shannon LaSpaluto



"Gypsy" Tamra Phillips



"Vampire" **Hector Castaneda**



Jan Price



"Bat Lady" Adrienne Southard



"Hippy" Nancy Rodriguez

BEST OVERALL COSTUME FOR 2011

"Little Red Riding Hood & Big Bad Wolf





Costume eDent Trivia

- The NE Office had the most employees in costume of all office areas.
- The 349 votes were the 2nd highest recieved for this costume contest.

•In total, 58 employees were in costume, which is the 3rd highest record for the office.





Clerk of the Court

A Minute with Michael



What I am thankful for

s I reflect upon this year, there are several things for which I am thankful in our Office, but the one that stands out most in my mind is all of YOU! I am very thankful for your continued commitment and dedication to quality service. I am thankful for your efforts to provide customer service in a professional and friendly manner and for your remarkable teamwork in getting things done in an efficient and timely manner. I am

thankful for your flexibility, as we have undergone several changes over the past few years due to the economy and budget constraints and for your continued enthusiasm and pride in your work. I am thankful for the care you show your co-workers and for your willingness to go the extra mile for a customer when needed, and that you do so with a smile and cheerful attitude. I am thankful for our leadership team and their skills, talents, and vision. I am thankful to be able to serve as the Clerk of

the Superior Court, which allows me the opportunity to be asso-Thank you ciated with you ... an outstanding group of people. I sincerely thank you and wish you a wonderful Thanksgiving!

Happy holiday happenings here

The following is a brief update on the various holiday activities that are occuring in the Clerk of the Court's Office:

- The Socks Drive ends on Dec. 2. This is the 10th year the Office has participated in this effort. The Shoebox organization's goal is to collect 30,000 pairs of socks to give to the homeless in the community. Last year, the Office donated **753** pairs of socks.
- The Toys for Tots Drive ends on Dec. 14. This is the seventh year the Office has participated in this effort. Toys for Tots is sponsored by the U.S. Marine Corps Reserve. Last year, the Office donated **345** new toys.





Juvenile staff participate in National Adoption Day event

n Nov. 19, the Clerk's Office participated in the Court's National Adoption Day Event. There were 222 petitions, 13 calendars (courtrooms) going, 59 judges and commissioners presiding, 13 courtroom clerks covering hearings, and three Office staff making certified copies of the final orders of adoption and

> accepting payment for the adoption of 320 children. The Clerk's staff who participated were: Courtroom Clerks' - Rosalie Cabrera-Razo, Arlene Chee, Vanessa Sandoval, Maria Aldaba, Dawn Wood, Rocio Mendivil, Connie Marcum, Kathryn Martin, Valla Wrona, La Verne Willkomm, Elizabeth Cacia, Marlene Rivera-Guthrie, and Jennifer Herman, Cheryl Hancey and Robert Jordan were on call. Cashiers were Kelly Laird, Rachel Robles, and Terri Ernster.

Maricopa County currently ranks No. 1 in the nation for adoptions on National Adoption Day. This year marks the 12th anniversary of National Adoption Day, a national day of celebration of adoptive families and an opportunity for courts to open their doors and finalize the adoptions

of children from foster care.

- Lori White



Thanksgiving Tributes — Who in the Office are you thankful for a



"I am thankful for the **Southeast Juvenile Courtroom Clerks** for their continued hard work throughout the year. They are always willing to help in other areas of the office and I appreciate them all so very much. They are a very dedicated team and I'm fortunate to work with such great people!" — **Jenny Black**

"I am thankful for the people I work with. They pull together as a team to accomplish the job we have to perform on a daily basis." – *Ed Morris*

"I am thankful for **Roxana Anderson** ... she is always available for me and answers all my questions ... and I have many! Thank you Rox!" – **Dora Sandoval**

"I'm thankful for those who find answers under impossible timeframes. There isn't room to fit everyone's names, but Lauri Million, Correnia Snyder, Laura Eng, Melanie Fay, Gene Guidas, Vonda Culp, Patti Sanderman, Merriel Trombley, Maridel Soileau, Kristin Wolfe, Justin Spelgatti, Joe Silberschlag and Michelle Paigen are all on my speed dial. You, and everyone who works in your areas, are lifesavers. You know everything and I'm thankful for your time, talent and teamwork. The same goes for Chris Kelly, Len Keso and Darlene Anderson, who regularly step in for me at a moment's notice." – Aaron Nash



"I am most thankful for my mentors, **Chris McCain, Denise McGraw and Caryn Smith!** These wonderful women have taken me under their wing and have given me a tremendous amount of support in my new position as a courtroom clerk. Big kudos goes out to them from me!" – **Eva Aguilar**

"I would like to thank all my fellow **Northeast clerks** for the smiles they share, for the support they offer, for the laughs they invoke; all of which make my days at work not only tolerable, but nurturing and even down right fun on occasion. Without their companionship, working through the frustrations would be that much more challenging; with their support almost everything becomes manageable. Thanks to each of you, you marvelous ladies!" – **Robin Tomlinson**



"Even though it's been more than two years since she trained me after I switched from Family Court to Criminal, **Shanna Perez** is always ready and willing to answer questions that come up periodically. She's very patient and extremely knowledgeable. I appreciate her very much!" – **Beth Kredit**

"Although I have several supervisors, I want to give a special thanks this year to **Pam Woods** for her many exemplary qualities as a supervisor. Not only is she knowledgeable in the field, but she is encouraging and supportive in all respects. Her occasional comments such as 'You're Awesome!' truly make me feel that way and that I am a valuable and appreciated employee. Pam, you are awesome!" – **Terri Pavia**

"In the last few months I have had some health issues. My supervisor, Kathy Whittiker has been extremely patient and supportive of me. It means so much to be given validation when you are not feeling "up to snuff" and needing that extra little encouragement. Thank you also to all of my co-workers who put up with my gimping around with my cane and always asking how I am doing!"

Thanksgiving Tributes continued on page 5...

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... Office thanksgiving tributes continued

"The people I am thankful for are the people who I work with day in and day out – the Mailroom Staff and Shipping/Receiving Staff. The mailroom staff is a small department, but it has 'lots to do.' I am so proud to say I am the supervisor of the Mailroom. We do not get many appreciations, but we enjoy the satisfaction that everyday we get each department's mail out on time ... and recently with same day service ... and that takes a lot of time. We get it all done daily with the help of the Shipping and Receiving team. A big thank you goes out to Mary Davis, Brian Bradley, Ed Morris, Eddy Ramirez, David Wolff, Dominic Navarro, John Morley, Lorenzo Fuentes, Mike Ball, Pierre Corriveau. You all are a great team to work with." – Francis Horst

"THANK YOU to my wonderful co-workers at the **Northeast Filing Counter, Kelly Sleeseman and Sheri Jaffe!** You have been such a great support to me and my family these past few months. I could not ask for a better team or a better environment to work in. I love you all dearly!" – **Marenda Sullivan**

"I would like to extend my gratitude to courtroom clerk **Sheryl Brown, Judge Fink and the rest of his department staff** for welcoming me as a new employee during my training. Sheryl and Judge Fink, in particular, have been exceptionally patient, and Sheryl has continuously offered her experience, advice, and time towards helping me learn my position. I am thankful that my first experience with a new court in a new state has been in their department. I appreciate everything they have done." — **Spring Swanson**

"I am thankful for the entire **senior management team** for all of their time and dedication on both the South Tower (Criminal Tower) and CCB-WCB remodel projects. These projects will be a success because of the great team effort. Thank you!" – **Wendy Johnson**

"I am so thankful for so many people but, first of all, the Northeast Courtroom Clerks for making me feel at home at NE and for all their hard work in covering the busy NE calendars; Jennifer Myers and Erika Morgenstern for answering all my CV & PB questions so I appear somewhat intelligent to the NE Clerks (shhh..don't tell them I'm not); and Karen Stone, Diane Jamison and Erika (again) for covering for me when I'm absent. I also have to thank DT clerk Sheryl Brown for assisting with NE Comm. eFiling when we had clerks out ill." – Susan Morris

"I am thankful for the opportunity to have worked in the Clerk's Office and to have met some nice people. Also, **Len Keso** thank you for the *Records Times* you put together. I have enjoyed reading it. I won't say goodbye, but see you guys around." – *Feliz Bustamante*

"I am thankful for the **EDM QC Department staff** for many things, but especially for their readiness to assist me and others at a moment's notice. I see this time and time again, and it's one of the reasons I enjoy working with each and every one of them. Thank you, **Chris, Kim, Michelle, Eileen, Bev, Patti and Anamae!"** – **Joyce Auchinleck**

"I am thankful for all of my staff in **Downtown EDM and the Docket/eFile Auditor/Trainers.** They are all hardworking people who are fun to be around. Their positive attitudes and high performance make this work easier for all of us." – *Chris Driscoll*

"I am very thankful for the **CV eFile & Docket staff**. They are a fantastic team and it has been my privilege to be part of this group over the last several years. Their dedication to the customers and this office has been outstanding!" – **Merriel Trombley**





The Employee Track

(A special newsletter section devoted to news about employees of the Clerk of the Superior Court's Office.)

BIRTHS

- Congratulations to Courtroom Clerk **Susan LaMarsh** on the birth of her 7 lb., 8 oz. grandchild on Oct 29. Her new granddaughter's name is Natalie Ann. Natalie is Susan's first grandchild.
- Congratulations to Courtroom Clerk **Andrea Marquis** on the birth of her third grandchild on Oct. 19. Her new granddaughter's name is Grace Marie and she weighed 8 lb. 1 oz. and was 18¾ in. long.

OFFICE ANNIVERSARIES

The following Clerk of the Court employees celebrate milestone Office anniversaries in November:



- 5 Years Jacqueline Francisco
- 10 Years Scott Hensel, Michael Lane, Ana Luna, and Kathryn Kruse
- 15 Years Stella Rodriguez
- 25 Years Maridel Soileau
- 35 Years Kim Dollins

NEW EMPLOYEES



- Courtroom Clerks Frances Chavez, Christina Ely, Valerie Gardner, Valerie Marino, Kecia Philpot, Deralyn Pico, and Cynthia Soto
- Durango Juvenile Courtroom Clerk Dana Houston and Jayson Jones
- CCB Exhibits Tricia Navarro
- ITG Ryan Murray
- Juvenile Durango Jolene Thomas

OFFICE HONORS/AWARDS



David Wolff

Congratulations to Courier **David Wolff** and Office Assistant **Araceli Rodriguez** on being selected as the "Official Office Telephone Voices" for the new IVR system. David and Araceli were selected from more than 40 contestants. Their voices are being used for the telephone messages to customers who call the Office. The recordings are in English and Spanish. The new system using their voices was implemented this month.



Araceli Rodriguez

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Chief Deputy Chris Kelly

Newsletter Editor Len Keso

Record Times



EMPLOYEE SPOTLIGHT



Name: Hollice O'Shaughnessy Department: Courtroom Clerk

Hometown: My actual birthplace is Bloomfield, Iowa, but my adopted hometown is Black Rock City, NV, which exists for one week every year when 40,000 people converge for an annual arts festival event.

Birthday: September 7

Family: Husband - Kevin / Daughters -

Stella (13), Kitty (2) and Róisín...pronounced Rosheen (infant) / **Son** - Maximillian (11)

Years With Office: 81/2 years

Favorite Activity(ies): Helping people

Least Favorite Activity(ies): Putting away clean laundry

The Hardest Thing That You've Done: Moving away from my

parents at age 16.

What is Something That You Are Proud Of: My credit score.

Your Favorite Meal: Buttermilk chicken with mashed chipotle sweet potatoes, asparagus spears and cracked black pepper cream gravy from Sierra Bonita.

Your Favorite Place to Eat Out: Sweet Tomatoes (because everyone gets what they want).

Your Favorite Movie or TV Show: TV Show - Workaholics

A Dream I Have Is To: Become independently wealthy and run my own ranch.

A Hobby or Special Collection: Collages ... LPs (they are these black discs that play music).

What Has Been Your Favorite Vacation Destination: Scotland

Where Would You Like to Travel To Next: Brazil

A Pet Peeve: Hypocrites (but it takes one to know one!)

Two People With Whom You Would Like to Have Dinner: Queen Elizabeth I and Kathleen O'Shaughnessy (my late mother-in-law whom I never met).

What Was Your First Job: Catering backstage at concerts for rock bands (age 13 - 16).

Nobody would believe it if they knew... There is nothing that anyone who knows me would not believe about me.



by Wendy Johnson, Special Projects Manager



Move & Remodel

Chambers Move: In preparation for the CCB-WCB remodel, the following staff will call the Chambers Building "home" on Dec. 5: CFO, Civil E-Filing/Docket, Family Docket, Family Support Services, EDM, and Distribution. All phone numbers will remain the same for these departments and staff. For those staff members who are a part of this move, remember to take any personal items home prior to Nov. 30. In addition, please label and box your work-related items by 5 p.m. on Dec. 2.

CCB-WCB Remodel: The project is on track for Phase I construction to begin March 5, 2012. Phase I will be completed by Nov. 30, 2012. The design of the space including the public file counters has been approved. Highlights of the new space include: large break room, three conference rooms, two semi-circular file counters, and new furniture.



This month's history lessons

Interesting items from the past in recognition of Arizona's upcoming 100th anniversary of statehood



A look at the eighth Clerk of the Court, Judith Allen

For the past several months, the Record Times has featured a past Clerk of the Superior Court. Last month, Vivian Kringle, the seventh Clerk of the Court was highlighted. This month Judith Allen, the eighth Clerk of the Court, is featured. She served in office from 1986 - 1998.

Judith Allen was elected as the Clerk of the Court in 1986 and re-elected to the position in 1990 and 1994. In 1998, she resigned the office to take a position in the private sector. She selected Associate Clerk Michael K. Jeanes as the acting Clerk until the Governor of Arizona made an official appointment.

Prior to becoming the Clerk, Judith served in the governments of the State of Arizona and the City of Phoenix, as well as in the private sector. Before moving to Arizona in 1979, she served three fouryear terms as the Register of Deeds of Berrien County, Michigan.

As Clerk, Judy was a strong advocate of progressive efforts to increase the stability and security of the children who were in divided families. Her desire to improve the well-being of these children and the human condition was reflected in her commitment to community involvement in various family support organizations. She also served as a board member for various other community organizations including the Valley Citizens League, the Arizona Governor's Commission on Crime Prevention, the Maricopa County Kids Voting, and Phoenix Humana Hospital.



Judith Allen

During her tenure, the Clerk's Office received several achievement awards from the National Association of Counties for developing programs that better serve citizens. Among the office's achievements during the time she served were opening an after-hours filing window that extended service beyond the traditional working day. The Family Support Center participated in rounding up parents who failed to pay their child support; the installation of an automated cash management and electronic information network; and the creation of the Family Support Center. The office also decentralized and opened a branch in Mesa at the newly constructed Southeast Regional Court Center.

Arizona History - How much do you know? (Part 9)

In recognition of Arizona's 100th statehood anniversary approaching on Feb. 14, 2012, Training and Development's Steve Weston is providing a series of articles related to the history of Arizona, Maricopa County, the Court, and the Clerk's Office.

Following are some interesting, humorous and fun facts about Arizona. A few of these are former laws, some of which are still on the books.

- The Capitol building of Arizona has a roof with copper construction. The amount of copper that was utilized to make the roof is equivalent to that used in 4,800,000 pennies.
- The law of the state of Arizona states that it is illegal to keep a donkey in your bathtub.
- The only area of Arizona to follow Daylight Savings Time is the Navajo Nation region.
- If you are a citizen of Arizona, never refuse a person a glass of water, because it is illegal to do so.
- If you are being attacked by a criminal, you are permitted to use the same weapon that is being used by the attacker in self-defense.
- In Prescott, citizens are banned from riding their horses up the stairs of the county courthouse.
- In Arizona, a misdemeanor is felony, if one is wearing a red mask.
- If you cut down a cactus, you may face 25 years of imprisonment.
- Arizona, though a land locked state, once upon a time had an official navy, though it just consisted of two boats guarding the waters of the Colorado River.
- In Tucson, it is illegal for women to wear pants.
- It's illegal to back up or reverse your car in Glendale.
- One of the hilarious laws that was passed in Arizona was in Tombstone. The law stated that it is illegal for people above 18 years of age to smile and reveal less than one missing tooth.
- Arizona is the 6th largest state in the nation, covering 113,909 square miles. (by Steve Weston)





Court reporter transcripts are now available electronically

by Mark Jensen

s of November 1, 2011, the Clerk's Office began to accept electronically filed court reporter transcripts in the criminal case type, and at the same time initiated scanning for transcripts in all other case types. These changes allow all transcripts to be accessed with the rest of the case file via links from the Clerk's docket in iCIS.

Grand Jury transcripts are the only exception to the rule, however, and will continue to be filed and maintained in paper format.

Court reporter transcripts were not originally intended to be stored in the ECR, and have always been filed and maintained in paper format. As the ECR continued to expand, and as the use of electronic records continued to increase, demand also increased from appellate level courts and court reporters to be able to file and receive transcripts electronically. When the decision was made to expand electronic appeals processing to the criminal case type, it became clear to everyone that now was the time to make electronic processing of transcripts a reality.

With the completion of this project, our office now 1) captures and maintains all transcripts electronically; 2) allows court reporters to electronically file transcripts in Criminal cases; 3) allows all users of the court record to view and print copies of these documents in the same manner as any other case record in the ECR; and 4) transmits all transcripts to appellate courts electronically with the rest of the record on appeal.



Snip-Snap

(A section of snipets and snapshots)

Newsletter makes an appearance in "The Big Apple"

Each month, employees are invited to submit a photo of themselves reading the *Record Times* while they are on vacation or traveling somewhere. Last month, the newsletter was spotted on the Gulf Coast in Texas. This month, the newsletter is found in another part of the country.



Pictured to the left is Project Manager **Wendy Johnson** and her daughter Naysa, who posed for a picture with the newsletter while they were vacationing in New York City, New York. This is newsletter's fourth appearance in New York.

You may submit photos of yourself reading the *Record Times* while on vacation at any time for this monthly newsletter feature.

To submit a photo:

- 1) Print the front-cover newsletter page;
- 2) Take your photo(s) with the page during your vacation:
- 3) Email the digital photo or interoffice mail the print photo to Public Affairs Office's Len Keso (mailcode CD-PA) with your name, department, and a photo description.

You may submit more than one photo from your vacation and you may submit photos more than once from other future vacations as well.



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County celebrates Arizona's centennial

AZ Clerks of Court host marriage event on Valentines Day

by Aaron Nash

Picture brides and grooms on the steps of the State Courts Building near the Capitol, surrounded by their friends and family members. Thinking about getting married or know someone who is? Would you like to become part of

Arizona's history?

The Clerks of Superior Court and the Arizona Supreme Court are hosting a Centennial Marriage Event. This event is an official part of the state's celebration of 100 years of statehood. On

the state's anniversary, 2/14/2012 (Valentine's Day), up to 100 couples will be married by Chief Justice Rebecca White Berch on the steps of the State Courts Building where the Supreme Court and Court of Appeals, Division One are located.

Feel free to participate yourself in this unique opportunity or get the word out to couples who may be interested. Details are available on the Clerk of the Court's website (www.clerkofcourt.maricopa.gov). Anyone with a valid Arizona marriage license may participate. Observers are welcome.

Parks Department unveils 100 Miles of Hiking program



The Maricopa County Parks and Recreation Department has come up with its own unique way of celebrating Arizona's centennial – by sponsoring a 100-miles of hiking program! The

program kicked off on Nov. 1 and will run through Jan. 30, 2012.

"Participating in the program is simple," said R.J. Cardin, Maricopa County Parks and Recreation Department Director. "Hikers can either get creative and chart out their own course of action or use the blueprint outlined by the department. However, hikers must visit at least three parks in the County's park system to be eligible for the chance to win the grand prize, an annual mountain park pass and \$25 Nature Center retail voucher."

To honor those who complete the 100-Miles of Hiking, celebrations have been scheduled at seven of Maricopa County's regional parks. In addition, everyone who completes the program, will receive a limited edition tee-shirt at the celebration.

For additional information or to download an entry form for the 100-Miles of Hiking program, visit www.maricopa.gov/parks.

Other County Events that are being held in December

- Maricopa County is sponsoring a Golf Tournament on Dec. 8 at the Ocotillo Golf Resort in Chandler. The event will include a Nike Traveling Pro Shop, 4-person scramble, box lunch and awards reception following the golf. More information is available by calling 506-3561.
- Maricopa County is sponsoring a **Paintball Event** on Dec. 3 at Fort Adobe in Glendale. More information is available by contacting Brian Garcia at garcia003@mail.maricopa.gov

Tower tidbit



Maricopa County officials received the certificate of occupancy for the \$340 million South Tower (Criminal Court Tower). The new building will be officially dedicated on Arizona's Centennial, February 14, 2012. Construction began on the building in 2008 and it is the county's largest capital project. Assistant County Manager for Public Works Kenny Harris said approximately 1,700 construction workers put in two million safework hours as of Oct. 19.

The 16-story tower will have 22 courtrooms and have the ability to add 10 more in the future. For more information about the project, you may visit http://www.maricopa.gov/courttower/

Congratulations to Kim Dollins on her 35-year anniversary with the Clerk's Office this month!

