



## Projects Manager provides update on Criminal Court Tower

(by Wendy Johnson, Special Projects Manager)

**W**hat does the Criminal Tower (CT) have in common with Arizona's Centennial? They will both celebrate their official beginnings on Feb. 14, 2012. The CT's dedication is being held on this day and Arizona became a state on this day 100 years ago. A few days later on Feb. 21, the CT RCC/EDC courts will then open for business, with the remaining building in being full operation on Feb. 27. The move schedule is as follows:



- CR Exhibits - Jan. 7 - 29
- RCC/EDC & Courtroom Clerks - Feb. 17 - 20
- CR File Counters, ITG, & designated Courtroom Clerks - Feb. 24-26

We know there is much interest in touring the building; unfortunately, due to the amount of construction still occurring, tours are not being conducted unless there is a business need. We hope the pictures to the left give you a sneak peak!

## eAppeal program moves ahead

by Aaron Nash

**T**he Clerk's Office has been expanding the electronic record on appeal since August of 2009. Based on the success of the initial pilot, the Clerk's Office is now transmitting the record on appeal in the criminal case type. To further enhance the electronic record on the criminal appeal cases, public defense agencies as well as private defense counsel now access the superior court record on appeal, including the index, through a CD-ROM. This method replaces the former paper process and only applies to public and private attorneys representing a client whose criminal case is on appeal from the Superior Court in Maricopa County to the Court of Appeals, Division One. Access to public records will remain available from the Clerk's Public Access terminals as well as through the Electronic Court Record Online. Additionally, death penalty cases and election challenges to the Arizona Supreme Court are now being transmitted electronically.

## Need a service pin replaced?

**W**ith the introduction of the new courthouse-shaped service pin this year, it has left a remaining supply of the older Clerk service pins (which have the scales of justice on the front). As a result, employees who may have lost any of their Clerk service pins, the backing to the pin, or their pin has been damaged or faded in any way, may request a new replacement from the remaining supply of older pins. To make your request, please do the following:

- Your name:
- Year of pin(s) requested (the pin years are 5, 10, 15, 20, 25, and 30):
- Year you started with Office (for verification):
- Your interoffice mail code
- Email to Len Keso



The older pin supply is limited, and so the pin requests will be handled in a first-come, first-serve basis.

For anyone with an office anniversary this year (2011), you will receive the new courthouse pin at next year's ceremony.



Michael K. Jeanes  
Clerk of the Court

## Michael's Minute



### County budget and other news

**W**e are half-way through the Calendar Year and started the New Fiscal Year this month. The Board of Supervisors approved the new fiscal year budget of \$2.3 billion last month. Here are a few highlights of the budget: The budget grew by \$31.7 million over last year. The main increase is for capital and technology improvement projects. The county operating budget decreased \$38.7 million. The county will send \$25 million from its inmate-services and jail-enhancement funds to the state to help balance their budget. The property-tax rate decreased by around \$7 per year per median household. This change will occur in August. A hiring and capital freeze for all county departments and special districts is in place. There are no salary increases, furloughs, or layoffs in the budget. The county's revenue comes from the sales tax, jail tax, vehicle-license tax, property tax, fees and other sources.

In other county news, at an economic time when many government agencies are receiving lower financial grades, the County's budget policies received a "AAA" rating (the highest rating possible) from two national bond rating firms.

Thank you for your continued dedication during the many economic challenges we have faced over the past few years.

## OnBase continues to keep OnGrowing

**O**ver the past year, the Office's electronic repository (OnBase) has experienced an increase of **28.4%** in the amount of documents added to it each month. Last year, an average of 218,000 documents per month were added to repository. This year, the number has surged to an estimated rate of **280,000 documents**. In addition, the repository now holds a total of more than **28,000,000 documents**. The Office has been building its electronic repository since 1997 when a pilot program in the Probate area began scanning and converting the paper documents filed with the Office to electronic format. In 2002, scanning was expanded to all case types and marriage licenses. Since that time the repository has been rapidly growing.

These electronic documents are now available to **40 agencies** who have been granted access. This access saves them from having to visit the Office in person to view the documents and it saves time for staff from having to pull the hard copy files. The agencies with OnBase access (other than the Clerk's Office) are:

### MARICOPA COUNTY

- Adult Probation
- Assessor's Office
- Correctional Health Services
- County Attorney
- Legal Defender
- Office of Legal Advocate
- Office of Contract Counsel
- Public Defender
- Public Fiduciary
- Sheriff's Office
- STAR Call Center
- Superior Court
- Treasurer's Office

### STATE OF ARIZONA

- Admin. Office of the Court - Licensing Unit
- Attorney General
- Court of Appeals - Division One
- Department of Corrections
- Department of Economic Security - DCSE
- Department of Revenue
- Office of the State Capital Post Conviction Defender
- Registrar of Contractors
- Supreme Court - Chief Justice Office
- Water Master's Office

### OTHER

- Arizona State Bar
- City of Phoenix Police Department
- City of Phoenix - Office of City Prosecutor
- City of Scottsdale - City Attorney's Office
- Pascua Yaqui Legal Services

### OTHER ARIZONA COUNTIES

- Cochise County Superior Court
- Gila County Attorney - Child Support Division
- La Paz County Attorney - Division of Child Support Enforcement
- Navajo County Attorney - Child Support Division
- Pima County Attorney's Office
- Pima County Courts
- Pinal County Child Support Division
- Yavapai County Attorney's Office

### FEDERAL

- Federal Bureau of Investigation
- Federal Public Defender
- U.S. Adult Probation
- U.S. Pretrial Services





## The Extra Mile



(Listed below are recent letters, email messages, note cards, and phone calls about Clerk of the Court employees who went the extra mile to provide excellent service.)

### CUSTOMER CARD COMPLIMENTS

#### Northeast Marriage License & Passport Counter

- **Nancy Rodriguez** – “Nancy was extremely pleasant and helpful.”
- **Hector Castaneda** – “Hector explained everything clearly and was very professional and courteous.”
- **Janeene Carrillo** – “Janeene went above and beyond with her assistance. Thanks to her gracious personality, I was able to get my issue resolved. Fantastic service.”

#### Southeast Adult Marriage License and Passports/Public Records

- **Judy Barney** - “Judy was patient with our questions and took the time to explain the process.”
- **Ken Daniels** – “Ken is always great to work with.”
- **Alwyn Ogawa** – “Alwyn was very courteous and helpful.”
- **Lori White** - “Lori is a great employee. She went out of her way to assist us.”



Picture  
perfect service!

### CO-WORKER COMPLIMENTS

“I would like to thank my co-workers, **Tracy Lundblad, Kandi George, and Liz Campos** for going above and beyond to help me. You will never know how grateful I am for all your help.” – **Cyndie Rego**

“We would like to thank **Lori White** for all of her assistance in helping process the high volume of TJs that were received.” – **SEA Filing Counter staff**

“I want to thank Civil Docket Auditor/Trainer **Angelica Mejia**. When issues arise with civil cases, she is always quick to respond to resolve the issue, which helps make my job easier. Thanks Angelica! Keep up the good work!” – **Jared Rutledge**

“I would like to thank my co-workers for their hardwork and dedication. They are what makes our department so successful. They are all courteous, friendly, always professional, and are always willing to help each other out. I am truly honored to work with such a great group of guys!” – **Eddy Ramirez**

“A big thank to **Veronique McClelland, Alison Knapp, Linda Westbrook, Cindylou Martin, Leah Lindahl, and Franci Smock** for juggling coverage for the SEA Distribution area during vacation time.” – **Kathy Whittiker**

### CUSTOMER COMPLIMENTS

A SE Juvenile Courtroom Clerk sent an email to Durango Juvenile Supervisor Kiera Molina to complement her staff. She wrote, “The **Durango support staff** is always so quick and helpful.”

A courtroom clerk sent an email to Special Projects Manager Wendy Johnson to let her know about the quick service **Fernando Cabral** provided. Her office was impacted by some work the county did and there was considerable dust and an odor leftover. Within five minutes of sending the email about the mess, Fernando had the housekeeping over to clean the entire office, including other offices in the division. He also referred the odor to County Facilities within minutes. She said that she really appreciated Fernando’s quick response and it is great to know there is someone out there for them.



## This month's history lessons

Interesting items from the past in recognition of Arizona's upcoming 100th anniversary of statehood



### A look at the fourth Clerk of the Court, Walter S. Wilson

For the past few months, the *Record Times* has featured a past Clerk of the Superior Court. Last month, C.S. Berryman, the third Clerk of the Court was highlighted. This month Walter S. Wilson, the fourth Clerk of the Court, is featured. He served in office from 1928 - 1960.

Walter S. Wilson was born on Nov. 25, 1877 in Tehuacana, Frio County, Texas, which was about 50 miles southwest of San Antonio. His father, Perry, was building a cattle business when an asthmatic condition occurred that led him to move his family to Arizona. Walter drove his mother in a two-seat rig followed by his father and five brothers and sisters in a covered wagon and a small herd of horses and cattle to Arizona. The trip took four months and they arrived in Phoenix on July 4, 1888.

Walter attended Phoenix schools and then went to Tempe Normal School (now Arizona State University) and graduated in 1897. He then taught at the one-room Broadway School and then later taught for two years at Ft. McDowell for a year. He then accepted teaching positions for two years each at the Fowler and Mesa schools.

Walter met his wife Edna A. Ozanne at Tempe Normal School. Her father was manager of the Tempe National Bank. Walter and Edna married on September 4, 1902.

Walter bought 25 acres of land off 24th Street and north of McDowell Road in Phoenix and became a cotton farmer. He continued in this business for seven years, which was profitable. He then decided to expand and bought 50 acres of the old Munger Ranch on Indian School Road, which contained an olive grove. There was no market for the olives and the value of the land plunged and he had significant financial loss.

For several months, he then worked for his good friend Carl Hayden and worked in the County Treasurer's Office. After this, there are two different statements of what he did. His obituary says he became a deputy clerk in 1912. In the *Arizona's Men of Achievement*, it says in 1912 when Arizona became a state, Wilson became employed with the County Recorder's Office. A Federal judge then came to Phoenix to change the judiciary over to its new status as the Maricopa County Superior Court and Wilson stayed on under William E. Thomas (who was the first Clerk of the Court).

In 1927, Wilson ran for the Office of the Clerk of the Superior Court defeating the incumbent C.S. Berryman. The voters then returned him to office in every election for the next 32 years. Wilson took pride that his office provided an internship program for many prominent lawyers.

In Wilson's obituary, it was reported when he began as Clerk there were three judges and when he retired there were 13 judges. It also said that he drew all the names for jury service. Upon his death, US Senator Carl Hayden said, "Walter rendered excellent service to the people of Maricopa County for more years than any other person."

Walter and his wife had two sons and two daughters. One of his sons became the Arizona Attorney General.

To date, Wilson is the longest-serving Clerk of the Superior Court.



Walter S. Wilson

## Arizona History - How much do you know? (Part 5)

In recognition of Arizona's 100th statehood anniversary approaching on Feb. 14, 2012, Training and Development's **Steve Weston** is providing a series of articles related to the history of Arizona, Maricopa County, the Court, and the Clerk's Office. This month's article is part 5 of the series.

The month of July offers some very interesting events in Arizona history; some of which you may not be aware. July 4 is a date that holds a special place in our history, as each of the following events took place on that day:

- **1876** - A party of Boston colonists heading West camped at the foot of the San Francisco peaks and celebrated the nation's 100<sup>th</sup> birthday. An American flag was hung from a tall pine tree to honor the occasion and the place eventually came to be called Flagstaff; ...continued on page 5 - See Arizona History





## ...Arizona History continued from page 3

● **1876** - Corydon Cooley and Marion Clark played a card game to see who would remain and who would move on from a beautiful little valley. The game was called “Seven Up” and whoever drew the low card or “showed low” won. Cooley drew the low card and said, “Show low it is,” and Show Low, Arizona it became;



● **1887** - The first railroad train arrived in Phoenix from the Southern Pacific Mainline at Maricopa with 3 young girls ringing the train’s bell.

● Speaking of railroads, it was on July 1, 1882 that the first train rolled across the new bridge at Canyon Diablo east of Flagstaff on the new Atlantic and Pacific RR (Santa Fe), which eventually led to the construction of the rail line that led to Phoenix in 1887.

● **July 1, 1874** marks the date of the opening of the Territorial Prison at Yuma, officially known as the Arizona Penal Institution. The Territorial Prison was authorized by the Legislature in 1875 and \$25,000 was budgeted for the project. Ground was broken on April 28, 1876, and some of the prisoners were pressed into service to build their cells. The first seven inmates moved into the facility on July 1, 1876. The Prison held a variety of law violators, including the legendary stagecoach robber Pearl Hart. The Prison continued in operation for 33 years when, due to overcrowding, all inmates were moved to a new facility in Florence, Arizona. *(by Steve Weston)*



## Snip-Snap

*(A section of snippets and snapshots)*

### The newsletter goes “Hollywood”

Each month, employees are invited to submit a photo of themselves reading the *Record Times (RT)*. Last month, the newsletter was spotted in Michigan. This month, it traveled to a famous location out West.



Pictured in the photo to the left is NE Courtroom Clerk **Jennifer Escarcega**, who posed with the newsletter in front of Grauman’s Chinese Theater in Hollywood, California. The photo was taken on her birthday.

You may submit photos of yourself reading the *RT* while on vacation at any time for this monthly newsletter feature.

#### To submit a photo for the newsletter:

- 1) Print the front-cover newsletter page;
- 2) Take your photo(s) with the page during your vacation;
- 3) Email the digital photo or inter-office mail the print photo to Public Affairs Office’s Len Keso (mail code DJC/PA) with your name, department, and a brief description of the photo.

You may submit more than one photo from your vacation and you may submit photos more than once from other future vacations as well.

### National Hot Dog Month

July is “National Hot Dog Month.” Following are a few facts from the *Hot Dog & Sausage Council*:

- Americans eat 7 billion hot dogs from Memorial Day to Labor Day, which is 818 hot dogs per second.
- An estimated 30,000,000 million hot dogs will be consumed at major league baseball parks this season.





# The Employee Track

(A special newsletter section devoted to news about employees of the Clerk of the Superior Court's Office.)

## MARRIAGES

Congratulations to Criminal Finanical Obligation Unit's **Kandi Peck**, who got married on March 25 to Michael George.

## OFFICE ANNIVERSARIES



The following Clerk employees celebrate milestone anniversaries with the Office in July:

### 5 YEARS

**Sheila Bullock, Linda Crawford, Donna Davault, Kathryn Folk, Chinue Moore, Laura Nixon, and Christy Towles**

### 10 YEARS

**Diane Berkland, Judith Flowers, Olivia Gable, Veronique McClelland, Veronica Olivas, and David Steinmetz**

### 15 YEARS

**Reta Sneddon**

### 20 YEARS

**Rebecca Miller**



## NEW EMPLOYEES

- **DT Civil Filing Counter – Shannon LaSpaluto and Shian Smith**
- **NE Filing Counter – Marriah Mosby**

## AWARDS/HONORS

**Scan-tastic job** - Each month the employees who are responsible for scanning documents are audited on their work. Each quarter, the scanners who have achieved a high quality on their images for that quarter receive a special certificate. The following employees received certificates for their outstanding rating for the second quarter:

### Platinum - 100%

Sheila Bullock, Beverly Clement, Margaret Gardner, Bonnie McGovern, Doris Mofford, Rubi Rojas, Margarita Serrano, Rebecca Shanks, and Rosemarie Scott

### Gold - 99.90 - 99.99

Margaret Brickman, Scott Buckman, Valerie Clark, Jackie Francisco, Anthony Garcia, Helen Rodriguez, and William Wong

### Silver - 99.80 - 99.89

Linda Valdez



**The CASE of Appreciation** - Office management held a special luncheon banquet for this year's CASE Award winners, program planners, and their administrators to express appreciation for their outstanding work. Following are a few photos from the event. Names are from left:



Caryn Smith and Janelle Field



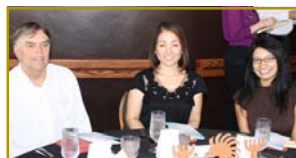
Chris Driscoll, Lauri Million, Edie Friss, and Gene Guidas



Ron Bitterli, Ayat Sweid, Harriette Bills, and Michael Lane



Rosa Montoya, Correnia Snyder, and Madonna Anderson



Fred Mohr, Veronica Olivas, and Shanna Perez



Melody Tinsley and Darlene Anderson





# The Employee Track continued

## EMPLOYEE SPOTLIGHT

**Name:** Laurie Dagna  
**Department:** Courtroom Services  
**Hometown:** Chicago, IL. / **Birthday:** Feb. 26  
**Family:** *Husband* - Jerry; / *Daughters* - Lizabeth and Ashley / *Grandkids* - Andrew, Olivia, and Emma  
**Years With Office:** 6 years in October  
**What is One Thing That You Enjoy About Your Job:** I enjoy staying busy. There is always something to do around here.  
**Favorite Activity(ies):** Spending time with the grandkids.  
**Least Favorite Activity(ies):** Vacuuming  
**The Most Adventurous Thing That You've Done:** When I did a zip line while staying at the cabins near Zion National Park.  
**What is Something That You Are Proud Of:** I quit smoking two years ago cold turkey. I had smoked for 31 years.  
**Favorite Meal:** Broiled salmon with balsamic/dijon glaze over Jasmine rice (made by my husband).  
**Your Favorite Place to Eat Out:** Popo's Fiesta Del Sol Mexican Restaurant (the one on Indian School Road)  
**Your Favorite Movie or TV Show:** TV Show - *Justified*  
**A Dream I Have Is To:** Retire young and travel.  
**A Hobby or Special Collection:** I enjoy reading John Grisham and other similar authors.  
**What Has Been Your Favorite Vacation Destination:** Solvang, CA  
**Where Would You Like to Travel To Next:** Hawaii  
**A Pet Peeve:** When I am driving a safe distance behind a car in front of me and another driver decides they can fit in that spot.  
**Two People With Whom You Would Like to Have Dinner:** Nancy Reagan and Bethenny Frankel  
**What Was Your First Job:** I worked in the office at the Park District when I was 14. (I also taught a kids cooking class).  
**Nobody would believe it if they knew...** I had an empty nest and was a grandmother at the age of 41 (what can I say...I'm an overachiever).



### Recent service pin recipients in the Office

#### Southeast Juvenile



(from left) Anne Lieske (15 years), Tammie Martin (5 years) and Annette Lepak (10 years)

#### Southeast Adult



(from left) Leslie Wilkins (5 years), Regina Romero (5 years), and Ana James (5 years).

#### Southeast Adult



Kathy Whittiker (20 years) and Michael Jeanes (left photo); Beth Giles (15 years) and Michael Jeanes (right photo)

#### Durango Juvenile



Erica Bradford (5 years) and Sonja Draper (5 years)



#### Durango Juvenile

Dorothy King (15 years)

