

# RECORD TIMES

## The eMagazine

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A monthly magazine for employees of the Clerk of the Superior Court's Office



### Employee Development

## Workings of the Work Groups - Part 2

**"It's all WORK and KNOW pay" for the Employee Development Group**

The motto for the **Employee Development (ED) Work Group** could be "It's all work and know pay." The reason why is among the things they are tasked with are looking at and knowing the work, jobs, and pay (salary) growth opportunities for the Office.

The Office Work Groups were formed in 2019 to increase employee participation and provide staff input in the different facets of the Office. There are three Work Groups today. Last month, the Communications and Outreach Work Group was featured in the *Record Times*. This month, its time to take a closer look at the **ED Work Group**.

Some of the current focuses of the ED Work Group are: creating division-based presentations, pathways for internal career advancement, and job descriptions for every position with the Office that will be available on the Clerk Connect site. They recently had 110 staff members participate in a virtual presentation about the Mail Room and Distribution.

The Work Group is currently working on a program idea for new employees to have a buddy who can help them transition into their new role.

The ED members are: **Muhammad Azam** (Chair), **Mike Nimt, Lori Fiscus, Christina Mai, Jennifer Patrick, Miranda Carter, Sharayah Dunst, Sig Perez, Susan Lucero, and Terri Ham**

"We are diverse and dedicated group," Chair Azam said. "Everyone brings unique skills and experiences to the table to accomplish the goals."



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### National honors are "virtually" possible for Office

On Sept. 15, Clerk of the Court **Jeff Fine** announced that the Office's **Division of Technology and Innovation** received a highly-prestigious honor from the industry-leading *Gov Tech Magazine*. The publication bestowed the "Government Experience Award" to the Office for its implementation of Cleo and Yoda (the external and internal virtual assistants).

**So what does this mean for the Office?** Technology and Innovation Officer **Rich McHattie** answers that question: "The GovTech award represents an important acknowledgment for our Office and the Division of Technology & Innovation from an outside group that our achievements in innovation and A.I. are of great significance. My division takes pride in delivering results for our business partners. I believe we have an incredible team whose performance is now recognized at the national level for the ability to deliver truly innovative and transformative solutions and to set a foundation for continued innovation."

The team members who are a part of this special award are: **Rich McHattie, Aaron Judy, Chris Driscoll, Michelle Figueroa, Mark Savin, James Waslo, Ryan MacDonald and Anthony Mada.**



# The C.A.S.E. Awards

Celebrating And Saluting Employees Recognition Program

Below are the final C.A.S.E. Award recipients along with a ceremony photo

## Teamwork Award

**Administrative Services & Customer Services** – Robert Abril, Gracie Arcelo, Brian Bradley, Sushmy Ballachanda, Chuck Gobble, Dean Kaar, Dominic Navarro, Nina Parmar, Erin Ruffin, David Wolff, Gene Yamamoto, Frances Horst, and Donna Hall

**Auditors** - Anamae Beard, Ash Jones, Christina Black, Daniel Marsh, Leah Lindahl, and Joe Sims Jr.

**Desktop Support** - Veronica Lama, Tiffany Braiker, Dave Rosenthal, James Towner, and Scott Hensel

**Docket and eFile Team** - Tina Hays, Franci Smock, Michelle Cain, Molichia Vallente, Kelle Dyer, Catherine Diaz, Michelle Bouise, Kyoko Higuchi-Mason, Cecilia Cuellar, Lidia Spears, Melody Reese, Andrea Garcia, Michael Farrow, Itzel Lopez, Maria De La Cruz, Jacqueline Nelson, Evette Landrum, Maria Saldana, and Joana White

**Downtown File Counter** - Clarissa Cruz, Chris O'Neill, Rebecca Merino, Maye Patterson, Jennifer Cardenas, Shantel Tavares, Ashley Hatch, Aida Plascencia, Andy Rodriguez, Angela Romero, Jenela Fierro, Kim Whitson, Fawn Fowler, Anna Valenzuela, and Kelly Marquez

**EDM Assistance** - Travis Joy, Jacqueline Francisco, Laura Martinez

**ECR/eFiling** - Catherine Diaz, Maria De La Cruz, Kelle Dyer, and Evette Landrum

**Elections Challenge Team** - Anna Valenzuela, Jennifer Cardenas, Kelly Marquez, Nikki Swiss, Travis Joy, Christina Black, Joana White, Maria De La Cruz, Cecilia Cuellar, Maria Saldana, Laura Martinez, and Andy Rodriguez

**Help Desk/Desktop Support** - Veronica Lama, Tiffany Braiker, Willie Cummings, Ken Nelson, Dave Rosenthal, James Towner

**Juvenile eFiling** - Ron Bitterli, Kevin Hart, Brad Ottley, Don Pemberton, Don Christoph, Tawheed Phoplunkar, Uday Shetty, Prudvhi Bongarala, Lisa Hebert, Mikhail Nesterov, Scott Hensel, Steve Lauer, Appachu Ballachanda, Ravi Goud, Bob Korzeniowski, Amuda Kuppanur, Vanathi Marappan, Dorothy King, Chris Driscoll

**Marriage Licenses/Support Services** - Jasmine Tossing, Gloria Rodriguez, Aimee Harrenstein, Luz Smith, Diana Polanco, Cynthia Ferriegel, Theresa Valenzuela, Ramon Flores, Angelique Rodriguez, Marisela Martinez, Alejandra Jimenez, Rebecca Shanks, Maria Reyes, Cheryl Marzella, and Melanie Fay

**Northwest Courtroom Clerks** - Diane Berkland, Tiffany Nosker, Tammy Schnurr, Valerie Stevens, and Katie Summers

**Northwest Operations** - Julie Garcia, Aurora Avina, Jessica Bernal, Evelyn Laborin, Jackie Ortiz, Josh Thill, Savanna Sharp, and Michelle Wolf

**Online Payments Project** - Mike Nimtz, Rich McHattie, Ron Bitterli, Kevin Hart, Don Pemberton, James Waslo, Don Christoph, Prudvhi Bongarala, Uday Shetty, Lisa Hebert, Aaron Judy, Appachu Ballachanda, Bob Korzeniowski, Jeanette Farrison, Brad Ottley, Steve Lauer, Scott Hensel, Aaron Sneddon, Dorothy King, Chris Driscoll, Kim Crofts, Oni Boston, Bryan Romero, Milan Milic, Anna Castaneda, Angela Smith, Kelly Robinson, Diana Hoover, Anita Avila, and Tiarra EarlsHaas

**Public Records** - Andrea Robles, Hector Castaneda, Debra Cooper, Clara Nava, Idella Hamilton, Sulma Magana, Stella Rodriguez, Cecilia Alfaro Arndt, and Ken Shipley

**Support Service/ML&P/Recording Services** - Marisela Martinez, Alejandra Jimenez, Glenda Bernal de Villa, Annette Ortiz, Jessica Espinoza-Cobian, Leslie Resendis Pedroza, Angelique Mendez, Rebecca Shanks, Maria Reyes, Ramon Flores, Jasmine Tossing, Gloria Rodriguez, Aimee Harrenstein, Luz Smith, Diana Polanco, Cynthia Ramirez, Cynthia Ferriegel, Theresa Valenzuela, Cheryl Marzella, and Melanie Fay

## Customer Service Award

Gaile Raines  
Gail Totter

## Excellence Award

Jenela Fierro  
Clarissa Cruz  
Jennifer Cardenas  
Angela Romero

## Leadership Award

April Covarrubio  
Angie Smith  
Joana White



Clerk of the Court Jeff Fine conducts a Virtual CASE Award ceremony for the **Elections Challenge Team**, **Docket and eFile Team** and the **Downtown File Counter Team**

# The C.A.S.E. Awards

Celebrating And Saluting Employees Recognition Program

Below are photos from the final C.A.S.E. Award ceremonies held this summer hosted by Jeff Fine



**Northwest Operations**

Evelyn Laborin, Jeff Fine, Michelle Wolf, Julie Garcia, Jackie Ortiz, and Savanna Sharp. Not pictured: Jessica Bernal, Josh Thill, and Aurora Avina



Clerk of the Court Jeff Fine conducts a Virtual CASE Award ceremony for the **Administrative Services and Customer Services Team, Marriage Licenses/Support Services Team, Support Service/Marriage Licenses and Passports/Recording Services Team, Public Records Team, Juvenile eFiling Team, Desktop Support Team, Help Desk/Desktop Support Team and the Online Payments Projects Team.**



**Excellence Award**

Clarissa Cruz, Jenela Fierro, Angela Romero, and Jennifer Cardenas



**Leadership Award**

April Covarrubio



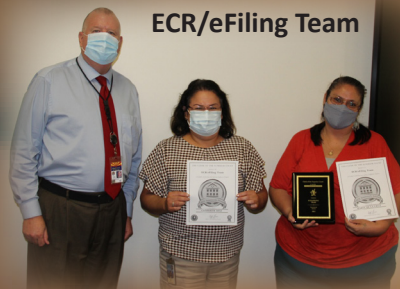
**Leadership Award**

Joana White



**EDM Assistance Team**

Travis Joy, Laura Martinez, and Jacqueline Francisco



**ECR/eFiling Team**

Catherine Diaz and Maria de la Cruz. Not pictured: Kelle Dyer and Evette Landrum



**Auditors Team**

Anamae Beard, Joe Sims, and Daniel Marsh. Not pictured: Ash Jones, Christina Black, and Leah Lindahl

**C.A.S.E. Award Winners  
Not Pictured -**



**Northwest Courtroom Clerks  
Angie Smith  
Gail Totter**



# Timely Service

**Timely Service** - A section of recent email messages, note cards, phone calls, and letters about Clerk employees who provided *timely service*.

## CO-WORKER COMPLIMENTS

**About: Mary Pritchard**

**From: Tristan Aird**

"Courtroom Clerk **Mary Pritchard** went from her Family Court Judges Assignment to mark and apply tags to then going over two sets of Paper Exhibits received shortly before a Family Court Commissioners Calendar. She was a hero that day going between two buildings – OCH and CCB! Thanks, Mary!"

**About: Christina Black and Travis Joy**

**From: Kathy Ballard**

"I would like to thank Court Operations Docket Auditor **Christina Black** and Court Operations Supervisor **Travis Joy** for always humoring my requests for case caption updates and going above and beyond to complete same. My requests are rarely simple and tend to involve complex cases, but Christina and Travis are champions at following my bread crumbs and are always very polite and professional in their responses. Thank you both for all you do; not just for me, but for the entire Office!"

**About: Downtown Filing Counter Staff**

**From: Maye Patterson**

"Hey super stars! I just want to say I am proud to work with a team full of ambitious, innovative people who continue to deliver excellent results. I have learned a lot from your wealth of experience – more than you all will ever know. Thank you everyone for your support. I appreciate everyone's time and everything that you've done (openly and behind the scenes) to keep up our team motivation!"

**About: Valerie Stevens and Jennifer Escarcega**

**From: Tracy Henninger**

"I would like to give a shout-out to NW Courtroom Clerk **Valerie Stevens** and NE CRS Lead **Jennifer Escarcega**. Southeast was short-staffed and had work that needed to be completed with no clerks

available to process. A call for help was sent out and these two ladies stepped up to assist the SEA facility. We would like them to know how much we appreciate them!"

**About: Public Records Staff**

**From: Ken Shipley**

"I give a special thanks to the Public Records Department (**Maria Adame, Mayra Antelo, Hector Castaneda, Debra Cooper, Idella Hamilton, Susan Loe, Sulma Magana, Clara Nava, Yolanda Rhoads, Andrea Robles, Stella Rodriguez**, and last and certainly not least, **Cecilia Alfaro-Arndt**. Despite a few bumps in the road, this amazing group of individuals continues to provide excellent customer service. I am extremely proud of this talented crew!"



**About: Lisa Smith**

**From: Taylor Sachse**

Courtroom Clerk Taylor Sachse recently sent an email to Courtroom Services Lead **Lisa Smith** expressing her gratitude in training her. She said, "I want to thank you for being truly the best teacher I have ever had. You were always patient, understanding, providing other learning options when I ran into something I really did not understand, and you helped me get over some annoying obstacles, even when I was 'on my own.' Anyone would be lucky to have you as their lead/trainer and I really appreciate you setting me up for success as a clerk. This was my dream job and you really helped me accomplish it, and continue to every day."

# Timely Service

**Timely Service** - A section of recent email messages, note cards, phone calls, and letters about Clerk employees who provided *timely service*.



## About: Asha Parmar

Courtroom Clerk Tristan Aird created and presented his own special award for Courtroom Clerk **Asha Parmar** that he called the "CoC Teamwork in Action Award and Recognition Leave Certificate." Tristan honored Asha for her amazing efforts, expertise, and versatility to help in various areas that are in different buildings, plus complete the work in her area, and train two Floater Pool Clerks.

## About: Jordan Paul

Courtroom Clerk Mike Kay sent an email this month to Specialist **Jordan Paul** conveying his appreciation for her assistance. He said, "Thank you so much for marking my exhibits today. I was in a virtual training for a good part of the day. I was pleasantly surprised to see that you marked all of my exhibits for tomorrow's hearings. I truly appreciate your help and willingness to do so without being asked."

**Jordan also was the subject of a second compliment** from another Courtroom Clerk (Celina Lopez) for her efforts. Celina sent an email to her supervisor saying this about Jordan, "I want to give a shout out to Jordan and show my appreciation of her teamwork. I know exhibits for commissioners aren't always the easiest since a majority of the time they are turned in very late, but Jordan is fantastic with the communication and even today she walked, maybe even ran over, with some exhibits that a proper dropped off with the hearing about to start in less than an hour. I GREATLY appreciate Jordan!"

## CUSTOMER COMPLIMENTS

### About: Shoni Boling

Commissioner Van Wie recently had some kind words to share about Courtroom Clerk **Shoni Boling**. The Commissioner said, "Biggest thanks to Shoni for being an awesome human being!"

## About: Susan Loe

A customer emailed the Office to compliment the work of **Susan Loe**, who works at the Public Records Government Desk. The customer said, "Susan was phenomenal. She was very kind and patient and answered all of my questions. I did not feel her answers were rushed. She has a great sense of humor and she went out of her way to assist me. She really made this process great."



## About: Victoria Vale, Celina Lopez, and Tristan Aird

Commissioner Davison sent a very complimentary email about courtroom clerks **Victoria Vale, Celina Lopez, and Tristan Aird** to Kris Gilmet. The Commissioner said, "There was a coordination of teamwork that I had not yet witnessed by support staff and the Clerk's Office, until yesterday; it was extraordinary. There were multiple specialty hearings, as well as providing access to justice for Order of Protection litigants from three divisions, two regions, and remote appearances, which in total matched the quantity of the collective Superior Court for that day.

At all times all members were immediately responsive, cross communicating, and accurately keeping me informed of the status. All members were available when their respective division was implicated. But for the impressive communication and coordination between divisions, regions, and entities, this judicial officer would not have been effective in her efforts. The extraordinary team handled each of their duties swiftly, intelligently, and with precision. The attitude of everyone was upbeat, enthusiastic, and inspiring; honestly, an astonishing effort by these individuals.

# CLERK CONNECTION

## A September to remember for Juvenile eFile expansion

by Dorothy King, Business Analyst

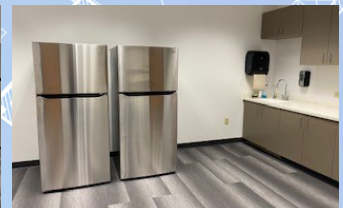
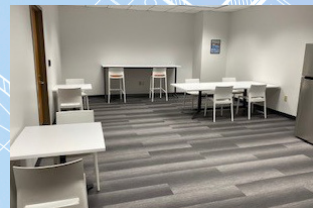
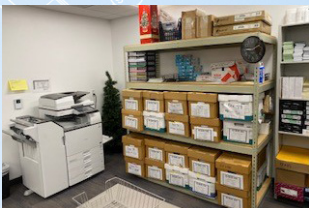
On September 1, eFiling was expanded for Juvenile case types to include:

- 1) Case initiating documents for dependency, severance, adoption, and adoption certification cases;
- 2) Subsequent filings in emancipation and guardianship cases that don't require a filing fee;
- 3) Ability for the courtroom clerks to eFile documents received during a hearing;
- 4) Ability for Court Administration staff, Court staff, and OPDS staff to eFile hearing notices, orders, and notices of appointment of counsel that are generated by the Court. These are processed for distribution in the Courtroom Clerk Review module;
- 5) Ability for Juvenile Operations staff to eFile specified clerk created documents.

During the first few weeks, the Attorney General's Office began eFiling almost all of the dependency and severance petitions filed by their office. Previously, a runner delivered petitions and other filings to the Clerk's Office twice a day. Now the Clerk's Office is able to initiate cases and process petitions throughout the day, instead of waiting for the runner. In addition, several attorneys and adoption agencies began eFiling case initiating documents for adoption and adoption certification cases.

## Two recent Office make-overs

A few remodeling efforts were recently completed in the Office. The **Grand Jury Storage Room** and a new **Break Room at Durango Juvenile** have been refreshed and modernized. Below are some photos of the projects.



One before photo and two after remodeling photos of the Grand Jury Storage Area.

The new Durango Juvenile Break Room. The space once held shelving units and case files.

## Some September Office history

**1995** - The Office held its first-ever Casual Dress Friday.

**1999** - The Office introduces a new free service called "Fax-on-Demand" that is designed to provide customers with court forms through their fax machine.

**2000** - The Office installs its first external Filing Box that makes it possible for the public to file their documents 24/7.

**2005** - The Northeast Office is dedicated and officially opens. Thirty-four Clerk employees transferred to work in the new facility.

**2008** - The Office begins moving 163,000 Southeast Adult case files from the facility in Mesa to the Customer Service Center. The move took four weeks to complete.



Pictured above is a scanned image of a photocopied picture of the Clerk of the Court's Office on the 2nd Floor of the Old Courthouse prior to 1965.

## CLERK CONNECTION

### The "meow-ment" has arrived to begin thinking about what costumes to select for the annual contests



“Dress for success” takes on a new meaning in the Office on **Friday, Oct. 29**. On that day, the Office will conduct its **Annual Costume Contest** that allows employees to dress up in costume for the chance to see if they are successful in winning in one of the different costume categories. In addition to this contest, employees will be able to submit photos of their pets in

the **Paws-tume Contest** the following week for yet another chance of experiencing being dressed for success of a different kind. More details and the guidelines for this year's contests will be forthcoming via email.

### Staff rewarded for their drive to drive less

Four Clerk employees have had a special drive to be a part of the **County's Alternative Mode Travel Program** this year, and they were rewarded for their efforts through the County's Monthly Clean Air Contest. **Susan Morris, Emily Morris, Sherri Ortega, and Betty Lopez-Mori** are all winners this year in the County's contest that rewards employees who use an alternative mode of travel for work at least eight times during the month. Their names were randomly selected in a drawing and they each received a special prize for their alternative transportation efforts. The Program randomly selects six county employee's names each month. The alternative mode travel methods that qualify for the drawing include: Biking, Carpool, Compressed Work Week, Flex Day, Public Transit (bus or light rail), Telecommuting, Vanpool, and Walking.

To participate in the program, employees must track their alternative mode travel trips in the [Share the Ride website](#). As long as they track and record at least eight days a month, they are automatically entered for a chance to win. More information about the Alternative Transportation Program and the Clean Air Contest and Events is available on their [websites](#).



#### Special thanks given at one-year anniversary of Online Exhibit Portal (by Leslie Wilkins, Administrator)

It has been one year since we started accepting electronic exhibits through the **Online Exhibit Portal** and it is a great time to celebrate the success of the new process! We received **167,948 electronic exhibits** through the portal over the past year! That is an impressive number! Thanks to the **CRS specialists, courtroom clerks, leads, supervisors and managers** for managing all aspects of the CRS part of the process. We also appreciate DTI, the Exhibits Department and others in the Clerk's Office for collaborating with Courtroom Services to make this process a success. Great job everyone!

#### A NUMBER of things to share about the Marriage Licenses & Passports Office

In the recently concluded Fiscal Year (20/21), the **Marriage Licenses and Passports Office** issued **24,627 marriage licenses**, which is 3,560 more than the previous year. The Office also processed **2,723 passports**. The passport service was temporarily suspended during the pandemic. During the previous fiscal year (19/20), the Office processed 25,012 passports.



# WE GOT SPIRIT!

Photos from the recent Office "Neon," and "College Colors" Spirit Days



Charlotte Concholar  
College Colors Day



Top Row - Lazaar Overton, Alexandra Mittelstaedt-Chavez, Christina Jacobsen, Sandie Seeley. Bottom Row - Courtney Francis & Kelly Sleseman  
Neon Day



Maria Adame, Melanie Fay,  
and Susan Loe  
Neon Day



Angela Romero, Jenela Fierro, Kelly Marquez, Fawn Fowler, and Maye Patterson  
Neon Day



Lori Demski, Iris Molina, Elizabeth Flores, and Melynda Cabrera  
Neon Day



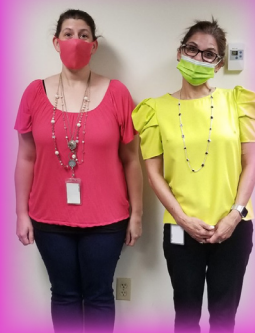
Tracy McMillian and Shannon Stulz  
Neon Day



Ryan Harris  
College Colors Day



Tracy McMillian and Shannon Stulz  
College Colors Day



Britt Silvernail and Nikki Swiss  
Neon Day



Angela Romero, Kelly Marquez,  
and Jenela Fierro  
College Colors Day



Suzanne Lambries  
College Colors Day



Maye Patterson  
Neon Day



# Employee Spotlight

## This Month: **April Covarrubio**



**Job Title:** Courtroom Services Supervisor

**What Office Facility Do You Work In:** Central Court Building

**Years with Office:** 9½ years

**Something You Enjoy About Your Job:** Being able to assist courtroom clerks with everyday issues.

**What Are Some of Your Job Responsibilities:** Scheduling, evaluations, and procedure reviews for our courtroom clerks.

**Your First Job:** Assistant at a local convenience store when I was 10 years old for \$3 an hour. // **Hometown:** Baltimore, Maryland

**Something Memorable You Have Done:** I went on a seven-day hike through the Appalachian Mountains.

**Favorite Hobby or Activity:** I enjoy reading personal growth books and attending book clubs.

**Best Vacation Spot:** On the beach laying under the open vast sky.

**Where Would You Like To Travel To Next:** Africa

**Favorite Meal:** Shrimp stuffed with crab imperial over Cajun rice.

**Favorite Place To Eat Out:** Angie's Seafood in Baltimore, Maryland

**Favorite Sports Team or Sport:** The Phoenix Mercury

**Have You Met Someone Famous:** Busta Rhymes

**Favorite TV Show/Movie:** *The Joker and Seven*

**Favorite TV Show When Growing Up:** *The Misfits*

**Something You Are Proud Of:** Completing my Bachelors Degree in 2018 and Masters Degree in 2021.

**What Would You Like To Be For A Day:** A psychologist

**An Unusual/Interesting Job You Have Had:** A real estate showing agent

**What Advice Do You Have For A New Employee:** Work hard and learn as much as you can.

**What Do You Like Most About the Office:** The stability and many opportunities for growth.

**Do You Have A Favorite Quote:** "I am the master of my fate; I am the captain of my soul."

**What Do You Like To Do In Your Spare Time:** Spending time with friends.

**Something On Your Bucket List:** To travel around the world.

**An Ability You Wish You Had:** Telepathy

**Your Dream Car:** Lexus ES

**A Favorite Animal:** Black Panther

**Favorite Fruit And/Or Vegetable And/Or Least Favorite:** Favorite vegetable is Collard greens

**Who Would You Like To See in Concert?** John Legend and Alicia Keys

**A Pet Peeve:** Poor boundaries

**What Do You Think Is An Important Business Skill:** Communication

**The Best Advice Someone Has Given To You:** Do good for others, work hard and have faith.



April (in the forefront) with some of her co-workers in early 2020, participate in a fun activity called "Spider Web" during the New Clerk Orientation. A person asks a question and then throws a ball of string to the next person to answer a question, and so on to create a web.





# The HR BUZZ

News from the Clerk of the Court's Office Human Resources Team

## Providing some EASE during difficult times

The Employees Assisting and Supporting Employees Program (E.A.S.E.) provides financial assistance to employees who have had a crisis in their lives and can't meet their financial obligations.

If you, or a co-worker you know has experienced an emergency, such as a death in the family, serious medical condition, or an unexpected loss of income or expense, they may be eligible for E.A.S.E.

Contact E.A.S.E. via email at: [EASE@maricopa.gov](mailto:EASE@maricopa.gov) for more information.



## Reduction Recogniton

The County Travel Reduction Task Force presented the Clerk's Office a "**Travel Reduction Award**" for its success in having employees reduce their single occupancy vehicle use last year.

## Scheduling some screen time

A great way to get started on your preventive care is to schedule a free and voluntary health screening at a County location. Screenings will be completed via venipuncture, a fasting blood draw, and include:

- BMI
- Blood pressure
- A1C
- Liver and function
- Complete blood count



You can schedule your screening on the [Wellness Portal](#) in September.



## Shot spots for the flu

Through Oct. 28, the County is offering free flu shots to employees at [various locations](#). You can also get a free flu shot at select in-network local area pharmacies, or through your in-network healthcare provider. To schedule a flu shot, you may visit the [Wellness Portal](#).

## What is the Donation Leave Program?

Periodically, HR sends a request for leave donations on behalf of an employee who is out for an extended period of time and will deplete their FMLA and Personal Leave. This program has benefitted many Clerk of the Court employees through the years by offering financial support during challenging times. If you are interested in donating leave time to a co-worker, watch for the emails from HR, click on the link to the donation form, and complete the form. Once complete, please send the form to **Carmen Villasenor** and **Denise Maupin** in Payroll via fax to 602-506-4360 or via email to [COCHR@maricopa.gov](mailto:COCHR@maricopa.gov).

## BetterHelp - a no cost mental health benefit



Maricopa County provides a program called BetterHelp that offers employees confidential virtual therapy at no cost. In addition, the counseling service is available for the entire family – individuals, couples, and teens (with parental consent). Employees can choose from one of four modalities to receive the services: text messaging exchange over a week; live phone session; live video session; or live chat session.

To get started, employees should call the County Employee Assistance Program at 1-888-213-5125.

# The County Lines

News and interest items from Maricopa County and the National Association of Counties

## Camp one night, get next night free at county parks



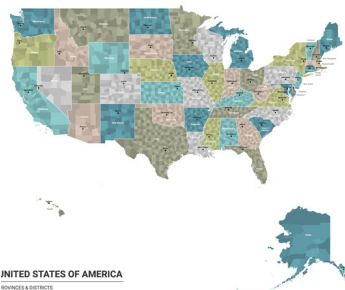
Beginning Oct. 1, Maricopa County's Parks and Recreation Department is bringing back the "Buy One, Get One" campaign. The campaign allows park visitors, who pay the camping fee for one night or more at a desert mountain county park, to receive one night of equal or lesser value for free at any of the County's desert parks during that same stay. To receive the free night, park visitors must contact the Parks Call Center at (602) 506-2930 Mon. through Fri. between 8 a.m. and 4 p.m. The promotion will be applied to stays booked between Oct. 1 and Nov. 10, 2021. The participating county parks are:

- 1) **Cave Creek** - Located north of Phoenix, the campground has 38 individual developed campsites.
- 2) **McDowell Mountain** - Nestled in the lower Verde River basin, this park has 76 developed campsites.
- 3) **Usery Mountain** - Located on the Valley's east side. The park offers 74 individual developed campsites.
- 4) **White Tank Mountain** - At nearly 30,000 acres, this is the largest regional park in Maricopa County. Most of the park is made up of the rugged and beautiful White Tank Mountains on the Valley's west side. The park offers 40 individual developed campsites.

## American county trivia

According to the National Association of Counties (NACo), the following are the 20 largest counties in the nation by geographical size (square miles). **Five of them are in Arizona:**

- |  |   |
|--|---|
| 1 - North Slope Borough, AK - 87,860 sq. miles | 11 - Denali Borough, AK - 12,750        |
| 2 - Northwest Arctic Borough, AK - 35,862      | <b>12 - Apache County, AZ - 11,206</b>  |
| 3 - Matanuska-Susitna Borough, AK - 24,694     | 13 - Lincoln County, NV - 10,635        |
| 4 - Lake and Peninsula Borough, AK - 23,632    | 14 - Sweetwater County, WY - 10,426     |
| 5 - San Bernardino County, CA - 20,062         | 15 - Inyo County, CA - 10,192           |
| <b>6 - Coconino County, AZ - 18,619</b>        | 16 - Harney County, OR - 10,135         |
| 7 - Nye County, NV - 18,147                    | <b>17 - Navajo County, AZ - 9,954</b>   |
| 8 - Elko County, NV - 17,182                   | 18 - Malheur County, OR - 9,888         |
| 9 - Kenai Peninsula Borough, AK - 16,079       | 19 - Humboldt County, NV - 9,648        |
| <b>10 - Mohave County, AZ - 13,312</b>         | <b>20 - Maricopa County, AZ - 9,204</b> |



## Fun surveys from the National Association of Counties

The National Association of Counties published these interesting surveys in their newspaper: **Top 5 States With the Best Roads** - 1) Oklahoma, 2) Idaho, 3) Indiana, 4) Alabama, and 5) New Hampshire

**Vacation Goals People Have:** **79%** - Plan to use more vacation days than past years ; **82%** plan to check in with work less frequently while on vacation; **56%** canceled, delayed or shortened their vacations due to work; **61%** check in with work daily while on vacation; and **42%** disagree with spouse over working on vacation.

# The Inside Track

## on Employee News

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### BIRTHS

- Congratulations to Financial Operations Manager **Oni Boston** on the birth of her 5 lb. 7 oz., 19 in. long granddaughter on Aug. 30. Her new grandchild's name is Wrenley JoAnne-Lynne. She is Oni's first grandchild.
- Congratulations to Courtroom Clerk **Iris Molina**, who gave birth to an 8 lb. 1 oz. baby girl on Aug. 26. Her new daughter's name is Dahlia Alaina.

### OFFICE ANNIVERSARIES

The following Clerk employees celebrate milestone anniversaries with the Office in September:

**20 Years - Joseph Sims Jr.**

**15 Years - Kathy Apodaca, Anisa Ashburn, and Christina Black**



### NEW EMPLOYEES

The Clerk of the Superior Court's Office welcomes the following new employees:

- Applications Development Supervisor - **Drazen Markovic**
- Applications Programmer Analyst - **Sheldon Lessard**
- Applications Programmer Analyst Senior - **Joshua Bontrager**
- Communications Intern - **Kayleigh Gallagher**
- Customer Service Services Support Services - **Citaly Salas** and **Janet Lee**
- Data Center Architect - **Pat Danno**
- Docket/eFile Team - **Deney Khan**
- Electronic Document Management Team - **Trever Formosa** and **Colin Thomas**
- Northeast Filing Counter - **Kathryn Molina**, **Craig Young**
- Southeast Juvenile Operations - **Jennifer (Jenn) Boone** and **Carol Miller**
- Southeast Marriage Licenses and Passports - **Terri Molchan**
- Trainer - **Dennis Reiber**



### FINE JOB AWARD HONOREES

The following employee's names were recently provided to the newsletter as receiving the new "Fine Job" Award. Congratulations to each of them for this special honor.

**Aurora Avina, Loraine Barrett, Wendy Browning, Tennille Burns, Janice Calkins, Jaime Hockerson, Frances Horst, Sulma Magana, Naomi Maruffo, Theo McCalvin, Stephanie Motzer, Chris O'Neill, Maye Patterson, Diana Polanco, Dallin Reese, Xochitl Ruiz, Andy Rodriguez, Kendra Tiero, Josh Thill, Betty Lopez-Mori and Jordan Paul.**



# Special Features



## Where in the world has the Record Times been?



### Newsletter appears in its 47th state

Each month, employees are invited to submit photos of themselves with the newsletter at different destinations. Last month, the newsletter was seen with an employee who was on the Pacific Coast in Seattle, WA. This month, the newsletter appears with an employee who is on the Atlantic Coast in the New England area.

Pictured to the left is Business Analyst **Dorothy King**, who posed with the newsletter at a covered bridge in Jackson, New Hampshire. The covered bridge is the entry to the town. **This is the newsletter's first appearance in the state of New Hampshire** in the 23-year history of this newsletter feature. **The newsletter has now appeared in 47 states.** The remaining states it has not appeared in are: Vermont, Rhode Island and Delaware.

**You may submit a photo** with the *Record Times* at any time. To submit a photo: **1)** Print the newsletter front page; **2)** Take a

photo(s) with the page during your outing (in the community, state, or out-of-state); **3)** Email the photo to Len Keso with your name, department, and a photo description, along with any other interesting details of the photo/vacation. Anyone who submits a photo will receive a Maricopa County lapel pin (pictured here).



## Where in the world has Flat Stamp-Ley been?



### Flat Stamp-Ley joins iconic TV characters

In January, the *Record Times* introduced a new photo feature called **Flat Stamp-Ley (FS)**. FS is a character print-out for employees to either send to a family member/friend to take a photo of it somewhere interesting, or for the employee to take a photo of it somewhere interesting. Here's the details of this month's Flat Stamp-Ley appearance:

**Photo Submitted By:** Len Keso

**Where is FS:** Mount Airy, North Carolina

**Description:** The photo is taken at the Andy Griffith Museum. The statues are of Sheriff Andy Taylor and his son Opie from the *Andy Griffith Television Show* that appeared from 1960 - 1968.

To submit a photo of Flat Stamp-Ley:

- 1)** Print it ([available here](#));
- 2)** Then either **a)** send FS to a family member/friend to take a photo of it somewhere in the world; or **b)** take a photo yourself of FS somewhere interesting;

**3)** Send the photo to Len Keso with your name, department, who FS is with, where FS is located, and any other interesting note about the photo.