

RECORD TIMES

The eMagazine

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A monthly magazine for employees of the Clerk of the Superior Court's Office



Cathy Diaz selected as the Employee of the Year

Cathy Diaz, a Court Operations Specialist, who works for the Family eFile Unit, was named the Office's "**Employee of the Year**" (EOY) for 2022. She was selected among 11 candidates who were an "Employee of the Quarter" honoree. She is the 7th person to be selected for the Office's highest honor.

Cathy began serving in the Office 19 years ago in Dispositions & Abstracts. During her tenure with the Office, she has also served in Discovery & Confidential, the RCC, and for the past six years, she has worked in eFile performing a variety of important tasks. She is known for her superior customer service skills, dedication to excellent work, cheerful smile, and positive attitude. In recognition of her EoY honor, the *Record Times* conducted an interview with her.

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Q) How do you feel about winning the "Employee of the Year?"

A) I am extremely honored, grateful, and thankful!

Q) What are important qualities an employee should have?

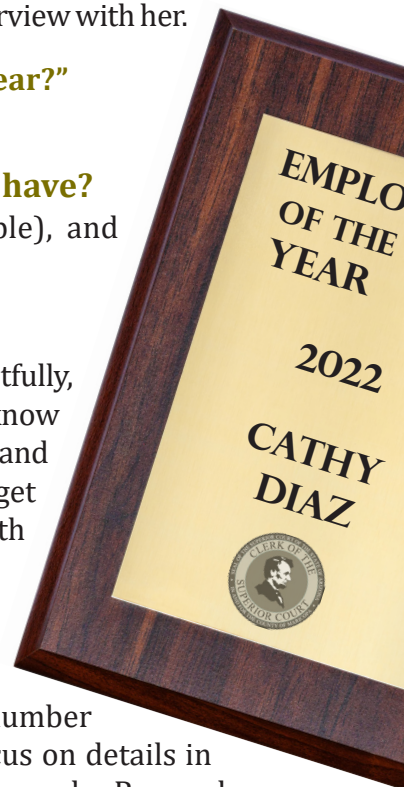
A) A positive attitude, a willingness to be trained (teachable), and being dependable to do an assignment well.

Q) What do you think makes good customer service?

A) Addressing customer's concerns politely, correctly, respectfully, professionally, and most of all with kindness. Also, if you don't know an answer then let the customer know you will get back to them and then go ask a supervisor, lead or auditor-trainer. Promptly, then get back to the customer with the correct answer. Then follow up with customer to make sure their question was addressed.

Q) Advice you have for a new employee?

A) Maintain communication between your supervisor, leads, and auditor/trainers...that is number one. Ask a lot of questions if you are unsure. Focus on details in each assignment. Strive everyday for high quality work. Remember you are a part of a team.



....continued on next page

★ The Employee of the Year ★

Cathy Diaz

...continued from Page 1

Q) What do you enjoy about your job?

A) I enjoy being a part of our team, helping customers, and sharing my knowledge in answering questions. It is a gratifying when you assist a customer who had multiple reasons for an incorrect filing, explain to them the reasons for rejection, see them correctly resubmit, and have them call you back with a thank you.

Q) What has been a favorite work project?

A) I helped compile templates for newer staff showing the various reasons eFilings are rejected and what the corrections are for them. I also was a part of creating Credit Memos guidelines/instructions and reasons for rejections.

Q) What did you do prior to coming to the Clerk of the Court's Office?

A) I worked with a clerical temp agency while attending Phoenix College. I graduated with an associates degree in Legal Assisting. I also worked as an executive assistant for an electrical contractor.

Q) An interest outside of work?

A) I collect Peanuts memorabilia (mostly Snoopy). I have pins, stuffed animals, a watch, a clock, and the Peanut specials (like Thanksgiving and Christmas) on DVD to name a few items.

Q) Anything else you would like to say?

A) I want to commend the great training I received in Clerk review and Docket training-workflow. Auditors/Trainers have contributed to my success.



“ Quotes

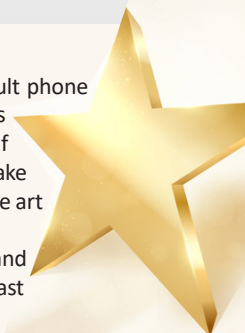
I am excited to offer my sincere gratitude and congratulations on your award! YOU ARE AMAZING! Thank you for your helpfulness to those you serve and for the way that you lift others up. Your leadership is inspiring and I am honored to serve with you. - Clerk of the Court Jeff Fine to Cathy Diaz

Your commitment to providing exemplary customer service is truly inspiring. Regularly, we receive feedback from your co-workers, management team, and others just passing by your desk, who are amazed by your smile, cheerful voice, and uplifting personality. You open your ears, mind, and heart to every customer and talk with them as an individual. Regardless of the matter's complexity or the customer's disposition, you remain poised, engaged, and enthusiastic to help. - Deputy Director Mike Nimt to Cathy Diaz ”

CATHY'S ORIGINAL NOMINATION

"Cathy always answers her calls with a cheerful voice and never buckles under pressure. At times, she is confronted with difficult phone customers, which she always navigates with grace. She has superior customer service skills, which I suspect is something she has worked hard for. Cathy is able to deliver support with a smile and a great attitude, which never ceases to be amazing. I view myself as the harshest critic of excellent customer service, and she has exceeded my expectations at every turn. Cathy always seems to take her phone care and customer support to the next level. She is great with customers on the phone and very knowledgeable. The fine art of superior customer service has not been lost on her!"

Deputy Director Mike Nimt added, "The nomination speaks volumes to the positive impact you have on the Clerk's Office and those we serve. Thank you for taking such pride in the important role you play in people's lives on a daily basis. I find your steadfast commitment to providing the best possible customer experience so inspiring. Way to be a leader!"



THE PAST FIVE EMPLOYEES OF THE YEAR

2021 - Andrea Williams / 2020 - Linda Berger / 2019 - Gene Yamamoto / 2018 - Barbara Navarro / 2017 - Kristyl Howard

Timely Service

Timely Service - A section of recent email messages, note cards, phone calls, and letters about Clerk employees who provided *timely service*.

CO-WORKER COMPLIMENTS

About: **CCB Court Operations Docket/EDM, eFile and Auditor Teams**

From: **Nikki Swiss**

"I want to commend the **CCB Court Operations Docket/EDM, eFile and Auditor** teams for their hard work and dedication in clearing out the queues during the recent initiative we had. Their commitment to meeting this goal was nothing short of remarkable!"

About: **All Juvenile Courtroom Clerks**

From: **Alicia Burd, Veronica Castillo, and Jenn Brown**

"Thank you to all of our **Juvenile Courtroom Clerks** for your patience and understanding with the many procedural and scheduling changes that have developed over the last month regarding Weekend/Holiday Court coverage! We are very fortunate to have such an amazing team and appreciate all that you do every day! Our Office, as well as the Juvenile Court, would be lost without each of you!"

About: **Public Records Team**

From: **Sulma Magana**

"I want to say THANK YOU to our **Public Records Team** for being positive and always willing to help each other. I appreciate all your hard work and team work."

About: **Linda Berger**

From: **Criminal Courtroom Services Leads, Specialists, Supervisors, and Manager**

"A big, huge thank you to the **Criminal Courtroom Clerks, Leads, Specialist, Supervisors and Manager** for welcoming me so warmly to the South Court Tower, helping

me get acclimated to my new environment, and eagerly answering any questions that I might ask. You have all been absolutely amazing and I am so thankful and honored to be part of CRS Criminal Team!"

About: **Cammie Ladden and Roselle Smith**

From: **Elizabeth Wolf**

"**Cammie Ladden and Roselle Smith** are always invaluable when managing calendar responsibilities. Thank you for all you do."

CUSTOMER COMPLIMENTS

About: **Niki Pallas**

Superior Court Judge Jennifer Ryan-Touhill recently sent an email to Courtroom Services Supervisor Sarah Beery letting her know how much she appreciates Courtroom Clerk **Niki Pallas**. The judge wrote, "I just wanted to take a moment to let you know how much I appreciate Niki. We are in a first-degree pro per murder trial and my regular clerk is on vacation. Niki is filling in and doing a fantastic job. This case requires a lot of work and a significant amount of patience; Niki has had to mark, unmark, inventory, revise, etc. exhibits. Not only that, Niki also has to listen to everything happening, take good notes, and put it all in a minute entry ... a lot of heavy-lifting. It is very pleasant to be here with Niki. I am thankful for her efforts."



CLERK CONNECTION

There is now a Doctor in the Clerk's house!



Congratulations to Learning and Development Consultant **Dennis Reiber** on his recent major academic achievement in earning his **Doctorate in Organizational Leadership** from Grand Canyon University. Dr. Dennis said it was a 5½ year journey to complete his doctorate. He is the first Clerk of Court employee in the past 30 years, and perhaps the only Clerk employee ever to earn a doctorate degree while employed with the Office.

"I feel very blessed to have achieved this in my life," Dennis said. "Not only because getting a doctorate has always been on my 'bucket list', but I feel that having reached this milestone of academic proficiency will open many other doors for personal and professional growth."

The research for his dissertation revolved around Authentic Leadership (AL). "AL is a 'relatively' new leadership style that was originally termed back in 2005," Dennis said. "After that, it became a widely researched area from a business perspective. My research identified that there was a lack of research concerning what effect (if any) AL had in the educational field. In particular, I focused on a high school district here in AZ. My research questions asked about the high school teacher's perception of AL through their interactions with their principal. One of my goals is to develop and present an AL seminar series, somewhat akin to a 'TED talk', starting in the high school systems."

Here in the Clerk of the Court's Office in his Learning and Development role, Dennis has been a part of creating a series of 18 new courses. He said, "I have the honor of teaching many of them, to include; Critical Thinking, Strategic Mindset, Practicing Business Acumen, and Facilitation skills to mention only a few. In our past iteration of courses, I taught such classes as Supreme Court Landmark Cases, Active Shooter and Workplace Violence, and Stress Management."



The "March" to call the Office

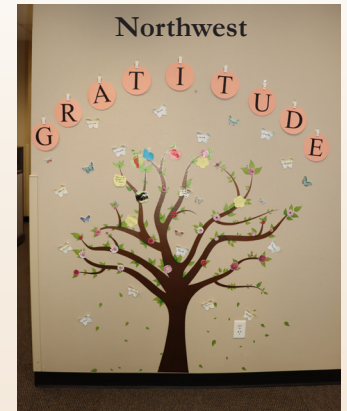
For the past three years, the month of March seems to be very popular to call the Office. Last month (**March 2023**), the Office's Interactive Voice Response (IVR) system, which is the system that manages all of the Office's phone calls, had a **16% increase** in phone calls at **39,563**. In **March 2022**, the IVR had its second highest number of calls – **40,781**, and in **March 2021**, it had its highest month for phone calls when the Office received **42,225 calls**. On average, the Office handles **35,000 calls per month**.



CLERK CONNECTION

Showing gratitude is a tree-rrific effort in Office

In the March issue of the *Record Times*, photos were shown of several of the “Gratitude Trees” growing along the Clerk of Court’s Office walls in different locations. This month, here are two more Gratitude Trees that have *sprouted* up within the Office. The Gratitude Trees idea was developed by the **Employee Recognition and Engagement Work Group** as a way for staff to express their gratitude to their co-workers by writing encouraging messages on the leaves.



Staff are getting to say, “Pin there, done that!”



Kitty Curtner
35 years



Aurora Avina
25 years



Angela Orrala
25 years



Kimmi De Sanna
20 years



Carmen Rico
15 years

The Service Pin Season started this month where special pins representing milestone anniversaries with the Clerk’s Office and Maricopa County are presented to staff. This year, **87 pins that total 1,025 years of experience** are being given to employees. Pictured to the left are some recent pin recipients. More pins will be presented over the next several weeks.

Picturing how things change

Below are comparison photos of the Customer Service Center File Room in 2010 and that same space today.

THEN - File Room (September 2010)



TODAY - File Room (April 2023)





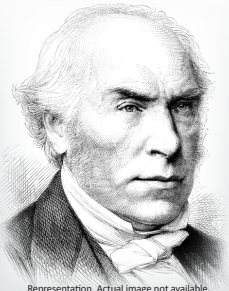
Bringing up the past

A historical look at the people who have served as the Clerk of the Court in Maricopa County, AZ

The first Clerk of the Court - William E. Thomas

In 2011, in recognition of the approaching 100th Anniversary of Arizona's statehood in February 2012, the Communications Office completed research about the people who have served as the Clerk of the Superior Court in Maricopa County starting in 1912 when the state of Arizona was first created. The *Record Times* will be re-printing that information in a series of articles. The article below is a summary of the information found about **William E. Thomas**, who was the first Clerk of the Court, who served in Office from 1912 - 1914.

The articles about Thomas were written before his time serving as the Clerk. It was not discovered why his term was only two years, or how he became the Clerk. In looking at his prominence in Phoenix and the large amount of land he owned in Central Phoenix, it makes one wonder if Thomas Road is named after the very first Clerk of Court.



Representation. Actual image not available.

William E. Thomas was born in Lynchburg, Virginia on Nov. 8, 1852. He received his education at Roanoke College in Virginia. Prior to graduating, he accepted a position as deputy clerk of the County and Circuit Courts, and also acted at the same time as deputy recorder. He was employed there for three years. In 1874, he took a business course at the Bryant & Stratton's Business College in Baltimore, Maryland and after graduating he became a bookkeeper in Baltimore. In 1876, he entered the grocery business for two years. In the Spring of 1880, he married Hallie Pleasants Orme from Baltimore. She was the great granddaughter of General Jeremiah Crabb, who was of revolutionary war fame. Soon after marriage, the couple moved out West to seek larger possibilities.

They moved to Leadville, Colorado where he was appointed as the deputy county recorder of Lake County. He later became the postal carrier for the Leadville Post Office. Due to the failing health of his wife, the couple decided to make a change in climate and surroundings. They moved for a short time to Los Angeles County, California and then in October 1883, he moved to Phoenix, Arizona.

In Phoenix, Thomas got involved with town affairs and for a time served as a deputy sheriff, and also became associated with the Assessor's Office of Maricopa County. For three years, he was the deputy recorder of Maricopa County, and was appointed the postmaster of Phoenix under President Cleveland's administration. From 1888 - 1891, he was involved in the real estate and loan business and was successful in this and other enterprises. He purchased a ranch (consisting of 160 acres, one-and-a-half miles north of Phoenix on Central Avenue) and ran it while he continued with his other activities until he was selected as postmaster in 1894.

In an article in the Historical and Biographical Record of the Territory of Arizona it says, "William E. Thomas' life has been characterized by constancy of purpose, conscientiousness, undoubted ability and energy, and as a natural result, he is one of the substantial men of Maricopa County, and has the respect and esteem of all acquainted with him."

In an article in the Portrait and Biographical Record of Arizona it says that Thomas "has won the confidence and esteem of all who come within the radius of his good-will and devotion to the general well-being, and that while he has witnessed many changes in the general aspect of an originally wild and uncultivated region, the public estimation of his honesty of purpose and character has never undergone a change."



WE GOT SPIRIT!

Team Tuesday Spirit Day



Downtown Courtroom Services Non-Criminal Team -

Nikolas Matuzak, Lisa Smith, Christina Mai,
Mariacella Diaz, DeShaun Kendall-Grant,
Joshua Schall, Tracy McMillian, Shannon Stulz,
and Sherri Ortega



Downtown Filing Counter Team -

Fernando Garza, Genevieve Monteseven,
Maye Patterson, Aida Plascencia, Thelma Caraveo,
Clarissa Cruz, Angela Romero, Jenela Fierro,
Kim Whitson, and Anna Valenzuela



The "At Lunch" Team -

Amanda Torres,
Gayle Wachowiak,
Bethany Barba, and
Nikolas Matuzak.



Family Support Services Team -

Whitney Manas, Natalie Soto, Jon Hammock,
Brett Clark, Ursula Becerril,
Fabiola Maqueda-Resendiz and Elisa McGrath.



Support Services Correspondence Team -

Thomas White, Cecilia Alfaro-Arndt, Ranee Farmer,
Nancy Perez, Cassandra Rogers, Jessel Lopez, Josselin Peralta
and Annette Ortiz.

WE GOT SPIRIT!

Photos from the recent
Arizona Diamondbacks Spirit Day
April 6, 2023



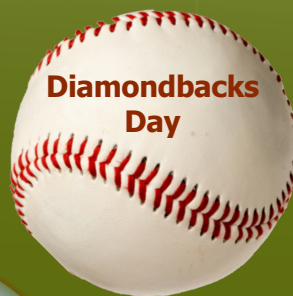
Front: Fernando Garza, Jenela Fierro
Back: Thelma Caraveo,
Angela Romero, and Anna Valenzuela



Shannon Stulz, Leslie Wilkins,
and Tracy McMillian



Andy Rodriguez
and Mark Savin



Gloria Oviedo, Marta Sanchez, Andrea Rodriguez,
Nallely Garcia, Flor Rivas, and Graciela Cabrera



Shannon Stulz
and Tracy McMillian

EMPLOYEES of the QUARTER

The Honorees For January - March 2023

Overview of the Employee of the Quarter Program

The Office provides an **Employee of the Quarter Program** (EOQ) to recognize employees who perform above and beyond their normal duties and/or for those who provide a boost and make a positive impact to their team's work environment. The EOQ allows employees to nominate any co-worker who demonstrates these attributes to honor their efforts and enhance the overall Office operation.



Stephanie Myers / Downtown Filing Counter

Nomination: "Stephanie has worked for the Office less than a year, but in this short time, she has exceeded all expectations. She speedily retained training on all case types and was able to quickly use her knowledge to independently open a counter window. She is consistently one of the top performers. She has volunteered to be a buddy for new employees. Besides her vast knowledge, she also assists the leads with training new employees. In the short time Stephanie has been with the Office, she has proven to be a huge asset. Her willingness to support the office is proven each day by her dedication and work ethic."

Executive Director Mike Nimtz added, "Rather impressive words to be said about you, especially considering you were attending a new hire social lunch only nine months ago. Wow, way to be a leader! Thank you so much for your dedication, the entire Clerk's Office and those we serve are most fortunate. This is truly inspirational."



Esmeralda Canez / Lead Human Resources Analyst

Nomination: "Near the end of 2022, I had to take a medical leave for a serious condition that became a serious surgery. During this time, Esmeralda called me almost every week, kept me company, encouraged me, and gave me support. She kept me positive, she listened to me and heard all my worries and concerns. She told me she was there for me and told me she was just a phone call away if I needed her. She never rushed me or made me feel inconvenient to her time. All of the support was so crucial for me during that time. Esmeralda is genuine and goes beyond in her care for her work teammates. To this day, Esmeralda still calls

me just to see how I'm doing. These are not admirable qualities that can be taught; this is who Esmeralda is. I feel privileged to have her on my team and work by her side! Thank you, Esmeralda, for being who you are...amazing!" Director Lori Stokes added, "This is just one of many, many examples of how you make people's/co-worker's lives better. Way to be a leader! Thank you so much for your dedication...the entire Office and those we serve are most fortunate."

The County Lines

News items from Maricopa County and the National Association of Counties (NACo)



Scholarship opportunity for graduating seniors

NACo is offering scholarships to high school seniors whose parents work for county government and are participants in the Deferred Compensation Program. The **\$2,500 scholarships** will be awarded in the Fall of 2023. To submit an application: **1)** the applicant's parents, grandparents, or legal guardian must be enrolled in and have a current employee-funded 457(b) Plan offered by NACo; **2)** the applicants must enroll in a full-time undergraduate course of study no later than the Autumn term of 2023; the deadline is May 31. To learn more, you may visit the [scholarship site here](#).

Working out a workout at work

The newly-renovated **Fitness Center** in the Lower Level of the County Administration Building (301 W. Jefferson St., Phoenix) is available for county employees to use. If you are interested in utilizing the facility, you must submit a [Fitness Center application](#) before being able to use the gym. For those who don't work Downtown, there are on-site Fitness Centers at other county facilities. You can find the list of those [Centers here](#).



County Parks "branches out" to hold a Mesquite Festival



The Maricopa County Parks Department is co-sponsoring a "Mesquite Festival" on **Saturday, April 22 from 9 a.m. to 12 noon at the Hassayampa River Preserve in Wickenburg, AZ**. The event is a free, family-friendly, and will offer cooking tips, food-sampling, kid games, and information on the ecology, history, gardening, landscaping, and medicinal uses of the Mesquite Tree, which is native to the Southwest.

Financial webinars that make "cents"

Maricopa County is offering some Financial webinars this month for employees. On Tuesday, April 25 from 12 - 1 p.m. they are presenting "[The Five Pillars of Personal Finance](#)." and on Thursday, April 27 from 12 - 1 p.m. they are presenting "[The Basics of Estate Planning](#)." Click on the links above to sign up for these webinars.



DID YOU KNOW....

According to the National Association of Counties, counties across the nation in total invest more than **\$19 BILLION** on county courts and legal services, over **\$35 BILLION** on 3,041 police and sheriff departments, almost **\$26 BILLION** on correctional facilities, and almost **\$93 BILLION** total in justice and public safety services.

Employee Spotlight

This Month: **Theo McCalvin**

Job Title: Court Ops Specialist Senior / Grand Jury

How Many Years Have You Worked For The Office: Four years

Something You Enjoy About Your Job: Working with the professional manner of court staff.

Your First Job: A Movie Attendant at Harkins Movie Theater

Hometown: Salem, Alabama

A Hobby or Favorite Activity: When I have spare time, I enjoy watching and reading biographies of past leaders to unsolved cases.

Something Memorable That You Have Done: Being chosen to serve on the Judicial Advisory Board for the City of Mesa by Mayor John Giles.

Something You Are Proud Of: Being a grandfather and setting good examples for them.

Best Vacation Spot: Pensacola Beach, Florida

Where Would You Like To Travel To Next: Greece

If You Could Live Anywhere In The World, Where Would It Be: Nantucket, Massachusetts

Favorite Meal: Seafood // **Favorite Place To Eat Out:** Buck and Rider

Favorite TV Show/Movie: *The Crown* // **Favorite TV Show Growing Up:** *Dynasty* and the *Six-Million Dollar Man*

What Would You Like To Be For a Day: Food Critic - EAT ALL DAY!!

Someone You Would Like To Meet: Michelle Obama and Dan Reynolds

Something On Your Bucket List: Run for City Council // **A Record Would You Like To Break:** Most hours of sleep.

Nobody Would Believe It If They Knew: Love to cook and try new recipes.

An Interesting Job You Have Had: I was a Library Page.

Advice You Would Give To A New Employee: Listen and observe

What Do You Like Most About This Office: Interacting with strangers from across the Valley who serve on Grand Jury.

A Favorite Quote: "If you're not writing your own story, you're a character in someone else's."

What Do You Like To Do In Your Spare Time: I enjoy people watching.

An Ability You Wish You Had: The ability to 'time travel.' Would love to witness historic events of the past.

Dream Car: 1968 Ford Bronco // **A Favorite Animal:** Dogs

Your Favorite Fruit And/Or Vegetable And/Or Your Least Favorites: Favorite fruit is mangos and my least favorite veggie is artichoke.



Who Would You Like To See In Concert: Stevie Nicks

A Pet Peeve: People who cut doughnuts in half in the office.

Most Influential Person In Your Life And Why: My mother. She is someone who shows empathy and class, but will let me know when I need to step it up.

Business Skills You Think Are Important: Communication and listening skills
If You Could Learn A New Business Skill, What Would It Be: Information Technology skills

Any Hidden Talents: I am a Mixologist.

Best Advice Given To You: "Make your words soft and sweet - You never know which ones you may eat."

The Inside Track

on Employee News

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MARRIAGE

- Congratulations to Courtroom Clerk **Devin Concholar**, who got married on Feb. 25.

OFFICE ANNIVERSARIES

The following Clerk of Court employees celebrate a milestone anniversary with the Office in April:

25 YEARS - **Deb Merkling** and **Maria De La Cruz**

10 YEARS - **Andy Kish** and **Muhammad Azam**

5 YEARS - **Amuda Kuppanur**, **Brad Ottley**, and **Lori Stokes**

NEW EMPLOYEES

The Clerk of the Superior Court's Office welcomes the following new employees:

- **Courtroom Clerk - Marian Corriveau, Kaitlyn Hershkowitz, Courtney Pettaway, Dylan Seiler, and Rawley Wilson**
- **DTI, Applications Programmer Analyst - Laura Freer**
- **Family Support Services - Brett Clark**
- **Northeast File Counter/Marriage Licenses/Passports/Public Records/Docket/eFile and Scanning - Vivian McFate**
- **Southeast File Counter - Terri De La Espriella**
- **Support Services Correspondence - Thomas White, Jessel Lopez Aguilar, Josselin Peralta**

EMPLOYEE MOVES

- **Linda Burger** was promoted to Courtroom Services Administrator.
- **Terra Owen** was promoted to Court Operations Manager.
- **Joshua Schall** was promoted to Courtroom Clerk.
- **Edgar Beltran** was promoted to Court Operations Specialist.
- **Andrea Rodriguez** was promoted to Court Operations Supervisor at Durango Juvenile.

EMPLOYEE SPIRIT (Upcoming Spirit Days)

May 16 - **"Armed Forces"** (wear the colors of the different military branches).

May 24 - **"High School Colors"** (wear your high school colors).

SPECIAL RECOGNITION

Clerk of the Court **Jeff Fine** held a ceremony and recognition event for staff who were involved in recent award-winning efforts. The event was held at the County Administration Building on April 19. The Office efforts and participating staff honored were: Data Center Modernization; DTI Support Center; Family Court eFiling; Juvenile eFiling Case Initiation; Online Deferral and Waiver; Public Webinar; and the HR New Hire Fair (2022).



Special Features



Where in the world has the Record Times been?



Record Times is “all shook up” at famous home

Each month, employees are invited to submit photos of themselves with the *Record Times* (RT) newsletter at different destinations. Last month, the RT was seen with an employee who was on the otherside of the world and outside in Tasmania, Australia. This month it is seen with an employee who was in the U.S. and outside of a very famous home.

Pictured to the left is Executive Assistant **Fernando Castillo** who took time to pose with the newsletter in front of the Graceland Mansion, the home of Elvis Presley in Memphis, Tennessee. It was a rainy day as you can see.

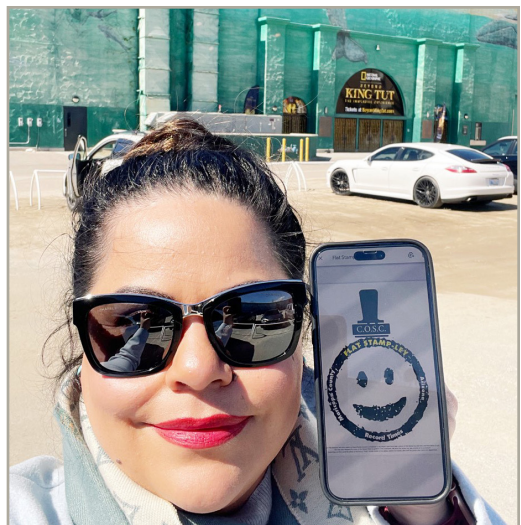
You may submit a photo with the RT for this feature at any time. To submit a photo:

- 1) Print the newsletter front page;
- 2) Take a photo(s) with the page during your outing;
- 3) Email the photo to Len Keso with your name, department, and a photo description, along

with any other interesting details of the photo/vacation. **Anyone who submits a photo for this feature will receive a Clerk of Court Specialty (pictured here to the right).**



Where in the world is Flat Stamp-Ley?



Flat Stamp-Ley has Tut-ally awesome experience

In 2021, the *Record Times* introduced a new photo feature called **Flat Stamp-Ley (FS)**. FS is a character print-out for employees to either send to a family member/friend to take a photo of it somewhere interesting, or for the employee to take a photo of it somewhere interesting. Here's the details of this month's Flat Stamp-Ley appearance:

Photo Submitted By: **Edgar Beltran**, Court Operations Specialist who works in the Downtown EDM area.

Where is FS: Del Mar, California

Description: Edgar sent Flat Stamp-Ley to his sister who displayed it on her phone while visiting the King Tut Interactive Experience. His sister said to Edgar, “Wish you were here brother, but for now this Flat Stamp Face will have to do and take your place...LOL!”

TO SUBMIT A PHOTO OF FLAT STAMP-LEY:

- 1) Print it ([available here](#));
- 2) Then either **a)** send FS to a family member/friend to take a photo of it somewhere in the world; or **b)** take a photo yourself of FS somewhere interesting;
- 3) Send the photo to Len Keso with your name, department, who FS is with, where FS is located, and any other interesting note about the photo.

The “Clerk-cle of Life”

Thank you for your *service* and the *special life* you bring to the Office!



Grand Jury

Pictured from left to right are: Jaime Hockesson, Ana Higuera, Theo McCalvin, Aaron Williams, Suzanne Lambrier, and Shaunna Kelbaugh.

Not pictured - Debra Merklings and Supervisor Melissa Flanagan