

RECORD TIMES

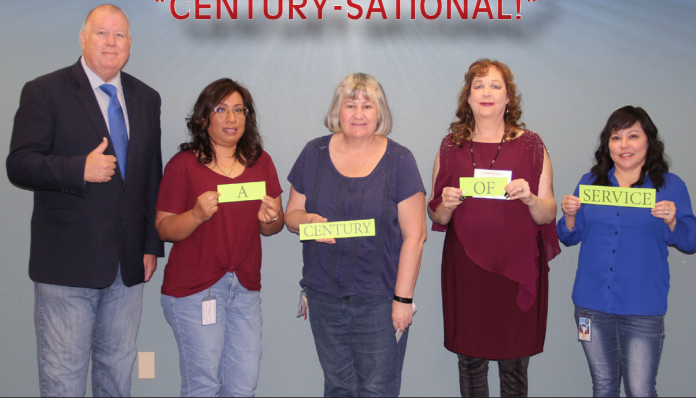
The eMagazine

MARCH
2022

Vol. 28 / No. 3

A monthly magazine for employees of the Clerk of the Superior Court's Office

100 Years of Service is
"CENTURY-SATIONAL!"



Fabulous Four - Four employees at the Customer Service Center each reached their 25-year office anniversary for a total of 100 years of service. They are (from left): **Stella Rodriguez, Cheryl Marzella, Cynthia Ferriegel, and Angelique Mendez.** Clerk of the Court **Jeff Fine** congratulated them on their achievement.

The Office is "In it to Pin it"

Who is earning a Pin for reaching a milestone service anniversary this year

The employees of the Clerk's Office are daily in an attitude of "In it to win it" in service to their customers. Playing off of that phrase, it could be said when the Office takes time each year to honor employees for their service, it is "In it to Pin it." The reason why is Pins are given to employees that recognize their service to the Office.

These service pins are presented to employees who have reached a special milestone service anniversary of 5, 10, 15, 20, 25, 30, and 35 years of service. The employees receive pins honoring their work anniversaries from both the Clerk of the Court's Office and from Maricopa County.

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Who is getting a pin this year?

To find out who this year's service pin recipients are, see the list on pages 2 and 3. See page 3 for an article on how many employees are receiving service pins and how many total years of service is being recognized. **NOTE:** The service pins are for those who reached their milestone anniversary in calendar year 2021.

When and how service pins will be presented

Two remote ceremonies will be held for service pin recipients for **5 and 10 years of service** and for **15 and 20 years** on **April 5** hosted by Clerk of the Court **Jeff Fine**. Meeting invites will be sent to the recipients. After the virtual ceremonies, the actual pins will be distributed to supervisors to present to the employees. For the fewer amount of employees with the lengthier service of 25 and 30 years service, they will be contacted about the presentation of the pins in the near future.



CLERK CONNECTION

This year's service pin recipients

The following employees are scheduled to receive a Clerk of the Court and/or Maricopa County service pin.

NOTE: The service pins are for staff who reached their Office anniversary **during the calendar year of 2021.**

DOWNTOWN PIN RECIPIENTS

5 YEARS

Yvette Anchondo
TeriLee Harney
Kyoko Higuchi-Mason
David Shuell
Daisy Tapia
Andrea Wood

10 YEARS

Jaime Eaton
Lisa Kendall
Gaile Raines

15 YEARS

Anisa Ashburn
Christina Black
Maria Del Rocio Saenz
Jenela Fierro
Ken Lindler
Yvette Morales
Micaela Rios

20 YEARS

Maria Corriveau
Joseph Sims
Anna Valenzuela

CUSTOMER SERVICE CENTER PIN RECIPIENTS

5 YEARS

Sushmy Ballachanda
Kevin Hart
Annette Ortiz

15 YEARS

Hector Castaneda
Kathryn Folk
Idella Hamilton

20 YEARS

Melanie Fay
Scott Hensel
Veronica Lama
Aaron Sneddon

25 YEARS

Cynthia Ferriegel
Cheryl Marzella
Angelique Mendez
Stella Rodriguez

SOUTH COURT TOWER PIN RECIPIENTS

5 YEARS

Autumn Dvornsky
Rory Vasquez
Tawny Sherwin

10 YEARS

Alana Callahan
Devin Concholar
Veronica Gonzales
Elsa Johnson

15 YEARS

Donna Courtemanche
Yvonne King

25 YEARS

Barbara Navarro

30 YEARS

Rebecca Miller

SOUTHEAST ADULT PIN RECIPIENTS

5 YEARS

Denise Hill

10 YEARS

Kris Gilmet

15 YEARS

Kathy Apodaca
Lisa Nevenhoven
Lisa Popovic
Sharon Szakacs

20 YEARS

Jessica Folts
Vanessa Martinez

25 YEARS

Anne Pagel-Spaulding

The list of Clerk of Court employees receiving service pins at Durango Juvenile, Southeast Juvenile, Northeast, Northwest and the Downtown Justice Center are provided on the next page.



CLERK CONNECTION

Continued from page 2 – The service pin recipients

The following employees are scheduled to receive a Clerk of the Court and/or Maricopa County service pin.

NOTE: The service pins are for staff who reached their Office anniversary **during the calendar year of 2021.**

DURANGO JUVENILE PIN RECIPIENTS

5 YEARS

Graciela Cabrera

10 YEARS

Gloria Oviedo
Ann Sikkema

15 YEARS

Robert Jordan

20 YEARS

Michael Lane
Rachel Robles

25 YEARS

Maria Aldaba

SOUTHEAST JUVENILE PIN RECIPIENTS

5 YEARS

Taushia Knight
Diana Norzagaray

10 YEARS

Penny Dalton

20 YEARS

Michelle Brady
Joann Cumming

NORTHEAST PIN RECIPIENTS

5 YEARS

Lorraine Brown
Alyssa Delgado

15 YEARS

Jennifer Bailey
Claire Vigil

25 YEARS

Jennifer Escarcega

NORTHWEST PIN RECIPIENTS

20 YEARS

Diane Berkland
Jackie Ortiz

DOWNTOWN JUSTICE CENTER PIN RECIPIENTS

10 YEARS

Esmeralda Canez

15 YEARS

Ryan MacDonald
Rich McHattie



Recognizing over 1,100 years of experience

This year, **80** Clerk employees will receive a service pin from the Clerk's Office and/or from Maricopa County. These employees represent a total of **1,140** years of experience. The record amount of service pins distributed occurred 11 years ago when 135 employees, totalling 1,395 years of experience were recognized. Last year, 96 employees received service pins totalling 1,270 years of experience.



CLERK CONNECTION



The idea that stood out in the recent Office contest for a new Spirit Day

In January, the Employee Recognition and Engagement (E.R.E.) Work Group wanted to start the New Year off with some new ideas for Spirit Days. Therefore, they held a contest asking employees for suggestions. **More than 45 submissions** came in for the E.R.E. to review. This month, they selected the winner - **High School Colors Day!** The submission was made by Court Operations Manager **Donna Hall**, who works at the Customer Service Center. Donna said after having a “College Colors Day” each year, why not do a High School Spirit Colors Day and wear the colors of your high school. The new Spirit Day will be implemented near the end of May when high school graduations are occurring. The E.R.E received many great submissions and several of them will be implemented as well, such as **Tie Dye Day, Wear One Color Day, and Animal Print Day**, among others. Thank you to everyone who took time send in an idea for future Spirit Days and congratulations to Donna Hall for her winning idea!

Stand Down didn't take a seat this year

The annual Stand Down event did not sit down this year due to COVID. Stand Down is a national event of various agencies/governments coming together to focus on veteran services. For many years, the Clerk's Office and Superior Court have participated in the event at the Veterans Memorial Coliseum by setting up remote courtrooms to hear cases involving veterans. In addition, staff from Criminal Financial Obligations (CFO) and the filing counter provide their services.

This year, the event was changed from being held over three days to a one-day event on March 17. The Clerk's Office had several staff members participate remotely and in-person and Clerk of the Court **Jeff Fine** also attended the event. Following are some Office Stand Down 2022 statistics:

- Criminal Financial Obligations assisted with **118** cases.
- The Filing Counter had: **14** Petitions to Expunge; **3** Applications to set Aside; **1** Records Request; and **4** General Questions/Inquiries.
- In addition, Superior Court reported for Stand Down 2022 that there were: for **ExPartes** (by number of Veterans) **78**; and (by number of Cases) **154** for **Hearings** (by number of Veterans) **5**; and (by number of Cases) **9**

Following are the Clerk staff who participated in Stand Down 2022: Court Operations Manager **Ana Namualeg**, Criminal Financial Obligations Manager **Anna Castaneda**, Courtroom Services Supervisors **Sarah Beery** and **Veronica Gonzales**, Courtroom Clerks **Kat Faso**, **Sandra Felix**, **Stephanie Allen**, **Yvonne Zych**, **Jessica Encizo**, **Amanda Rowe**, **Dawn Van Hoorn**, **Niki Pallas**, **Molly Villalobos**, **Stephanie Motzer**, **Keleigh Cabral**, and **Lizet Robles** from Criminal Operations.



Ana Namualeg and Anna Castaneda take a quick selfie for the *Record Times* while working at the Stand Down event in the Veterans Memorial Coliseum on March 17.

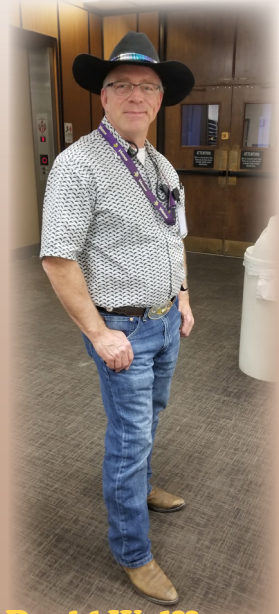


WE GOT SPIRIT!

Photos from the Office's recent
"Western Wear" Spirit Day



**Maye
Patterson**



David Wolff



**Marta Sanchez
Andrea Rodriguez
Clarissa Real
Carmen Camacho**



**Shannon Stulz,
Diana Charbagi
Tracy McMillian**



Ravi Goud



**Keleigh Cabral &
Stephanie Motzer**



**Angela Romero &
Maye Patterson**

**David Wolff
Chuck Gobble
Desiree Macias**



Timely Service

Timely Service - A section of recent email messages, notes, phone calls, and letters about Clerk employees who provided *timely service*.

CO-WORKER COMPLIMENTS

About: **Debra Merkling and Jaime Hockerson**

From: **Terra Owen**

"I would like to express my sincere gratitude to a couple of Grand Jury employees, **Debra Merkling** and **Jaime Hockerson**, for stepping up and saving the day with a large project in RCC/EDC. Deb and Jaime – you both have made all the difference in completion of the project(s) within RCC/EDC. Please know your hard work and willingness to assist CR Operations is recognized and greatly appreciated! It is employees like you who contribute to our success and inspire those around you, including myself. Thank you both for going the extra mile and doing so with dedication and commitment!"



About: **Terri Ham**

From: **Susan Morris**

"I want to express my appreciation to HR Analyst **Terri Ham**. She is the one who quickly responds to all emails re: COVID (sometimes prior to 7:00 AM) and other HR issues. I am sure she has been inundated with emails the past year, and I appreciate that she quickly responds with the needed information."

CUSTOMER COMPLIMENTS

About: **Cindy Lett**

Judge Alison Bachus recently sent an email to Courtroom Services Manager Linda Berger complimenting the work of Courtroom Clerk **Cindy Lett**. The judge wrote, "I understand the Clerk of Court recently recognized Cindy Lett as Employee of the Quarter. I don't know if there's a higher "Employee of the Year" or similar distinction, but in the event that there is, I wanted to voice my support."

As you are aware, Cindy has handled multiple calendars (often on the same day) with grace and skill. She is smart, thorough, responsive, and easy to work with. She is absolutely indispensable and keeps many NE divisions running, due to her ability to jump on any calendar we handle up here. Frankly, I don't know what we would do without Cindy. She is a self-starter and will do the work to find just the right suggested language, perfect a minute entry, or learn a new skill. She cares about getting it right, and it shows. She has suggestions for how to make our Court work better and more efficiently, and I have yet to receive a suggestion from her that has not been implemented. She is well-respected by the bench and court staff. Not only is she good at her job, she is a good person. She is deserving of any and all honors or recognitions that the Clerk's Office may bestow."



About: **Alyssa Delgado**

Judge Julian recently sent an email to Courtroom Services Supervisor Wendy Thompson expressing appreciation for the work of Courtroom Clerk **Alyssa Delgado**. The judge wrote, "She is absolutely the best clerk I have ever worked with. I had no idea what I was missing until she came along. She is incredibly knowledgeable, hard-working, kind, and adaptable to the changing chaos in these COVID-times. She never complains, despite the heavy workload, and her attention to detail is unmatched. I am grateful every day that she is my division's assigned clerk."

Employee Spotlight

This Month: **MIKE KAY**



Job Title: Southeast Adult Courtroom Clerk

Years Have You Worked For The Office: 23 Years

Something You Enjoy About Your Job: Working with the Judicial Officers and their staff.

Your First Job: Bagger at Harris Teeter Grocery Store in Charlotte, North Carolina.

Hometown: Born in Ohio, but raised in Charlotte, NC.

Something Memorable That You Have Done: As part of a radio promotion for the movie, "When In Rome," I picked coins out of the water fountains at Tempe Marketplace to win an all-expense paid trip to Caesar's Palace in Las Vegas.

A Hobby/Special Collection or Favorite Activity: I enjoy playing Billiards.

Best Vacation Spot: I don't travel much, but anywhere with smooth roads and perfect riding weather on my Harley Davidson Street Glide. // **Where Would You Like To**

Travel To Next: Greece

If You Could Live Anywhere, Where Would It Be: Scotland

Favorite Place to Eat Out: The Keg // **Favorite Meal:** Surf and turf

Favorite Sports Team or Sport: Billiards. I bet I can beat you.

Someone You Would Like to Meet: The actor Ryan Reynolds

Favorite TV Show/Movie: I like *John Wick*, all three movies...waiting for the fourth installment.

Favorite TV Show Growing Up: *Knight Rider*

Something You Are Proud Of: Surpassing 23 years with the County. I started when I was 21 and thought I would put in just five years to get some legal experience under my belt. Through some miracle, I am still here.

An Interesting or Unusual Job You've Had: I was a forestry fire fighter for the USDA.

What Advice Do You Have For A New Employee: Take it all in. There's a lot of moving parts to what we do, but in the end, it's worth it. Assisting litigants get through the worst times of their lives is rewarding and life-changing.

What Do You Like Most About This Office: I enjoy working with Judicial Officers and learning from them and the various hearings they cover.

What Do You Like To Do In Your Spare Time: Getting some throttle therapy on my Street Glide.

An Ability That You Wish You Had: Telekinesis, no more getting up for the remote or having to pass the salt at dinner.

Your Dream Car: Cadillac CTS-V...luxury and a Corvette engine. Yes, please!

Who Would You Like To See In Concert: Jason Aldean

A Pet Peeve: Bad drivers who have no clue where they are going.

Three Important Business Skills: Honesty, communication, and trust.

Any Hidden Talents: I can move my ears and eyebrows simultaneously on command.



News Monitor

Two new programs get **green** light on St. Patrick's Day

March 17, a day when green is emphasized because of it being St. Patrick's Day, was the perfect day for one of the Office's long-awaited projects to get the "green" light to launch – **the Family Case eFile Initiation Project**. With the implementation of this program, customers can now eFile new family court cases through the Statewide eFiling portal, eFileAZ rather than having to file them on paper. The Office was already accepting eFiling on existing family court cases, and this adds case initiations to that. In its first three days of operation, **15 filings** were received.



In addition, also getting a "green" light on March 17, was the Office's new **Deferral and Waiver of Court Fees online program** for customers. Customers now can apply for the deferral and waiver of court fees online. Previously, this was done by paper. On average, the Office processes about 10,000 applications annually.

Leadership graduates are the "Elite Eight" in March



For those who watch the "March Madness" College Basketball Tournament, you are familiar with the term, "The Elite Eight." These are the eight teams that have risen to the top for their achievements during the tournament. Well, the Clerk's Office has its own "Elite Eight" this March. Eight employees have graduated from the Office's "**Leadership Academy Series**," which is a curriculum offered by the Training Department that is designed to provide employees with the knowledge, skills, and abilities for leadership. The Academy has eight training modules. The Leadership Academy graduates are: **Cecillia Alfaro-Arndt, Mariacella Diaz, Lisa Dalka, Ramon Flores, Angelique Mendez, Elpiniki Pallas, Brian Turner, and Kristin Venable.**

Dalka, Ramon Flores, Angelique Mendez, Elpiniki Pallas, Brian Turner, and Kristin Venable.



Help Wanted

The *Record Times* is looking for your photos for two features in the monthly magazine - **1)** photos of staff on vacation with the newsletter; **2)** photos with the new cutout character Flat Stamp-Ley. [See page 14](#) for details on both opportunities.

Commuting could be your ticket to the movies



Four employees from the Clerk's Office were recent winners in the **County's Clean Air Contest** and received two movie tickets each. They are **Susan Morris, Betty Lopez-Mori, Sherri Ortega, and Emily Morris**. Their names were randomly drawn from a pool of employees who used an alternative mode of transportation (such as public transit or carpooling) at least eight times during a month. More information about the Alternative Transportation Program and the Clean Air Contest and Events is available on their [website](#).

The Wizard of "Ahs"

Using some well-known themes and phrases from the movie "The Wizard of Oz," Clerk of the Court employees compliment their co-workers who bring a special "Ah" to the worksite

Courage (for demonstrating courage in work matters) || **Heart** (for demonstrating a heart to help)

Brain (for demonstrating wisdom/knowledge) || **Wizard** (for being a wizard in the job)

"No place like home" (for making a person feel at home while at work)

"Follow the Yellow Brick Road" (for knowing the right path to take)

"Somewhere Over the Rainbow" (for being positive/hopeful)

"Not In Kansas Anymore" (for adapting to change well)

"Lions, and Tigers, And Bears" (for someone who tackles challenges)



HEART

Barb Navarro - Barb is always willing to help others with their workload. She emails the supervisor team almost daily looking for work or offers to type calendars for her peers. Barb never complains when she is called upon to cover in other divisions or asked to cover a last minute matter. Barb's heart to help others is a great attribute and she brings a special "Ah" to our office! (by Veronica Gonzales)

Angela Romero - Whenever a member of our team has something to celebrate, or is moving on, or has suffered a loss, Angela organizes and orchestrates care packages, cards, and team gifts. She is always the one who remembers, supports and celebrates each member of our team. She is our office "heart." (by Fawn Fowler)

BRAIN

Sheri Jaffe - Sheri knows both Court Ops and CRS procedures, and she provides the CRS team with extremely valuable input that we would not have without her. (by Leslie Wilkins)

Richard Gonzales - He has so much knowledge and is so helpful in all sorts of situations and with questions. He is also very smart with computers. He fits perfectly as the Brain! (by Alice Turietta)

Jennifer Patrick - Jen uses her "smarts" in the Appeals Dept. Jen has a great head for processing the appeal requests. Not only is she willing to help her co-workers, but she is an upbeat and cheerful gal." (by Janet Baldon)

Yoli Soliz - Yoli is all wise and all knowing about anything related to FC Commissioners and always happy to share wisdom. (by Susan Morris)

COURAGE

Lia Farr - Public service can be frightening, especially for a new file counter clerk who is learning a variety of case types along with the many functions that go into processing these cases. Right from the start, Lia has had the courage to assist customers even though she is still new at it. Lia faces new situations and new cases not without fear, but despite her fear. That is what makes her truly courageous! (by Jennifer Cardenas)

Len Keso - The courage to be a voice of challenge with an important ERE Work Group initiative. Truly helped us rethink overall goals. (by Lori Stokes)

WIZARD

Mariacella Diaz - She is so smart and always is willing to give you support and help answer questions. (by Lorraine Brown)

Carrie Montoya - Carrie is the go-to person for Courtroom Services! She reminds me of an encyclopedia and has all the answers. She shares her job knowledge with others and she is always willing to help our her peers when called upon. She definitely brings the "Ah" factor to our office! (by Veronica Gonzales)

Linda Berger - Linda is fast, efficient and very knowledgeable! Her wizardry is a huge benefit to the CRS team! (by Leslie Wilkins)

Donna Van Nostran - Donna is a "wiz" at criminal exhibit storage, record releases and handling the viewings that are scheduled. She is a hardworking gal with a great deal of knowledge about the processes in dealing with all things criminal. (by Janet Baldon)

Lori Stokes - If it had not been for Lori using her "magic" and vast knowledge of HR software, there are many of us in the office that would have stayed "mired down" in Perform, working on evals and then melting away at the final hours of delivery like the Wicked Witch of the West! Due to this specific wizardry and so many others, I believe that Lori fully deserves the title of "Wizard" for the "Wizard of Ahs!" (by Melanie Fay)

The Wizard of “Ahs” continued...



WIZARD

I.T. - Just, wow! Everything you've all accomplished and continue to tackle is awe-inspiring. (by Lori Stokes)

Joseph Sims - Joe is a wizard at his job. An email is sent asking if a specific action can be taken and next thing you know, like magic, it's done! Joe should walk around in a wizard cape! (by Susan Morris)

SOMEWHERE OVER THE RAINBOW

Tristan Aird - For personally reaching out to congratulate me, send encouraging positivity, and to thank me for all I do! (by Taylor Sachse)

Penny Boettcher - Penny is a person who never fails to remain positive and hopeful. Her positive attitude and welcoming attitude has had much influence on me. I truly appreciate Penny. (by Kathy Apodaca)

Zane Varnum - Taking the reigns over for someone who had been with the organization for YEARS. You've jumped in and immediately are setting our sights on positive improvement. All with an amazing positive attitude. (by Lori Stokes)

NO PLACE LIKE HOME

Wendy Thompson - I recently transferred to Northeast from Downtown and she made me feel very welcome. (by Lorraine Brown)

Lori Stokes - When I am having a stressful day, I just click my red heels three times, call Lori, and I'm back home. (by Terri Ham)

LIONS, AND TIGERS, AND BEARS

April Cannon - April is a master at problem-solving and always follows through to ensure challenges are resolved and our internal and external customers are served well. (by Leslie Wilkins)

Kimmi De Sanna - A few weeks ago, she dove head first into helping me fix a complex problem involving criminal expungements, and was able to answer all the questions I had in assisting to fix this problem. Thanks to her, it got taken care of quickly and efficiently. (by Jordan Paul)

The HR Team - The last couple of years have been a doozy and you've all rolled with the punches, kept a smile on your face, and acted as leaders. I am so very proud to be a part of the COSC HR team. (by Lori Stokes)

April Cannon - Oh my! April never met a challenge that she could not wrestle to the ground. Give her a challenge and she'll give you a solution lickety split. (by Susan Morris)

FOLLOW THE YELLOW BRICK ROAD

Maria "Stella" Ramirez - Stella is fantastic at showing you the ropes around here. She has patience to show you which road to take to do the input on records and updates too! I go to her for my questions on how to handle certain situations that come up that are out of the ordinary. She keeps the office in great spirit and makes us laugh as well. (by Alice Turietta)

Patty Noell - Patty always takes the right path when asked to assist. You can be sure she will do what is asked and more besides. (by Susan Morris)

MULTIPLE PHRASES

Veronica Castillo, Alicia Burd, and Jenn Brown - I would like to thank Veronica Castillo, Alicia Burd, and Jenn Brown for having the Brains to make sure our daily operations run smoothly, the Hearts to make sure that our staff is safe and secure, and for being the Lions, Tigers, and Bears in handling some of the recent difficulties with coverage and staffing. They continue to make me feel Somewhere Over the Rainbow. (by Connie Pitts)

The County Lines

News items from Maricopa County and the National Association of Counties (NACo)

NEWS THAT IS HOT OFF THE GRILL

For employees who work at the Durango Complex, there is news hot of the grill. According to Maricopa County, it is scheduled to open up the **Durango Grill** in the very near future. The plans for the Grill are to provide lunch services three days a week, with additional hours and days possible if the demand is there.



A national art contest for children of county employees

The National Association of Counties is sponsoring its annual artwork competition for school students of County employees called "**I Love My County Because...**" To participate, students must complete the sentence, "I love my county because..." with an accompanying creative work of art depicting an aspect of what counties accomplish in their community. Winning artwork, will be selected and featured in a glossy NACo calendar, which will be distributed nationwide. Winners will also be announced in NACo News and have their artwork featured at NACo events. The contest is for students in grades 1 - 12. The deadline to submit is May 1, 2022. For more details about the artwork contest, you may visit's NACo's [site here](#).



County Parks offers tree-rrific Mesquite Festival to attend



The Maricopa County Parks Department is co-sponsoring a "Mesquite Festival" on **Saturday, April 2 from 8 a.m. to 12 noon at Coffinger Park in Wickenburg, AZ.** The event is a free, family-friendly that will offer cooking tips, food sampling, kid games, and information on the ecology, history, gardening, landscaping, and medicinal uses of the Mesquite Tree, which is native to the Southwest.

County has restaurant ratings available online

The County Environmental Services Department offers a feature on its website that allows you to view the weekly restaurant ratings and food-related inspections. To view the reports, you may visit their [website here](#) and follow their instructions.



COUNTY TRIVIA

April is National County Government Month. Counties are one of America's oldest forms of government, dating back to 1634 when the first county governments (shires) were established in Virginia. The organization and structure of today's **3,069 county governments** are chartered under state constitutions or laws and are tailored to fit the needs and characteristics of states and local areas. *Source: NACo*



The HR BUZZ

News from the Clerk of the Court's Office Human Resources Team



Open Enrollment is here!

April 11 - May 6

OPEN ENROLLMENT
 April 11 - May 6, 2022
Action Required By All
YOUR BENEFITS. YOUR CHOICE.

It's time to choose the benefits that are best for you and your family. Here are three things to know about Open Enrollment this year:

- 1**
Open Enrollment Is "Active"

If you do not actively elect medical, dental or vision benefits, coverage will automatically be waived and your dependents will not be covered.

Make your benefit decisions carefully. You cannot change your elections until January 1, 2023
- 2**
Information Is Available Online 24/7

Visit our website to research the various benefits offered so you can make informed decisions.
- 3**
Complete Your Elections By 5pm Fri., May 6

Make your benefit elections on the Benefitsolver System (benefits.maricopa.gov)

Be sure you receive a confirmation number after you make your elections.

How to learn more about options

For Open Enrollment this year, action is required on your part. If you don't act, coverage will automatically be waived and your dependents will not be covered. In order to help you navigate the changes in the system, there will be a series of helpful webinars throughout April. There are multiple webinar times available:

Monday April 4, 2022
 9am-10:30am or 3pm-4:30pm

Tuesday April 5, 2022
 7am-8:30am or 12pm-1:30pm

Wednesday April 6, 2022
 9am-10:30am or 3pm-4:30pm

Thursday April 7, 2022
 7am-8:30am or 6pm-7:30pm

Monday April 18, 2022
 9am-10:30am

Tuesday April 19, 2022
 12pm-1:30pm

Wednesday April 10, 2022
 9am-10:30am

Thursday April 21, 2022
 3pm-4:30pm



To register for any of these webinars, head to **The Hub** and search for **Course BEN014**.

[To Register Today, Go To the Hub Here](#)

Questions?

You may call the Benefits Office at:
602-506-1010

Online information:
maricopa.gov/171/benefits



The Inside Track

on Employee News

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MARRIAGES

- Congratulations to Northwest Filing Counter's **Josh Thill**, who got married on February 22.

BIRTHS

- Congratulations to Business Analyst **Jeanette Farrison** on the birth of her 9 lb. 7 oz. grandson on March 9. Her new grandbaby's name is Rhett Cullen. He is Jeanette's second grandchild.

OFFICE ANNIVERSARIES

The following Clerk of Court employees had a milestone anniversary with the Office in March:

15 YEARS - Wendy Thompson

10 YEARS - Maria Saldana

NEW EMPLOYEES

The Clerk of the Superior Court's Office welcomes the following new employees:

- Accounting - **Cindy Beltran Vergara**
- Communications Intern - **Alicia Sylvester**
- Courtroom Clerk - **Ambar Green, Alexis Valdez, and Amber Hatfield**
- Docket and eFile - **Christine Brown**
- Downtown Filing Counter - **Stephanie Myers and Caitlynn Port**
- Family Support Services - **Priscilla Sandoval-Herrera**
- Help Desk Coordinator - **Jamiee Yellow Hawk**
- Juvenile Courtroom Clerk - **Elizabeth Romero**
- Mailroom - **Andrea Ontiveros**
- Northwest Filing Counter - **Veronica Otero**
- Public Records - **Isabel Jimenez Gonzalez**
- Southeast Adult Marriage Licenes & Passports - **Cecilia Vargas**



WELCOME ABOARD

EMPLOYEE MOVES

- **Terri Molchan** transferred from SEA MLPP to eFile Auditor/Trainer Team.
- **Molichia Vallente** transferred from Probate Registrar to the eFile Auditor/Trainer Team.

THE FINE JOB AWARD

The following recently received the "Fine Job" Award. Congratulations to each of them for this special employee recognition honor: **Cyntia Avena, Glenda Villa, Nancy Johnson, Magaly Vargas, Mandy Rowe, and Toni DeRaddo**



Special Features



Where in the world has the Record Times been?



Newsletter's European adventure

Each month, employees are invited to submit photos of themselves with the newsletter at different destinations. Last month, the newsletter was seen with an employee who was pictured by the sea in Oregon. This month it is seen with an employee who went overseas.

Pictured to the left is Courtroom Clerk **Samantha Punzalan** and her daughter, who are in Switzerland. They were visiting the Vindonissa Roman Amphitheater.

You may submit a photo with the *Record Times* at any time. To submit a photo:

1) Print the newsletter front page;

- 2) Take a photo(s) with the page during your outing (in the community, state, or out-of-state);
- 3) Email the photo to Len Keso with your name, department, and a photo description, along with any other interesting details of the photo/vacation. **Anyone who submits a photo for this feature will receive a Maricopa County lapel pin (pictured here to the right).**



Where in the world is the Record Times' Flat Stamp-Ley?



A "Royal" experience for Flat Stamp-Ley

In 2021, the *Record Times* introduced a new photo feature called **Flat Stamp-Ley (FS)**. FS is a character print-out for employees to either send to a family member/friend to take a photo of it somewhere interesting, or for the employee to take a photo of it somewhere interesting. Here's the details of this month's Flat Stamp-Ley appearance:

This month, FS makes an appearance at Westminster Abbey in the United Kingdom. The photo was taken by the son of Business Analyst **Kristin Venable**.

TO SUBMIT A PHOTO OF FLAT STAMP-LEY:

- 1) Print it ([available here](#));
- 2) Then either a) send FS to a family member/friend to take a photo of it somewhere in the world; or b) take a photo yourself of FS somewhere interesting;
- 3) Send the photo to Len Keso with your name, department, who FS is with, where FS is located, and any other interesting note about the photo.

The “Clerk-cle of Life”

Thank you for your *service* and the *special life* you bring to the Office!



**southeast Juvenile
Operations**

Pictured from left to right are: Tamara Hight, Miranda Carter, Melissa Menard, Delia Garci, Katra Espino, and Carol Miller

Not Pictured: Jharayah Dunst and Rachel Robles