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Record Times



A monthly newsletter for Clerk of the Superior Court employees

February 2012

Vol. 18 No. 2

Historic day celebrating Arizona's centennial

Usually when the date of February 14 is mentioned people think of Valentine's Day. This year, there was a lot more on people's minds concerning this day, particularly for the State of Arizona and here at Maricopa County. February 14 was Arizona's Centennial Day and many major and historic events were held throughout the state, but the two biggest for Maricopa County and the Clerk of the Court's Office was the dedication of **South Court Tower** and the **Centennial Marriage Event**, (which was coordinated by the Arizona Clerks of Court and the Arizona Supreme Court).

South Court Tower

In 2007, the Maricopa County Board of Supervisors approved the construction of the new \$340 million South Court Tower. Almost five years later, the 16-story building was officially dedicated. It was the county's single largest project in its history. Upon completion of all office moves, the Clerk of the Court's Office will have approximately 75 employees working in the new building.

Centennial Wedding

Ninety-two couples from five Arizona counties exchanged vows on the steps of the Arizona Supreme Court and hundreds of family members and friends gathered to watch the Centennial Marriage Event. The ceremony, which lasted last around eight minutes was presided over by Chief Justice Rebecca White Berch. Clerk of the Court **Michael Jeanes** provided a brief greeting and address to the couples and audience. In addition, five Clerk staff members were present processing and finalizing the marriage licenses details. The event was the idea of the Clerk's Special Counsel **Aaron Nash**, who also was present overseeing the event details. The following two pages provide photos of the two events:

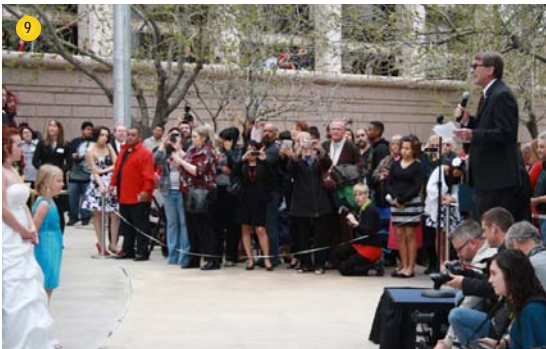


CAPTIONS - 1) The new South Court Tower is located on the Southwest corner of Madison Street and 1st Ave. 2) County and Court officials ceremoniously cut the ribbon at the dedication of the South Court Tower on Feb. 14. 3) Retired U.S. Supreme Court Justice Sandra Day O'Connor is the special speaker at the dedication ceremony. 4) Presiding Superior Court Judge Norman Davis gives a special address to the audience. 5) The walkway between the South Court Tower and the Central Court Building. This was formerly a portion of Madison Street. 6) Guests listen to U.S. Supreme Court Justice Sandra Day O'Connor speak at the ceremony.

February 14 2012



Centennial Marriage Event photos



CAPTIONS - 1) Clerk of Court staff helping at the event are (from left) Aaron Nash, Kathryn Folk, Chinue Moore, Cecilia Alfaro-Arndt, Marcella Carrillo, Diana Eaton, and Cheryl Marzella. 2) Courtroom Clerk Lorraine Sheehan and her fiancé Terry Kaeseberg are one of the couples participating in the wedding event. 3) Clerk staff enjoy serving at the historic event. 4) Courtroom Clerk Schelondia Hodges and her fiancé Larry Justice check-in at the event to be married. 5) A couple in vintage wedding attire. 6) Cheryl Marzella and Kathryn Folk assist a couple with their marriage license. 7) Courtroom Clerk Lorraine Sheehan enjoys the historic moment of being married on Arizona's centennial. 8) Couples smile for photos. 9) Clerk of the Court Michael Jeanes addresses the couples before the actual ceremony. 10) The Arizona flag waves in the background during the Arizona Centennial Marriage event. 11) Several hundred friends and family members watch the ceremony. 12) The couples exchange vows. 13) The pronouncement of "husband and wife" is made. 14) A line forms to have the marriage license signed by the Chief Justice and to get a photo with her.



Michael K. Jeanes
Clerk of the Court

A Minute with Michael



The "To Don't List"

Many of us in our jobs and at home prepare a "To Do List" to keep track of the things we need to get done. This month, I would like to provide a "To Don't List." By following this "To Don't List" it can help us avoid things that can hinder progress and prevent us from growing as individuals and as an organization.

We have had tremendous success over the past many years. People and organizations that have been successful can run the risk of becoming complacent. They can resist change and new challenges. The list below shows some of the attitudes and behaviors that can develop when complacency occurs. These phrases can squash morale and creativity, reduce productivity, and increase stress. Here is the list of phrases that we want to put on our "To Don't List."

TO DON'T LIST

- We tried that before.
- That's not my job.
- We're too busy to do that.
- We don't have the time.
- We don't have enough help.
- Let's get back to reality.
- That's not our problem.
- That won't work.
- Let somebody else deal with it.
- We did okay without it.
- It can't be done.
- Let's look into it later.
- Quit dreaming.
- Let's form a committee.
- It's never been tried before.
- I don't like the idea.
- It won't work.
- We're not ready for that.
- Been there, done that.
- It's not going to happen.
- It's too much work.
- Not that again.
- It has always been done this way before.



One of my favorite phrases is, "The biggest room in the world is the room for improvement." Let's put this one on our "To Do List" along with other positive phrases such as "Anything is possible," "We should look at it," "Think of the possibilities," and "We'll never know until we try."

In the past few years, we have undergone many changes and faced many challenges, which have created choices on our part – a choice to deal with these things negatively (which can lead to using the "To Don't" phrases above) or a choice to look at them positively and see them as an opportunity to grow, learn, and improve.

Let's choose a positive outlook and have determined spirit to continually improve so that complacency and negative attitudes don't set in and our success is kept going strong.

A yearly comparison of eFiling statistics

The chart on the right shows a comparison of the Clerk of the Court's Office eFiling statistics for the month January during the years of 2007 through 2012:

	Civil eFilings	Criminal eFilings	County Attorney eFilings	Family Court eFilings
JAN. '07	1,473	6,121	4,729	0
JAN. '08	2,830	8,224	5,590	14
JAN. '09	4,317	9,857	5,999	112
JAN. '10	10,094	10,804	6,191	97
JAN. '11	12,578	9,842	5,312	125
JAN. '12	23,900	12,813	5,885	152





More transcripts on their way to ECR (and depositions too!)

In the November 2011 *Record Times*, we reported the implementation of scanning and e-filing of court reporter transcripts. We followed this by adding depositions to our production scanning process beginning on February 21. What about all the paper transcripts and depositions we've been receiving over the years, still taking up space in the Customer Service Center? Can anyone say the word "backscan?"

The Clerk's Office has hired OSAM Document Solutions Inc. to scan and convert an estimated 11 million pages of court reporter transcripts and depositions to electronic images for storage in the Clerk's Electronic Court Record. The first boxes of records were picked up by the vendor for scanning on January 11, and the project is now fully underway.

Inactive records used to be transferred to microfilm for long term storage, but we are now scanning them and storing them as electronic images. This conversion will consolidate related case records in a single format, improve public and Court access, provide for more secure and efficient long-term storage, and enable electronic transfer of the entire case record to State Archives in accordance with approved retention schedules.

The vendor will transport the files to an off-site work area, prep the records for scanning, scan, index and QA the images, and then deliver the images to the Clerk's Office for import into the ECR. All of the original files will be returned to the Clerk's Office for destruction.

The Clerk's Office will be responsible for final quality control of images and the import of all scanned images and index information into OnBase.

With almost one million pages already imported into our ECR, we expect to complete the project by the end of this year.
(by Mark Jensen, EDM Program Manager)

Service pin and C.A.S.E. awards events coming soon

Following are the dates and locations for the annual **Service Pin Ceremony** that recognizes employees for achieving service milestones of 5, 10, 15, 20, 25, and 30 years of service. In addition, the annual C.A.S.E. (Celebrating and Saluting Employees) awards will be presented at the locations where a winning employee(s) and/or team(s) have been selected. The announcement of employees scheduled to receive a service pin at this year's events will be published in the March issue of *Record Times*. Employees interested in nominating a co-worker(s) for a C.A.S.E. award, may obtain the nomination form on the COCWEB under the "Employee News" headline.

- **April 26 - Northeast** / 12:15 p.m. / Jury Room
- **May 1 - Durango Juvenile** / 12:15 p.m. / Large Conference Room
- **May 9 - Southeast Adult & Juvenile** / 12:15 p.m. / Saguaro Room
- **May 14 - Customer Service Center** / 12:15 / Sonoran Conference Room
- **May 22 - Northwest** / 12:15 / Office Area
- **May 31 - Downtown** / 12:15 p.m. / Supervisors' Auditorium



WANTED: Your photo with the newsletter



For the past many years, the *Record Times* has featured photos of employees reading the newsletter while they are on vacation. The supply of photos is almost depleted and therefore, a call is being made to all employees to remember when you are traveling to grab a camera and a newsletter and start snapping.

Thus far, the newsletter has been to six continents, 30 countries, 33 states, on an airplane, on cruise ships, and in front of a hot air balloon.

To submit a photo: 1) Print the front-cover newsletter page; 2) Take a photo(s) with the page on your vacation; 3) Email the digital photo or interoffice mail the print photo to Public Affairs Office's Len Keso (mailcode CD-PA) with your name, department, and a photo description.



The Extra Mile



(Listed below are recent letters, email messages, note cards, and phone calls about Clerk of the Court employees who went the extra mile to provide excellent service.)

CUSTOMER CARD COMPLIMENTS

Northeast Marriage License and Passports

- **Adrienne Southard** - "Everything went well. Adrienne was very helpful and knowledgeable. Thanks!"
- **Hector Castaneda** - "Hector was outstanding! Personable and professional. Great job. Thank you!"
- **Tamra Phillips** - "Tamra was extremely helpful in assisting me with my passport application even though I got there after 4 p.m. She checked my documents and I was able to correct them and come back the next day. She was great!"

Customer Service Center Marriage License and Passports

- "I received excellent service while obtaining my marriage license."
- "Service was excellent when I came in to apply for a passport."
- "I received excellent service when I came to get a marriage license. Thank you!"

Customer Service Center

- **Mary Young** - "Mary should be praised for her helpfulness and efficiency with process server customers. She was excellent."



CO-WORKER COMPLIMENTS

This week I have had problems twice with ADP submissions over some vacation time. Both times, I dealt with Human Resources' **Esmeralda Canez**. She fixed my time card each time, but more than that she was very friendly and pleasant. I hope I don't ever have to make that much extra work for anyone again, but she never once made me feel like it was even a problem! That is what I call great customer service. Thank you Esmeralda!" – *Caryn Smith*

"Thank you to **Michael Jeanes, Chris Kelly, Melanie Fay, Cheryl Marzella, Len Keso, Charlie Gill, Kathryn Folk, Chinue Moore, Cecilia Alfaro-Arndt, Marcella Carrillo, and Diana Eaton**, who helped organize or volunteer at the Centennial Marriage Event. It was a great success thanks to your generous efforts." – *Aaron Nash*

"I would like to commend my supervisor, **Sig Perez**, and all the criminal courtroom clerk managers, who really work as a team: **Pam Woods, Evonne Gonzales, Roxana Anderson**, and their right hand (wo)man, **Laurie Dagna**! What an awesome team! They are always there when you need them, have the answers (and fast), and take such good care of me. With a new move, new building and new-new-new changes abounding, they are there, along with **Laura Eng, Marian Catt** and **Wendy Johnson**, taking us, literally step-by-step through the new building into our new courtrooms. Thanks for all you guys are doing to make the move so organized and providing us with the big picture and the details. It's a little scary, so all the preparation is very comforting and I really appreciate it. Thanks so much you guys! You work very hard and make my job easier, and in turn more fun. It's a pleasure coming to work each day!" – *Andi Gonzalez*

"I want to send a thank you to the **SEA DCMS staff**, who work hard and show great HEART in assisting their co-workers." – *Kathy Whittiker*





... more extra miles

CO-WORKER COMPLIMENTS

“I would like to send a great big ‘Thank You’ to the **Downtown Probate Filing Counter, Administration, Commissioners and Judges** for making me feel so welcome while I was cross-training. I felt like I was part of one big extended family. OCH rules! - *Maria De La Cruz*”

CUSTOMER COMPLIMENTS

Cheryl Marzella received a phone call from a government agency that wanted to let her know about the exceptional service that **Cecilia Alfaro-Arndt** provided to them. The person said they rarely receive good service from other government agencies and the Clerk of the Court’s Office is the exception.

An employee from Superior Court happened to hear **Kelle Dyer** from the NE Office providing exceptional service to a customer. She said, “Wow, I was impressed.”

Judge Duncan sent an email to a courtroom services manager to let her know about the excellent work of Courtroom Clerk **Melanie Sahli**. He wrote, “I am writing to let you know what a wonderful experience I recently had when Melanie Sahli covered my civil calendar. I am new to the civil calendar and Melanie was EXTREMELY helpful. Not only did she make sure I knew everything possible about the matters I was handling, she put together sample minute entries for me to review so I could start familiarizing myself with some of the standard civil orders, all without me asking. She is an incredible teamplayer and an asset to your office. Too often people only take time to complain. I think it is even more important to acknowledge someone’s extra efforts. Melanie deserves this acknowledgment and recognition.”



Snip-Snap

(A section of snipets and snapshots)

Newsletter travels abroad

Each month, employees are invited to submit a photo of themselves reading the *Record Times* while they are on vacation. Last month, the newsletter was spotted on a Hawaiian cruise ship. This month, the newsletter is seen in another country.

Pictured to the left is Courtroom Services Manager **Roxana Anderson**, who posed for a picture with the newsletter while she was traveling in Hong Kong.

You may submit photos of yourself reading the *Record Times* while on vacation at any time for this monthly newsletter feature.

To submit a photo:

- 1) Print the front-cover newsletter page;
- 2) Take a photo(s) with the page on your vacation;
- 3) Email the digital photo or interoffice mail the print photo to Public Affairs Office’s Len Keso (mailcode CD-PA) with your name, department, and a photo description.

You may submit more than one photo from your vacation and you may submit photos more than once from other future vacations as well.



Quote of the Month

“Excellence is to do a common thing in an uncommon way.”
– *Booker T. Washington*





Proactive Communication and Selling

by Rich McHattie, Deputy Director



Rich McHattie

Proactive is defined, in part, as *anticipatory*. In the context of communication, this means starting with the end in mind. For me, I relate this to the many years I spent in sales and business development. During those 15 years, I spent the majority of my time proactively communicating with potential customers. Part of my compensation was driven by how successfully I could persuade my customers that my company could provide the best solution to their problems, or in sales language, closing the sale.

To close the sale, you are taught to listen more than you speak so you can understand your customers' needs and concerns and then sell the value of your product or service in meeting their need or resolving their concern. In our environment, I believe the same principle applies to communication and I encourage you to explore the possibility that this perspective could help you improve your communication with others.

Of course we typically aren't selling a product or service when we communicate, but we are selling a message. *Webster's Dictionary* defines communication as "a verbal or written message," but it does not define *good* communication. I would suggest good communication is simply the process of selling your message and closing the sale is ensuring the other person, your "customer," understood your message.

So how do you close the sale in communication? Focus on your customer.

We have an advantage here as we usually know our customer. For most of us, our customers are co-workers, our supervisor, or perhaps a peer with the Superior Court. We communicate with them by describing an issue or discussing the steps in a process. While some may require a great amount of detail about the issue or process, others may simply need the bottom line. It is your responsibility as an effective communicator to determine your customers' needs for the information you are "selling" and adjust your approach to communicate more effectively. Remember, it's about your customer.

Focus on your customer will necessarily help you to focus on your approach. Your approach is defined by what you expect to accomplish with your communication. Are you communicating to inform? Are you communicating to influence? Knowing the answer and anticipating your customer's needs or concerns will help you to target your message for the greatest impact.

How do you know if you have communicated effectively? Ask!

In sales, you ask many questions to confirm understanding of your customer's stated needs or concerns. We can certainly apply this same approach to our communication at work. Consider the following questions you can ask that will help you to determine the success of your communication:

- ◆ Did that answer your question?
- ◆ Did that address your concern?
- ◆ Do you support that recommendation?
- ◆ Is there anything else I can provide to help you reach a decision?

All of these questions will, at a minimum, provide greater feedback from your customer and they will leave your customer with the perception (which is hopefully the reality) that you care about whether you met their needs.

In the end, I believe communication and selling go hand-in-hand. As all good sales people know, it is their responsibility to adjust their message until they close the sale. Closing the sale in communication is ensuring the other party understands your message.

In your next communication, I challenge you to remember to *close the sale*.





Standing up to assist with Stand Down Project



For the second year in a row, the Superior Court and Clerk of the Court's Office participated in the **Veteran's Stand Down Project**. This was a national event on Saturday, February 4 where various organizations/agencies/governments came together in different cities across the nation focusing on veteran services. The Superior Court and Clerk's Office set up remote courtrooms to hear approximately **168** cases at the Veteran's Memorial Coliseum where the event was held. The Clerk's Office had various staff members participate including courtroom clerks, administrative assistance, Customer Service Center, and technical support.

Superior Court Judge Douglas Rayes said about the event, "What a great day and wonderful turn out! It was truly a great team effort. Staff worked diligently Friday to have everything set up so nicely so that on Saturday we were able to hit the ground running. I think I can speak for all of us when I say that it was a Saturday well spent helping fellow citizens who served our country and are down on their luck."

This year, the approximate 168 cases heard at the Veteran's Stand Down Project more than tripled the 50 cases heard last year.

Courtroom Services Manager **Roxana Anderson** said, "We would like to thank the Clerk of Court staff for their dedication in helping to make the Veteran's Stand Down a success. It was a lot of work on Saturday, but it was obvious the veterans appreciated the assistance that was offered to them. We could not have been successful without our staff."

The Clerk employees who assisted were: **Roxana Anderson, Tina Barrett, Patricia Espinoza, Melanie Fay, Kandi George, Donna Hall, Scott Hensel, Stacy Kennow, Susan LaMarsh, Sig Perez, Cynthia Rego, Adrian Roberts, Kelly Schermerhorn, Ken Shipley, Correnia Snyder, and Linda Talbo.**

February holds two Leap Days for some Clerk staff

This February there are two "Leap Days" in the Clerk of the Court's **Marriage License and Passport Offices** (ML&P). There is the traditional Leap Day that comes around every four years on February 29, and then there is the "Leap Day" on February 14. The reason why it is Leap Day on February 14 is because it is Valentine's Day. Traditionally, Valentine's Day (or the Friday before Valentine's Day, if the holiday falls on a Saturday or Sunday) is the busiest day of the year for the ML&P Office, and so staff is *leaping* from one customer to another. On average, the Office issues between double to triple the amount of licenses during this time than it does on a normal business day. This year, while the busy tradition carried on, the number of marriage licenses issued was slightly down from recent years. Last year, the Office issued an all-time record of 163 licenses. Below is a list showing the amount of licenses staff issued on Valentine's Day (or the Friday before Valentine's Day) over the past 13 years.



The love for obtaining a marriage license for Valentine's Day





The Employee Track

(A special newsletter section devoted to news about employees of the Clerk of the Superior Court's Office.)

BIRTHS

- Congratulations to Courtroom Clerk **JakinDee Kosaka** on the birth of her 7 lb., 11 oz., baby girl February 10. Her new daughter's name is Zuria Elizabeth.



MARRIAGES

- Congratulations to Courtroom Clerk **Schelondia Hodges**, who got married on February 14 to Larry Justice at the Centennial Wedding event held on the grounds of the Supreme Court building. (photo 1)
- Congratulations to Courtroom Clerk **Lorraine Sheehan**, who also got married on February 14 at the Centennial Wedding event. Her new husband is Terry Kaeseberg. (photo 2)



NEW EMPLOYEES

The following Clerk of the Court employees celebrate milestone Office anniversaries in February:

- | | | |
|---------------------|-------------------------|------------------------------------|
| 5 Years | 10 Years | 15 Years |
| Kendra Depue | Ramona Velasquez | Jean Walker and Linda Talbo |



NEW EMPLOYEES

- Accounting/Billing Unit - **Michael Sims**
- Courtroom Clerk - **Sarah Gutierrez, Charnell Hall, Kendra Sotello-Stevenson, Karen Stinton, and Lori Stogsdill**
- Courtroom Services Administrator - **Debra Olsen**
- CSC Public Records Counter - **Jessica Valentine**
- CSC Special Projects - **Abisai Tapia, Adrian Trujillo**
- CSC Quality Control Section - **Cheryl Hirsch, Louiza Landeros, Milan Milic, Morgan Wickersheim, and Melinda Yelverton**
- Durango Juvenile Courtroom Clerks - **Kimberly Cheeks and Angela Sotelo**
- ITG - **Lorne Lambries**
- Management Analyst - **Lawrence Urewicz**
- Northeast Filing Counter - **Ruth Bartlett**
- Probate Filing Counter - **Olivia Hill**



OTHER EMPLOYEE NEWS

- System Consultant **Chris Stimson** is retiring on February 29 after serving the office for over 21 years.
- **Sally Valdez** transferred from CSC Public Records Counter to the QC Auditing Team.





...The **Employee** **Track** *continued*

EMPLOYEE SPOTLIGHT



Name: Cheryl Odell

Department: Civil eFile and Docket

Hometown: Green Mountain, Colorado

Birthday: December 30

Family: Two beautiful daughters – My oldest daughter (23) attends college in Oklahoma (NSU) and my youngest daughter (20) attends college here in Arizona (GCC). I also have a dog named Sparky.

Years With Office: Nine years

A Favorite Activity(ies): Going shopping with my daughters, sister, and mom.

A Least Favorite Activity(ies): Saying goodbye.

What is something that you enjoy about your job: There is always something to learn.

The Most Adventurous Thing That You've Done: When I went parasailing over the ocean in Puerto Vallarta. It was peaceful, calm, quiet in the air, and it was very beautiful to see the ocean below.

What is Something That You Are Proud Of: No matter the task, I always do my best.

Your Favorite Meal: Steak and salad

Your Favorite Place to Eat Out: Ruth's Chris Steak House

Your Favorite Movie or TV Show: **Movie -** *Steel Magnolias*

A Dream I Have Is To: enjoy health, happiness, and prosperity

A Hobby or Special Collection: I love to read. My favorite authors are James Patterson (murder mystery) and Nicholas Sparks.

A Pet Peeve: People who make noises at the movies.

Your Favorite Vacation Destination: The beach, just about any beach. It is so relaxing to be at the beach listening to the waves and watching the sunset.

Place You Would Like to Travel To: The Bahamas, where the water is turquoise in color.

Two People With Whom You Would Like to Have Dinner: My grandparents

What Was Your First Job: I worked at a little sub sandwich shop when I was 13.

Nobody would believe it if they knew... I won a car selling Mary Kay.

AWARDS/HONORS

Each month the employees who are responsible for scanning documents are audited on their work. Each quarter, the scanners who have achieved a high quality on their images for that quarter receive a special certificate.



The following employees received certificates for their outstanding rating:

Platinum Certificate (100%) -
Valerie Clark, Jackie Francisco, Bonnie McGovern, Doris Mofford, and Rebecca Shanks

Gold Certificate - (99.90 - 99.99%)
Tara Alameda, Anamae Beard, Margaret Brickman, Monica Coleman, Kenna Cumbley, Annette Galarza, and Alison Knapp,

Silver Certificate - (99.80 - 99.89%)
Janice Bevan, Alison Cole, Eileen Fenner, Anthony Garcia, and Justin Spelgatti

Open Enrollment is coming soon

Open Enrollment will be held April 16 through May 4. Watch for more details.



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Chief Deputy Chris Kelly
Newsletter Editor Len Keso





The Court count

The following are some interesting numbers that are listed in the *Superior Court's Annual Statistical Report for FY 10/11*:

- The busiest day for filing documents was Wednesday, January 26, 2011 – **17,485 filed**
- The busiest day for scheduled hearings was Monday, November 29, 2010 – **3,124 set**
- On average **207 jurors** report daily to Superior Court.
- The law schools most commonly attended by Superior Court judges are: University of Arizona (**24**), Arizona State University (**23**), and University of Iowa (**3**) and the University of Virginia (**3**)
- **Six days** was the average length for a criminal jury trial.



How many people visit the Regional Courts in a year



- ◆ **Southeast Adult** – Over 340,000 people visited the facility (FY 10/11)
- ◆ **Southeast Juvenile** – Over 30,000 visitors (FY 10/11)
- ◆ **Northwest** – Over 180,000 visitors (FY 10/11)
- ◆ **Northeast** – Over 245,000 visitors (FY 10/11)

(Source - Superior Court's Annual Statistical Report for FY 10/11)

County's new Idea Factory recognized as good idea

The Maricopa County Office of Communications reports that the County's "**Idea Factory**" program to increase collaboration and innovation, was recently featured in *Digital Communities*, an online magazine and website offering city, county and regional technology news, local government IT best practices and solutions.

The story hailed the county's "perpetual hunt for new ideas," a process that currently reaches over 11,000 employees with a 22 percent participation rate. While still in its first year, the Idea Factory recently received the 200th employee-submitted idea. The county uses a web-based platform called Spigit, to encourage networking and employee interaction to submit, evaluate, assess, develop and implement ideas generated from the online site.

One of the first ideas to receive wide initial support was switching the Columbus Day holiday for the day after Thanksgiving as a paid holiday.

For questions about the Idea Factory, you may send an email to ideafactoryadmin@mail.maricopa.gov.

A few more fun facts about Arizona

The past few issues of *Record Times* has listed some interesting facts about Arizona in recognition of Arizona's 100th anniversary of statehood this year. Following are a few more fun facts provided by Arizona100:



- At 221 miles long, Apache County is the longest county in the United States, stretching from the Utah border to just south of Alpine, Arizona.
- Prescott, Arizona is home to the world's oldest rodeo and Payson, Arizona is home to the world's oldest continuous rodeo – both of which date back to the 1880s.
- The 13 stripes on the Arizona flag represent the 13 original colonies of the United States.
- The state of Massachusetts could fit inside of Maricopa County.
- More copper is mined in Arizona than all the other states combined. The Morenci Mine is the largest copper producer in all of North America.
- The two largest man-made lakes in the nation are Lake Mead and Lake Powell - both located in Arizona.
- The only place in the country where mail is delivered by mule is the village of Supai, located at the bottom of the Grand Canyon.
- South Mountain Park in Phoenix is the largest municipal park in the United States.

