

# RECORD TIMES

MARCH  
2021

Vol. 27 / No. 3

A monthly magazine-style publication for employees of the Clerk of the Superior Court's Office

## Five Years of Service for Five Courtroom Services' Staff



**Five for Five** - Five Courtroom Services staff members who all work together on the 12th Floor of the South Court Tower, will soon be recognized for their five years of service. They are (from left): **Kristyl Howard, Irasema Alvarado, Monica Mogel, Elsa Johnson, and Kat Faso.**

## Going the extra milestone

**Who is earning a service pin for reaching a milestone anniversary**

“Going the extra milestone” could become a new phrase this time of year in the Clerk of the Court's Office. The reason why...during this season the Office begins to distribute service pins to the employees who have reached a special milestone work anniversary of 5, 10, 15, 20, 25, 30, and 35 years of service.

The employees who have reached these milestones receive a pin from the Clerk of the Court, as well as one from Maricopa County.

This year, there are a total of **96 Clerk of the Court employees** who have earned service pins.

The service pins are for those who reached their milestone anniversary in calendar year 2020. To find out who this year's service pin recipients in the Office are, see the list on pages 2 and 3. See page 3 for an article on how many employees are receiving service pins and how many total years of service is being recognized.

## Service pin presentation information

Two remote ceremonies will be held for service pin recipients for 5 and 10 years of service and for 15 and 20 years on April 20 hosted by Clerk of the Court Jeff Fine. Meeting invites will soon be sent to the recipients. After the virtual ceremonies, the actual pins will be distributed to supervisors to present to the employees. For the fewer amount of employees with the lengthier service of 25, 30, and 35 years service, they will be contacted about the presentation of the pins in April and May.



## How to get your photo in the newsletter

The *Record Times* has two ongoing photo features for employees to participate in each month - 1) photos with the newsletter itself; 2) photos with the new cutout character Flat Stamp-Ley. [See page 13](#) for details on both opportunities.

### IN THIS ISSUE:

Page 2 - Clerk  
Connection

Page 5 - We Got Spirit

Page 6 - Timely Service

Page 7 - Employee  
Spotlight

Page 8 - Clerk Work

Page 9 - Special Awards

Page 10 - County Lines

Page 11 - HR Buzz

Page 12 - Employee News

Page 13 - Special  
Features

Page 14 - Clerk's  
Cupboard

# CLERK CONNECTION

## The service pin recipients of 2021

The following employees are scheduled to receive a Clerk of the Court and/or Maricopa County service pin. **PLEASE NOTE:** The service pins are for employees who reached their Office anniversary **during the calendar year of 2020.**

### **DOWNTOWN PIN RECIPIENTS**

#### **5 YEARS**

Oni Boston  
Clarissa Cruz  
Soila Garcia  
Susan Lucero  
Daniel Marsh  
Mona Oliva  
Maria Ramirez  
Eva Sanchez  
Caitlyn Troxel



#### **10 YEARS**

Linda Berger  
Anna Fagnani  
Christy Hall  
Shannon Stulz



#### **15 YEARS**

Margaret Brickman  
Diana Cumings  
Ivette Huerta  
Deborah Johnson  
Travis Joy  
Bev Macdonald  
Lisa Smith  
Leslie Wilkins

#### **20 YEARS**

Susan Baldwin  
Diana Eaton  
Annette Galarza  
Catherine Gray  
Dora Sandoval  
Yolanda Soliz



#### **25 YEARS**

Anamae Beard  
Lisa Bonilla

#### **30 YEARS**

Roselle Smith



#### **35 YEARS**

Andy Rodriguez

### **NORTHWEST PIN RECIPIENTS**

#### **5 YEARS**

Tammy Schnurr

#### **15 YEARS**

Sonja Olmos



### **SOUTH COURT TOWER PIN RECIPIENTS**

#### **5 YEARS**

Irasema Alvarado  
Kat Faso  
Kimberly Hampton  
Kristyl Howard  
Elsa Johnson  
Akin Matthews  
Monica Mogel  
Emily Morris

#### **15 YEARS**

Teresa Gaulke  
Chiquita Williamson



#### **20 YEARS**

Mary Cabral  
Laura Franco  
Denise McGraw  
Flor Rivas  
Schelondia Justice

#### **25 YEARS**

Tina Barrett  
Ruby Davison  
Alyson Moore  
Theresa Sandoval



### **DOWNTOWN JUSTICE CENTER PIN RECIPIENTS**

#### **5 YEARS**

Fernando Castillo  
Carmen Villasenor

#### **10 YEARS**

Valerie Clark



#### **15 YEARS**

Chris Driscoll  
Rich McHattie

#### **20 YEARS**

Jennifer Myers

#### **25 YEARS**

Len Keso  
Dorothy King



#### **30 YEARS**

Lisa Kellar

The list of Clerk of Court employees receiving service pins at Durango Juvenile, Southeast Adult and Juvenile, and the Customer Service are provided on the next page.





# CLERK CONNECTION

## Continued from page 2 – The service pin recipients


The following employees are scheduled to receive a Clerk of the Court and/or Maricopa County service pin. **PLEASE NOTE:** The service pins are for employees who reached their Office anniversary **during the calendar year of 2020.**

### DURANGO JUVENILE PIN RECIPIENTS

#### 5 YEARS

Carmen Camacho  
Alex Provencio  
Kevin Dotson  
Monique Perez

#### 10 YEARS

Rocio Mendivil 

#### 15 YEARS


Veronica Castillo  
Sonja Draper

#### 20 YEARS

Annette Young

### SOUTHEAST ADULT PIN RECIPIENTS

#### 5 YEARS

Loraine Barrett  
Heidi Bell   
Janice Calkins  
Victoria Felix  
Celina Lopez  
Britt Silvernail

#### 10 YEARS

Tracy Henninger

#### 20 YEARS

Leah Lindahl

#### 25 YEARS


Michelle Cain 

### CUSTOMER SERVICE CENTER PIN RECIPIENTS


#### 5 YEARS

Tiffany Braiker  
Chuck Gobble  
Tawheed Phoplunkar

#### 20 YEARS

Ramon Flores   
Ron Lopez  
Maria Reyes  
Nina Parmar

#### 25 YEARS

Rebecca Shanks 

### SOUTHEAST JUVENILE PIN RECIPIENTS

#### 5 YEARS

Melisa Menard  
Sameera Mohammad

#### 15 YEARS

Cheryl Hancey  
Tammie Martin

#### 20 YEARS

Annette Lepak

### NORTHEAST PIN RECIPIENTS

#### 5 YEARS

Debe Adams

#### 15 YEARS

Sandra Seeley  
Kelly Sleseman

#### 25 YEARS

Sheri Jaffe 

### Recognizing over 1,200 years of experience

This year, **96** Clerk of the Court employees will receive a service pin from the Clerk's Office and/or from Maricopa County. These employees represent a total of **1,270** years of experience. The record amount of service pins distributed occurred 10 years ago when 135 employees, totalling 1,395 years of experience were recognized.

# CLERK CONNECTION

## Cleo, the office virtual assistant, has had a busy first year



March 24 was the one-year anniversary of the launch of the Office's virtual assistant called **Cleo**. Cleo offers customers the opportunity to interact with it through web-site chat, text message, and voice first technologies including Amazon Alexa and Google Assistant. Over the past year, Cleo has been very busy. Here are some highlights:

✓ From the **28,000 virtual conversations** received, Cleo handled **66 percent** of these without human intervention. When the Live Agents did take over the chat to assist, they had a customer satisfaction rate of **90 percent**.

- ✓ The most common topics of assistance are: how to get copies of records or marriage licenses, how to make payments, and questions about support payments/payment histories.
- ✓ Cleo has been kept up-to-date with processes impacted by COVID, direct links to the Recorder's Office for voter registration questions, and links to public interest documents related to general election cases.
- ✓ Cleo won a "**StateScoop Local IT Innovation of the Year Award**" and has twice been featured in IBM forums on artificial intelligence and innovation.
- ✓ Currently in the works for Cleo are adding video chat, voice/phone, and Facebook Messenger.

## Stand Down isn't sitting down this year

The annual Stand Down event did not have to sit down this year due to COVID. Stand Down is a national event of various agencies/governments coming together to focus on veteran services. In the past, the Clerk's Office and Superior Court have participated in the event at the Veterans Memorial Coliseum by setting up remote courtrooms to hear cases involving veterans. In addition, staff from Criminal Financial Obligations (CFO) and the filing counter have provided their services.

This year, as a result of the pandemic, the event was changed from an in-person event held over a weekend, to a virtual event held from March 1 - April 9. To participate, veterans are asked to call a specific toll-free number regarding their area of need. Currently, staff members from CFO and the Collections Unit are assisting in this effort for the Office.

## County and Clerk conduct a virtual budget signing



A virtual **Formal Budget Signing Agreement Meeting** was held this month with Clerk of the Court **Jeff Fine** and County Board of Supervisors Chairman Jack Sellers for the 2021/2022 budget for the Clerk's Office. The two elected officials signed the Office General Fund Operating budget for next fiscal year, which is **\$39.5 million**. Fine and Sellers were joined by the county manager and other clerk and county budget and administrative officials for the meeting. The Clerk's Office was the very first virtual Budget Signing meeting to be held this year. Chairman Sellers said how impressed he was with Jeff and the Office's efforts to streamline services.



# WE GOT SPIRIT!

## Photos from the March 4 "Dots and Stripes" Spirit Day

### Spirit Day has employees seeing dots and stripes

On March 4, there was a good chance that many Clerk employees were seeing spots before their eyes, and others may have had a case of stripes within their vision. Thankfully, there was no cause to see an optometrist...instead it actually was a great sight to see because it meant that employees were participating in the Office's "Dots and Stripes Spirit Day." Over the past year, the Employee Recognition and Engagement Work Group has created several spirit days for employees to participate in and this month, it was time to break out the apparel with dots and/or stripes.

Below are photos of those in the Office who participated in this activity. Some staff were creative in wearing both stripes and dots, including their mask. It appears that the choice between dots and stripes was close as stripes appear 18 times and dots show up 16 times in the photos below...other staff members participated in the fun day but photos were not available. Thank you to EVERYONE who participated!



**1) Southeast staff** (from left, kneeling) - Sara Barba, Joana White, Nikki Swiss (from back) Jennifer Lovil Taylor, Renee Lundgren, Alfredo Navarro Albor, Gladys Alonso, Vanessa Martinez, Jessica Folts, Arseli Marquez, Leticia Gutierrez, Britt Silvernail, Sena Allen, and Courtney Smith  
**2) CSC** (from left) - Cecilia Alfaro Arndt, Sarah Dignard, Francis Horst, and Sushmy Ballachanda **3) Shannon LaSpaluto**  
**4) Downtown** - (from left) Maye Patterson, Angela Romero, Aida Plascencia, and Anna Valenzuela. **5) Courtroom Services** (from left) - Shannon Stulz and Tracy McMillian **6) Robert Miranda** **7) Maye Patterson** **8) Suzanne Lambries** **9) Nikki Swiss and Vanessa Martinez**





# Timely Service

**Timely Service** - A section of recent email messages, notes, phone calls, and letters about Clerk employees who provided *timely service*.

## CO-WORKER COMPLIMENTS

### About: **Kris Gilmet and Tracy Henninger**

Southeast Adult Courtroom Clerk Kimmi DeSanna recently sent an email to Courtroom Services Manager Linda Berger expressing her appreciation for her supervisors **Kris Gilmet** and **Tracy Henninger**. Kimmi wrote, "I want to send an email about what EXTRAORDINARY supervisors Kris and Tracy are. I know that you know they are great, but you never really know how they are perceived by their employees.

It's been a difficult year. We've all had to deal with new procedures and new job duties. These remarkable women have had to support all of their clerks, with different personalities, needs, weaknesses, strengths, and home life issues that effect our work lives. They have done all of this with a calm, reassuring attitude, laughter, and a smile. They have taken on more responsibilities to make their clerks' lives easier and allow us to work from home as much as possible. I know in my own life, they have ALWAYS been there to help in any way they could. Through all of this stress in the world, work could've easily become so much more difficult, but instead, it has become a place of versatility, support, and understanding because of what they were willing to do for us.

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**Both of them always have their doors open and always do whatever they can to answer any questions and solve problems.**

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They have created an atmosphere that feels like we are all in this together, which makes it very easy to come to work.

With our current leadership and with Kris and Tracy as our direct supervisors, I really feel

like we are stronger than ever, and work is a supportive, compassionate place. I appreciate them and all that they do for us so much. I don't think they hear it enough from their clerks, but I wanted you to know from a clerk's perspective, that they are exceptional supervisors who go out of their way to support us."



## CUSTOMER COMPLIMENTS

### About: **Stephanie Motzer**

Judge Campagnolo recently wrote a complimentary email about Courtroom Clerk **Stephanie Motzer**. The judge expressed appreciation for the way she covered his hearings and the timeliness of her work. He said, "I was very impressed with Stephanie today. She deserves kudos."

### About: **Charlotte Concholar**

**Charlotte Concholar**, who works in Exhibits, received a nice compliment about her work from a customer. The customer conveyed the positive words to Charlotte's co-worker Akin Matthews and asked him to share it with her supervisor. Akin then notified Tina Barrett, Charlotte's supervisor, of the nice things the customer said. Akin told Tina that when he was doing a release for the customer that he said how thankful he was for Charlotte's help and that she provided great customer service. He left as a happy customer thanks to Charlotte's professional, friendly assistance.



# Employee Spotlight

This Month: **Nina Parmar**



**Job Title:** Court Operations Rep for Distribution

**How Many Years Have You Worked For The Office:** I have worked here 21 years.

**Something You Enjoy About Your Job:** eFiling and logging

**What Are Some Of Your Responsibilities:** Performing the change of address queue and the inserter, which is the largest responsibility in our department.

**Your First Job:** I was a surgical nurse.

**Hometown:** Baroda, Gujrat

**Something Memorable That You Have Done:** Getting married to my soulmate, Ken.

**A Hobby/Special Collection or Favorite Activity:** Cooking. I love to cook different recipes.

**Best Vacation Spot:** India // **Where Would You Like To Travel To Next:** Australia

**Favorite Place to Eat Out:** Arrowhead Grill // **Favorite Meal:** Prime Rib, Lobster Potatoes

**Favorite Sports Team or Sport:** My husband goes for the Las Vegas Raiders. I would consider myself a Raiders fan by marriage

**Someone You Would Like to Meet:** Tyler Perry (Madea)

**Favorite TV Show/Movie:** I like: *It Takes Two / Bringing Down The House / The Devil Wears Prada*

**Something You Are Proud Of:** Myself

**Nobody Would Believe It If They Knew:** I was a RN. It was a very interesting profession.

**What Is Something On Your Bucket List:** To see my children get married.

**What Advice Do You Have For A New Employee:** When you are helping someone, have a smile on your face. Treat everyone with respect.

**What Do You Like Most About This Office:** The people I work with.

**A Favorite Quote:** "I will try my best."

**What Do You Like To Do In Your Spare Time:** Cook, cook, cook

**An Ability That You Wish You Had:** To be able to clone myself sometimes so that I could do more.

**What Is Your Dream Car:** A Porsche Cayenne

**Do You Have A Favorite Animal:** Elephant

**Favorite Fruit:** Fresh cherries

**A Pet Peeve:** Please clean up after yourself.

**Who Has Been The Most Influential Person In Your Life And Why:** My mother-in-law because she always had a way of explaining information that she learned over time.

**Business Skills You Think Are Important:** Double check your work, and greet each other with a smile on your face.

**Do You Have Any Hidden Talents:** I can sew.

**Best Advice Someone Has Given You:** Never try to be someone you are not. Be yourself.



# Clerk Work

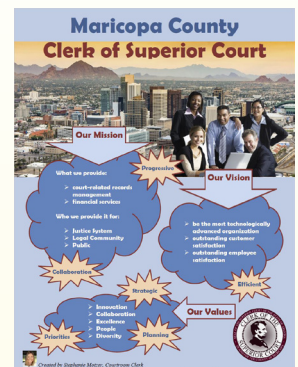
**News about the work of the Clerk's Office**

## Courtroom clerk designs new poster for the Office



At the end of last year, the **Employee Recognition and Engagement Work Group** sponsored a contest for employees to design a poster that displayed the Office's Mission, Vision, and Values. In January, Courtroom Clerk **Stephanie Motzer's** entry was selected as the winner. Her entry will be displayed in the coming months on posters and flyers throughout the Office.

Stephanie said she was thrilled about the honor of her entry being chosen to be displayed. Clerk of the Court Jeff Fine said Stephanie did an amazing job.



## Unique calendar days and the impact they have on marriage license issuance

Usually, each year there are unique number sequence days on the calendar. For instance, last year the day **02-20-20** stood out for its pattern of zeroes and twos. This year, the day **2-1-21** (February 1, 2021) is noted for its order of **2,1,2,1**. On these occasions, the Marriage Licenses Office (MLO) sometimes sees a surge of customers who want the unique date to appear on their marriage license. This year, the MLO issued **107 licenses** on 2-1-21, which is a high amount. As a comparison, just 13 days later, the MLO issued **127 licenses** on the Friday of Valentine's Day weekend, which is traditionally the busiest day of the year for the Office. It is only a 20 license difference.

The next interesting number day in 2021 is April 3, which will be **4-3-21**...a unique countdown of numbers. However, for the MLO, the day won't be busy at all because this day falls on a Saturday. It will be interesting to see what the day of **2-22-22** that occurs next year will be like?

## Some March Office history



**March 2002** - A **Groundbreaking Ceremony** was held for a new 25,000 square-foot Northwest Regional Court Center in Surprise, AZ. When it was completed, the facility housed a filing counter for the Clerk's Office and courtroom clerks.

**March 2005** - A **Groundbreaking Ceremony** was held for a new \$38 million Downtown Justice Center that would house approximately 40 Clerk staff members within the Administrative functions of the Office.

**March 2006** - The **Northwest Office** began issuing marriage licenses.

**March 2007** - As a new initiative, the Office disposed the first box of court documents after they had been scanned and several quality assurance measures were completed. The box contained 2,500 documents and 6,000 pages.



# Special Awards

On March 23, the Office presented two national awards to staff members and one special award to Clerk of the Court Jeff Fine. They awards were:

**1) Local IT Innovation of the Year Award** that was presented to the team of the Cleo Program. It is a national award recognizing technology innovation.

**2) The GoldenGov: Executive of the Year Award** that was presented to Chief Innovation and Technology Officer **Rich McHattie**. It is a national award recognizing his leadership in delivering innovation and technology.

**3) The Beacon Award** presented to **Jeff Fine** by his Executive Team for his leadership through the pandemic, in driving innovation, and for shifting the organizational culture.



Jeff presents the Local IT Innovation Award virtually to the Cleo team members of **Rich McHattie**, **Aaron Judy**, **Chris Driscoll**, **Michelle Figueroa**, and **Mark Savin**.



**Rich McHattie**  
with the Executive of the Year Award



**Clerk of the Court Jeff Fine**  
with the "Beacon Award"



## A Tribute to Jeff from the Clerk of Court staff

Included with Jeff's award was a special seven-minute video tribute to him from many Clerk staff members throughout the Office that included photos and spoken messages. The tribute was produced by Executive Assistant **Fernando Castillo** and ITG has placed it on the COCWEB. You may view the video by visiting the COCWEB here and select the ["Jeff Fine Video Tribute"](#) link under the "News and Alerts" headline.



# The County Lines

News items from Maricopa County

## Pleasant run at the lake

The Maricopa County Parks and Recreation Department is holding a **Fun Run** at Lake Pleasant on Sunday, April 11. The run provides different distances for everyone to pick their own challenge depending on their level. The event includes a scenic run or walk across the Waddell Dam. Registration for the event is required. More information is available by viewing the [event site here](#).



## Pleasant paddling at the lake

The Maricopa County Parks and Recreation Department is holding a **Paddlecraft Event** at Lake Pleasant on Friday, April 30. Participants may bring their kayak, canoe, paddleboard, etc. to be a part of the event at Humbug Cove. Humbug Cove is the second largest cove at the lake and the event includes exploring its twists and turns. The paddle will be about 10 to 12 miles and will last around six hours. Participants should bring their own lunch and plenty of water. Registration is required for the event. More information is available by viewing the [event site here](#).



## Earth Day clean-up opportunity

The Maricopa County Parks and Recreation Department is holding an **Earth Day Clean-Up** effort at the White Tank Regional Park on Thursday, April 22 from 7:30 - 9:30 a.m. They are looking for volunteers to help clean the park trails. Participants should bring their own water, sunscreen, sunglasses, and gloves. Trash bags, trash pickers, and hand sanitizer will be provided. More information is available by calling Supervisor Dove or Ranger Justin at 602-506-2930, ext. 5.



## County presents two Clerk employees with prizes

Courtroom Services **Tracy McMillian** and **Betty Lopez-Mori** were recent winners in the County's **Clean Air Contest** and received a \$25 gift card. Their names were entered into a drawing for using an alternative mode of transportation (such as public transit or carpooling) at least eight times during a month.





# The HR BUZZ

News from the Clerk of the Court's Office Human Resources Team

**OPEN ENROLLMENT**  
**APRIL 12 - MAY 7, 2021**  
 YOUR BENEFITS. YOUR CHOICE.

It's time to choose the benefits that are best for you and your family. Here are three things to know about Open Enrollment this year:

<b>1</b>	<b>2</b>	<b>3</b>
<b>Open Enrollment is "passive"</b>	<b>Information is available online 24/7</b>	<b>Complete your elections by 5:00 pm Friday, May 7</b>
<p>If you do not make any changes during Open Enrollment, most of your current benefit elections will automatically roll over.</p> <p>Flexible Savings Accounts (FSAs) and Health Savings Accounts (HSAs) do not carry over. They require an annual election.</p>	<p>Visit our website to research the various benefits offered so you can make informed decisions.</p>	<p>Make your benefit elections on the Benefitsolver System (benefits.maricopa.gov)</p> <p>Be sure you receive a confirmation number after you make your elections.</p>

Questions? We're here to help!  
 Call the Benefits Office at 602.506.1010  
 Visit: [www.maricopa.gov/171/benefits](http://www.maricopa.gov/171/benefits)

# Open Enrollment is here!



## April 12 - May 7

**OPEN ENROLLMENT**  
**APRIL 12 - MAY 7, 2021**  
 YOUR BENEFITS. YOUR CHOICE.

## OPEN ENROLLMENT PRESENTATIONS

Attend an Open Enrollment presentation to learn about your benefit options for the upcoming year. All of the presentations are virtual.

## How to learn more about the benefit options



<p><b>Monday, April 5</b></p> <ul style="list-style-type: none"> <li>9:00-10:00 am</li> <li>3:00-4:00 pm</li> </ul>	<p><b>Thursday, April 8</b></p> <ul style="list-style-type: none"> <li>9:00-10:00 am</li> <li>3:00-4:00 pm</li> </ul>
<p><b>Tuesday, April 6</b></p> <ul style="list-style-type: none"> <li>9:00-10:00 am</li> <li>3:00-4:00 pm</li> </ul>	<p><b>Friday, April 9</b></p> <ul style="list-style-type: none"> <li>9:00-10:00 am</li> <li>12:00-1:00 pm</li> </ul>
<p><b>Wednesday, April 7</b></p> <ul style="list-style-type: none"> <li>9:00-10:00 am</li> <li>3:00-4:00 pm</li> </ul>	<p><b>Thursday, April 22</b></p> <ul style="list-style-type: none"> <li>3:00-4:00 pm</li> </ul> <p><b>Friday, April 23</b></p> <ul style="list-style-type: none"> <li>9:00-10:00 am</li> </ul>

*Register on the [Benefits page](#) on MyMC*

# The Inside Track

## on Employee News

1

2

3

4

### MARRIAGES

- Congratulations to Courtroom Clerk **Sara Cheney**, who got married on March 27.

### BIRTHS

- Congratulations to Administrator **Lori Fiscus** on the birth of her 7 lb. 4 oz. granddaughter on March 2. Her new grandchild's name is Elaina Ann.

### OFFICE ANNIVERSARIES

The following Clerk of Court employees recently had a milestone anniversary with the Office:

**25 YEARS - Angelique Rodriguez and Maria Aldaba**

**20 YEARS - Denise McGraw, Jennifer Myers**

**Joann Cumming, and Jessica Folts**

**15 YEARS - Lisa Nevenhoven and Rich McHattie**

### NEW EMPLOYEES

The Clerk of the Superior Court's Office welcomes the following new employees:

- **ITG Help Desk Coordinator - Cristian Torres**
- **Mailroom - Sandra Rodriguez**

### EMPLOYEE MOVES

- **Charlotte Concholar** transferred from Exhibits to Disposition and Abstracts.
- **Mitzi Moore** was promoted to a Courtroom Clerk at Southeast Adult.

### RETIREMENTS

- Congratulations to Disposition and Abstracts **Sarah Dignard**, who retired on March 5 after 17 years of service to the Office.
- Congratulations to Electronic Document Management Quality Control's **Bev Macdonald**, who is retiring on April 2 after 16 years of service to the Office.

### FEATURED

- **Leslie Wilkins** became the newest administrator this month. She was promoted to the position of Non-Criminal Courtroom Services Administrator after serving as a manager. Leslie began her career with the Office in 2005 as a file counter clerk at Southeast Adult. From there, she moved up to serve as Probate Registrar, Courtroom Clerk, Courtroom Services Supervisor and then for the past five years as the Courtroom Services Manager. She has a bachelor's degree in Public Administration and completed the Certified Court Manager and Certified Court Executive programs.

"I am honored to continue my career at the Clerk's Office in this new role. It is an incredible opportunity to work with the CRS staff at SE, NE and DT Non-Criminal, and I look forward to being a part of these already successful teams."





# Special Features



## Where in the world has the Record Times been?



### Got to “hand” it to this employee for coming up with this clever idea for a photo with the newsletter

Each month, employees are invited to submit photos of themselves with the newsletter at different destinations. Last month, the newsletter was seen with an employee who stopped in Costa Maya during a cruise. This month, the newsletter has traveled even farther away from the USA.

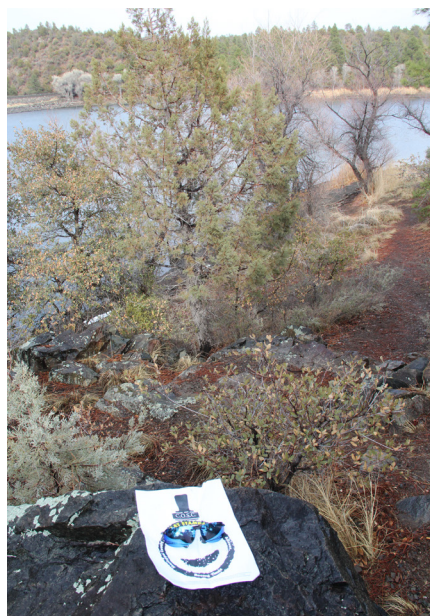
Pictured to the left is a photo taken at the beginning of 2020 that had not been published before of ITG Operations Manager **Scott Hensel**. He posed in a giant hand in the **Sirao Flower Garden in Cebu City**, which is in the **Philippines**.

He was there with his wife celebrating their 25th wedding anniversary.

**You may submit a photo** of yourself with the *Record Times* at any time. To submit a photo: **1)** Print the newsletter front page; **2)** Take a photo(s) with the page during your outing (in the community, state, or out-of-state); **3)** Email the photo to Len Keso with your name, department, and a photo description, along with any other interesting details of the photo/vacation. Anyone who submits a photo will receive a Maricopa County lapel pin (pictured here).



## Where in the world has the Record Times' Flat Stamp-Ley been?



In January, the *Record Times* introduced a new photo feature called **Flat Stamp-Ley (FS)**. FS is a character print-out for employees to either send to a family member/friend to take a photo of it somewhere interesting, or for the employee to take a photo of it somewhere interesting. Here's the details of this month's Flat Stamp-Ley appearance:

**Employee:** Len Keso

**Where is FS:** Prescott, Arizona

**Description:** FS is at Lynx Lake sporting some sunglasses while there was a light snow falling in the area.

To submit a photo of Flat Stamp-Ley, **1)** print it ([available here](#)); **2)** Then either **A)** send FS to a family member/friend to take a photo of it somewhere in the world or **B)** take a photo yourself of FS somewhere interesting; **3)** send the photo to Len Keso with your name, department, who FS is with, where FS is located, and any other interesting note.

# The Clerk's Statistic Cupboard



A Dish  
of  
Trivia

The Civil Filings the Office received in:

1971 - **13,614**

1981 - **24,198**

1991 - unavailable

2001 - **29,152**

2011 - **64,495**

Last Year - **26,066**

1971 & 1981 are calendar year / 1991 - 2020 are fiscal year



A Cup  
of  
News

In the last 40 years, (1980 - 2020), the Office has averaged issuing **22,000 marriage licenses** a year for a grand total of **880,004 marriages licenses**. The year with the highest amount during that time was 2016 when 26,828 were issued, and the year with the least amount issued was 1980 with 16,213.



A Scoop of Information

The Clerk of the Court's Office has approximately **700 employees** who work for the organization.