

# RECORD TIMES

The eMagazine

Summer  
Edition  
2021

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A monthly magazine for employees of the Clerk of the Superior Court's Office



Participants in the Summer Summit

## Summer Summit held

**Office leaders discuss future course for Office**

On June 30, 33 Office leaders came together for a Summer Leadership Summit that was held at the Maricopa County Security Building Ballroom. The purpose of the Summit was to discuss past Office initiatives and accomplishments and review and revise the Office's Strategic Vision and Priorities going forward. The collaborative feedback from the participants was valuable in identifying needed adjustments and desired enhancements that will guide and improve the Office's course into the future.

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## The workings of the Work Groups



About two years ago, the Office began new Employee Work Groups that were developed to increase employee participation and provide staff input in the different facets of the Office. Today, there are three Work Groups – **Communications and Outreach, Employee Development, and Employee Recognition and Engagement**. Over the next three months, the *Record Times* will provide an overview of these groups starting with the Communications and Outreach (CaO) Work Group.

The CaO Workgroup coordinates communication programs throughout the Office, and provides information, feedback, and recommendations to executive leadership to assist in accomplishing the Office's mission. In addition, the group coordinates community outreach programs to engage employees and members of the public in a manner that advances a positive view of the Clerk's Office, while establishing community-based relationships.

The CaO members are: **Tiarra EarlsHaas** (Co-Chair), **Brad Ottley** (Co-Chair), **Jessica Fotinos**, **Lori Fiscus**, **Nikki Swiss**, **Stephanie Motzer**, **Ezra Sherman**, **Vanessa Martinez**, **Kristin Venable**, and **Brian Turner**. *Continued on Page 4...*

### WEAR we are on upcoming Spirit/Casual dress days

There are more **Spirit/Casual Dress Days** coming up in August and September including **Neon Colors Day** and **College Colors Day**. In addition, the **Arizona Cardinals Days** will return for the Fridays of their home games when the NFL starts its regular season. More details of these days will be provided in the near future via email.





# The CASE Awards



Celebrating And Saluting Employees Recognition Program

Below are the names and some photos of those who have received a C.A.S.E Award through **July 31**. The names/photos of those who receive an award in August will be listed in the next Record Times.

## Teamwork Award

**Court Operations Leadership** - Kelly Sleseman, Michelle Wolf, Travis Joy, Joana White, Kelly Marquez, Sheri Jaffe, and Nikki Swiss

**Courtroom Services Training** - April Covarrubio, Christina Mai, Lisa Smith, and Sheryl Brown

**Criminal Lead** - Kat Faso, Kim Hampton, Alana Callahan, Monique Iniguez, and Kristyl Howard

**Downtown Courtroom Services Supervisors** - Andrew Schmidt, Carrie Montoya, Monica Mogel, Sarah Beery, and Veronica Morales

**Downtown Non-Criminal Supervisors** - Susan Morris, April Cannon, Shannon Stulz, Tracy McMillian, and Sig Perez

**Durango Juvenile Courtroom Clerks** - Yardan Aguirre, Maria Aldaba, Lucia Avena, Carla Barraza, Errol Berman, Rosalie Cabrera-Razo, Alexandra Cavazos-Provencio, Juana Chaidez, Penny Dalton, Kevin Dotson, Sonja Draper, Rebecca Elvir Calles, Mark Funk, Sam Gomez, Jamie Govoni, Jane James, Bob Jordan, Michael Lane, Lori Lopez, Rocio Mendivil, Cindy Reyes, Liz Romero, Xochitl Ruiz, Mayra Salgado, Veronica Sanchez, Kevin Shupe, Ann Sikkema, Angela Sotelo, Rocio Venegas, Anna Villasenor, Alyssa Vitucci, Dawn Wood, Valla Wrona, Alicia Burd, and Veronica Castillo

**Human Resources** - Carmen Villasenor, Denise Maupin, Lisa Kellar, Esmeralda Canez, Yesenia Houghton, Terri Ham, Ezra Sherman, and Lori Fiscus

**Juvenile Management** - Rachel Robles, Connie Pitts, Sharayah Dunst, Angie Stevens, and Tamara Hight

**Probation Violation** - Jasmyne Acevedo, Linda Ceja, Chiquita Williamson, and Jenelle Gooder

**SE Juvenile Courtroom Clerks** - Michelle Brady, Pam Bryant, Leslie Cook, JoAnn Cumming, Carrie Gerhardt, Cheryl Hancey, Jill Harvison, Sonia Hernandez, Britt Hoffman, Felicia Hutchinson, Taushia Knight, Annette Lepak, Tammie Martin, Diana Norzagaray, Kelly Scanlon, Dionne Swan, and Jenn Brown

**SE Courtroom Clerk Assistance** - Anne Pagel-Spaulding, Heidi Bell, Kathleen Apodaca, Lisa Popovic, McKenzie Moyer, Penny Boettcher, Sara Dickinson, Kimmi DeSanna, and Lisa Nevenhoven

**SE Juvenile Operations Team** - Shastene MaaveSefo, Miranda Carter, Delia Garcia-Soto, Melissa Menard, Kathie Rosenow, Shantel Jessen, Tamara Hight, and Sharayah Dunst



## Customer Service Award

Tristan Aird  
Alexandra Cavazos-Provencio  
Mark Funk  
Andi Gonzalez



## Excellence Award

Jenn Brown  
Alicia Burd  
Veronica Castillo  
Mariacella Diaz  
Tiffany Galindo  
Shannon LaSpaluto  
Mercy Moncada  
Betty Lopez-Mori  
Iole Ostrander  
Terra Owen  
Samantha Punzalan  
Lindsey Skelton



## Leadership Award

April Covarrubio  
Kris Gilmet  
Tracy Henninger  
Christina Mai  
Tracy McMillian  
Carrie Montoya  
Veronica Morales  
Connie Pitts  
Rachel Robles



Two virtual ceremonies were held at which the Juvenile Courtroom Clerks, Court Operations Leadership, and the Juvenile Management Teams were honored.



# The CASE Awards

Celebrating And Saluting Employees Recognition Program

Below are photos of those who have received a C.A.S.E Award through July 31. The photos of those who receive an award in August will be listed in the next issue of Record Times.



**Human Resources Team**  
(not pictured Esmeralda Canez)

In front: Carmen Villasenor, Lori Fiscus, Terri Ham (on computer), Yesenia Houghton, Lisa Kellar, Denise Maupin.  
In back - Ezra Sherman and Jeff Fine



Connie Pitts



Jenn Brown



Jeff Fine, Sig Perez, Shannon Stulz,  
Tracy McMillian, and April Canton

**Downtown Non-Criminal Supervisors Team** (not pictured Susan Morris)



Mercy Moncada



Veronica Castillo



Jeff Fine, Christina Mai,  
Lisa Smith, Sheryl Brown

**Courtroom Services Training Team**  
(not pictured April Covarrubio)

Lindsey Skelton



Alicia Burd



Andi Gonzalez



Betty Lopez-Mori

Christina Mai

Tracy Henninger and Kris Gilmet



Sara Dickenson, Anne Pagel-Spaulding, Kimmi DeSanna,  
Kathleen Apodaca, Lisa Nevenhoven

**Southeast Courtroom Clerk Assistance Team**  
(not pictured Lisa Popovic, Penny Boettcher and Heidi Bell)



Jeff Fine, Sarah Beery and  
Monica Mogel

**Downtown Courtroom Services Supervisors Team**  
(not pictured Andrew Schmidt, Carrie Montoya, and Veronica Morales)

Award winners not pictured are:  
April Covarrubio  
Carrie Montoya,  
Probation Violation Team



Criminal Lead Team

# CLERK CONNECTION

## Continued from page 1 - The workings of the Work Groups

Some of the recent Communications and Outreach achievements include: completing the Clerk Connect intranet site, creating an employee survey that generated additional ideas for all three workgroups, providing public webinars to engage and educate the community; encouraging 130 Maricopa County residents at care facilities through compassion cards during the holidays, and launching Courtroom Services SharePoint site.

“The Communication and Outreach Work Group is comprised of energetic and results-driven people that I truly admire,” Co-Chair **Brad Ottley** said. “Our monthly meetings are always lively and everyone contributes towards our mission!”

## The latest on the Data Center Modernization Initiative

The Office’s highly important Data Center Modernization Initiative that began last year is continuing to successfully move forward as several system migrations were completed over these past few months. The Office’s Data Center is what hosts all of the Office applications, files, eFiling, receipting, and OnBase, etc. The Technology and Innovation has been working to move this data from two locations within County facilities to a new off-site Data Center that is a leading provider of secure, highly-available data services. The applications that have recently been migrated to the new center are: **Court Minutes, Exhibits Drive, Adult MEEDs, RFR, Receipting, Court Minutes SQL, eFiling Online, and OnBase application.** eFiling application and Adult/Juvenile MEEDS SQL are the next planned migrations.



When fully completed, the Data Center will provide for improved reliability, security, and efficiency. Additionally, a backup Data Center will also be equipped with new hardware in a separate facility to ensure disaster recovery capabilities and the availability of access to critical applications.

## “Going the extra day” to serve



The expression “going the extra mile” is something frequently heard in the Clerk of the Court’s Office as employees daily strive to provide that type of service to their customers. However during the months of June and July of this year, the phrase “going the extra day” could have been added to Office’s terminology. The reason being is the Office opened its doors at the Customer Service Center on four different Saturdays to provide expanded service for customers seeking to process their passport applications. Following are the results of these Saturday Service Days:

- ▶ **Sat., June 26 - 64 passport applications** were processed
- ▶ **Sat., July 17 - 95 passports applications** were processed
- ▶ **Sat., July 24 - 108 passports applications** were processed
- ▶ **Sat., July 31 - 139 passports applications** were processed





# CLERK CONNECTION

## History receipts itself

The Office's receipting system is now into its second decade of existence. It was implemented in 2009 and at that time it provided many new features that made it easier to generate reports and acquire statistical information. With that in mind, following are some interesting statistics from this past fiscal year (July 1, 2020 - June 30, 2021):

- **480,298 receipts** were created in the system;
- **\$133,963,115.28** is total amount of these receipts;
- The number of receipts this year is **72,098** less than last year's amount;
- The funds processed this year are **\$15,710,836.98** over last year's total amount; and
- **\$1,471,199,836.18** is the grand total amount of receipts processed through the Receipting System since it went live in 2009.

### Other Interesting Notes

- Starting in August 2020, the Clerk of Court began taking Payments Online for Civil Filings. A few months later, the Clerk of Court began to accept Online Payments for Criminal cases and cases in Collections. During the fiscal year, the Online Payments resulted in **70,572** receipts totaling **\$16,410,154.97**.
- The average Receipt amount for fiscal year 2021 was **\$278.92** which is the highest average since the Receipting System went live on 9/13/2009.

*\*The Clerk's Office issues receipts at all filing counters, public counters, as well as marriage license and passport offices.*

## Meeting is all a part of the "Process" for "Servers"



On August 11, the Office will hold a special meeting with the Private Process Servers in Maricopa County. The meeting will be led by Clerk of the Court **Jeff Fine** who will discuss several pertinent court topics related to process servers, provide related updates, and have guest speakers. Besides providing important information, the meeting also provides an opportunity for process servers to meet their continuing education requirements.

The meeting also benefits the Office because since 2003, the Office has monitored the certification of private process servers in Maricopa County. The Clerk's Office role and responsibilities related to the Private Process Server program include administering the Certification Exam, processing application materials, maintaining certification records, and receiving complaints made against process servers. Last fiscal year, the Office provided **59 tests** for initial applicants and renewed **162 licenses**.

Process servers act as an officer of the court, but are not an employee of the court. They are legal professionals who serve legal notices and documents to the concerned party. In most cases, the server will serve summons and subpoenas to clients and defendants.

### Some Summer Office History

**July 2000** - The Office began implementing its Electronic Document Management System that was the beginning of all electronic endeavors for the Office.

**July 2002** - The newly-constructed Northwest Regional Office opened for business.

**July 2004** - The newly constructed Durango Juvenile Court opened for business.

**August 2007** - The Office's newly-updated website was selected as one of the "10 Best Court Websites in the World."

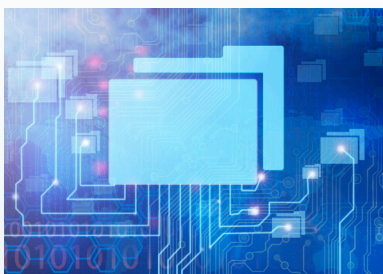
**August 2017** - Clerk of the Court Michael Jeanes announces he will be retiring in Feb. 2018.



# eUPDATE

## Then & Now

### Second year in a row that eFilings reach over one million received



**THEN:** In 2003, the Office began a pilot program allowing parties to eFile their case documents for complex civil litigation cases. Through the years, eFiling expanded to become available in Criminal (CR), Civil (CV), Family (FC), Tax (TX), and most recently in Juvenile. eFiling permits attorneys/self-represented parties to electronically file documents from their computers rather than visit the filing counters. It also enables judges, parties, and the public (where permissible) to view a case simultaneously and increases the speed and accuracy of case processing.

**NOW:** For the second time in a fiscal year, the eFilings surpassed the one million mark. The Office received **1,116,026** efilings this past fiscal year: **281,198** in CV; **608,441** in CR; **179,717** in FC; **2,782** in TX, and **43,888** in Juvenile. Last year, the Office received a total of **1,023,251** eFilings.

### Nearly 75 million documents now in the OnBase Repository

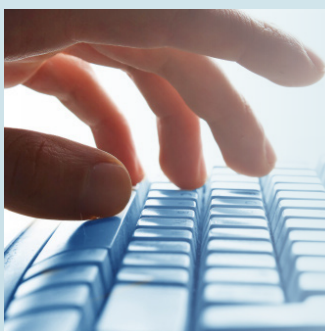
**THEN:** In 1997, the Office began scanning the paper documents it received in Probate in order to create an electronic court record. Through the years, the scanning effort expanded to all adult case types, marriage licenses, and more recently to juvenile case types.

In addition, in 2005/2006, the Office began backscanning older cases to convert them to an electronic court record. The Office has continued to backscan since this initial effort.

These electronic court record initiatives have created **one of the largest court ECR's in the nation**. The electronic images are stored in a repository called OnBase.

**NOW:** In Fiscal Year 2020/2021, **1,570,520 million** documents were added to the repository, which made for a grand total of **74,467,540 million** total documents. **Sixty-six** government agencies have been granted access to the electronic repository.

### Attorneys/Self-Represented litigants utilizing ECR Online



**THEN:** In 2007, the Office developed ECR Online, which provides a secure, cost-effective, and convenient method for attorneys and self-represented parties to use the internet to register and view the documents of their case(s) on their computer rather than visit the Office to view the hard copy file.

**NOW:** During this past fiscal year, **14,915** attorneys were active in ECR Online and overall there are **16,211** active attorneys in the system. There are **95,270** active self-represented litigants in ECR Online.

# Timely Service

**Timely Service** - A section of recent email messages, note cards, phone calls, and letters about Clerk employees who provided *timely service*.

## CO-WORKER COMPLIMENTS

**About:** **Linda Ceja**

**From:** **Chiquita Williamson**

"A well-deserved shout out to my co-worker, **Linda Ceja!** For the past several years, Linda and I have been working as courtroom clerks in the Probation Violation Court. I would like to commend her for her character and capabilities. Her exhibition of extensive knowledge, willingness to help, and easy-to-approach mannerism, has made her the-go-to-person for questions/inquiries by many, including myself. With that said, I would like to thank Linda for being all that and much more. You rock!"

**About:** **Monica Skaff**

**From:** **Tristan Aird**

"When a Family Court Division had a Custody Warrant and Emergency OTA happen at the same time as Orders of Protection, Courtroom Clerk **Monica Skaff** went out of her way to volunteer to cover Walk-Ins. Like the Phoenix Suns this year, that was big time. Thanks Monica!"

## CUSTOMER COMPLIMENTS

**About:** **Shoni Boling**

Courtroom Clerk Stephanie Motzer shared the following information to her supervisor about **Shoni Boling**. She said, "I wanted to take the time to let you know the Commissioner and her staff are so thrilled with Shoni. She has turned out to be an excellent fit for mental health (as I expressed to you that I felt she was from the first day). She has really owned her position here in this division, as she has meticulously organized everything, figured things out when they aren't

certain, and worked efficiently and accurately to get the incredible work load completed in a timely matter. They just all around appreciate and adore her, and they are very impressed with her work and personality."

**About:** **Mariacella Diaz**

Commissioner Nothwehr sent an email to Courtroom Services Manager Linda Berger expressing his appreciation for **Mariacella**. He said, "Mariacella is absolutely exceptional. She is professional, responsive, and detail-oriented. I would be happy to tell you more about her if you don't already agree."



**About:** **Mike Kay**

Courtroom Services Supervisor Wendy Thompson passed on compliment to Courtroom Clerk **Mike Kay** that she heard from Judge Campagnolo's division. She said, "The judge and the division staff have reported that your performance has been outstanding. Your excellent work quality, timeliness, and professionalism are very much appreciated here."

**About:** **Billing and Deferral Unit**

A customer extended his thank you to the **Billing & Deferral Unit staff** for their help in resolving an issue with payments. There was an error created by another agency that the staff was able to help correct, which was a big relief to him. He was very grateful for their efforts and wanted all the staff to know how thankful he was of their great service.

# EMPLOYEES of the QUARTER



The Honorees For April - June 2021

## Overview of the Employee of the Quarter Program

The Office provides an **Employee of the Quarter Program** (EOQ) to recognize employees who perform above and beyond their normal duties and/or for those who provide a boost and make a positive impact to their team's work environment. The EOQ allows employees to nominate any co-worker who demonstrates these attributes to honor their efforts and enhance the overall Office operation.



### Mike Kay / Southeast Courtroom Clerk

**Nomination:** During this last quarter, Judge Campagnolo from the NE facility, was covering a high profile matter that required an experienced courtroom clerk. Mike was asked if he would be willing to cover the matter due to his expertise of the Civil Calendar. Mike is currently assigned to a high-demand Family Court Calendar. Although the demands of his assigned division were high, Mike agreed to provide the coverage and NE supervisor Wendy Thompson, received an email from Judge Campagnolo complimenting Mike on the good job he did while covering the multiple-day hearing. Additionally, Mike provided a week of

continuous coverage for Judge Campagnolo during the month of June for which we received additional feedback from Judge Campagnolo's division regarding the outstanding work that Mike did. We were informed that Mike provided excellent work quality, timeliness, and professionalism that was noticed and appreciated by the Northeast facility.

Mike can always be counted on to assist whenever help is needed. Mike provided civil trial cross-training to one of his peers at the SE facility and assisted a new courtroom clerk as she began floating into a more challenging family court division. Mike also assisted with shutting down all courtroom clerk computers when necessary upgrades were being done and teleworking clerks were not on-site.

This is just a sampling of the many ways that Mike provides excellent service in his representation of the Clerk of Court.

### SHASTENE MAAVESEFO / Southeast Juvenile Operations

**Nomination:** Shastene is one of the hardest workers and best teamplayers around. She is always helping no matter what it may be and she takes on more work if someone is out of the office. She has been working the file counter extra time until we can get more help. She is always friendly and helpful to our customers. She is amazing to say the least.





# WE GOT SPIRIT!

Photos from the recent "Red, White, and Blue Spirit Day," the "Phoenix Suns Days," and the "Vacation Spirit Day"



**DT filing counter**

Red, White, and Blue Day (Left to right)  
Chris O'Niell, Angela Romero, Anna Valenzuela, Maye Patterson, Fawn Fowler, Clarissa Cruz, Laura Martinez and Mabel Oliverio



Red, White, and Blue Day  
Maye Patterson



Red, White, and Blue Day  
Jennifer Patrick, Sharon Rochford, Donna Van Nostran & Janet Baldon,



**Let's Go Suns!**

Phoenix Suns Day  
(Standing) Andy Rodriguez, Laura Martinez, Ken Lindler, Angela Romero (Kneeling): Jenela Fierro, Ashley Hatch



Vacation Day -  
Kimberly Clark  
(Cabo San Lucas, Mexico shirt)



Vacation Day -  
Tracy Henninger  
(Mount Rainer shirt)



Vacation Day -  
Jordan Paul  
(San Diego shirt)



Vacation Day -  
Donna Van Nostran  
(Kartchner Caverns shirt)



Vacation Day -  
Charlotte Concholar  
(Paris, France shirt)

# Being a good sport

Employees compliment their co-workers using some well-known sports expressions that are listed below



**On The Ball** (attentive, detailed, focused on the task or matter at hand) // **Off and Running** (fast/a self-starter, get things done efficiently and effectively) // **Teampayer** (works well with others to achieve a common goal) // **Tackle the Problem** (takes down problems, issues) // **Slam Dunk** (provides confidence of guaranteed success) // **Knock It Out of the Park** (does exceptionally well) // **Clear the Hurdle** (overcomes obstacles) // **Set the Pace** (a leader and/or establishes the pace or speed of something) // **Ahead of the Game** (does things before being asked, who is a "go-to" person)

## OFF AND RUNNING

**Tiffany Galindo** - Tiffany trained me as a courtroom clerk the last few months and I witnessed first-hand how fast and efficient she works as a clerk. She was an amazing trainer and I hope to be as great of a clerk as she is one day! (from Mitzi Moore)



## TEAMPLAYER

**Lisa Nevenhoven** - Lisa is the epitome of a teamplayer. She is someone you can ask about anything to do and she is always willing to lend a hand or offer assistance. She is a great asset to SE!

**Kris Gilmet** - She is supportive, helpful, encouraging, and knowledgeable. She is a great team player and you can tell she wants her team to succeed!

**Southeast Courtroom Clerks** - The clerks at SE are willing to help other clerks and offer assistance whenever they can. I am lucky to be a part of this team! (all three submissions from Mitzi Moore)

**Iole Ostrander and Sara Dickinson** - They are amazing teamplayers! They both have other courtroom clerk responsibilities; however, whenever Criminal EDC/RCC needs clerk assistance, they are always willing to jump in and help. We couldn't be successful without them! (from Kimmi DeSanna)

**Irasema Alvarado** - Ira doesn't hesitate to volunteer to provide assistance with court coverage or rulings when needed. She rarely misses work or her court assignment. When she has a scheduled day off, she gets her work done so that the rest of the team is not impacted. (from Andrew Schmidt)

**Anne Pagel-Spaulling, Kimmi DeSanna, Iole Ostrander, Sara Dickinson, and Kathy Apodaca** - To my RCC-EDC co-workers, comrades, teammates, and friends, I am grateful for the privilege of working with you great ladies. Working with you is effortless and an honor. (from Lisa Popovic)



**Alexandra "Alex" Mittelstaedt-Chavez** - She is a teamplayer and a pacesetter for our office. Alex gave us all refreshers on issuing passports and organized all of our desks with the materials we will need to do our job. She is very organized and detail-oriented. She helped us all prepare and get ready for July 1st and process passports again. She helps keep the office running in an organized, efficient way. She is our go-to organizer. Thank you, Alex for all that you do. (from Sarah Montuori)



## CLEAR THE HURDLE

**Carrie Montoya** - Carrie frequently takes care of issues that are brought to her attention. She is knowledgeable and quick on her feet. Anytime an issue is presented to her, she gets right to work and doesn't stop until a resolution has been found. (from Andrew Schmidt)

# Being a good sport

Employees compliment their co-workers using some well-known sports expressions that are listed below



## TACKLE THE PROBLEM

**Lindsey Skelton** – Lindsey is part of a team, and often steps up to provide direction or assistance when an issue arises. She is someone that you can count on and feel comfortable working with, knowing that the job will get done. (from Andrew Schmidt)

**Marilyn Castro** - We recently had Commissioner Clarke join the Family Court team and Marilyn has been there every step of the way to tackle any and ALL problems we run into. From assisting the Commissioner with technical difficulties, helping us reassign hearings due to those technical difficulties, to answering any question coming her way, she was running back and forth from courtroom to division to stay on top of it all! (from Taylor Sachse)

**Shannon Stulz** - This might be the most appropriately named award for Shannon Stulz, who quite literally saved a Hearing for Family Court Commissioners! We had an urgent Continuance wherein MEEDS would not create a Minute Entry about too many attorneys because there were too many attorneys (how's that for irony). Shannon not only knew what to do, but came up with a process that had an Approved PDF Docketed before the day was over in advance of the next morning's Hearing. Like the Cardinals in 2015, that was big time! (from Tristan Aird)

## AHEAD OF THE GAME

**Jordan Paul** - Jordan was recently hired as the exhibits specialist at SEF. She has been very proactive in marking exhibits for me when they come in as well as sending exhibit worksheets to the parties prior to the hearing. She does it without even being asked and informs me when they are marked. I appreciate her being so "Ahead of the Game." (from Tiffany Galindo)

**Monica Skaff** - When a Family Court Division had a Custody Warrant & Emergency OTA happen at the same time as Orders of Protection, Monica Skaff went out of her way to volunteer to cover Walk-Ins. Like the Phoenix Suns this year, that was big time. Thanks, Monica! (from Tristan Aird)

## SLAM DUNK

**Denise Maupin, Carmen Villasenor, and Fernando Castillo** - Anytime I need help from Denise, Carmen, or Fernando, it is a slam dunk that it will be done well. They do excellent work, communicate well, are very valuable to the Administrative Team, and are pleasant to work with. When the ball is in their court for a task, you can count on them to score the big basket. (from Len Keso)

## USE OF MULTIPLE SPORTS EXPRESSIONS

**Kathleen Apodaca** - She is **on the ball**. Each day I see her **off and running** to **clear the hurdle**. She jumps into a tremendous workload with enthusiasm to complete her tasks daily (not an easy task). I guess you could say she is **ahead of the game**. She does this and still finds the time to assist her co-workers in any way she can, always with a smile. (from Penny Boettcher)



# Employee Spotlight

This Month: **Kathie Rosenow**



**Title:** Court Operations Specialist

**Years with Office:** 9½ years

**Something You Enjoy About Your Job:** I work with a great group. **What Are Some Of Your Job Responsibilities:** Phones, docketing, scanning, and eFile.

**Your First Job:** I was a maid at a Ramada Inn during EAA.

**Hometown:** Menasha, Wisconsin (30 miles south of Green Bay).

**Something Memorable You Have Done:** I married my best friend 45 years ago.

**A Hobby and/or Favorite Activity:** I have a collection of around 20 different lighthouses.

**Best Vacation Spot:** Las Vegas, Nevada // **Where Would You Like To Travel To Next:** New York and Washington D.C.

**Favorite Meal:** Spaghetti // **Favorite Place To Eat Out:** Norm's Steakhouse

**Favorite Sports Team / or Sport:** The Green Bay Packers, of course!

**Someone You Would Like To Meet:** If he were living, Green Bay Packer's Coach Vince Lombardi.

**Favorite TV Show/Movie:** *The Godfather* // **Your Favorite TV Shows Growing Up:** *Laugh-In*

**Something You Are Proud Of:** What I am proud of is all of my achievements in life. I wouldn't change a thing I have done.

**Something On Your Bucket List:** To travel across the United States

**Nobody Would Believe It If They Knew...**that I was shy.

**An Interesting or Unusual Job You Did Before Working Here:** I was a printing press operator.

**What Do You Like Most About This Office:** I work with a really great team. Without hesitation, each of us is ready to pitch in and help each other out when needed.

**What Do You Like To Do In Your Spare Time:** Cook. I like to cook pasta and dumplings (my kids and grand-kids love dumplings). We also watch the cooking shows for new ideas.

**What Is An Ability You Wish You Had:** To be able to sew.

**What Is Your Dream Car:** One that is new and is completely paid off.

**Favorite Animal:** We have a cat, two fish, and a turtle.

**Favorite And/Or Least Favorite Fruit And/Or Vegetable:** Favorite fruit is strawberry and least favorite fruit is pineapple.

**Who Would You Like To See In Concert:** Elvis Presley

**Who Has Been The Most Influential Person in Your Life:** It would be both my parents. They taught me great work ethics, that nothing is free, and that you have to work for what you want.

**Business Skills You Think Are Important:** Honesty, communication, and trust.

**Any Hidden Talents:** I can walk and chew gum, but can't walk in the parking lot holding apples.

**Best Advice Someone Has Given You:** Think twice and answer once.



# The Inside Track

## on Employee News

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### BIRTHS

- Congratulations to Courtroom Services Administrator **Leslie Wilkins** on the birth of her 8 lb. 7 oz. grandson on May 30. Her new grandchild's name is Oscar "Ozzy." He is Leslie's 10th grandchild.

### OFFICE ANNIVERSARIES

The following Clerk employees celebrate milestone anniversaries with the Office in July/August:

**30 Years - Rebecca Miller**

**20 Years - Diane Berkland and Veronica Lama**

**15 Years - Kathryn Folk and Yvette Morales**

**10 Years - Jamie Eaton, Alana Callahan, and Devin Concholar**

**5 Years - Autumn Dvornsky, TeriLee Harney, Diana Norzagaray, and Rory Vasquez**

### NEW EMPLOYEES

The Clerk of the Superior Court's Office welcomes the following new employees:

- **Applications Programmer Analyst - Sheldon Lessard**
- **Courtroom Clerks - Iris Molina, Melynda Cabrera, Lori Demski, Kanak Patel, and Elizabeth Flores**
- **Criminal Financial Obligations - Elizabeth Hernandez**
- **Downtown Filing Counter - Eulalia Farr and Brittany Miller**
- **Human Resources Intern - Kelsey Lewis**
- **Southeast Adult File Counter - Carl Johansson**
- **Southeast Adult Marriage Licenses and Passports - Heather Bacon**

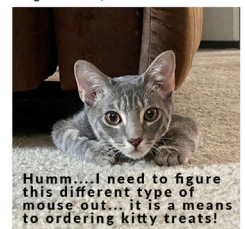


### EMPLOYEE HONORS

- Congratulations to Family Support Service's **Deborah Johnson** whose caption was selected for the County's "Pet Caption Contest" in one of their recent "Currents" newsletters. See the photo and Deborah's caption to the right. Employees may submit captions online to this [contest here](#).

#### CAPTION CONTEST

Congratulations, Deborah Johnson!



### FINE JOB AWARD

The following are employees whose names were provided to the newsletter as receiving the new "Fine Job" Award:

- **Lisa Ball, Fernando Castillo, Janneth Damien, Veronica Lama, Dallin Reese, Leticia Gutierrez, and Molly Villalobos**



# Special Features



## Where in the world has the Record Times been?



### “Needle” a little help to get this photo

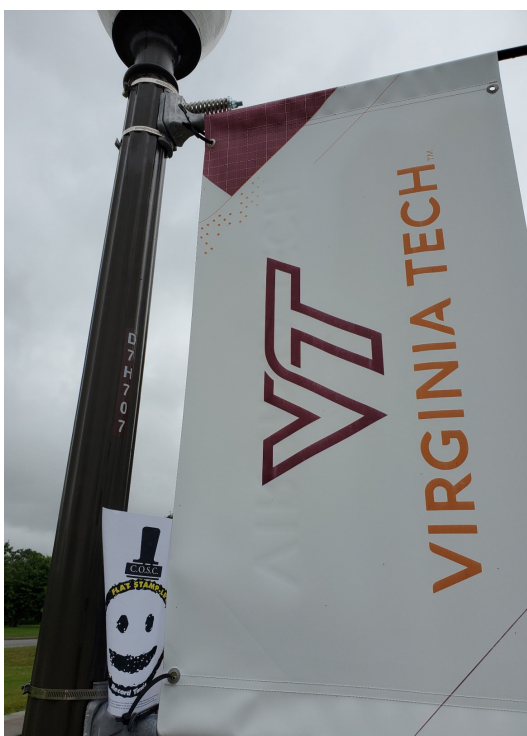
Each month, employees are invited to submit photos of themselves with the newsletter at different destinations. Last month, the newsletter was seen with an employee who was in Northwest Arizona. This month, the newsletter appears with an employee who was in Northwest USA.

Pictured in this photo to the left is Desktop Support Specialist **Donald Marovich**, who works in the Division of Technology and Innovation. He is in Seattle, Washington posed in front of the famous Space Needle. Donald said he had a great time on his trip where he visited multiple states and national parks, flew a Cessna over Auburn and saw several other well-known Seattle sites.

**You may submit a photo** with the *Record Times* at any time. To submit a photo: **1)** Print the newsletter front page; **2)** Take a photo(s) with the page during your outing (in the community, state, or out-of-state); **3)** Email the photo to Len Keso with your name, department, and a photo description, along with any other interesting details of the photo/vacation. Anyone who submits a photo will receive a Maricopa County lapel pin (pictured here).



## Where in the world has the Record Times' Flat Stamp-Ley been?



### Tech out where Flat Stamp-Ley is now

In January, the *Record Times* introduced a new photo feature called **Flat Stamp-Ley (FS)**. FS is a character print-out for employees to either send to a family member/friend to take a photo of it somewhere interesting, or for the employee to take a photo of it somewhere interesting. Here's the details of this month's Flat Stamp-Ley appearance:

**Photo Submitted By:** Len Keso

**Where is FS:** Blacksburg, Virginia

**Description:** The photo of FS is on a sign that is located the campus of Virginia Tech University.

To submit a photo of Flat Stamp-Ley:

- 1)** Print it ([available here](#));
- 2)** Then either **a)** send FS to a family member/friend to take a photo of it somewhere in the world; or **b)** take a photo yourself of FS somewhere interesting;
- 3)** Send the photo to Len Keso with your name, department, who FS is with, where FS is located, and any other interesting note about the photo.