

# RECORD TIMES

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A monthly newsletter for employees of the Clerk of the Superior Court's Office

35 Years of Service!



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NE Courtroom Clerk **Terri Pavia** is receiving a 35-year service pin this year. She began working for the Office in 1960. After several years, she left service and then later returned to work. She has currently worked for five of the nine total Maricopa County Clerks of Court, and one Acting Clerk of the Court.

## For your pin-formation

### Who are this year's service pin recipients?

Each year, the Clerk of the Court's Office has a tradition of presenting its employees who reached a milestone of 5, 10, 15, 20, 25, 30 and even 35 years of service with service pins. Employees receive a pin from the Clerk of the Court's Office as well as one from Maricopa County. The time to present staff those pins is almost here. During the months of May - June, special ceremonies will be held to present the service pins at the various office locations. This year there are **75 Clerk of the Court employees** who will receive their pins.

To find out who will be receiving a service pin, see the list on [pages 5 and 6](#). A list of the dates, times, and locations of the service pin ceremonies is on [page 6](#).

## Victim Locate Program receives acclaim

The Arizona Attorney General's Office recently announced that the Clerk of the Court's Victim Locate Program (VLP) was selected to receive the **2018 Arizona Attorney General's Distinguished Service Award** for Innovative Practices. Attorney General Mark Brnovich said, "the award was presented to the Office in recognition of its outstanding contributions to victims and their tireless efforts on behalf of victims' rights and assistance."

The Clerk's Office launched the VLP several years ago to find the victims of crime who were not receiving their court-ordered restitution. The VLP staff uses multiple sources and contacts to locate the victims whose information was either missing or outdated, often times due to an unreported change of address.

At the end of last fiscal year, the Office had issued a total **6,619 checks** to victims who were located resulting in the disbursement of nearly **\$1.7 million**.



# For the Record

## Team was formed to prepare for Clerk transition

Upon the announcement that Clerk of the Court Michael Jeanes would be retiring from the Office on Feb. 5, 2018, Chief Deputy **Chris Kelly** directed a team of staff members to review the many changes throughout the Office that would need to be made to prepare for the transition to a new Clerk. The main focus was to identify where the Clerk's name appeared and replace it with the new name. Document Management Administrator **Vonda Culp** was selected to lead this "Transition Team." Following is brief interview with Vonda about the major, historic task:



**The Transition Team** - pictured front row, left to right - Alejandra Larios, Vonda Culp, Shiloh Giles. Back row - Chris Cerrato, Dorothy King, and Len Keso. Not pictured: Anita Avila, Jennifer Myers, Oscar Garcia, and Aaron Sneddon.

**Besides yourself, who was on your Transition Team?** **Dorothy King, Jennifer Myers, Chris Cerrato, Alejandra Larios, Anita Avila, Len Keso, Shiloh Giles, Oscar Garcia, and Aaron Sneddon.**

**How long did the team meet?** The Transition Team kicked off the initiative of identifying the many items containing the name "Michael K. Jeanes" on September 6, 2017. Weekly team meetings were held through the end of October 2017 allowing the team to collaborate and ensure nothing was overlooked. A high-level review of the contents in the document has been reviewed each week, with the key stakeholders providing status updates as they became available.

**What all in the Office did the committee review?** The items identified for modification include bank accounts, business cards, forms, procedures, software applications and reports, social media accounts, training materials and media, Rapid Print plates, hand stamps and signage. The Clerk of the Court Transition Document was drafted with the final draft completed on November 15, 2017. The document generated more than 100 pages of content and itemized the details of the required updates. This document provides links to each item's home location or website wherever possible. When it was not possible to link to the actual item, a screen shot was linked to provide a visual image of the needed modification.

**How will the 100-page document be used?** The document will be used as a checklist to ensure each item identified is updated when the appointment of the new Clerk occurs.

**Are there any interesting stats that were discovered?** More than 1,800 Rapid Print plates and handstamps were identified; in addition to more than 1,000 forms, files, software applications and reports, and other miscellaneous items.

## How many visitors came to the outlying court centers

The following is a comparison of the amount of visitors who came to the Regional Court Centers in Fiscal Years 2017 (listed in blue) and 2016 (listed in red), as reported in the Superior Court's *Annual Statistical Report*: Southeast Adult - 424,907 / 304,588; Northeast - 276,165 / 268,638; and Northwest - 173,732 / 165,708.



# Timely Service

**Timely Service** - A section of recent email messages, notes, phone calls, and letters about Clerk employees who provided *timely service*.

## SURVEY CARD COMPLIMENTS

### Northeast

- **Lisa Cooper** - "Lisa was kind and patient with our family's complicated passport request."
- **Giovana Ramirez** - "Giovana made this visit AWESOME!"
- "NE is almost as good as Disneyland!"
- **Kelsey Norton** - "She was more than helpful."
- **Elisha Flores** - "Elisha is great!"
- "Staff are courteous, very friendly, and helpful."

### Southeast

- **Angela Orrala** - "She was really helpful and I was so happy with the service."
- **Claudia Diaz Villa** - "Claudia is awesome! She is so fast and always works diligently to process our In-Custody corrections."
- **TeriLee Harney** - "TeriLee was great! She was so patient with me even though I was rushing her. She deserves to be complimented."
- **Sherry Murphy** - "Sherry did awesome! She kept her composure, followed protocol, and didn't get defensive when I was being difficult. She deserves to be recognized."

## CO-WORKER COMPLIMENTS

**From:** **Leslie Groeneveld**

**About:** **Nicole Butzbach and NE Team**

"I want to thank my team here at Northeast, especially **Nicole Butzbach**, who's helped me tremendously while I am in a wheelchair following an accident. She has been so helpful by doing things that I can't at the moment, and has made the transition back to work less troublesome."

### **About:** **Joseph Sims**

Courtroom Services Supervisor Connie Pitts recently sent an email to Court Operations Supervisor Michelle Wolf to let her know how happy she was with the assistance of **Joseph Sims**. Connie said, "I just wanted to say thank you for having such an awesome employee in Joseph Sims. He is always super helpful and he always responds in a very timely manner. He is great at helping us understand things on the adult-side since we are in Juvenile. Joseph is always very friendly and knowledgeable and he has become my go-to when I need something in an adult-matter figured out."



## CUSTOMER COMPLIMENTS

**About:** **Kathie Rosenow**

Southeast Juvenile Supervisor Sharayah Dunst received a voicemail from a parole officer with the Department of Corrections who wanted to express her gratitude for the excellent customer assistance **Kathie Rosenow** provided to her. The officer said Kathie went above and beyond expectations and she greatly appreciated all that she did to assist her. *...continued on next page*

# ...Timely Service Continued

## About: Teresa Nestor-Donohue

A Superior Court commissioner sent an email to Courtroom Services Supervisor Tracy Henninger to let her know that Courtroom Clerk **Teresa Nestor-Donohue** was complimented by a litigant. The employee said she heard the litigant thank her for “being so helpful and understanding.” He also said that Teresa “made the process easy and to keep doing what you’re doing.”

The commissioner then said, “It is nice to know that someone noticed her hard work. Teresa plays a large role in these name change hearings. She checks everyone in, making sure that they have the right paperwork and proof of identification. If they don’t, she provides them with blank forms to fill out. She then preps me by letting me know who is here, who brought what, and who has an unexpected issue. By the time I come into the courtroom, their information is arranged and ready for me to go. Many of them are very appreciative of her; plus, she is always willing to help me if we need to make corrected copies of orders. She also plays a major role in the protective hearings after I make my rulings and briefly explains each type of documents we are giving to them. I hear a lot of thank yous made directly to Teresa.”

## Steele going strong even into retirement

### Deputy Director Becky Steele is retiring on April 6

The following is a brief interview of Deputy Director **Becky Steele**, who is retiring after eight years with the Office:

**What areas do you currently oversee?** Juvenile Operations/Courtroom Services, Strategic Planning, Metrics, Avaya IVR and Financial Services that includes CFO, FSS, Billing, EDM QC & Accounting.

**What have you enjoyed about working for the Office?** Two things come to mind ... I never get bored because there’s always something new to think through, and the people who are dedicated and hard working.

**What is an accomplishment you are particularly proud of?** The Avaya call flow implementation in 2014, which manages over 40,000 incoming calls monthly.

**What is one thing you are grateful to have learned while working here?** Patience. It takes thoughtful practice to learn, solve and create. Go with it!

**What will you miss?** The many wonderful relationships I established with people; I will miss them.

**What are your future plans?** Moving back to Missouri in April, and starting the next phase of my life. Travel, spending time with family and friends ... doing what I want, when I want.

**Any words you would like to share with staff?** Always remember current circumstances are temporary; they will only affect you for a moment in time. Enjoy all of it because life passes so quickly and those events write your story.



# CLERK CONNECTION

## The upcoming service pin recipients

The following employees are scheduled to receive a Clerk of the Court and/or Maricopa County service pin. **PLEASE NOTE:** The service pins are for employees who reached their Office anniversary **during the calendar year of 2017.**

### **DOWNTOWN PIN RECIPIENTS**

#### **5 YEARS**

Sarah Beery  
Michelle Figueroa  
Shiloh Giles ★  
Erika Hailes ★  
Milan Milic  
Jennifer Roberts  
Bryan Romero  
Maria Saldana  
Andrew Schmidt  
Lorrie Stogsdill  
Dawn Van Hoorn  
Debora Wells-Guevara

#### **10 YEARS**

Carmen Carabajal  
Edie Friss  
Laurie Hurley  
Evette Landrum  
Lois Rees  
Buddy Rios ★  
Maria Saenz ★  
Stacy Kennow  
Wendy Thompson  
Linda Valdez ★

#### **15 YEARS**

Elisa McGrath  
Aaron Nash  
Lisa Smith  
Justin Spelgatti

#### **20 YEARS**

Kathy Ballard ★  
Linda Ceja  
Vonda Culp  
Rebecca Miller  
Isabel Osuna  
Sharon Rochford  
Saralyn Yoder

#### **25 YEARS**

Jolie Matlack

#### **30 YEARS**

Richard Gonzalez

#### **35 YEARS**

Pete Roman

### **CUSTOMER SERVICE CENTER PIN RECIPIENTS**

#### **5 YEARS**

Lisa Hebert  
Michael Sims  
Aaron Sneddon  
Margarita Yanes  
Melinda Yelverton

#### **10 YEARS**

Teresa Stemmons

#### **20 YEARS**

Debra Cooper

#### **25 YEARS**

Cynthia Ferriegel  
Donna Hall

#### **30 YEARS**

Aide Estrada

### **SOUTHEAST PIN RECIPIENTS**

#### **5 YEARS**

Errol Berman ★  
Leslie Cook  
Tamara Hight  
Kathie Rosenow

#### **10 YEARS**

Shannon Montano  
Delia Garcia-Soto  
Kendra Tiero

#### **15 YEARS**

Monica Randez

#### **20 YEARS**

Jennifer Herman  
Lana Mitchell  
Angela Orrala



**The list of Clerk of Court employees receiving service pins at Durango Juvenile, Northwest, and at Northeast are provided on the next page.**



# CLERK CONNECTION

## Continued from page 6 – The service pin recipients

The following employees are scheduled to receive a Clerk of the Court and/or Maricopa County service pin. **PLEASE NOTE:** The service pins are for employees who reached their Office anniversary **during the calendar year of 2017.**

### **DURANGO JUVENILE PIN RECIPIENTS**

#### **5 YEARS**

Andrea Rodriguez  
Veronica Sanchez

#### **10 YEARS**

Connie Pitts

#### **20 YEARS**

Jenny Black

### **NORTHWEST PIN RECIPIENTS**

#### **10 YEARS**

Julie Garcia  
Evelyn Laborin  
Tiffany Nosker

#### **15 YEARS**

Jessica Bernal  
Jackie Ortiz  
Valerie Stevens

#### **30 YEARS**

Aurora Avina

### **NORTHEAST PIN RECIPIENTS**

#### **5 YEARS**

Kathleen Slabaugh

#### **10 YEARS**

Cynthia Kasmer  
Kristy Kee

#### **15 YEARS**

Rebecca Bennett  
Donna Kenney

### **NORTHEAST Continued**

#### **30 YEARS**

Kitty Curtner

#### **35 YEARS**

Terri Pavia



## Where and when the Office recognition events will be

The following are the dates, times, and locations that the **2018 Service Pins/CASE Award** ceremonies will be held at each Office location this year.

- **May 9 - Durango Juvenile** / 12:15 p.m. / Large Conference Room #1164
- **May 17 - Customer Service Center** / 12:15 p.m. / 1st Floor Break Room
- **May 24 - Southeast** / 12:15 p.m. / Saguaro Room @ SE Juvenile
- **May 31 - Northeast** / 12:15 p.m. / Jury Room
- **June 5 - Northwest** / 12:15 p.m. / Office Area behind the File Counter
- **June 19 - Downtown** / 12:15 p.m. / Supervisors' Auditorium



# Clerk Work

*Various Clerk news items*

## The e-initiative march has a March achievement



For many years the Office has been on a march to improve service through different e-initiatives, and so it seems only appropriate that March is the month to begin the introduction of another new electronic endeavor for customers. On March 26, a soft introduction of a new e-initiative will begin that allows attorneys and self-represented parties involved in juvenile delinquency cases to electronically file subsequent case documents with the Clerk of the Court’s Office. The full implementation of this effort is set to occur on April 2. eFiling has been permissible for several years in Adult cases, but not in the Juvenile cases. This will be the first time to allow eFiling in Juvenile cases. Additional phases that are projected to begin in the near future include dependency, severance, and Indian relinquishment cases.

“This is a significant achievement for the Clerk’s Office,” Deputy Director [Becky Steele](#) said. “eFiling in juvenile has been a vision for the Office for many years, and is a primary goal in our current Strategic Plan. It is satisfying to see it coming to fruition.”

The new juvenile eFiling service is being conducted through the Clerk’s eFiling Online website. Attorneys and individuals who already have an eFiling Online account can use their existing username and password to access it. For those new to the system, the eFiling Online website provides step-by-step instructions on registering and filing with the Clerk’s system. Both the eFiling application and eFiling Guidelines can be found on the Clerk of Court’s website. Guidelines include directives for what can and cannot be electronically filed.

## Opening doors on Saturdays for customers



This month, the Office went from the door of opportunity for customers to purchase a marriage license or apply for a passport on a Saturday to the **doors** of opportunity. For the past three years, the Office has opened the door at the Customer Service Center on various Saturdays for these services, but this month, the Office has now opened the doors at two other locations on three different Saturdays (March 10 and 17 and April 14). The expanded locations for the Saturday Service are the Northeast Regional Court and Southeast Adult Court. This is the first time the Marriage License and Passport Office’s has been open on a Saturday at these locations. The hours of service, like the CSC, are from 9 a.m. - 3 p.m. at both new locations.

The following are the Saturday results from all three locations thus far

in the month of March:

- March 10 @ the Customer Service Center - 18 marriage licenses and 47 passports (Will also be open on 3/24)
- March 10 @ Southeast - 13 marriage licenses and eight passports
- March 17 @ Northeast - 28 marriage licenses and 62 passports

The expanded Saturday service is being offered to help meet the increased demand for service.

# Clerk Work

Various Clerk news items

## Looking back 11 years ago this month

The 1/1/07 Initiative was one of the Office's biggest changes in its history



The following historic news item was reported in the *Record Times* 11 years ago this month.

**MARCH 2007** - As a result of the 1/1/07 Initiative (which was a new procedure that allowed the Office to dispose the paper documents received after January 1, 2007), the Office commemorated the historical moment of disposing the first box of court documents with a gathering of several staff members. The first box contained 2,500 documents and 6,000 pages. This 1/1/07 initiative was the result of the State Supreme Court's approval of the electronic court record becoming the official court record and no longer the paper document.



As a result of that decision, as of January 1, 2007, the paper documents the Clerk's Office received were no longer placed in a hard copy file and stored on shelving units. Instead, the paper documents were scanned to convert them into an electronic document, known as the ECR (electronic court record). The newly-created ECR was then considered as the official court record. Following the conversion of the paper document to an electronic image, a series of quality checks were performed on the ECR to ensure accuracy. After this step was completed, the original paper documents were disposed and the first box that was disposed of was commemorated by the Office in this month 11 years ago.



**TODAY** - Since that time, more than 3.6 million documents have been disposed of and hundreds of shelving units have been removed from the Customer Service Center File Room as they are no longer needed to store hard copy files filled with paper court documents.

### A comparison of eFiling statistics at the beginning of the past several years

This chart shows a comparison of the Office's eFiling statistics at the beginning of the past six years during the month of January.

	Civil	Criminal	Family Court
Jan 2018	16,965	45,280	13,592
Jan 2017	16,773	37,721	12,200
Jan 2016	16,186	30,730	10,570
Jan 2015	16,121	26,421	7,246
Jan 2014	19,406	24,495	3,674
Jan 2013	19,244	20,152	646





# Extra Miles

Newsletter extras

## The Annual Bike to Work Day is April 18



The City of Phoenix, Maricopa County, and the State of Arizona are sponsoring the **13th Annual Bike to Work Day** on Wednesday, April 18. The three-mile bicycle ride and light breakfast will be held in downtown Phoenix. Participants may choose to meet at Park Central Mall (3100 N. Central Ave.) between 6:30 - 7:00 a.m. for a police-escorted ride to CityScape (1 E. Washington) or bicycle directly to CityScape. Participants need to bring their own bike. Participants who pre-register will receive a t-shirt and are eligible

to enter a drawing for prizes. Registered participants are also invited to enjoy a light breakfast. Bicycle racks will be provided at CityScape for guests to park and lock their bikes while they enjoy their breakfast.

The City, County, and the State are challenging public and private agencies to compete for the highest number of registered participants. This is a “green” event so all bicyclists are encouraged to bring their own water bottles. Water for refilling bottles will be available at Park Central and CityScape – no disposable bottles will be provided. Community volunteers will be on hand to promote health, fitness, safety, bicycle commuting, clean air, and more.

The goal of the day is to inspire citizens to increase their fitness and decrease pollution. For more information about Bike to Work Day and/or to register, you may visit the [site](#).

## How to receive a Maricopa County lapel pin



Any Clerk of Court employee who submits a photo of themselves with the newsletter while they are on vacation for the photo feature on page 13 will receive a Maricopa County lapel pin. Details on how to submit a photo are provided on [page 13](#). Thus far, the newsletter has been to six continents, more than 40 countries, and 42 states.

## County's Paddlefest to be a Pleasant experience

The Maricopa County Parks Department is hosting the **9th Annual Lake Pleasant Paddlefest Event** on Saturday, April 7 from 8 a.m. to 5 p.m. at the Lake Pleasant Regional Park's Fireman's Cove Area. Visitors of all ages are invited to come to the event to try a kayak, canoe, stand up paddle board, or a raft. The only cost of the event is the park entrance fee of \$6. Loaner life jackets will be available. There also will be several other activities planned throughout the day.



# The County Corner

News items from Maricopa County

## National Health Survey underway in Maricopa County

*News Release from the Maricopa County Public Health Department*

**M**aricopa County was recently selected to be a part of the most comprehensive survey of the health and nutritional status of the U.S. population. The survey, which is called the National Health and Nutrition Examination Survey (NHANES), began in Maricopa County on March 17. Maricopa County was one of 15 counties selected across the U.S. to be part of this initiative, which provides important data on public health problems from a national perspective.



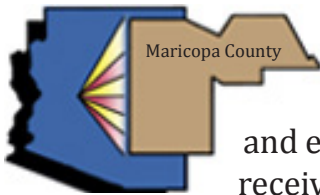
Each year, more than 5,000 residents across the nation are selected to participate in the latest yearly NHANES, which is conducted by the National Center for Health Statistics.

NHANES serves as the nation's 'health check-up,' going into communities to collect health information throughout the country. The survey is a unique resource for health information. It is designed to provide important information about major health conditions.

For the past 55 years, NHANES has had a prominent role in improving the health of people in the U.S. Public health officials, legislators, and physicians use the information gathered in NHANES to develop health policies, direct and design health programs and services, and expand the health knowledge for the nation. NHANES findings provide critical health-related information on a number of issues such as obesity, diabetes and cardiovascular disease. In addition, NHANES data is used to produce national references and is used to create standardized growth charts for pediatricians across the country.

According to officials with the NHANES, everyone in the U.S., from babies yet to be born to the elderly, has benefited from the information gathered through this effort. Officials say the comprehensive data collected by NHANES has a far-reaching and significant impact on everything from the quality of the air, to vaccinations, to the emergence of low-fat and "light" foods on the shelves of grocery store.

Maricopa County residents will have an invitation-only opportunity to participate in NHANES. Individuals will be selected at random (in a process similar to taking names out of a hat) for NHANES, and include all ages, races, and ethnicities in order to represent the U.S. population as a whole. Participants will receive compensation for their time and up to \$125 for travel expenses. Respondents first participate in a health interview conducted in the respondent's home followed by a health examination that takes place in one of three mobile examination centers. While no medical care is provided directly in the mobile examination center, a report on physical findings is given to each participant along with an explanation from survey medical staff. All information collected in the survey is kept confidential and privacy is protected by law.



# The Inside Track

## on Employee News

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### BIRTHS

- Congratulations to Courtroom Services Manager **Leslie Wilkins** on the birth of her 6 lb. 14 oz. grandson on Feb. 28. His name is Ranger Lee and he is Leslie's seventh grandchild.

### OFFICE ANNIVERSARIES

The following Clerk of Court employees celebrate a milestone anniversary with the Office this month:

**30 YEARS - Oscar Garcia**

**25 YEARS - Jeanette Farrison**

**15 YEARS - Anthony Garcia and Barbara Nance**

**5 YEARS - Shantelle Bagnall, David Gunn, and Courtney Smith**

### NEW EMPLOYEES

The Clerk of the Superior Court's Office welcomes the following new employees:

- **Adult Courtroom Clerk - Jule Moreno, Leslye Brown, Stacie Burney, Carrissa Martinez, and Sandra Smith**
- **Court Operations Administrator - Kathy McClaning**
- **Criminal File Counter - Sophia Leon**
- **Criminal Financial Obligations - Kelly Laird**
- **CSC Marriage Licenses and Passports - Theresa Valenzuela**
- **CSC Support Services - Mirna Cocoma Bermejo**
- **Downtown Filing Counter - Alexis Gonzales and John Garcia**
- **eFile - Rosalba Flores and Tonya Danielson**
- **Juvenile Courtroom Clerk - Kelly Scanlon, Jane Soberano, and Marnie Jones**
- **NE File Counter - Jennifer Olson, Paulina Hernandez Ramos, Jamie Waybill, and Richelle Webb**
- **RCC/EDC - Tamara Reedy, Nancy Garcia and Lourdes Campoy**
- **SEA Court Operations Supervisors - Nicole Swiss**



**WELCOME!**

### IN THE PICTURE

Pictured to the right is Acting Clerk of the Superior Court **Chris Kelly** (in the center). She is with Cochise County Clerk of the Court Mary Ellen Dunlap and Santa Cruz Clerk of the Court Juan Pablo Guzman. Chris was attending the Arizona Association of Statewide Clerk's Meeting in Nogales, Arizona earlier this month with all of the elected Arizona Clerks of Court. Chris became the Acting Clerk on February 6, 2018.



# Special Spotlight

on the Managers/Supervisors

This Month: **Shannon Stulz**



**Job Title:** Courtroom Services Supervisor

**How Many Years Have You Worked For The Office:** Almost eight.

**Something You Enjoy About Your Job:** Our courtroom clerks!

**What Areas Do You Oversee:** Co-supervise Downtown non-criminal courtroom clerks.

**Your First Job:** A concessions clerk for a movie theater.

**Hometown:** Newbury Park, CA

**What Is Something Memorable That You Have Done:** Drank pink champagne on the Eiffel Tower.

**A Hobby/Special Collection or Favorite Activity:** I like to sing and dance.

**Best Vacation Spot:** Hawaii

**Favorite Place to Eat Out:** The Attic

**Favorite Meal:** Cheesecake is a meal...right?

**Favorite Sports Team or Sport:** LA Kings/Hockey

**Who Is Someone You Would Like to Meet:** The man of my dreams.

**Your Favorite TV Show or Movie:** *The Nightmare Before Christmas*

**Your Favorite TV Show When Growing Up:** Smurfs

**Something You Are Proud Of:** The volunteer work I do for veterans.

**If Given A Chance, What Would You Like To Do For A Day:** A pop star.

**What Is Something On Your Bucket List:** To learn Korean and take my Korean grandma there.

**Nobody Would Believe It If They Knew ...** that I had my first broken bone after 30.

**What Is The Most Interesting Job You Have Had:** I had a temp job once putting price tags on jewelry.

**What Do You Like Most About This Office:** No matter how big the organization is, it feels like a big family.

**A Favorite Quote:** "Don't be fooled by your emptiness, there's so much more room for happiness."

**What do you like to do in your spare time:** I teach Zumba classes.

**What Is An Ability You Wish You Had:** To be able to see the future.

**What Is Your Dream Car:** Anything that will drive itself.

**Do You Have A Favorite Animal:** Penguin

**Have You Ever Won Anything:** I won a Sailor Jerry's surf board in a raffle once.

**What Is Your Favorite Fruit and/or Vegetable and Least Favorite:** Of these, my favorite fruit is pineapple and my least favorite vegetable is onion.

**Who Would You Like To See In Concert:** Janet Jackson...I have been trying for years and for some reason, it never happens.

**Who Has Been The Most Influential Person In Your Life And Why:** My Latvian grandmother. She is my #1 supporter and everything good about me is because of her.

**Three Business Skills You Think Are Important:** Consistency, timeliness, and organization.

**Do You Have Any Hidden Talents:** I can make most people laugh or at least smile.

**Best Advice Someone Has Given You:** Never give up on yourself.

# Special Features

## Where in the world has the Record Times been?



### Newsletter makes a splash in another country

Each month, employees are invited to submit photos of themselves with the newsletter while they are on vacation. Last month, it was seen with an employee by the ocean in Oregon. This month it is seen with an employee actually in the ocean in another country.

Pictured above is ITG's **Ravi Goud**, who posed with the newsletter while he was vacationing in Aruba.

**You may submit a photo** of yourself with the *Record Times* at any time for this feature. To submit a photo:

- 1) Print the newsletter front page;
- 2) Take a photo(s) with the page during your vacation (horizontal format is preferred);
- 3) Email the photo(s) to Len Keso with your name, department, and a photo description, along with any other interesting details of the photo/vacation.

## Take

# 5

This month's list of five is ... **the top five beach vacation spots in the US**, according to the *US News and World Report*.

- 5) Biloxi, Mississippi
- 4) Maui, Hawaii
- 3) Oahu, Hawaii
- 2) Ocean City, Maryland
- 1) San Diego, California



## TIMES Gone By - Results

A little while back, weekly Office emails titled "**Times Gone By,**" were sent to staff showing the top photos provided to the *Record Times* newsletter over the last 18 years of employees on vacation posing with the newsletter. The photos were categorized by similarities and all employees were invited to send in their votes for their favorite ones. Below are the top two photos voted on by Clerk of the Court employees as the all-time best in the "**Rides**" category.

### Top 2 All-Time Pics

1998 - 2017

### "RIDES" CATEGORY



Pictured above is former employee **Duffy Watson**, who was on an Alaskan cruise ship. This photo was printed in a 1998 newsletter.



Pictured above is former employee **Shirley Hendrickson**, who was on a raft with friends on the Colorado River. The photo was printed in a 2001 newsletter.