

# Record Times



A monthly newsletter for Clerk of the Superior Court employees

March 2011

Vol. 17 No. 3

## Pin-pointing service milestones in the Office



The time to **pin-point** the staff who are receiving a service **pin(s)** this year is here. As in past years, the Office will present the employees who reached a significant service milestone (5, 10, 15, 20, 25, 30 years of service) with a Clerk's Office and/or Maricopa County service pin. Both the Clerk and the County provide service pins to employees. The pins will be distributed to those employees who reached their service anniversary during the calendar year of 2010. This year, the Clerk's Office has a newly designed service pin to present to employees. The following list (page 1 below and page 3) shows the employees at each Office location who are scheduled to receive a Clerk pin, County pin, or both. **Related News:** Please see the article below about updated information regarding the service pin presentations.

●= Clerk's Office Pin Recipient Only   ■= Maricopa County Pin Recipient Only   ●■= Clerk and County Pin Recipient



### DOWNTOWN (East, Central, and West Court Buildings, Old Courthouse, and the Downtown Justice Center)

#### 5 YEARS

Erendira Bautista ●■  
Veronica Castillo ●■  
Laura Dagna ●■  
Christopher Driscoll ●■  
Kristin Edwards ●■  
Teresa Gaulke ●■  
Ivette Huerta ●■  
Deborah Johnson ●■  
Chris Kelly ●■  
Mark Leong ●■  
Charlotte Levine ●■  
Rich McHattie ●■  
Jacqueiline Perallon ●■  
Jacques Porter ●■  
Clarissa Quinonez ●■  
Regina Ruiz ●■  
Jared Rutledge ●■  
Lisa Smith ●■  
Anita Treacy ●■

#### 5 YEARS continued

Gail Verbil ●■  
Chiquita Williamson ●■  
  
10 YEARS  
Madonna Anderson ●■  
Susan Baldwin ●■  
Janice Bevan ■  
Julie Bower ●■  
Mary Cabral ●■  
Elisa Canas ●■  
Jody Fisher ●■  
Annette Galarza ●■  
Catherine Gray ●■  
Andi Gonzalez ■  
Nadine Guerrieri ●■  
Schelondia Hodges ●■  
Denise McGraw ●■  
Jennifer Myers ●■  
Belva Nasingoetewa ●■  
Nina Parmar ●■

#### 10 YEARS continued

Lois Rees ■  
Velia Rosales ●■  
Dora Sandoval ●■  
Rosemarie Scott ●■  
Margarita Serrano ●■  
Angela Smith ●■  
Yolanda Soliz ●■  
Katie Sullivan ●■  
Merriel Trombley ●■  
Kathryn Wendroff ●■

#### 15 YEARS continued

Roxana Anderson ●■  
Lillian Barnett ●■  
Lisa Bonilla ●■  
Christine Danos ●  
Betty Finney ●■  
Len Keso ●  
Erika Morgenstern ●■

#### 15 YEARS

Alyson Moore ●■  
Theresa Sandoval ●■

#### 20 YEARS

Gene Guidas ■  
Lisa Kellar ●■  
Susan Littrell ●■  
Terri Pavia ●  
Roselle Smith ●■  
Correnia Snyder ●■  
Chris Stimson ●■  
Pamela Woods ●■

#### 25 YEARS

Marian Catt ●■  
Richard Gonzalez ■  
Nancy Hannahoe ●  
Lauri Million ●■  
Andy Rodriguez ●■

## New dates being scheduled for service pin presentations

For the 10th anniversary of the CASE Awards, several changes are being made to the program including the service pins. The service pins will not be distributed with the CASE Awards this year. A separate time is being set up for the presentation of the pins. More details on the dates and times will be announced. **Please Note:** Service pins are for Office anniversaries reached in calendar year 2010.





Michael K. Jeanes  
Clerk of the Court

## A Minute with Michael



### Celebrating Arizona's upcoming 100th Anniversary

**W**ith the upcoming 100th Anniversary of Arizona's statehood in February 2012, the Public Affairs Office has done research and found information and photos on some of the past Clerks of Court for Maricopa County going back to 1912 when Arizona was created. Over the next several months, the newsletter will provide some of the information discovered on the people who have served in this office. Here is a list of the eight people who served before me and the

dates they were first elected: **1912** - W.E. Thomas; **1914** - James Miller Jr.; **1918** - C.S. Berryman; **1926** - Walter S. Wilson; **1962** - Robert E. Miller; **1966** - W. Don Palmer; **1982** - Vivian Kringle; **1986** - Judith Allen

In addition, as you will see below, our own Steve Weston will be providing us with some interesting historical information over the next few months. Furthermore, here is some Arizona trivia from the Arizona Centennial website:

- The "Five C's" of Arizona's economy are: Cattle, Copper, Citrus, Cotton, and Climate
- Arizona has 3,928 mountain peaks and summits – more mountains than any one of the other Mountain states (Colorado, Idaho, Montana, Nevada, New Mexico, Utah, and Wyoming).
- Arizona was the 48th state and last of the contiguous states.
- Arizona is the 6th largest state in the nation, covering 113,909 square miles.

Thank you for all you have done in the past to make this a great Office and a place we can be proud to work for.

## Arizona History - How much do you know?

By Steve Weston

*In recognition of the 100th Anniversary of Arizona's statehood approaching on Feb. 14, 2012, Training and Development's Steve Weston will provide a series of articles over the next few months related to the history of Arizona, Maricopa County, the Court, and the Clerk's Office.*

**D**id you know that what we now call Arizona, as part of the New Mexico Territory, only extended its southern border to the Gila River? Prior to December 30, 1853, all the land south of the Gila River remained part of Mexico. It was only when James Gadsden, then Minister to Mexico and close friend of the Secretary of War, Jefferson Davis, convinced the government of Mexico to sell 45,535 square miles of land that now make up southwestern New Mexico and southern Arizona, all for the paltry sum of \$10 Million. The land in question would be used to grant the United States access via road and rail to southern California, the Gulf of California, and the Pacific Ocean.

Imagine, had the purchase of this land not been approved, Tucson would have been the largest city in northern Mexico; and the University of Arizona would either have never been established (which means it would not have won the 1997



NCAA Men's Basketball National Championship), or it would have been positioned in Phoenix, leaving Flagstaff to ASU – NAU, to truly be in "northern" Arizona, would have had to be in either Kingman or Page.

Two other items of interest concerning this purchase: 1) when the people of Arizona petitioned Congress for territorial status in 1854, one of the suggested names was "Gadsonia," in honor of James Gadsden; and 2) James Gadsden's friend, Jefferson Davis, who was elected to the United States Senate in 1859, left that post in February of 1860 and was subsequently elected as the first and only President of the Confederate States of America.



# The 2011 Clerk of the Court service pin recipients

....continued from page 1

●= Clerk's Office Pin Recipient Only   ■= Maricopa County Pin Recipient Only   ●■= Clerk and County Pin Recipient

## CUSTOMER SERVICE CENTER

### 5 YEARS

Elizabeth Castaneda ●■  
David Griego ●■  
Beverly MacDonald ●■  
Justin Mayse ●  
Sonja Olmos ●■  
Patricia O'Reilly ●■  
Thomas Riggs ●■  
Linda Wagman ●■

### 5 YEARS continued

Andrea Wolfe ●■

### 10 YEARS

Diana Eaton ●■  
Ramon Flores ●■  
Veronyka Lockhart ●■  
Ronald Lopez ●■

### 10 YEARS continued

Flor Nevarez ●■  
Maira Perras ●■

### 15 YEARS

Tina Barrett ●■  
Ruby Davison ●■  
Connie Estrada ●■  
Christine Goodwill ■  
Ed Morris ●■

### 15 YEARS continued

Annamae Beard ●■  
Rebecca Shanks ●■  
Stace Williams ●■

### 20 YEARS

Charles Gill ●■

### 25 YEARS

Diana Garbarino ■



## SOUTHEAST (Southeast Adult and Southeast Juvenile)

### 5 YEARS

Kimberly Epling ●■  
Cheryl Hancey ●■  
Laura Hart ●■  
Ana James ●■  
Alma Kirkendall ■

### 5 YEARS continued

Tammie Martin ●■  
Regina Romero ●■  
Leslie Wilkins ●■

### 10 YEARS

Kathleen Defrees ●■  
Annette Lepak ●■  
Linda Moya ●■  
Sheila Sailer ●■  
Mary Scott ●■

### 15 YEARS

Beth Giles ●■  
Ann Lieske ●■  
Michelle Paigen ●■

### 20 YEARS

Kathy Whittiker ■



## NORTHEAST

### 5 YEARS

Robin Brimmer-Tomlinson ●■  
Kenna Cumbley ●■  
Travis Joy ●■

### 5 YEARS continued

Brandy Lambert ●■  
Sandra Seeley ●■  
Leslie Slaughter ●■  
Kelly Sleseman ●■

### 10 YEARS

Cynthia Kelly ●■  
June Nothwehr ●■

### 15 YEARS

Sheri Jaffe ●■



## DURANGO JUVENILE

### 5 YEARS

Erica Bradford ●■  
Sonja Draper ●■

### 5 YEARS continued

Priscilla Huff ●■  
Danielle MacDonald ■

### 15 YEARS

Norma Barron ●■  
Dorothy King ●■



## NORTHWEST

### 5 YEARS

Sandra Manzo ●■





## The Extra Mile



(Listed below are recent letters, email messages, note cards, and phone calls about Clerk of the Court employees who went the extra mile to provide excellent service.)

### CUSTOMER CARD COMPLIMENTS

#### Southeast Adult Filing Counter

- **Mariam Jordan-McTaggart** - "Mariam gave great service."
- **Regina Romero** - "Regina was very helpful and patient with me."
- **Sheelagh Ponicki** - "Sheelagh was very friendly and helpful."
- **Jessica Folts** - "Jessica was pleasant and knowledgeable."
- **Nicki DeLaCruz** - "Nicki was nice and helpful."
- **Ana James** - "Ana was very nice and respectful."
- **Sharon Szakacs** - "Sharon was very helpful with all my paperwork making a difficult process much easier."



**Fast, focused service**

#### Customer Service Center Marriage Licenses and Passports

- **Angelia Delucia** - "Angela was patient and courteously provided information while we were obtaining our marriage license. She was very helpful."

### CO-WORKER COMPLIMENTS

"Thank you **Kathy Whittiker** and **Vanessa Martinez** for making my transition back to work after being out several weeks so much easier. I am very thankful to have such a great manager and lead." — *Franci Diaz-Smock*

"We would like to wish **Mariam Jordan-McTaggart** the best as she leaves the Clerk of the Court's Office on April 1 to continue her education and attend Law School in Michigan. We are sad to see her go and will miss her vivacious personality and bright smile." — *SEA Filing Counter staff*

"A big thank you to NW Courtroom Clerk **Leslie Slaughter** for providing last-minute coverage to the NE facility. I received a call from a JA at NW saying they had a calendar in 30 minutes and no clerk and there was no other clerk available at the facility. Leslie agreed to be the pinch-hitter! Thank you Leslie!" — *Susan Morris*

### CUSTOMER COMPLIMENTS

The **Criminal Exhibits area in CCB/WCB** received a thank you card from "The Snapped Team," who filmed exhibits for a production they are doing on a death penalty case that was held in Maricopa County. The card read, "Thank you so much for your time and help. We really appreciate it!"

The Office's Special Council Aaron Nash added to their note, "The exhibits area assists journalists, TV, film, and other media representatives from around the world several times each year and they have consistently received high praise for their speed, organization, and helpfulness. Go team!"

A customer took time to call NW Operations Manager Diane Jamison to tell her what great service that **Krizna Rodriguez** provided to him. He said that Krizna was very helpful and pleasant and made his visit to the court a good experience.







## ... more extra miles

### CUSTOMER COMPLIMENTS



A customer recently took time to write a note to express his appreciation for the **Public Records staff at the Customer Service Center**. He wrote, "In the past 30 days, I have had to visit several county buildings to get information. The Customer Service Center is the best of all county buildings. People, without exception, have been very helpful and courteous and they smile. They have made my visits enjoyable. Compared to other county offices and departments, it is hard to believe it is a county facility."

Kathy Ballard sent an email to Courtroom Services Administrator Laura Eng and copied Courtroom Services Manager Erika Morgenstern to make her aware that eFiling Team Member **Michelle Paigen** had resolved an issue. She said that Michelle's value to the Clerk's Office is immeasurable and that we are lucky to have her. Erika added to the email, "I agree. Thank you Kathy and Michelle."



### Snip-Snap

(A section of snippets and snapshots)

### Newsletter travels to Rocky Mountain State

Each month, employees are invited to submit a photo of themselves reading the *Record Times*. Last month, the newsletter was spotted at the world famous landmark, the Eiffel Tower in Paris, France. This month, it is seen at a landmark in a small town in Colorado.

Pictured in the photo below is Document Services Manager **Kathy Whittiker**, who is standing next to a sign in Flagler, Colorado, which is about 100 miles east of Denver. This is the newsletter's second appearance in Colorado.

You may submit photos of yourself reading the *Record Times* while on vacation at any time for this monthly newsletter feature.



#### To submit a photo:

- 1) Print the front-cover newsletter page;
- 2) Take your photo(s) with the page during your vacation;
- 3) Email the digital photo or interoffice mail the print photo to Public Affairs Office's Len Keso (mail code DJC/PA) with your name, department, and a description of the photo.

### What is April Fools' Day?

April 1 used to be the day that the new year was observed when the Julian calendar was in effect, but in 1562, the Gregorian calendar was adopted by Pope Gregory, and that changed the observance of the new year to Jan. 1. In France, some people either did not accept the change or had not heard of the change, and they continued to celebrate the new year on April 1. These people earned the name of April Fools. People made fun of them and played tricks and jokes on them to see if they would fall for falsehoods. And so the tradition for April 1 took hold in the culture and is still practiced today. Practical jokes and silliness of all types are played on people and if a person falls for the prank, then the prankster calls out "April Fools." *from "First Draft"*





# The Employee Track

(A special newsletter section devoted to news about employees of the Clerk of the Superior Court's Office.)

## BIRTHS

Congratulations to ITG's **Steve Lauer** and CSC's **Rebecca Shanks** on the birth of their new grandchild on March 1. Their new grandson's name is Carter Andrew and he weighed 8 lbs. 3 oz. and was 21½ in. long.

## OFFICE ANNIVERSARIES

The following Clerk of the Court employees celebrate milestone anniversaries with the Office in March:



### 5 YEARS

**Eva Castillo, Angelica Laguna, Mary Martin, Sherry Murphy, Wendy Thompson**

### 10 YEARS

**Michelle Brady, Joann Cumming, Sally Enteman, Jessica Folts, John Morley**

### 15 YEARS

**Maria Aldaba, Angelique Rodriguez**

### 30 YEARS

**Melody Tinsley**

## NEW EMPLOYEES

- Courtroom Clerk - **Alex Ocanas**
- Criminal Financial Obligations Unit - **Lisa Kendall and Kathleen Walters**
- Juvenile Durango Filing Counter - **Rosalinda Nunez**
- Southeast Filing Counter - **Margaret Carpenter**
- Special Project Manager - **Jeffrey Mangis**



## AWARDS/HONORS

### *Using alternative mode of transportation is just the ticket to the movies*

• Congratulations to **Katie Meade** and **Eileen Fenner** who recently won movie tickets through the Maricopa County Alternative Mode User Program (AMU). The AMU conducts random drawings to reward employees with movie tickets for their efforts to support the Clean Air Campaign by reducing air pollution through using an alternative mode of transportation. To enter the contest, you may visit the county's EBC site at: [http://ebc.maricopa.gov/hr/trip\\_reduction/AMU\\_contest.htm](http://ebc.maricopa.gov/hr/trip_reduction/AMU_contest.htm)





## ...The Employee Track continued

### EMPLOYEE SPOTLIGHT



**Name:** Pamela Woods  
**Department:** Courtroom Services Manager  
**Hometown:** Phoenix, AZ / **Birthday:** April 14  
**Family:** *Fiance* - Gary / *Daughter* - Heather (who lives in Florida)  
**Years With Office:** 21 years with the Clerk's Office and another 6.5 years with Maricopa County.  
**What is One Thing That You Enjoy About Your**

**Job:** Without question, THE PEOPLE.

**Favorite Activity(ies):** Going places and eating things.

**Least Favorite Activity(ies):** Work...oh wait, I meant to say Housework!

**The Most Adventurous Thing That You've Done:** I was a Steve Martin groupie in the 1970s and traveled to different states to see his shows. I even got to meet him before a show in Lake Tahoe. He still makes me laugh. More recently last year, my daughter and I attended a Teaching Weekend given by the Dalai Lama in Long Beach, CA. It was a once in a lifetime opportunity.

**What is Something You Are Proud Of:** I have always tried to live my life with kindness and compassion.

**Favorite Meal:** Any meal that I don't have to cook.

**Your Favorite Place to Eat Out:** Any sushi restaurant with my daughter.

**Pet Peeve:** Mean people

**Favorite Movie or TV Show:** TV - *Saturday Night Live* (SNL) - I have been a loyal fan since the beginning (36 years). Last year, I attended a live SNL show (with Jude Law & Pearl Jam)...and I got a tour of Studio 8H...that was pretty close to nirvana for me.

**A Dream I Have Is To:** Retire when I reach the 30-year mark.

**A Hobby or Special Collection:** Does Gary qualify as a special interest?

**What Has Been Your Favorite Vacation Destination:** Amsterdam

**Where Would You Like to Travel To Next:** Wherever my next adventure leads me.

**Two People With Whom You Would Like to Have Dinner:** The Dalai Lama (to be in the presence of his positive karma) and Steve Martin (to laugh).

**What Was Your First Job:** I was a Candy Striper (that's what they called the volunteer) at Good Sam Hospital and it was a cool uniform.

**Nobody would believe it if they knew ...** that I am still best friends with the person (Cleo Patterson) that originally hired me in 1977 when I got my first job with the Maricopa County Planning Commission.

### County/Court News

#### Women's celebration event

The County Board of Supervisors and the County Manager's Diversity Office is inviting employees to attend the **6th Annual Women's Leadership**

**Celebration** at noon on March 30 in the Irish Cultural Center, 1106 N. Central Ave. in Phoenix.

The theme of the celebration is "*Enlighten Women's Minds, Empower Women's Hearts...for a Better World.*" The event cost is \$5, which includes lunch. Please make checks payable to the Maricopa County Hispanic Network. Cash or checks should be delivered to Selene Saucedo, County Administration, 301 W. Jefferson, 10th Floor. For additional information, please call Terri Mulholland (602) 506-5071.

Due to space, seating is limited. Paid reservations will be taken on a first-come, first-serve basis.

#### Growth in Maricopa County



According to the recently released results from the **2010 Census**, the following are five most populous incorporated places in Arizona:

- Phoenix - 1,445,632
- Tucson - 520,116
- Mesa - 439,041
- Chandler - 236,123
- Glendale - 226,721

Phoenix grew by 9.4% since the 2000 Census; Tucson grew by 6.9%; Mesa grew by 10.8%; Chandler grew by 33.7%; and Glendale grew by 3.6%. Maricopa County's population was reported to be 3,817,117, which was a 24.2% increase from 2000.