

# RECORD TIMES

October  
2018

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A monthly newsletter for employees of the Clerk of the Superior Court's Office



The Help Desk Team of Brandon Cooper-Blissett and Tiffany Braiker

## Who you gonna call - Help Deskers!

**They are ready to respond when your computer gives you a scare**



Halloween is approaching, but that doesn't seem to matter to computers, which can give staff a scare at any time of the year by acting up. When they do, Clerk of the Court employees know exactly who to call to the rescue ... **Help Deskers**. For the past six months, **Tiffany Braiker** and **Brandon Cooper-Blissett** are the ones at the Office's

Help Desk (located in the Customer Service Center) who answer the calls/emails from staff in need of technical assistance. On average, they handle approximately 50 tickets a day (calls and emails). During those times when the Help Desk receives an even higher volume of requests, the PC/LAN team steps in to provide any needed backup.

While the dynamic Help Desk duo of Braiker and Cooper-Blissett are quick to come to the rescue for staff, ITG reports it is in the process of updating the Office's ticketing software that will help them serve customers even faster.

So whether it is Halloween or any other time of the year when a computer issue is giving you a scare, remember the Help Desk is there. To reach them, you may call 506-6077 or send an email to [itgdesk@cosc.maricopa.gov](mailto:itgdesk@cosc.maricopa.gov).

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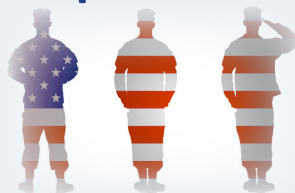
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## A special salute to the veterans in the Office



On November 7, the Maricopa County Board of Supervisors is sponsoring a **Veterans Day** event to honor any county employees who served in the military. The event is at 9 a.m. outside of the Supervisors' Auditorium, 205 W. Jefferson St. The event includes speakers and other activities to honor those who have served in the military. According to the County, approximately **1,300 county employees** have served in a branch of the military and many continue to serve as reservists. Some of those veterans work right here in the Clerk of the Court's Office. To honor the veterans in the Office, the following is a list of Clerk employees who responded to an officewide question asking if they had served in the Armed Forces.

...continued on next page— See "A salute..."



# CLERK CONNECTION

## A salute to the veterans in the Office (continued from page 1)

**Name and Department:** **Melanie Fay**, Public Records Administrator

**Military Branch:** United States Air Force // **Years Served** - 22 years

**Rank and/or Responsibility:** Retired as a Master Sergeant; Superintendent of Pharmacy Services and Acting First Sergeant over the 56th Medical Support Services Squadron and Dental Services Squadron.

**A Few Places You Were Stationed:** Myrtle Beach AFB, Myrtle Beach, South Carolina; Honduras ABS, Comayagua, Honduras; Hill AFB, Ogden, Utah; Izmir Air Station (NATO), Turkey; Luke AFB, Glendale, Arizona

**Thought About Your Service:** I proudly dedicated 22 years of my life to the service of my Country and enjoyed it immensely. I would proudly do it again, if given the chance – Integrity First, Service Before Self, and Excellence in ALL We Do!

**Name and Department:** **Eddie Levins**, Training Consultant

**Military Branch:** US Army // **Years Served** - 21 years

**Rank and/or Responsibility:** Sergeant First Class

**A Few Places You Were Stationed:** Japan, Korea, Germany, and various bases within the United States

**Thought About Your Service:** Best time of my life! It is where I fell in love with the ideals and principles embedded in service to country, community, and others.

**Name and Department:** **Sonya Sengthong**, Court Operations Specialist, Northeast

**Military Branch And Years:** United States Marine Corps 1999 - 2005 // US Air Force Reserve 2006 - 2012

**Rank and/or Responsibility:** Sergeant E-5 USMC (Communication Specialist) / Tech Sergeant USAF reserve (Personnel Administration)

**A Few Places You Were Stationed:** Camp Lejeune, NC, OEF and OIF, Iraq, and March Air Reserve Base, CA

**Thought About Your Service:** Joining the Marines and the Air Force was the most adventurous time of my life; I have no regrets!



**Name and Department:** **Sonya Goldsby**, Criminal Financial Obligations Supervisor

**Military Branch:** Army Reserve // **Years Served** - Two years

**Rank and/or Responsibility:** Private First Class / Transportation Management Coordinator (supervise and manage equipment, cargo, and personnel transport)

**A Few Places You Were Stationed:** Spokane, Washington and honorably discharged one week prior to being deployed to Kuwait for one year.

**Thought About Your Service:** I am grateful for the opportunity to have honorably served my country.

...continued on next page– See “A salute...”



# CLERK CONNECTION

## A salute to the veterans in the Office (continued from page 2)

**Name and Department:** **Ken Shipley**, Lead for RCC/EDC/eFile/CR Filing Counter

**Military Branch:** United States Air Force // **Years Served** - 21 years

**Rank and/or Responsibility:** MSgt (E-7); Health Services Administration (Medical Records, Business Operations, Administrative Services to name a few).

**A Few Places You Were Stationed:** Langley Air Force Base (AFB), Mountain Home AFB, Kunsan AB, S., Korea, and Luke AFB

**Thought About Your Service:** I joined the military because I knew it would help me grow as a person and that I would gain lifetime skills and traits, which I still follow and use to this day (leadership, honor, loyalty, commitment). It may sound a bit corny to some ... but I am okay with that (smile).

**Name and Department:** **Scott Hensel**, Technical Support Manager

**Military Branch:** United States Navy // **Years Served** - Six years

**Rank and/or Responsibility:** Aviation Anti-submarine Warfare Operator (AW). Responsible for the analysis of all sensor data in order to search for, localize and track, determine spatial orientation and vector, identify, assess condition of, and establish attack parameters on a single or multiple surface or subsurface contacts.

**A Few Places You Were Stationed:** Naval Air Station Pensacola (FL, USA), Moffett Field Naval Air Station (CA, USA), Naval Air Station Barbers Point (HI, USA), and Misawa Air Base (Aomori, Japan)

**Thought About Your Service:** It was one of the best experiences of my life. It offered many exciting experiences, like chasing submarines.

**Name and Department:** **Dawn Kub**, Courtroom Clerk

**Military Branch:** US Army // **Years Served** - 1985 - 1987

**Rank and/or Responsibility:** I rose to the rank of specialist as a military police officer.

**A Few Places You Were Stationed:** Ft Lewis, WA. I also participated in Team Spirit in Korea.

**Thought About Your Service:** I grew up on a farm in South Dakota, which was a great childhood, but the military immensely broadened my horizons and pushed me to limits I never thought possible. It was an amazing experience!

**Name and Department:** **Andrea Wood**, Northeast Courtroom Clerk

**Military Branch:** United States Navy // **Years Served** - Four years

**Rank and/or Responsibility:** Operations Specialist – Worked side-by-side with air traffic controllers

**A Few Places You Were Stationed:** San Diego, CA

**Thought About Your Service:** It was definitely life changing!



# Clerk Work

*Work projects within the Clerk of the Court's Office*

## What happens to unclaimed funds?

*By Mike Nimtz, Deputy Director*

In last month's *Record Times*, we read about **Sonya Goldsby**, a Criminal Financial Obligations (CFO) employee, who worked long and hard in her successful attempt to get restitution of \$48,000 to a crime victim who lives in Australia. Within the past year, the **Victim Locate Project** has issued over **\$1.2 million** in restitution – but what happens to the monies due to victims that can't be located or from uncashed checks?

The Clerk's Office is statutorily required to remit these 'unclaimed funds' annually to the Arizona Department of Revenue (DoR). This is actually required of all businesses and government entities. The primary purpose of this is having a central depository for claimants to search for these funds.

A team of employees from ITG, Accounting, and CFO work closely together to identify, resolve, and remit these unclaimed funds to the DoR. With the high volume of funds received and disbursed by our Office, this interdepartmental exercise requires two months of diligent efforts.

Prior to remitting unclaimed funds to the DoR, the CFO department conducts an exhaustive search for outstanding check payees. Because of these efforts, we were able to re-issue checks totalling \$300,000. Also during this process, the Clerk's Office temporarily lowers the threshold on outgoing restitution checks from \$15 to \$1. This "house cleaning" of small accruals generates 5,000 additional checks.

For 2018, we are remitting approximately \$420,000 in unclaimed funds to the DoR. This check is accompanied with data itemizing information for 5,000 payees for whom we were unable to locate, are owed restitution amounts under \$1, and for monies where the source of payment is unknown.

Last year, the amount remitted was almost \$1 million. Determination and improved processes resulted in a smaller amount this year, as more payees were located prior to disbursing the funds to the DoR.

Until next year...**THANK YOU to Accounting, CFO, ITG, and Business Analyst Jeanette Farrison.**

To search for unclaimed monies, try these links - <https://www.unclaimed.org/> <http://www.nupn.com/>

## Computing the results of the recent Office 2013 upgrade

At the end of last month, the ITG Department announced it had completed upgrading the entire Office's computers with **Office 2013**. Following are their reported results of this extensive project.

- A total of **1,015 computers** were upgraded in a three-month period;
- Adult and Juvenile MEEDS were upgraded as it uses Microsoft Word as a method of creating minute entries;
- An exhaustive effort was made to ensure the Access Applications (such as Appeals, Returned Mail, and others) functioned as expected after the upgrade; and
- The Training Department also provided useful Tips and Tricks for Microsoft Outlook, Word, and Excel to explain the differences between Office 2010 and 2013.

A special thanks goes out to all of the **ITG staff** involved in this successful, major project (**including LAN Admins, PC/LAN Technicians, QA, Applications Support, Help Desk teams**), and the **Training Department**.

# EMPLOYEES of the QUARTER

The Honorees For July - September 2018



## **Barbara Navarro / Courtroom Clerk**

**Nomination:** *Barbara received an Office record three nominations this quarter. This is a summary of those nominations -*

Barb volunteers daily to assist the specialists with rulings in addition to covering her own division each day. Her division averages about 30 hearings per day and Barb is able to complete her daily work and assist with rulings. Barb always says "yes" anytime she is asked to have a trainee observe court with her and/or do some one-on-one training. In addition, she assists other clerks with eSentencing questions and is always willing to do additional one-on-one training with courtroom clerks.

Barb could easily be nominated for this award every quarter of every year. Amidst the daily questions regarding e-sentencing issues, Barb is also sought out when clerks are faced with other difficult problems. Although she is assigned to an extremely busy calendar, with many matters of her own that require thinking-outside-of-the-box solutions, Barbara never fails to assist fellow clerks who seek her out for a timely and knowledgeable answer. Barb always maintains the highest level of professionalism and attention to detail, despite dealing with a challenging calendar. Barbara cares about providing quality services to the Court, her peers, the public, and most importantly the parties.

Barbara works in a very fast paced, demanding division that typically starts thirty minutes before almost every other clerk. She handles a high volume calendar with typically complex issues; however, Barb still volunteers almost every day to help other clerks. Barb has also become the 'go to' person for eSentencing issues. These issues are extremely time critical as the clerk needs to be complete with the input of information into iCIS ng prior to completion of the hearing. So not only is Barb taking notes on her calendar, but she is also simultaneously answering fellow clerks with their extremely time sensitive questions.

## **Michele Martinez / Courtroom Services Supervisor**

**Nomination:** The MCSO sent an email to all Family Court supervisors requesting a phone call to discuss an important issue with a case. Michele volunteered and made the call and was informed by MCSO that there was a situation that needed to be quickly resolved. Michele went above and beyond her normal duties to assist with the important matter. She had to call, email, and talk to several agencies and departments. She also issued a minute entry and she worked well past 5:00 pm that day to ensure this situation was resolved. Her actions demonstrated excellent problem-solving skills and outstanding customer service to all agencies involved, including providing the necessary information to the MCSO. Michele's time and efforts are greatly appreciated.



## **Frances Horst / Admin. Services Supervisor**

**Nomination:** Frances Horst oversees four departments. She wears several hats and deals with many different people and situations, and still she is able to juggle everything with consistency, fairness, and kindness. Her long stint in the Mailroom has given her the ability to effectively run all of the different areas. She constantly has new ideas on how to improve the work area. Her ideas to streamline, even basic things, helps increase efficiency. Frances also likes to build morale (using her own funds) and provide pizza for lunch or bananas and juice for our morning supply of energy. Her demonstration of appreciation, whether it is a face-to-face thank you, a handshake, or the food, goes a long way to let people know they are valued and that their efforts in doing a job well is noticed. Frances is smart, knowledgeable, kind, courteous, has common sense, and is also very willing to get right in there herself to get a job done. Frances is reliable and

consistent and open to feedback from both her staff and management.

# EMPLOYEES of the QUARTER



The Honorees For July - September 2018

**Elisa McGrath / Family Support Services Lead**

**Nomination:** Elisa McGrath’s hard work, dedication and commitment to Family Support Services (FSS) is worthy of consideration for Employee of the Quarter for the following reasons:

- Elisa has a wealth of knowledge and as a Lead she is a part of the FSS success.
- She is very patient and takes time to train the new staff properly. She follows up with them to make sure they fully understand the processes and procedures.
- She is a team player. Since FSS was short-staffed for the last couple of months, Elisa helped with daily tasks to make sure FSS stays in compliance.
- If there is a question regarding Minute Entry or Judgment order, she contacts the judicial assistant for clarification.
- Also, Elisa continues to set a positive example through her hard work, dedication, and commitment. She has developed a reputation of being exceptionally patient and thorough with her training of new staff, confirming all processes and procedures are fully comprehended. Recently, Elisa persevered through some department staffing shortages. Elisa remained focused during this challenge, leaned in to provide extra help, and ensured FSS maintained compliance with their high service standards.



**Julie Garcia / Court Operations Lead, Northwest**

**Nomination:** Julie makes a substantial contribution to the successful operation and growth of the Northwest Office. She is the ‘go to’ person at Northwest. She is always there whenever anyone needs any type of help. Besides being so helpful, she is simply a nice, caring person. She has a strong work ethic, helpful attitude, sets an example for others, and is a pleasant person to work with. During the time when Northwest did not have a supervisor, Julie demonstrated a consistent and distinguished performance while dealing with constant interruptions. She successfully prioritized the demands of multiple job duties and deadlines. On a daily basis, she was pulled in many directions, which included assisting the File Counter, Marriage Licenses/Passports, Docket and EDM, performing deposit clerk duties, assisting with customer service duties, and helping with requests made by her management team. Julie effectively allocated time

in relation to those competing priorities. Due to her ability to prioritize and manage her workload, she achieved consistent and optimal outcomes. All of Julie’s efforts are very much appreciated and she is very deserving of an award.

## Who are the longest-serving Clerk employees?

Following are the top 15 current longest-serving employees in the Clerk of the Court’s Office:

- |                                |                                     |
|--------------------------------|-------------------------------------|
| 1) Darlene Pierson (37+ years) | 9) Aide Estrada (31 years)          |
| 2) Pete Roman (36+ years)      | 10) Kitty Curtner (31 years)        |
| 3) Laura Eng (34 years)        | 11) Loretta Carlson (30+ years)     |
| 4) Andy Rodriguez (33+ years)  | 12) Oscar Garcia (30+ years)        |
| 5) Maridel Soileau (31+ years) | 13) Patricia Valenzuela (30+ years) |
| 6) Jan Price (31+ years)       | 14) Susan Morris (29+ years)        |
| 7) Aurora Avina (31 years)     | 15) Valla Wrona (29+ years)         |
| 8) Richard Gonzalez (31 years) |                                     |



# Timely Service

**Timely Service** - A section of recent email messages, note cards, phone calls, and letters about Clerk employees who provided *timely service*.

## CO-WORKER COMPLIMENTS

**About:** **Donna Hall**

**From:** **Dora Sandoval**

"I want to give a big thank you to **Donna Hall** at the Customer Service Center. She is always working with EDM QC to get documents on the system. I appreciate her assistance in any matter that I have brought to her attention! She is prompt and very helpful to us! Thank you Donna and your File Room crew."

**About:** **Margaret Brickman and Betty Lopez-Mori**

**From:** **Leslie Wilkins**

"I would like to thank the CRS Specialists in our area, **Margaret Brickman** and **Betty Lopez-Mori**. They are hard workers and so diligent in supporting the DT Non-Criminal courtroom clerks. Thank you ladies!"

**About:** **Durango Juvenile Operations**

**From:** **Sharayah Dunst**

"I would like to express sincere thanks to the entire **Durango Juvenile Operations** team for their assistance while Southeast Juvenile was navigating staffing transitions. Their team attitude and willingness to provide coverage is greatly appreciated."

**About:** **Admin. Services staff**

**From:** **Frances Horst**

"I would like to take the time to thank the Admin. Services Department - **Dominic Navarro, David Wolff, Jimmy Irvine, Dean Kaar, Robert Abril, Brian Bradley, Chris Taylor, Chuck Gobble, Nina Parmar, Sarah Dignard, Sushmy Ballachanda, Catrina Willis, and Gene Yamamoto**. Throughout

this past year, we have seen many changes; however, the department as a whole, has worked together to reach their deadlines no matter what. These employees deserve a big THANK YOU! Many people do not see the operations portion of just how hard they work to ensure the mail/packages are sent out timely. I am truly grateful for all their hard work over this past year. It has been truly a joy to be over this group."



## CUSTOMER COMPLIMENTS

**About:** **Cecilia Alfara Ardnt, Edith Witherspoon, and Annette Ortiz**

Court Operations Supervisor Cheryl Marzella received a phone call from a Florida resident who wanted her to know how very professional the clerks (**Cecilia Alfara Ardnt, Edith Witherspoon, and Annette Ortiz**) were who assisted him. He stated the office does a wonderful job, the staff know what they are doing, and the staff are very good at what they do. He says it is not that way in Florida. He said, "Arizona court staff are very helpful."

**About:** **Andrea Wood**

Judge Cohen sent a thank you note to NE Courtroom Clerk **Andrea Wood**, who was helping out in an assigned clerk's absence. The judge expressed great appreciation for Andrea stepping in and getting some needed work done in an expedient manner.

# Special Spotlight

on the Supervisors Team Members

This Month: **Dave Rosenthal**



**Title:** PC Support Supervisor // **Years with Office:** Four years

**Something You Enjoy About Your Job:** There is a new challenge each and every day.

**What Are the Office Areas That You Oversee:** PC/LAN Technicians

**Your First Job:** I was an over-the-phone order-taker at a Chinese restaurant.

**Hometown:** Buffalo Grove, Illinois

**Do You Have A Hobby or Favorite Activity:** Travel the world ... on Google Earth.

**What Is Something Memorable That You Have Done:** I touched the Pacific and the Atlantic oceans in one day.

**Best Vacation Spot:** Coronado Island, California

**Where Would You Like To Travel To Next:** Hawaii

**Favorite Meal:** Orange chicken

**Favorite Place to Eat Out:** Lou Malnati's

**Favorite Sports Team / or Sport:** The Chicago Cubs and Bears and Bulls

**Who Is Someone You Would Like to Meet:** Michael Jordan

**Favorite TV Show When Growing Up:** *Saved By The Bell*

**Favorite TV Show or Movie:** The *Oceans* trilogy

**Something You Are Proud Of:** Obtaining my college degree

**If Given A Chance, What Would You Like To Be For A Day:** A professional athlete

**Something On Your Bucket List:** Retire

**Nobody Would Believe It If They Knew...** I just saved a bunch of money on my car insurance switching to...

**Before Working Here, What Was The Most Interesting/Unusual Job You Had:** I was working as an Information Technology Manager for a retail management company and I helped out in other areas when it was needed. One year, I traveled the country taking one portrait photo of Goodyear Tire employees at each facility nationwide. It was very monotonous work, but being able to travel the country was enjoyable.

**What Advice Do You Have For A New Clerk Employee:** This business is very diverse, so be patient while learning because there is a lot to know.

**Do You Have A Favorite Quote:** "If you're not first, you're last." - Reese Bobby

**What Do You Like To Do In Your Spare Time:** I am a servant of a three-year-old toddler.

**What Is An Ability You Wish You Had:** Flying

**What Is Your Dream Car:** Don Christoph's Tesla

**Do You Have a Favorite Animal:** My dog Harleigh

**Have You Ever Won Anything:** 2016 Chicago Cubs World Series - I was with them in spirit :)

**What Is Your Favorite Fruit Or Vegetable And Your Least Favorite:** My favorite is pineapple and least favorite is tomato.

**Who Would You Like To See In Concert:** Led Zeppelin in their prime.

**Three Important Business Skills You Think Are Important:** Communication, dedication, and adaptability.



# Fun Fall Festivities



## Don't "myth" the opportunity to participate in the Oct. 31 costume contest

Last year, a group of employees who were dressed up as mythical figures were selected as winners in the Office's annual Costume Contest. This year, there could be some other employees who want to rule as having the best costume. To see whose costumes makes history

this year, the Office is holding its **Annual Costume Contest** on **Wednesday, Oct. 31**.

Here are the contest details. Photos of employees who are in costume will be taken on Oct. 31. From these pictures, categories will be created for the various costumes. The categories will then be sent to employees (approximately three to five days later) to vote for their favorite costumes. The winners will be announced in the November *Record Times*.

The photos will be taken at each location as follows: 8:30 a.m. at **Northeast**; 9:30 a.m. at **Northwest**; 10:30 a.m. at **Durango Juvenile**; 12:15 p.m. at **Downtown**; 2 p.m. at the **Customer Service Center**; 3:30 p.m. at **Southeast Adult**; and 4 p.m. at **Southeast Juvenile**.

## Paws-tume contest creates days for "Show and Tail"



"Show and Tail Days" are coming to the Office for another year. Show and Tail is actually a way to describe the annual Paws-tume Contest that allows employees to take photos of their pets in costume and show them off. The photos of the pets are then arranged in categories and posted in a survey that allows all staff members to vote for their favorite paws-tumes (costumes). Here are the contest details for those who are interested in participating:

- 1) Take a photo of your pet(s) in costume
- 2) Submit your photo to Len Keso between Nov. 1 through Nov. 5 only
- 3) Include the following information with the photo: **A** - Name of pet(s)  
**B** - Name of pet's costume **C** - Your name **D** - Your department

### A Few Guidelines:

- Photos may be of one pet or a group of pets.
- Photos need to be of the pet(s) only (no people).
- You may submit two different entries (so a total of two photos of different pets/group of pets).
- Photos cannot be professionally taken or from previous year's contests.
- The pet(s) must belong to the employee.
- If the photo is of poor quality, it may not be used.

The winners will be announced in the November *Record Times*.

⇒ **NOTE:** Please use discretion when selecting a costume and costume name for both contests mentioned above.

# Other News and Notes

## Want to volunteer for National Adoption Day event?



**M**aricopa County National Adoption Day event is seeking volunteers for the **2018 National Adoption Day event**. The event is being held on Saturday, Nov. 17, 2018 at Durango Juvenile Court building. Full-day volunteers are needed. A full day consists of 9 a.m. to approximately 2:30 p.m. with a break during that time. If you are interested, you may go to the following web address: <http://www.signupgenius.com/findasignup> and enter **nadvolunteer@gmail.com** to find open slots to volunteer or ask questions regarding volunteering.

## Elections volunteers needed

**T**he County Elections Department is looking for current county employees to help set up voting locations the day before the election, Monday, November 5, 2018. This would require a one-hour training session the week of October 29th. County employees who sign up can take paid "Civic Duty Leave" at their regular pay rate for their regularly scheduled hours for both the one-hour training and the Monday set-ups. Participants are also paid an additional \$15 an hour for work and training performed for the Elections Department. For more information, you visit the [Elections page here](#).

## The county's Walk N' Wag program returns this month



**T**he Dogs Days of Summer are over, but the Cool Canine Days of Fall have just begun thanks to the Maricopa County Animal Care and Control (AC&C). Beginning this month, the AC&C re-started its award-winning **Walk N' Wag Adoption Hike Program** where people can walk dogs from their shelters at the Utery Mountain Regional Park in Mesa. The program features dogs that would make great active companions and allows the hikers the chance to meet the dogs and see them outside of the shelter. The

hikers and dogs take an easy one-mile walk in the park. The dogs come to the hikes with adoption paperwork ready to go in case of the desire for on-site adoption by the hiker. If the dog is not adopted, it still provides the animals an opportunity to get out of their kennels for exercise. Hikers meet at the trail on the first Saturday of the month through April at 8:45 a.m. More information about the program is available by contacting the AC&C at 602 506-PETS(7387).

## 2018 County Combined Charitable Campaign results

**T**he 2018 Maricopa County Combined Charitable Campaign recently ended. In total, county employees donated more than **\$214,577** to the campaign. Last year, a total of \$232,000 was donated. The all-time record was \$522,000 in 2010.

# The Inside Track

## on Employee News

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### OFFICE ANNIVERSARIES

The following Clerk of Court employees celebrate milestone anniversaries with the Office in October:

#### 20 YEARS

**Jolene Smyth**

#### 10 YEARS

**Susan Fromm** and **Kelly Shafer**

#### 5 YEARS

**Ryan Harris**, **Giovanna Salazar**, **Nancy Rodriguez**, and **Victoria Carrizosa**

### NEW EMPLOYEES

The Clerk of the Superior Court's Office welcomes the following new employees:

- **Courtroom Services Specialist - Adrianna Villela** and **Lizette Gallardo Rojas**
- **Criminal Financial Obligations - Sparkle Herring**
- **CSC Support Services - Glenda Bernal de Villa**
- **eFile Team - Heather Azurin** and **Kathy Morrow**
- **Downtown Filing Counter - Maria Patterson** and **Miguel Marin**
- **Juvenile Courtroom Clerk - Rebecca Elvir Calles**
- **Southeast Adult Marriage Licenses and Passports - Michelle Messmer**

### EMPLOYEE MOVES

- **Erika Hailes** was promoted from Auditor to eFile Lead.

### AWARDS

• Congratulations to **Kelly Brewer**, **Diana Charbagi**, and **Kristin Venable**, who each have won a \$25 gift card this year through the Maricopa County Commute Options Program. The county program conducts random drawings to reward employees with prizes for their efforts to support the Clean Air Campaign by reducing air pollution through using and alternative mode of transportation. The County Commute Program is designed to provide County employees with resources and financial incentives to reduce their automobile trips. The program works to achieve traffic congestion reduction, energy conservation and emission reduction, increase transportation affordability, improve health and fitness, support livable community efforts, and improve traffic safety and public health. You may visit the County Commute Options Program website [here](#).



# Special Features

## Where in the world has the Record Times been?



### There are a few familiar rings to this photo of an employee with the newsletter

Each month, employees are invited to submit photos of themselves with the newsletter while they are on vacation. Last month, the newsletter was seen with an employee in another country (Japan). This month, the newsletter is still traveling outside of the United States as it appears in another country.

Pictured above is Court Operations Specialist in Exhibits **Melquisedec Araiza**, who is in front of a Olympics logo monument in Whistler, British Columbia, Canada. The Winter Olympics were held in Canada in 2010.

**You may submit a photo** of yourself with the *Record Times* at any time. To submit a photo:

- 1) Print the newsletter front page;
- 2) Take a photo(s) with the page during your vacation (horizontal format preferred);
- 3) Email the photo to Len Keso with your name, department, and a description of the photo, along with any other interesting details of the photo/vacation.



Anyone who submits a photo, will receive a Maricopa County lapel pin (pictured on the left).

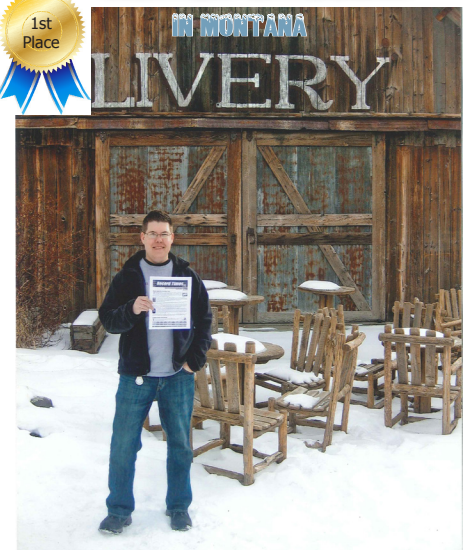
## TIMES Gone By - Results

Not long ago, weekly Office emails titled "**Times Gone By**," were sent showing the top photos provided to the *Record Times* newsletter over the last 18 years of employees on vacation posing with the newsletter. The photos were categorized by similarities and all employees were invited to send in their votes for their favorite ones. Below are the top two photos voted on by Clerk employees as the all-time best in the "**Winter**" category.

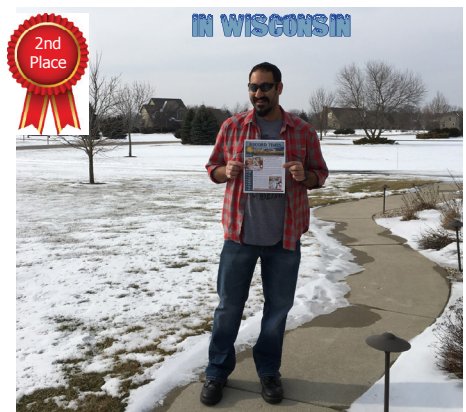
### Top 2 All-Time Pics

1998 - 2017

### WINTER CATEGORY



Pictured above is current employee **Mike Kay**. The photo was printed in 2010.



Pictured above is former employee TJ Alioto. The photo was printed in 2017.