

RECORD TIMES

The eMagazine

JANUARY
2023

Jeff Fine Special Issue

Vol. 29 / No. 1

A monthly magazine for employees of the Clerk of the Superior Court's Office



Welcome back Jeff!

Four more years is FINE with Jeff

Jeff begins his second term as the Clerk of the Court this month after his election victory in November 2022

What better day for **Jeff Fine** to start another 4-year term as Clerk of the Superior Court than January 4. Jeff was sworn into Office by Superior Court Judge Pamela Gates at a special ceremony on the 4th in the County Administration Building. He was re-elected to the position by the voters of Maricopa County in the 2022 General Election...and he is more than up FOUr serving a second term.

"I feel honored and blessed by the opportunity to continue serving our community and to be part of such an amazing team. The things that stand out the most as I reflect on my first four years of service have been the incredible leadership, dedication, innovation and professionalism demonstrated by our team that I often refer to as the Clerk Family. Amidst unprecedented challenges our team never wavered in their commitment to serving others, putting people first and ensuring access to justice. I am thankful for so much and excited about the future as together we continue to innovate, excel and make a difference in the lives of so many."

"I am thankful and excited to continue to be a part of such an amazing team that we have here."
- Jeff Fine

With the number 4 in mind, here are four unprecented highlights of Jeff's first term in Office:

- 1) Conducting a never before done survey of thousands of people from the community, county, court, the Clerk's Office, and other justice-related agencies. The survey feedback led to the strategic agenda categorized in these five areas: **Leveraging Technology & Innovation; Focusing on Customers; Communicating w/ Purpose; Starting w/ People; and Partnering for Results.**
- 2) Successfully leading the Office through the pandemic years;
- 3) Seeing a record-setting 27 national, state, and local awards in a four-year period;
- 4) Implementing an unprecedented amount of new, innovative programs/ services to provide efficiency, save money and time, and improve service in a four-year period. ➔ More information on Jeff and some Clerk of Court facts are provided on the next few pages.

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CLERK CONNECTION

What did Jeff do before being the Clerk of the Court?



Prior to his first election as the Clerk in 2019, **Jeff Fine** served four years as the court administrator for the Maricopa County Justice Courts. In this capacity, he implemented several innovative strategies, including a video appearance center for in-custody court appearances that virtually eliminated prisoner transport, allowed cases to be resolved faster, and reduced demand for costly jail space in justice court cases. Preceding the administrator position, he was elected in 2010 as a Maricopa County justice of the peace in the state’s busiest court precinct at the time. Jeff has also served as a police officer, court marshal, and court administrator for the City of Goodyear. In addition, he served over 20 years in the United States Air Force on active duty and in the reserve, including deployment in support of the War on Terrorism.

Jeff’s desire to serve is also reflected in his professional and community involvement. He has volunteered for various non-profit efforts, presented court trainings throughout Arizona, and served on many state and county level task forces and committees.

Jeff and his wife Kori, who is a professor at Grand Canyon University, have four children and a grandchild and they reside in the West Valley.

Who has served as Clerk of Superior Court in Maricopa County



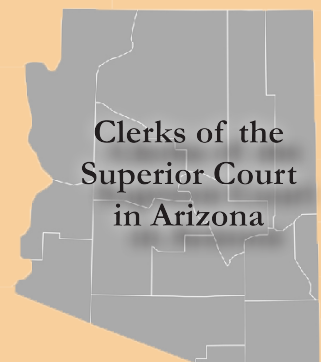
Jeff Fine is the 11th person to serve as the Clerk of the Court for Maricopa County. Here are the other 10 individuals (elected/appointed) who have served as the Clerk of Superior Court in the Office’s history since 1912:

- | | | |
|------------------------------------|-----------------------------------|-------------------------------------|
| 1) William E. Thomas - 1912 - 1915 | 2) James Miller Jr. - 1915 - 1919 | 3) Claude S. Berryman - 1919 - 1927 |
| 4) Walter S. Wilson - 1927 - 1963 | 5) Robert E. Miller - 1963 - 1967 | 6) Wilson D. Palmer - 1967 - 1983 |
| 7) Vivian Kringle - 1983 - 1987 | 8) Judith Allen - 1987 - 1998 | 9) Michael K. Jeanes - 1998 - 2018 |
| 10) Chris DeRose - 2018 - 2019 | 11) Jeff Fine - 2019 - Present | |

Who are the other Clerks of Superior Court in Arizona?

Besides Jeff Fine, being sworn into the Office of the Clerk of the Superior Court this month, 14 other Arizona Clerks of Court were sworn into Office as well in their respective counties. Ten of the Clerks (in blue) were re-elected and four of them are new from four years ago (in red): The 14 other Arizona Clerks of Court are:

- | | |
|----------------------------------|------------------------------------|
| Apache County - Annell Hounshell | Cochise County - Amy Hunley |
| Coconino County - Valerie Wyant | Gila County - Anita Escobedo |
| Graham County - Heidi Torrio | Greenlee County - Madeline Montoya |
| La Paz County - Hollie Lucas | Mohave County - Christina Spurlock |
| Navajo County - Deanne Romo | Pima County - Gary Harrison |
| Pinal County - Rebecca Padilla | Santa Cruz - Juan Pablo Guzman |
| Yavapai County - Donna McQuality | Yuma County - Lynn Fazz |



CLERK CONNECTION

Some of the moments from Jeff Fine's Swearing-In Ceremony



Jeff is sworn in by Judge Gates with his family watching



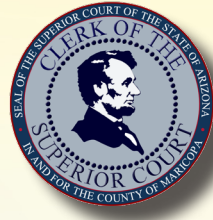
Jeff thanks the Clerk's Office team and his family for their support of him during his speech to the audience



Jeff enjoying the moment



Jeff and his wife Kori and three of their four children



Jeff's children lead the Pledge of Allegiance



Members of the Office Executive Team (from left) Nancy Rodriguez, Valerie Clark, Rich McHattie, Tiarra Haas, and Mike Nintz present Jeff (center) a special award commemorating his achievements and service as the Clerk of the Superior Court



In attendance at the Swearing-In Ceremony are many of Maricopa County's elected officials, officials from the Administrative Office of the Court, Superior Court Administration, and the Office's Executive Team.



Jeff's daughter talks about her dad



Clerk of the Court employee Andy Rodriguez (left) was highlighted in Jeff's ceremony speech for his outstanding and dedicated service during the pandemic.



Poster boards that included numerous messages of congratulations and thank you's to Jeff from Clerk of the Court employees were displayed at the ceremony



CLERK CONNECTION

Program from the Swearing-In Ceremony of Jeff Fine

Swearing In & Team Celebration

JANUARY 4, 2023
2:00 P.M.



Office of the Clerk of the Superior Court in Maricopa County

TEAM ACHIEVEMENTS

2019

National Achievement Award, New Finance System, NACo
National Achievement Award, eFile Document Automation, NACo
Ones to Watch Leadership Award (Aaron Judy), CIO Magazine
Best in Class Award, Annual Report "Service Driven" (Len Keso), NACIO

2020

LocalSmart Award, Local IT Innovation, Scoop News Group
National Achievement Award, Juvenile Case eFile, NACo
National Achievement Award, Online Payment Services, NACo
National Achievement Award, 24x7 Online Virtual Assistance, NACo
National Achievement Award, Online Exhibit Portal, NACo
National Achievement Award, Online Civil Case Initiation, NACo
GoldenGov Executive of the Year (Rich McHattie), Scoop News Group

2021

Government Experience Project Award, Government Technology Magazine
Future Ready Award, Government Technology Magazine
FutureEdge 50 Award, CIO Magazine
Award of Distinction, Newsletter "Record Times" (Len Keso), AIVA
Best Public Information Officer (Jessica Fotinos), Phoenix New Times

2022

Award of Distinction, Annual Report "Spirit of Innovation" (Len Keso), AIVA
National Achievement Award, Court Record Intelligent Capture, NACo
National Achievement Award, Data Center Modernization, NACo
National Achievement Award, Technology Support Center, NACo
National Achievement Award, Family Court eFiling, NACo
National Achievement Award, Juvenile eFile Case Initiation, NACo
National Achievement Award, Online Application Waiver & Deferral, NACo
National Achievement Award, Online Marriage License Portal, NACo
National Achievement Award, Public Webinar Series, NACo
Summit Award, Excellence & Innovation in Recruiting, AACo
Finalist - Eye on Innovation Awards for Government, IT Innovation, Gartner

OFFICE MISSION, VISION & VALUES

The position and office of the Clerk of the Superior Court in Maricopa County was established by the State Constitution to serve the people of Arizona, legal community and Judicial Branch of government as the Superior Court's official recordkeeper and fiduciary. In this role, the Clerk's Office is responsible for many customer facing services.

The Clerk is responsible for overseeing a staff of 650, a budget of over 40 million dollars, supporting more than 160 judges and commissioners, serving a population of over 4.5 million people, and operating an office that serves one of the top five largest counties and trial court systems in the nation.

While it would be easy to think that the role of the Clerk's Office is about managing documents, data, and finances; the Clerk Team believes that ultimately their work is about people's lives, families, property, liberty, safety, and justice. In a recent strategic planning process, the Clerk Team coined the phrase "Start with People" and memorialized it in their strategic vision as a reminder of the importance of their work. This vision includes the following five pillars:

- ✓ Leverage Technology & Innovation
- ✓ Focus on Customers
- ✓ Communicate with Purpose
- ✓ Start with People
- ✓ Partner for Results

Clerk of the Court Jeff Fine planning upcoming visits to each office location

Recently re-elected Clerk of the Court **Jeff Fine** will be conducting a round of "Road Shows" to meet and greet staff as he begins his second term in Office. The Meetings will be held in February and March at each office location. The meetings allow him to meet in person with both the newly-hired and longer-serving staff, provide Office and county updates, and answer any questions. Dates and times of the meetings are forthcoming.

Important presentation made for Office's upcoming year



The preparation of this year's **2023/2024 Budget Presentation** to the County Board of Supervisors may not have been as easy as 1,2,3, but the delivery of it for Clerk of the Court **Jeff Fine** and his Budget Team was a 1-23 (as in January 23). Jeff and his budget team of Executive Director **Nancy Rodriguez**, Director **Mike Nimtz**, and Comptroller **Anita Avila** and her staff worked throughout the year making preparations and decisions on the Office's budgetary needs for the coming fiscal year and then formally presented those needs to the Board on the 23rd. The presentation included the Office's current **Strategic Focus**; updates on **Investments in Technology** (like eFile expansion, Online Fee Waiver & Deferral Application Portal); **New Services & Innovative Solutions** (like Customer Experience through AI, Intelligent Capture Expansion); **Emerging Workforce Needs** (like funding for new positions); and an update on their **Capital Improvement Request** from last year for the Southeast Adult Court Center reconfiguration.

The County Supervisors are expected to announce the budgets for county agencies in March. The 2023/2024 Fiscal Year begins July 1, 2023. The Office's current FY annual operating budget is over **\$45 million**.

Clerk Work

The work within the Clerk of the Court's Office

Very special recognition to our Holiday/Weekend help

By Valerie Clark, Director



While most Clerk employees were taking advantage of a well-earned weekend or settling into a nice three-day holiday with family/friends, there was a small contingent of dedicated staff who were on call and prepared to work at a moment's notice. They were our **Office Holiday Heroes and Weekend Warriors!**

Although the election was held on November 8, 2022, election challenge cases were filed and held well into late December. For these cases, the wheels of justice continued to turn despite office closures for weekends and in recognition of the holidays. Due to statutory time lines, these hearings required expedient, collaborative management between both the court and some very dedicated COC employees.

Our court clerk holiday heroes and weekend warriors are **Veronica Felix, Cindy Lett** and **Alyssa Delgado**. All three played a critical role at the helm of this significant effort, as much of the communication from the judicial officer to key members of our office flowed through them. They willingly worked after hours to mark exhibits and in some instances volunteered to be on call so they may produce a minute entry at a moment's notice.

The **court clerks** worked in tandem with an excellent Courtroom Services management team comprised of supervisors **Tracy Henninger** and **Wendy Thompson**, and manager **Linda Berger**. They were in communication with the division, worked after hours and made themselves available over the holidays to provide valuable assistance and facilitate transmission of any rulings for docketing, distribution, and dissemination to the media.

While generating a minute entry is a Courtroom Services function, docketing and distribution are responsibilities that fell to an outstanding Operations team of Clerk employees. **Maria Saldana, Terri-Lee Harney, Travis Joy, Joanna White, Christina Black**, and **Nikki Swiss** worked late hours, weekends, and holidays to ensure all judicial rulings for these cases were docketed and prepared for immediate dissemination to the media. These cases garnered nationwide attention from both the public and various media outlets. Our phenomenal **Operations team** ensured we achieved the most efficient access to justice for all by expertly processing these documents with the highest level of expediency.

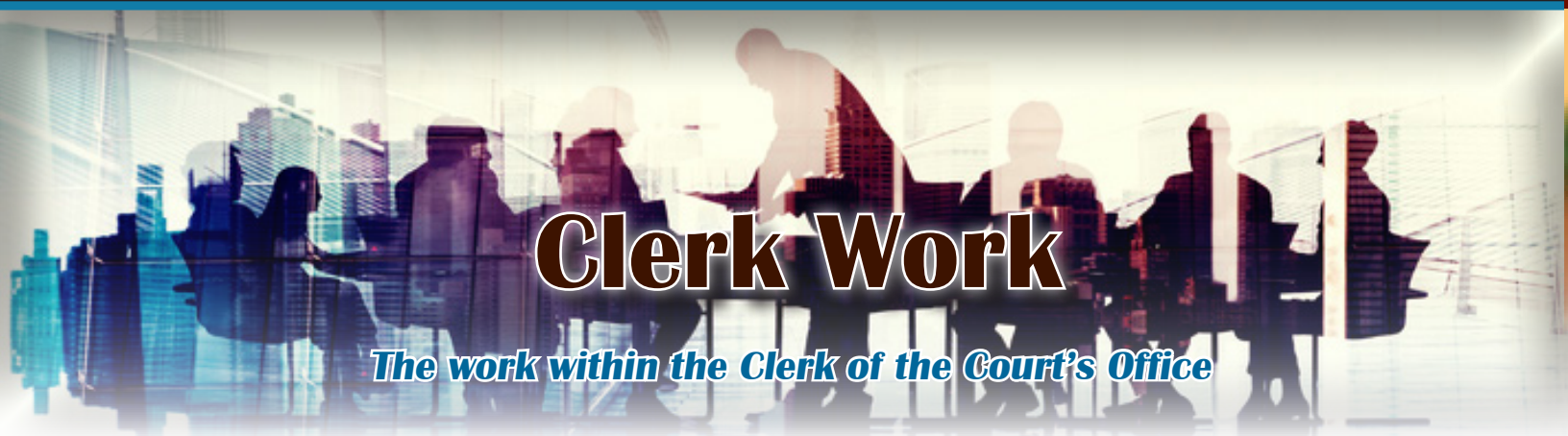
Finally, our appreciation would not be complete without acknowledging **Tiarra Haas, Brian Turner** and **Jessica Fotinos**. Together, they were the most forward-facing employees as they updated the Office's election challenges webpage around the clock and nimbly fielded many calls and requests from the media and public.

We applaud these holiday heroes and weekend warriors! Your hard work and dedication are greatly appreciated. On behalf of the entire organization, we say THANK YOU!

THANK YOU!

Fridays in February will have spirit

On two consecutive Fridays in February, the Office will have Spirit Days. The Friday Spirit Days are:
-Feb. 3, the County Wellness Program is sponsoring "**Wear Red Day**" in support of "Healthy Heart Month." The Office has participated in this event in prior years in which employees wear the color red.
-Feb. 10, the Office will have its "**Football Friday Spirit Day**." In recognition of the Super Bowl being played on that Sunday (Feb. 12), employees may wear the jersey of ANY National Football League team.



Clerk Work

The work within the Clerk of the Court's Office

TIP of the cap to Billing & Deferral Unit



A "TIP" of the cap goes to the **Billing and Deferral Unit (B&D)** for being among the two best court collection agencies in Arizona that participates in "TIP." TIP is the Tax Intercept Program that collects monies owed to the court through intercepting the tax returns from non-compliant individuals. In 2022, B&D ranked second in collections just behind the Tucson City Court. The B&D Unit collected **\$1,470,400**. Ranking in third was the Superior Court in Pima County and in fourth was the Phoenix Municipal Court.

All in a day's work at the Clerk's Office

- On average, the Office processes **13,606** documents daily;
- On average, **36,899** pieces of paper are filed with the Office daily;
- The average monies, the Office processes each day is **\$612,826**;
- The average minute entries the Office distributes daily is **8,900**; and
- On average, **7,848** transactions occur daily through the Office's Cash



OnBase reaches 80 million total documents

The following chart shows the document case totals added to the **OnBase Repository** over the past five calendar years (2018 - 2022) and then in five-year increments going back to 2003. OnBase is the software program designed to manage the processing of the Clerk's documents.

Total Documents In The Last Two Years

2022	3,609,322 documents	Adult = 3,211,475 / Juvenile = 397,847
2021	3,358,113 documents	Adult = 3,034,349 / Juvenile = 323,764

Total Documents In Five-Year Increments

2018-2022	14,212,816 documents	Adult = 15,913,921 Juv. = 3,640,945
2013-2017	19,805,107 documents	Adult = 27,878,370 Juv. = 2,146,968
2008-2012	18,891,868 documents	Adult cases only
2003 - 2007	14,546,162 documents	Adult cases only

**TOTAL =
81,285,506
documents**



Timely Service

Timely Service - A section of recent email messages, note cards, phone calls, and letters about Clerk employees who provided *timely service*.

CO-WORKER COMPLIMENTS

About: Various Downtown Court Clerks

From: **Tristan Aird**

"Courtroom Clerks **Jamie Eaton**, **Elizabeth Wolf** and **Stephanie Motzer** combined to provide Jury Trial Hotseat Training in both ECB & OCH to Clerks new to Civil Calendars. They did this while performing their own assigned coverage, and while floating into case types like Probate and Mental Health. Their patience, attention to detail and eagerness to teach are epic!

Under the expertise of (seen it all) **Christy Hall**, Family Court Judge Clerks **Latia Johnson**, **Marybell Zaragoza** and **Gayle Wachowiak** have shined to the point that they're either assigned, making case disposition spreadsheets and/or training with Commissioners. They handle the heavy lifting of 6th Floor/OCH that lifts us all!

Under the Lead wisdom of **Lisa Smith**, which is a compass to be treasured, Family Court Commissioner Clerks **Priscilla Romero**, **Lia Farr**, **ShaVonda Byrd** and **Beth Barba** have tackled the rushes of emergency-oriented 5th Floor like no big deal! They are calm under pressure and are fearless in covering Hearings past 5 p.m. It has been a privilege to work with them."



About: **Kelly Robinson**

From: **Becky DeLong**

"Kelly joined the CCU team during the last quarter of 2022 from CFO. We KNEW she would rock her NEW position and she hasn't let us down. She is such an amazing addition and we are so happy to start the NEW YEAR off with her in CCU."

CUSTOMER COMPLIMENTS

About: **Alice Turrietta**

A customer recently called the Office and spoke to **Alice Turrietta's** supervisor (Bryan Romero). She told him that Alice treated him very well and that she is very good at her job. He said Alice was very kind, listened, and was extremely respectful."

About: **Cindy Vergara and David Shuell**

A legal assistant sent an email to Financial Operations Manager Oni Boston to let her about the above and beyond service that **Cindy** and **David** provided. He said Cindy jumped through hoops to assist and David was right there when his help was needed. He said they made a difference and was very grateful for their service.

Outstanding

About: **Leslie Wilkins**

An official from the Law Library Resource Center sent an email to Clerk of the Court Jeff Fine to let him know about the excellent service of Courtroom Services Administrator **Leslie Wilkins**. He wrote, "I have known/worked with Leslie since the late 2000's and she has always stood out as a very mission-oriented, customer-focused, outstanding partner in justice and I am thrilled she has earned a leadership role in your organization. She has always been someone the majority of my peers and staff turn to for resolution and brainstorming of solutions that are mutually beneficial to both organizations. Her work with the Family Department, along with Linda Berger, at the onset of modified operations due to COVID was a significant contributing factor to the success we experienced during essential functions. You have a great team and leaders like Leslie, who have proven time and time and again that both our organizations are focused on serving our Judicial Officers and the public."

We Got Spirit!

Photos from the recent "Fist Bump Friday" Spirit Day



Kristyl Howard and Sandra Felix



Maye Patterson and Thelma Caraveo



Paula King, Kerry DeBelle, and Pam Stockley

Internet Fist Bump



Sent from Carrie Montoya to the HR Staff

Thank you for your participation in

"Fist Bump Friday!"

TOP THREE OFFICE FIST BUMP GIVERS ON FRIDAY

1st Place - Maye Patterson - 36

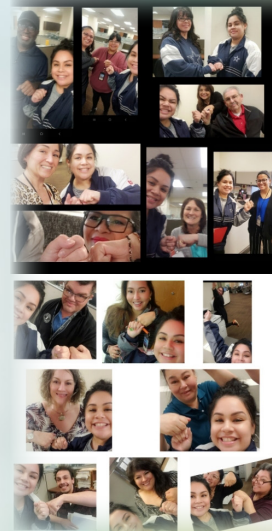
2nd Place - Jenela Fierro - 25

3rd Place - Kristyl Howard - 23

each one received a small prize



Kim Whitson and Jenela Fierro



Fist Bump Friday

Jenela Fierro and the co-workers she fist bumped throughout the day

Sharing their story has happy ending for some employees

The Communications Team recently conducted an **Office Branding Survey** asking employees for their feedback on various areas to gauge the perception of the Office. Through this survey, several employees shared personal stories of their impactful interactions during their employment with the Office. As a result of their participation, the following employees won a \$15 Starbucks gift card (compliments of the Executive Team) for their responses in the survey:

Tristan Aird, Kim Crofts, Breanna Carlow, Kimmi DeSanna, Gloria Oviedo, Stephanie Arenas, and Lorraine Brown.

The Communications Team will be sharing some of the heart-warming stories that were shared in the survey upcoming *Rapid Print* issues.



EMPLOYEES of the QUARTER

The Honorees For October - December 2022



JENNIFER LOVIL TAYLOR / Filing Counter, Southeast Adult

Nomination: Jennifer was promoted to SEA Team Lead in August 2022, and I have been impressed with her overall performance since her promotion. Jennifer had some big shoes to fill when she took over the File Counter team after the previous lead had been in the position for 20-plus years, and in doing so she took over an almost brand-new File Counter team. She was able to successfully coordinate training for her team and built a strong file counter team. She has had some great ideas since her promotion, she can anticipate needs, coordinate adequate file counter coverage, schedule lunches in advance, coordinate coverage for all other file counter functions that do not involve assisting customers at the

window, and has adequate backup coverage for those tasks as well. Additionally, she has trained a specialist to take over probates, and is currently coordinating training for a backup probate specialist. She adapts to changes well and is on board with management vision of cross-training of staff. Recently, she came up with a team building idea for SEA staff, and we will be handing prizes to the winning team. She was also directly involved in coordinating and picking up the food for the office holiday lunch. Jennifer exceeded my expectations and I want to congratulate her on a job well done and encourage her to keep up the great job!

VICTORIA FELIX / Courtroom Clerk - Southeast Adult



Nomination: Victoria is assigned to Judge Thompson's calendar. During this quarter Judge Thompson was assigned a high-profile Election Challenge case. Election Challenge cases are relatively new to the SEA facility. Victoria attended election challenge training and refreshed herself on election challenge procedures when the case was assigned to her division. This case was fast-paced and many orders and minute entries were required after normal business hours. Victoria graciously gave up her personal time to ensure that these documents were processed accurately and in a timely manner. This allowed these matters to be relayed

to the parties, the media and the general public outside of normal business hours. Additionally, Victoria spent a significant amount of time outside of normal business hours to ensure that the exhibits for this case were accurately and properly prepared for hearing. Victoria has done all of this willingly, without complaint, and with excellent communication with her supervisors. Victoria is constantly a professional in her position as a courtroom clerk. This case is just one example of the willingness of Victoria to go above and beyond what is expected of a courtroom clerk.

EMPLOYEES of the QUARTER

The Honorees For October - December 2022



HECTOR CASTANEDA /

Public Records Counter, Customer Service Center

Nominations (Hector received a record four nominations):

1) Hector is very knowledgeable and patient. He explains things in a way that are very easy to understand and thorough. It makes understanding and learning the job so much easier. He is always ready and willing to help everyone from small things to big jobs. He has excellent customer service skills and customers always walk away with a smile. Sometimes it feels like you get pulled in three different directions at once and when that happens to him, his calm demeanor is impressive. He makes such a great role model of what to strive for.

2) Hector does everything in our department. He trains new employees, and is a big reason why all the new employees have had an easy and

successful transition. He is also the first person to help his coworkers. He uses his vast knowledge of the job to aid in tough situations. This provides a sense that we always have a fallback and gives the customer excellent service. He is polite and respectful to the customers, and they always seem to leave happy after he helps them. Hector also performs every task possible in our department to a high degree of difficulty, while never failing to help coworkers and customers. He is simply put, the best employee in our building.

3) Hector is a kind person always willing to help his colleagues with any situation and answer questions. Even during the most stressful situations, he will exhibit a calm and patient attitude toward customers and his colleagues that as a result improves the work environment. He is also helpful and reliable to not only our area, but to various other departments. These qualities influences those around him to perform their best.

4) Hector is hands down the most patient person I have ever worked with. His calm and cool demeanor really help with learning the ropes of this job. He is always being pulled in a million different directions and yet he never loses his cool or seems flustered. Hector is extremely knowledgeable and you can always depend on him to answer any and all questions you throw at him. I am just so thankful to have not only have been trained by him, but also have his expertise throughout the day.



ELIZABETH WOLF /

Courtroom Clerk, East Court Building

Nomination: Being a Courtroom Clerk in 2022 means balancing Courtroom tasks which blend methods from before, during, and after COVID times into 2023. In the busiest of Trial Divisions, it also means maintaining Docket against a booming workload with Calendars already filling 2024. Rare is the Clerk who, not only can juggle all of this, but also learn different case types. Even scarcer is the Clerk who tops off those multiple case types with also cross-training Clerks who are new to said case types. Not only does Elizabeth Wolf do all of the above, but she does it with a consistent professionalism and grace under pressure that makes her someone the entire CCB & ECB look up to.

Employee Spotlight

This Month: **Lisa Kendall**



Title: Collector, County Collections Unit

Years with Office: 12 years this month

Something You Enjoy About Your Job: Learning something new everyday.

Your First Job: Inside windows at Wiess Guys Car Wash

Hometown: Born in Philadelphia, PA

Something Memorable You Have Done: Going to Italy. It was my first time overseas.

Do You Have A Special Hobby/Special Collection: Reading and baking, and I collect shot glasses from all over the World.

Best Vacation Spot: Anywhere you don't have to punch a time clock.

Where Would You Like to Travel To Next: England, France, Spain, Greece and would really like to go back to Italy and learn about my ancestors.

If You Could Live Anywhere In The World, Where Would It Be: On a cruise ship that travels around the World.

Your Favorite Meal: Anything Italian or Mexican

Your Favorite Place To Eat Out: Carrabba's, Cheesecake Factory, Somburros and Poncho's on South Central.

Favorite Sports Team: Philadelphia Eagles and Phillies

Someone You Would Like To Meet: Elton John

Have You Met Anyone Famous: American ventriloquist Jeff Dunham when he was at the Tempe Improv

Favorite TV Show/Movie: *NCIS*, *Law and Order SVU*, and any true crime shows. I just started watching *9-1-1*.

Your Favorite TV Show Growing Up: *The Brady Bunch*, *Partridge Family*, and *Wallace and Ladmo*

Something You Are Proud Of: Graduating high school at 16

What Would You Like To Be For A Day: President of the United States. I would like to find out what they do in the White House all day.

Something On Your Bucket List: Travel the U.S. in a RV.

An Interesting Job You Have Had: I worked in the construction industry for 25 years as an office manager.

Advice You Would Give To A New Employee: Don't sweat the small stuff.

What Do You Like About This Office: How adaptable we all are and the camaraderie we have here.

A Favorite Quote: "It's all good."

What Do You Like To Do In Your Spare Time: Hanging out with family and friends, especially my grandson.

An Ability You Wish You Had: To sing // **Dream Car:** 1976 Camero

Who Would You Like To See In Concert: Elton John (which I did get to see him in December 2022)

Important Business Skills To Have: Communication, respect, and common sense. // **A Pet Peeve:** Rude people

Who Has Been The Most Influential Person in Your Life: My mom — she taught me how to be independent.

Any Hidden Talents: I make the best brownies!

Best Advice Someone Has Given You: "Don't sweat the small stuff" and "Don't let anyone take your happiness."



The Inside Track

on Employee News

1

2

3

4

BIRTHS

- Congratulations to Downtown Filing Counter's **Mickey Reyna** on the birth of her 9 lb. 10 oz. baby boy on Nov. 5. Her new son's name is Korie.
- Congratulations to Courier **David Wolff** on the birth of his 9.9 lb. baby boy on Jan. 22. His new son's name is Lucas Xavier.



OFFICE ANNIVERSARIES

The following Clerk of Court employees celebrate a milestone anniversary with the Office in January:

5 YEARS

Kevin Hart, Carrie Montoya, James Towner,
and **Jessica Fotinos**

Congratulations!

NEW EMPLOYEES

The Clerk of the Superior Court's Office welcomes the following new employees:

- **Legal Assistant - Linnea Mahoney**
- **Mailroom/Courier - Nicholas Sokolik and Christina Lucas**
- **NE File Counter/Marriage License/Passports/Public Records/Docket/efile/Scanning. - Sarah Williams**

Welcome!

EMPLOYEE MOVES

- **Kelly Robinson** transferred from the Criminal Financial Obligations Unit to the County Collections Unit.
- **Camille Atkins** was promoted to Court Operations lead at the Northeast Office.
- **Aaron Sneddon** from the Department of Technology and Innovation was promoted to Applications Programmer Analyst Sr./Lead.

EMPLOYEE HONORS/AWARDS



Congratulations to Courtroom Clerk **Sherri Ortega** for being a recent winner in the County's Clean Air Contest and winning two movie tickets. Sherri's name was randomly drawn from a pool of employees who use an alternative mode of transportation (such as public transit or carpooling) at least eight times during the month. More information about the Alternative Transportation Program and Clean Air Contest and Events is available on their [website](#).

THE FINE JOB AWARD

The following Clerk of the Superior Court employee's names were recently provided to the *Record Times* as receiving the "Fine Job" Award. Congratulations to each of them for this special employee recognition honor:

Kanak Patel, Anisa Ashburn, Pat Valenzuela, Celina Lopez, Alexa Molina,
and **Eric Schmitz**



Special Features



Where in the world has the Record Times been?



How do you “lake” this photo?

Each month, employees are invited to submit photos of themselves with the newsletter at different destinations. Last month, the newsletter was seen with an employee at a city attraction in California. This month it is seen with an employee at a national attraction a few states away.

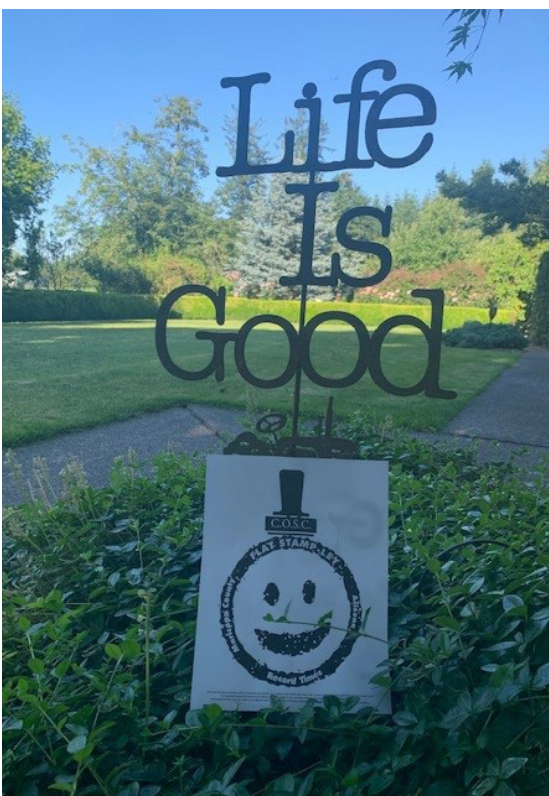
Pictured in this photo is Family Support Services Lead **Elisa McGrath**, who took a photo in June 2022 while vacationing in Wyoming. Elisa is at Jenny Lake at the **Grand Teton National Park**. This is the newsletter’s third appearance in the “Cowboy State.”

You may submit a photo with the *Record Times* at

any time. To submit a photo: **1)** Print the newsletter front page; **2)** Take a photo(s) with the page during your outing (in the community, state, or out-of-state); **3)** Email the photo to Len Keso with your name, department, and a photo description, along with any other interesting details of the photo/vacation. Anyone who submits a photo will receive a Clerk of Court specialty pin (pictured here).



Where in the world has the Record Times' Flat Stamp-Ley been?



Life is good on the farm for Flat Stamp-Ley

In 2021, the *Record Times* introduced a new photo feature called **Flat Stamp-Ley (FS)**. FS is a character print-out for employees to either send to a family member/friend to take a photo of it somewhere interesting, or for the employee to take a photo of it somewhere interesting. Here are the details of this month’s Flat Stamp-Ley appearance:

Photo Submitted By: Sheri Jaffe, Northeast Manager

Where is FS: Gervais, Oregon

Description: The photo of FS was taken in the Summer of 2022 at Sheri’s family farm, which has been in the family for over a century.

To submit a photo of Flat Stamp-Ley:

- 1)** Print it ([available here](#));
- 2)** Then either **A)** send FS to a family member/friend to take a photo of it somewhere in the world; or **B)** take a photo yourself of FS somewhere interesting;
- 3)** Send the photo to Len Keso with your name, department, who FS is with, where FS is located, and any other interesting note about the photo.

The “Clerk-cle of Life”

Thank you for your *service* and the *special life* you bring to the Office!



southeast staff

Pictured are (from left): Jennifer Lovil Taylor, Kenneth Reilly, Shannon LaSpaluto, Kerry DeBelle, Pamela Stockley, Grace Gonzales, and Jose Garcia