

# RECORD TIMES

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A monthly newsletter for employees of the Clerk of the Superior Court's Office



## There is no question about who is the Office's "Answer Man" this Halloween and every day

**Andy Rodriguez has probably answered more than two million questions for customers during his time with the Office**

If **Andy Rodriguez** were to dress up as a character for Halloween based upon his work over close to three decades in the Clerk of the Court's Office, the most appropriate person would be "**The Answer Man.**" During his 29 years with the Office, he has probably answered

more questions from customers than any other employee in the more than 100-year history of the Office. Most of those questions were answered during his 12+ years working at the Information Desk in the Central Court lobby. On a typical day, he answered several hundred questions. For the past two years, he has served at the Service Desk in the Downtown File Counter where he daily answers a high volume of customer questions. Prior to these positions, he worked in various other Office areas where answering customer questions was a key part of the job. In addition, countless employees have gone to him to get a question answered.

Andy said, "I really, really enjoy helping people get the information they need. It brings great satisfaction to assist them and answer the questions they have."

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## You make the call who has the best costumes



Employees will have two chances to not only participate, but also vote in Office contests this fall season. First, employees are invited to dress up on Oct. 31 and participate in the annual **Employee Costume Contest** and then the following week, they may enter photos of their pets in costume for the **Paws-tume Contest**. Photos from both contests will be posted in surveys that allow staff to "make the call" on their favorite costumes. More details on both contests are provided on [page 5](#).